

Vakedy HW11

Vakedy HW11 Wireless Gaming Headset User Manual

1. INTRODUCTION

This manual provides detailed instructions for the Vakedy HW11 Wireless Gaming Headset. Please read this manual carefully before using the product to ensure proper operation and to maximize your gaming experience. Keep this manual for future reference.

2. PRODUCT OVERVIEW

The Vakedy HW11 is a wireless gaming headset designed for immersive audio and clear communication across multiple platforms. It features advanced audio technology, comfortable design, and extended battery life.

Key Features:

- **Advanced Audio:** Equipped with 50mm dynamic drivers for rich sound and an AI noise-canceling microphone for clear voice communication.
- **Comfort & Durability:** Features breathable mesh fabric, an ergonomic design, a wide headband, and adaptive ear shells for extended comfort.
- **Extended Battery Life:** Offers over 50 hours of gaming, or up to 35 hours with LED mode, on a single charge.
- **Multi-Platform Connectivity:** Supports 2.4GHz wireless technology and Bluetooth 5.3 for stable connections with PCs, consoles (PS5, PS4, SWITCH), and mobile devices.
- **Premium Design:** Foldable and lightweight construction for portability and convenience.

50MM DRIVERS FOR SUPREME SOUND

Upgrade your gaming with the audio advantage that leaves the competition in the dust



⚠ Note: Not Compatible With Xbox

Image: The Vakedy HW11 headset, emphasizing its 50mm drivers for high-quality sound. Please note that this headset is not compatible with Xbox consoles.

Noise-Cancelling AI, Game-On Clarity

AI-Driven Silence, Clear Comms, Unstoppable Team



Image: The Vakedy HW11 headset featuring its AI noise-cancelling microphone and customizable RGB lighting, illustrating its capability for clear communication during gaming sessions.

UNMATCHED COMFORT

Over Ear Bliss, Full Enveloping Ear Cups



Image: The Vekedy HW11 headset highlighting its comfortable over-ear design and fully enveloping ear cups, designed for extended wear.

Upgraded Super Soft Cushion



Image: A detailed view of the Vekedy HW11 headset's comfort features, including breathable protein earmuffs, an adjustable headband, and ear cups with a 90-degree adaptive angle.

3. SETUP

3.1 Charging the Headset

Before first use, fully charge the headset. Connect the provided USB-C charging cable to the headset's charging port and to a USB power source. A full charge takes approximately 3 hours and provides over 50 hours of playtime (35 hours with LED mode enabled).



Image: The Vakedy HW11 headset illustrating its quick charge feature, 50-hour battery life, and 1200mAh battery capacity.

3.2 Connecting to Devices

The HW11 headset offers multiple connectivity options:

2.4GHz Wireless Connection (Recommended for Gaming)

1. Plug the 2.4GHz USB dongle into an available USB port on your PC, PS5, PS4, or Nintendo Switch dock.
2. Power on the headset. The headset should automatically connect to the dongle.
3. Ensure the headset is selected as the audio output and input device in your device's sound settings.

Bluetooth 5.3 Connection (for Mobile Devices, PCs)

1. Power on the headset and put it into Bluetooth pairing mode (refer to the headset's controls for specific button presses, usually a long press on the power/multi-function button).
2. On your device (smartphone, tablet, PC), go to Bluetooth settings and search for new devices.
3. Select "Vakedy HW11" from the list of available devices to pair.

Wired Connection

For devices that do not support wireless connectivity or when battery is low, you can use a 3.5mm audio cable (if included) to connect the headset directly to your device's audio jack.

LATENCY LESS, WINS MORE
Seize every moment with our headset's lightning-fast audio

Delay ≤ 20ms

Delay ≤ 20ms

Working Range ≤ 49ft

Image: The Vekedy HW11 headset illustrating its low-latency wireless connection via a USB dongle, indicating a delay of less than 20ms and an effective working range of up to 49 feet.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- **Power On:** Press and hold the Power button for approximately 3 seconds until the indicator light illuminates.
- **Power Off:** Press and hold the Power button for approximately 3 seconds until the indicator light turns

off.

