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› GROOKPET S11 7L Stainless Steel Dog Water Fountain User Manual

## GROOKPET S11

# GROOKPET S11 7L Stainless Steel Dog Water Fountain User Manual

Model: S11

## 1. INTRODUCTION

Thank you for choosing the GROOKPET S11 7L Stainless Steel Dog Water Fountain. This product is designed to provide a continuous supply of fresh, filtered water for your pets, encouraging healthy hydration habits. Its large capacity and quiet operation make it suitable for large dogs, cats, and multi-pet households.

Key benefits include:

- Boosts metabolism and prevents kidney & urinary issues.
- Regulates body temperature and aids digestion.
- Provides fresh, oxygenated water through a 4-stage filtration system.



Image: The GROOKPET S11 7L Stainless Steel Dog Water Fountain, showcasing its design and capacity.

## 2. SAFETY INFORMATION

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- Read all instructions carefully before use.
- This appliance is for indoor household use only.
- Do not immerse the electrical adapter or power cord in water.
- Always unplug the fountain before cleaning or performing maintenance.
- Ensure the power cord is placed where pets cannot chew on it.
- Do not operate the fountain if the power cord or plug is damaged.
- Keep out of reach of children.

## 3. PACKAGE CONTENTS

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Please check the package to ensure all items are present:

- 1 x GROOKPET Dog Water Fountain (Stainless Steel Basin)

- 1 x Water Pump
- 1 x Power Adapter
- 1 x Carbon Filter
- 1 x Sponge Filter

## 4. PRODUCT OVERVIEW

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The GROOKPET S11 fountain features a durable stainless steel construction and thoughtful design elements for ease of use and pet comfort.

- **Material:** Constructed from 304 stainless steel, ensuring rust and corrosion resistance, and a hygienic drinking experience. It is also BPA-free.
- **Capacity:** A large 7-liter (236oz/1.8G) capacity reduces the frequency of refills, ideal for multi-pet homes.
- **Convenient Handle Design:** Integrated handles make it easier to lift and move the fountain, even when full.

# Binaural Design

Easy to Lift



Image: The fountain's binaural design with handles for easy lifting.

- **Transparent Water Level Window:** A clear window allows for easy monitoring of the water level without needing to open the fountain.

# Transparent Window

Water Level at a Glance



Image: The transparent window for quick water level checks.

- **Quiet Operation:** The fountain operates at approximately 25dB, ensuring minimal disturbance.
- **Advanced Filtration:** A 4-stage filtration system (Ion Exchange Resin, Carbon, Cotton, Sponge) provides clean and healthy water.



Image: Key features of the fountain including dual water outlet, LED light, viewable window, and anti-dry burn protection.

## 5. SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Rinse Components:** Rinse the stainless steel basin, drinking tray, and pump thoroughly with water.
3. **Prepare Filter:** Soak the carbon filter in clean water for 5-10 minutes before first use to remove any loose carbon dust.
4. **Assemble Pump:** Ensure the sponge filter is securely attached to the water pump.
5. **Place Pump:** Position the water pump at the bottom of the stainless steel basin.
6. **Install Filter:** Place the prepared carbon filter into its designated slot in the drinking tray.
7. **Assemble Tray:** Place the drinking tray onto the stainless steel basin, ensuring the pump's nozzle aligns with the water outlet.
8. **Fill with Water:** Fill the fountain with clean water up to the maximum level indicated by the transparent window. Do not overfill.
9. **Connect Power:** Connect the power adapter to the fountain and then plug it into a wall outlet.

The fountain should start operating, providing a continuous flow of water.

## 6. OPERATING INSTRUCTIONS

Once assembled and filled, the GROOKPET S11 fountain operates continuously when plugged in. The transparent window allows you to monitor the water level easily. Refill the fountain when the water level drops below the minimum mark to ensure continuous operation and prevent pump damage.

The fountain is designed to provide a constant stream of fresh water, encouraging pets to drink more. The quiet pump ensures it does not disturb your household.

