Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

CUBOT KKACE2GRN

Cubot Kingkong ACE 2 Smartphone User Manual

Model: KKACE2GRN

1. Introduction

Welcome to the user manual for your new Cubot Kingkong ACE 2 Smartphone. This device is engineered for durability and performance, featuring IP68, IP69K, and MIL-STD-810H certifications, making it resistant to water, dust, and drops. This manual provides essential information on how to set up, operate, maintain, and troubleshoot your smartphone to ensure optimal performance and longevity.

2. Product Overview

Familiarize yourself with the components of your Cubot Kingkong ACE 2 Smartphone.



Figure 2.1: Front view of the Cubot Kingkong ACE 2 Smartphone, showcasing its 6.56-inch HD+ display.



Figure 2.2: Back view of the Cubot Kingkong ACE 2 Smartphone, highlighting the triple camera setup and rugged design.



Figure 2.3: Various views of the Cubot Kingkong ACE 2 Smartphone, illustrating the side buttons, SIM tray, and USB-C port.

Key Components:

- **Display:** 6.56-inch HD+ (720 x 1612) with 90Hz refresh rate.
- **Processor:** MediaTek G85 Octa-Core.
- **Memory:** 16GB RAM (6GB physical + 10GB virtual) and 128GB internal storage.
- **Cameras:** 48MP main camera with PDAF, 2MP macro lens, and 16MP front camera.
- **Battery:** 5100mAh high-capacity battery.
- **Operating System:** Android 14.
- **Durability:** IP68, IP69K, and MIL-STD-810H certified for water, dust, and shock resistance.

3. Setup

3.1. SIM Card and Storage Card Installation

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray to open it.
3. Carefully pull out the tray.
4. Place your Nano-SIM card(s) and/or a microSD (TF) card into the designated slots on the tray. Ensure the gold contacts face down.
5. Gently push the tray back into the slot until it is flush with the device body.

3.2. Initial Charging

Before first use, fully charge your smartphone. Connect the USB Type-C cable to the phone's charging port and the other end to a compatible power adapter. Plug the adapter into a wall outlet. The charging indicator will appear on the screen.

3.3. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the side) until the Cubot logo appears on the screen.
- **To Power Off:** Press and hold the Power button until the power options menu appears. Select "Power off" and confirm.
- **To Restart:** From the power options menu, select "Restart" and confirm.

3.4. Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process. Follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, password, or fingerprint).
- Review and accept terms and conditions.

4. Operating Your Smartphone

4.1. Basic Navigation

The Cubot Kingkong ACE 2 uses a touchscreen for navigation:

- **Tap:** To select an item or open an application.
- **Swipe:** To scroll through screens or lists.
- **Pinch:** To zoom in or out on images and web pages.
- **Long Press:** To access contextual menus or move icons.

4.2. Calls and Messaging

- **Making Calls:** Open the Phone app, enter the number, and tap the call icon.
- **Sending Messages:** Open the Messages app, tap the new message icon, enter the recipient and your message, then send.

4.3. Camera Usage

Your smartphone features a 48MP main camera and a 16MP front camera.

1. Open the Camera app.
2. Select your desired mode (Photo, Video, Portrait, Macro, etc.).
3. Tap the shutter button to capture a photo or start/stop recording a video.
4. Use the toggle icon to switch between front and rear cameras.

4.4. Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi. Turn Wi-Fi on and select a network to connect.
- **Bluetooth:** Go to Settings > Connected devices > Connection preferences > Bluetooth. Turn Bluetooth on and pair with devices.
- **Mobile Data:** Go to Settings > Network & internet > Mobile network. Ensure mobile data is enabled.

4.5. Storage Management

With 128GB of internal storage, you have ample space for apps, photos, and videos. You can expand storage further using a microSD (TF) card. To manage storage, go to Settings > Storage.

5. Maintenance

5.1. Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of your smartphone. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.

5.2. Battery Care

The 5100mAh battery provides extended usage. To maximize battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging regularly.
- Use the original charger or a certified compatible charger.

5.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > System > System update.

5.4. Water and Dust Resistance

Your Cubot Kingkong ACE 2 is IP68, IP69K, and MIL-STD-810H certified. While highly resistant, it is not impervious. Ensure all ports and covers are securely closed before exposing the device to water or dust. Avoid prolonged submersion or exposure to high-pressure water jets.

6. Troubleshooting

This section addresses common issues you might encounter.

6.1. Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

6.2. Network Issues (No Signal/Cannot Make Calls)

- Check if the SIM card is correctly inserted.
- Ensure Airplane mode is off (swipe down from the top of the screen to check Quick Settings).
- Restart the device.
- Contact your mobile carrier to verify service in your area.

6.3. Apps Crashing or Freezing

- Close the app and reopen it.
- Clear the app's cache and data (Settings > Apps > [App Name] > Storage & cache).
- Ensure the app is updated to its latest version.
- Restart the device.

6.4. Factory Reset

Warning: A factory reset will erase all data on your phone. Back up important data before proceeding.
If issues persist, you may perform a factory reset:

1. Go to Settings > System > Reset options.
2. Select "Erase all data (factory reset)".
3. Confirm your decision and enter your PIN/pattern if prompted.

7. Specifications

Feature	Specification
Brand	CUBOT
Model Name	KINGKONG ACE 2
Operating System	Android 14
Screen Size	6.56 Inches
Resolution	720 x 1612, HD+
Installed RAM Size	6 GB (16GB total with 10GB virtual)
Memory Storage Capacity	128 GB
CPU Speed	2 GHz
Effective Still Resolution	48 Megapixels (Main Camera)
Battery Composition	Lithium-polymer
Special Features	Water Resistant, Expandable Memory, Fast Charging Compatible, USB OTG Compatible, Rugged Casing, Dual SIM, Integrated GPS, Mobile Hotspot Capability
Cellular Technology	4G
Wireless Carrier	All carriers
Color	Green/Black

8. Warranty and Support

Cubot provides a spare parts availability period of 5 years for this product. For technical support, warranty claims, or further assistance, please contact Cubot customer service through their official website or the retailer from whom you purchased the device. Please have your model number (KKACE2GRN) and purchase information ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0DNTJ9QR9

More documents and user manuals: **https://manuals.plus/**