4.2 Volume Control

Use the volume wheel or buttons located on the headset to adjust the audio output level. Rotate up to increase volume, rotate down to decrease volume.

4.3 Microphone Usage

The headset features an AI noise-canceling microphone. Position the microphone close to your mouth for optimal voice clarity. Mute/unmute the microphone using the dedicated microphone button (if available) or through your device's settings.

4.4 Switching Modes (Game/Music)

The HW11 headset supports dual modes for optimized audio experiences. Switch between Game Mode and Music Mode using the designated mode button on the headset (refer to product diagrams for exact location). Game Mode enhances in-game audio cues, while Music Mode provides a balanced sound profile for media consumption.

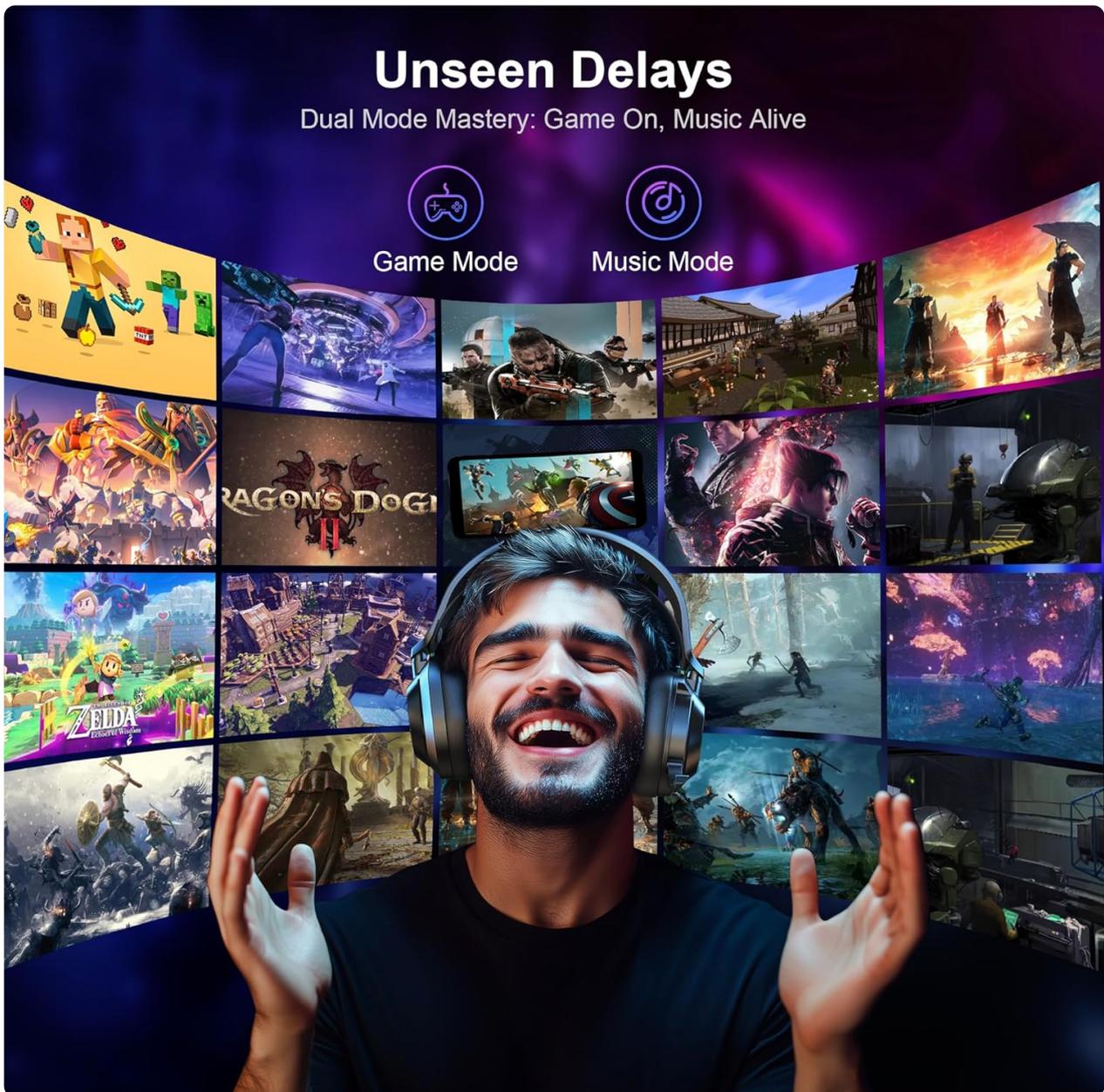


Image: A user experiencing the Vakedy HW11 headset, demonstrating its versatility with dedicated modes for both immersive

gaming and rich music playback.

4.5 LED Lighting

The headset features LED lighting. You can enable or disable the LED mode to conserve battery life. Refer to the headset's controls for the specific button or combination to toggle LED lighting.

5. MAINTENANCE

5.1 Cleaning

- Gently wipe the headset's exterior surfaces with a soft, dry cloth.
- For earcups and headband, use a slightly damp cloth with mild soap if necessary, then wipe dry immediately. Avoid excessive moisture.
- Do not use harsh chemicals or abrasive cleaners.

5.2 Storage

When not in use, store the headset in a cool, dry place away from direct sunlight and extreme temperatures. The foldable design allows for compact storage.

5.3 Battery Care

- Avoid fully discharging the battery frequently.
- Charge the headset regularly, even if not in use for extended periods, to maintain battery health.
- Do not expose the battery to high temperatures.

6. TROUBLESHOOTING

6.1 No Sound or Distorted Audio

