Infinix Hot50Pro+

Infinix Hot 50 Pro+ Smartphone User Manual

Model: Hot50Pro+ | Brand: Infinix

1. INTRODUCTION

Welcome to the user manual for your new Infinix Hot 50 Pro+ smartphone. This guide will help you understand the features and functions of your device, ensuring a smooth and enjoyable experience. Please read this manual carefully before using your phone.

What's in the Box

- Infinix Hot 50 Pro+ Device
- Power Adapter (Plug)
- Headset
- Protective Cover
- Screen Protector

2. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Infinix Hot 50 Pro+.

Figure 2.1: Front view of the Infinix Hot 50 Pro+ smartphone, featuring a large display and a small punch-hole front camera at the top center.

Figure 2.2: Side view of the Infinix Hot 50 Pro+ smartphone, showcasing its thin design and the power and volume buttons on the right side.

Figure 2.3: Back view of the Infinix Hot 50 Pro+ smartphone in sleek black, featuring a vertical triple camera array and the Infinix logo.

3. SETUP

3.1 Inserting SIM Card(s) and SD Card

1. Locate the SIM tray on the side of your device.
2. Use the provided SIM ejector tool to open the tray.
3. Place your Nano-SIM card(s) and/or microSD card into the tray with the gold contacts facing down. Ensure they are correctly seated.
4. Carefully reinsert the tray into the phone.

3.2 Initial Power On and Setup

1. Press and hold the Power button until the Infinix logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.

3. Configure security settings, including fingerprint unlock (in-display fingerprint sensor) and a screen lock method (PIN, pattern, or password).

4. OPERATING INSTRUCTIONS

4.1 Basic Navigation

- **Touchscreen:** Tap to select, swipe to scroll, pinch to zoom.
- **Power Button:** Press to turn the screen on/off, press and hold to power off or restart.
- **Volume Buttons:** Adjust media volume, call volume, or notification volume.
- **In-Display Fingerprint Sensor:** Use your registered fingerprint to unlock the device.

4.2 Making Calls and Sending Messages

- Open the **Phone** app to dial numbers or select contacts.
- Open the **Messages** app to compose and send SMS/MMS messages.

4.3 Camera Usage

Your Infinix Hot 50 Pro+ features a versatile camera system.

1. Open the **Camera** app.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the shutter button to capture photos or start/stop video recording.

4.4 Connecting to Networks

- **Wi-Fi:** Go to *Settings > Network & internet > Wi-Fi*, turn on Wi-Fi, and select a network to connect.
- **Bluetooth:** Go to *Settings > Connected devices > Bluetooth*, turn on Bluetooth, and pair with nearby devices.
- **Mobile Data (4G):** Ensure your SIM card is active and mobile data is enabled in *Settings > Network & internet > Mobile network*.

4.5 Charging the Device

Connect the provided power adapter to your phone's charging port and plug it into a power outlet. The device supports 33W fast charging.

5. MAINTENANCE

5.1 Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and back panel.
- Avoid using harsh chemicals or abrasive materials.
- Keep ports free of dust and debris.

5.2 Battery Care

- Avoid extreme temperatures.
- Do not let the battery completely drain frequently.
- Use only the original or certified charging accessories.

5.3 Software Updates

Regularly check for software updates to ensure optimal performance and security. Go to *Settings > System > System update*.

5.4 Storage Management

To manage your 256GB internal storage, go to *Settings > Storage*. You can clear cache, uninstall unused apps, or move files to an external microSD card (if installed).

6. TROUBLESHOOTING

This section addresses common issues you might encounter.

Problem	Possible Solution
Device does not turn on	Ensure the battery is charged. Connect to the charger for at least 10 minutes, then try powering on. If it still doesn't work, perform a force restart by holding the Power button for 10-15 seconds.
Apps are crashing or freezing	Clear the app's cache (*Settings > Apps > [App Name] > Storage & cache > Clear cache*). Update the app from the Google Play Store. If the issue persists, uninstall and reinstall the app.
No network signal	Check if your SIM card is properly inserted. Restart the device. Ensure Airplane mode is off. Contact your network provider if the issue continues.
Fingerprint sensor not working	Ensure your finger is clean and dry. Re-register your fingerprint in *Settings > Security > Fingerprint*
Device is slow or lagging	Close unused apps. Clear cache and temporary files. Free up storage space. Restart the device.
Overheating during use	Avoid using the phone while charging. Close resource-intensive applications. Reduce screen brightness. If overheating persists, contact support.

Factory Reset (Last Resort)

If severe software issues persist, you may need to perform a factory reset. **Warning: This will erase all data on your phone. Back up important data before proceeding.** Go to *Settings > System > Reset options > Erase all data (factory reset)*.

7. SPECIFICATIONS

Detailed technical specifications for the Infinix Hot 50 Pro+.

Feature	Detail
Operating System	Android 14
Dimensions	19.6 x 9.6 x 5.4 cm
Weight	400 grams
Model Number	Hot50Pro+
Cellular Technology	4G

Feature	Detail
GPS	Integrated
Special Features	Dual SIM, Touch Screen, In-Display Fingerprint Scanner
Audio Jack	3.5 mm
Color	Sleek Black
Battery Capacity	5000 mAh
RAM	8 GB (Up to 16GB Extended RAM)
CPU Model	MediaTek Helio
CPU Speed	2.2 GHz
Internal Storage	256 GB
Screen Size	6.78 inches
Display Type	3D Curved AMOLED, 120Hz Refresh Rate
Charging	33W Fast Charging
Audio	Dual Speakers with JBL Sound

8. WARRANTY AND SUPPORT

Your Infinix Hot 50 Pro+ comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.

Customer Support

For technical assistance, service, or warranty claims, please contact Infinix customer support through their official website or the contact information provided in your warranty documentation. Keep your purchase receipt and device serial number handy when contacting support.