## 7. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

### 7.1. Cleaning the Fountain

It is recommended to clean the entire fountain every two weeks.

1. Unplug the fountain from the power outlet.
2. Disassemble the fountain: remove the drinking tray, filter, and pump.
3. Wash all components (basin, tray) with mild soap and water. Rinse thoroughly to remove any soap residue.
4. Clean the pump (see section 7.3).
5. Reassemble the fountain after all parts are clean.



Image: Demonstrating the ease of cleaning the stainless steel components.

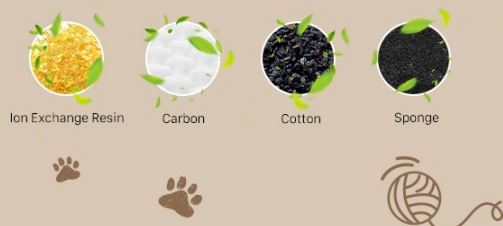
## 7.2. Filter Replacement

The carbon filter should be replaced every 2-4 weeks, depending on the number of pets and water quality.

1. Unplug the fountain.
2. Remove the drinking tray and old carbon filter.
3. Rinse the new carbon filter under running water for a few minutes to remove any loose carbon dust.
4. Place the new filter into the filter slot.
5. Reassemble the fountain and refill with water.

## Healthier For Pets

Keep the water fresh, clean and oxygenated. It is best if you can change the carbon filter every 2-4 weeks.



2  
Weeks



Image: Illustration of the 4-stage filtration system and recommended filter replacement schedule.

### 7.3. Pump Cleaning

The water pump should be cleaned every 1-2 weeks to prevent mineral buildup and ensure optimal performance.

1. Unplug the fountain and remove the pump from the basin.
2. Disassemble the pump by removing the front cover and impeller.
3. Use a small brush (often included with the fountain or a toothbrush) to clean the impeller and the inside of the pump housing. Remove any hair or debris.
4. Rinse all pump parts thoroughly with water.
5. Reassemble the pump and place it back into the fountain.



Image: Exploded view of the pump for easy cleaning instructions.

### 8. TROUBLESHOOTING

| Problem                    | Possible Cause                                                      | Solution                                                                   |
|----------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------|
| Fountain not working       | No power; pump clogged; water level too low.                        | Check power connection; clean the pump; refill water to appropriate level. |
| Water flow is weak         | Pump clogged; filter needs replacement.                             | Clean the pump; replace the carbon filter.                                 |
| Fountain is noisy          | Water level too low; pump needs cleaning; pump not properly seated. | Refill water; clean the pump; ensure pump is securely placed.              |
| Water tastes or smells bad | Filter needs replacement; fountain needs cleaning.                  | Replace the carbon filter; thoroughly clean all fountain components.       |

### 9. SPECIFICATIONS

| Feature    | Detail |
|------------|--------|
| Model Name | S11    |

| Feature                     | Detail                                               |
|-----------------------------|------------------------------------------------------|
| Brand                       | GROOKPET                                             |
| Material                    | 304 Stainless Steel                                  |
| Capacity                    | 7 Liters (236oz / 1.8 Gallons)                       |
| Item Weight                 | 2.8 Pounds                                           |
| Item Dimensions (L x W x H) | 11.89 x 11.85 x 5.79 inches                          |
| Power Supply                | 5V Pump (Power Adapter Included)                     |
| Filtration System           | 4-stage (Ion Exchange Resin, Carbon, Cotton, Sponge) |

## 10. WARRANTY & SUPPORT

The GROOKPET S11 Dog Water Fountain comes with a**2-year warranty** from the date of purchase.

If you encounter any issues or have questions regarding your product, please contact GROOKPET customer service for assistance. You can typically find contact information on the product packaging or the official GROOKPET website.

For replacement parts such as filters and water pumps, please search for "GROOKPET filter" and "GROOKPET water pump" online.