- Check if the headset is powered on and properly connected (2.4GHz dongle, Bluetooth paired, or wired).
- Ensure the volume on both the headset and your device is turned up.
- Verify that the headset is selected as the default audio output device in your system settings.
- Re-pair the headset if using Bluetooth or 2.4GHz wireless.

6.2 Microphone Not Working

- Check if the microphone is muted on the headset or in your device's settings.
- Ensure the headset is selected as the default audio input device in your system settings.
- Test the microphone with another application or device.

6.3 Connectivity Issues

- **2.4GHz:** Ensure the USB dongle is securely plugged in and within range (up to 49ft). Try a different USB port.
- **Bluetooth:** Ensure Bluetooth is enabled on your device and the headset is in pairing mode. Move closer to your device to reduce interference.

- Restart both the headset and your device.

6.4 Headset Not Compatible with Xbox

Please note that the Vakedy HW11 Wireless Gaming Headset is **not compatible with Xbox consoles**. This is a design limitation and cannot be resolved through troubleshooting.

7. SPECIFICATIONS

Feature	Specification
Model Name	HW11
Connectivity Technology	Wireless
Wireless Communication	2.4GHz, Bluetooth 5.3
Compatible Devices	Gaming Consoles (PS5, PS4, SWITCH), Computers, Mobile Devices
Control Method	Voice (and physical controls)
Battery Life	50 Hours (35 hours with LED mode)
Audio Driver Type	Dynamic Driver (50mm)
Bluetooth Version	5.3
Earpiece Shape	Over Ear
Form Factor	Over Ear
Noise Control	Active Noise Cancellation (AI Noise-Canceling Mic)

8. WARRANTY AND SUPPORT

Vakedy Store is committed to customer satisfaction. For any questions, technical assistance, or warranty claims, please contact Vakedy customer support. Our team ensures quick responses and comprehensive assistance to address your needs.

Please refer to your purchase documentation or the Vakedy official website for specific warranty terms and contact information.