

## comfheat US-171

# Comfheat Cordless Heating Pad US-171 User Manual

## 1. IMPORTANT SAFETY INSTRUCTIONS

Please read all safety instructions carefully before using the Comfheat Cordless Heating Pad. Failure to follow these instructions may result in injury or damage to the product.

- **Do not use on broken or damaged skin.**
- **Do not use while sleeping.**
- **Keep away from water.** This product is not waterproof.
- The heating pad features a **45-minute automatic shut-off** for safety.
- Equipped with **194°F (90°C) overheating protection** to prevent excessive heat.
- Ensure the battery is fully charged before first use.
- Always disconnect the battery when not in use or before cleaning.



The heating pad includes a 45-minute auto shut-off and 194°F (90°C) overheating protection for user safety.

## 2. PRODUCT OVERVIEW

The Comfheat Cordless Heating Pad is designed to provide targeted heat therapy for the neck, shoulders, and upper back. Its portable and rechargeable design allows for use in various settings without being tethered to an outlet.

## Key Features:

- **Cordless & Rechargeable:** Powered by an included battery for portable use.
- **Targeted Relief:** Specifically designed for the neck, shoulders, and upper back.
- **3 Temperature Settings:** Customizable heat levels for personalized comfort.
- **Secure Fit:** Adjustable shoulder straps and gravity beads ensure the pad stays in place.
- **Soft & Skin-Friendly Fabric:** Crafted from breathable, ultra-soft material for comfort.
- **Lightweight Design:** Weighs approximately 1.16 lbs for comfortable, all-day wear.

The Comfheat heating pad offers portable heat therapy for various activities and environments.



The heating pad provides multi-site hot compresses for the neck, shoulders, and upper back.

## 3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Comfheat Cordless Heating Pad (Model US-171)
- Rechargeable Battery (5000mAh)
- USB Charging Cable
- User Manual

## 4. SETUP


### 4.1 Charging the Battery

Before first use, fully charge the included rechargeable battery.

1. Connect the USB charging cable to the battery pack.
2. Plug the other end of the USB cable into a compatible USB power adapter (not included) or a computer USB port.

3. The battery indicator lights will show charging progress. A full charge typically takes approximately 2.5 hours.
4. Once fully charged, disconnect the battery from the charging cable.

## 3 heating levels, 2-5H heating time



**2.5H** Full charge  
5000mAh 18.5Wh/3.7V

The portable battery provides 2-5 hours of heating depending on the selected level, with a 5000mAh capacity.

### 4.2 Attaching the Heating Pad

Position the heating pad correctly for optimal comfort and heat distribution.

1. Place the heating pad over your neck and shoulders.
2. Adjust the elastic shoulder straps to ensure a snug but comfortable fit.
3. The integrated gravity beads help keep the pad securely in place on your shoulders and upper back.
4. Insert the charged battery into the designated pocket on the heating pad.
5. Connect the heating pad's power cable to the battery pack.

# Multi-site hot compresses



The heating pad features an anti-fall design with gravity beads and elastic shoulder straps for a secure fit.

## 5. OPERATING INSTRUCTIONS

### 5.1 Powering On/Off

1. To turn on: Press and hold the power button on the heating pad for 2-3 seconds. The indicator light will illuminate.
2. To turn off: Press and hold the power button again for 2-3 seconds. The indicator light will turn off.

### 5.2 Adjusting Heat Settings

The heating pad offers three distinct heat levels. You can cycle through them by short-pressing the power button once the device is on.

1. **Green Light:** Low heat setting (approximately 102-112°F / 39-44°C). Provides up to 5 hours of heat.
2. **Blue Light:** Medium heat setting (approximately 118-128°F / 48-53°C). Provides up to 3 hours of heat.
3. **Red Light:** High heat setting (approximately 125-135°F / 52-57°C). Provides up to 2 hours of heat.

The device will automatically shut off after 45 minutes of continuous use for safety.

**comfheat**

# Multi-selective heating levels



Red 125-135°F



Blue 118-128°F



Green 102-112°F



Select from three heating levels: Green for low, Blue for medium, and Red for high, with corresponding temperature ranges.

## 6. MAINTENANCE

### 6.1 Cleaning

To ensure the longevity and hygiene of your heating pad:

- Always disconnect the battery before cleaning.
- Wipe the surface of the heating pad with a damp cloth. Do not submerge the pad in water.
- Do not use harsh chemicals or abrasive cleaners.
- Allow the heating pad to air dry completely before reconnecting the battery or storing.

### 6.2 Storage

When not in use, store the heating pad in a cool, dry place, away from direct sunlight and moisture. Ensure the battery is disconnected from the pad for long-term storage.

## 7. TROUBLESHOOTING

If you encounter any issues with your Comfheat Cordless Heating Pad, please refer to the following table:

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
Heating pad does not turn on or produce heat.	Battery is not charged or not connected properly.	Ensure the battery is fully charged and securely connected to the heating pad.
Heating pad turns off unexpectedly.	45-minute auto shut-off activated; Low battery; Overheating protection activated.	This is normal operation for the auto shut-off. Recharge the battery if low. Allow the pad to cool down if overheating protection was triggered.
Heat is not warm enough.	Low heat setting selected; Battery charge is low.	Cycle to a higher heat setting (Blue or Red). Ensure the battery is fully charged.
Heating pad feels too small or does not fit well.	Incorrect adjustment; Product size limitations.	Adjust the elastic shoulder straps for a better fit. Note that product dimensions are fixed.

## 8. SPECIFICATIONS

<b>Feature</b>	<b>Detail</b>
Model Number	US-171
Power Source	Rechargeable Battery (5000mAh, 3.7V)
Voltage	5 Volts
Heat Settings	3 (Low: 102-112°F, Medium: 118-128°F, High: 125-135°F)
Automatic Shut-off	45 minutes
Overheat Protection	194°F (90°C)
Material Type	Cordless neck shoulder wrap fabric
Color	Gray
Package Dimensions	12.6 x 7.6 x 2.13 inches
Item Weight	1.72 Pounds (including battery)

## 9. WARRANTY AND SUPPORT

For warranty information or technical support, please contact the manufacturer, Comfheat, directly through their official channels or the retailer where the product was purchased. Please retain your proof of purchase for any warranty claims.

