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› R69PLUS Android TV Box User Manual

ADDCOLOR R69PLUS

R69PLUS Android TV Box User Manual

Model: R69PLUS | Brand: ADDCOLOR

1. INTRODUCTION

This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your ADDCOLOR R69PLUS Android TV Box. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.

2. SAFETY INFORMATION

- Ensure the device is placed on a stable, flat surface to prevent falls.
- Do not expose the device to water, moisture, or extreme temperatures.
- Use only the provided power adapter. Using unauthorized adapters may damage the device and void the warranty.
- Avoid blocking ventilation openings to prevent overheating.
- Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.
- Keep the device away from direct sunlight and heat sources.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 1 x R69 PLUS Android Box
- 1 x Power Charger
- 1 x HD Cable (HDMI Cable)
- 1 x User Manual (this document)
- 1 x Remote Control



Image: The R69PLUS Android TV Box and its accompanying remote control. The box is black with colorful LED accents, and the remote is black with standard navigation and media buttons.

4. PRODUCT OVERVIEW

The ADDCOLOR R69PLUS is a high-performance Android TV Box designed to transform your television into a smart entertainment hub. It features the latest Android 14.0 operating system, an Allwinner H728 CPU, and Mali G57-MC1 GPU for smooth 4K/8K video playback and application performance.

4.1 Key Features

- **Operating System:** Android 14.0
- **Processor:** Allwinner H728 Octa-core CPU
- **Graphics:** Mali G57-MC1 GPU
- **Memory:** 4GB DDR RAM
- **Storage:** 32GB EMMC Flash
- **Connectivity:** 2.4G/5.8G Dual WiFi 6, Bluetooth 5.0, 10/100M Ethernet
- **Video Output:** Supports up to 8K resolution
- **USB Ports:** 1 x USB 2.0, 1 x USB 3.0
- **Card Reader:** SD/SDHC/MMC cards

R69 *PLUS* ANDROID TV BOX



CPU

H728



Octa-core



Android14



1000M



Wi-Fi 6



USB 3.0



Image: The R69PLUS Android TV Box with icons highlighting its CPU (H728 Octa-core), Android 14 OS, 1000M Ethernet, Wi-Fi 6, and USB 3.0 capabilities.



Image: A visual representation comparing USB 3.0 transmission speed (90%) to USB 2.0 (8%), indicating USB 3.0 theoretical speed up to 5Gbps. The R69PLUS box is shown with its USB ports.

4.2 Device Interfaces

Familiarize yourself with the various ports and connections on your R69PLUS Android TV Box:

Interface & Dimension

Various interfaces such as HD, LAN, USB, etc. To meet your different needs at the same time.

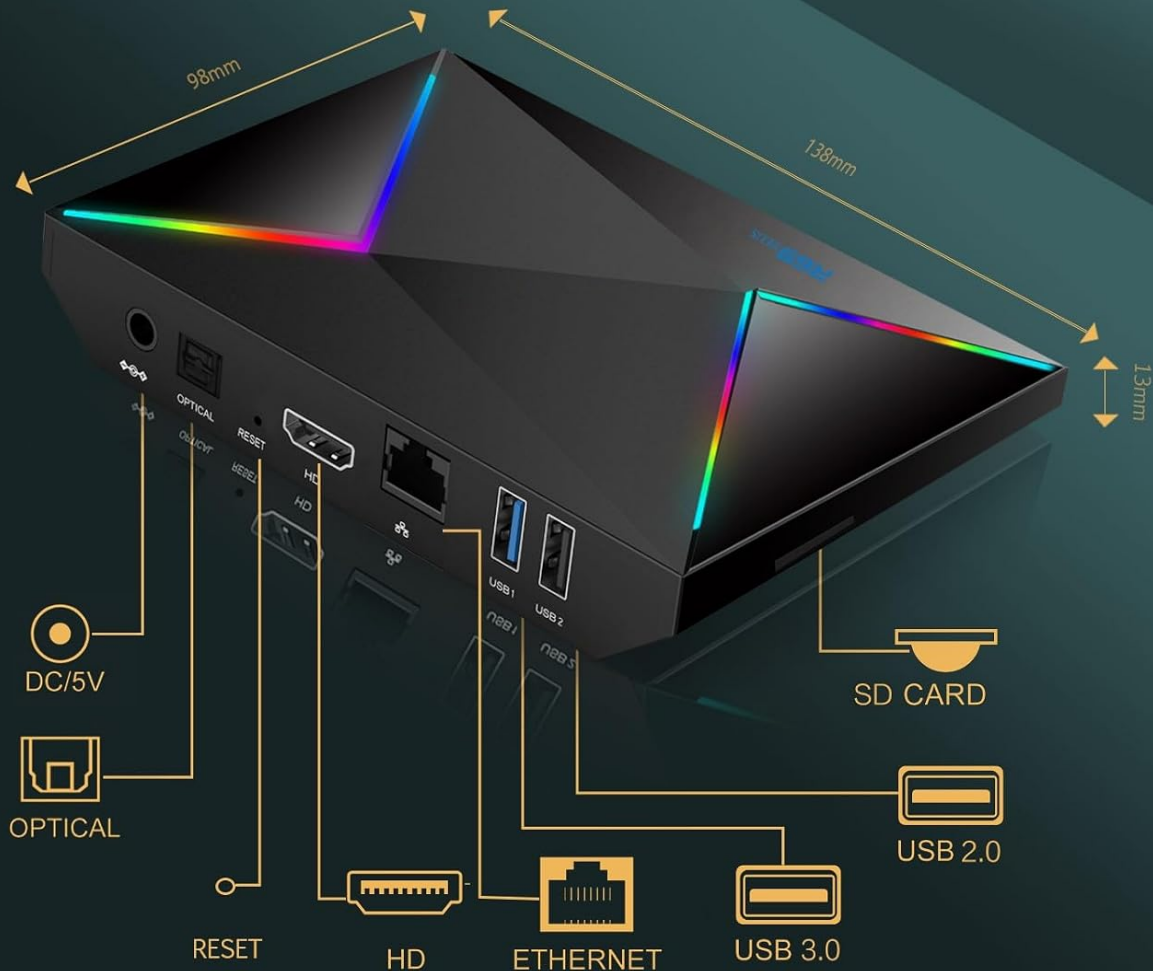


Image: A diagram illustrating the interfaces and dimensions of the R69PLUS Android TV Box. Ports include DC/5V power input, Optical audio output, Reset button, HD (HDMI) output, Ethernet port, USB 3.0 port, USB 2.0 port, and SD Card slot.

- **DC/5V:** Power input port.
- **OPTICAL:** Optical audio output for connecting to audio receivers.
- **RESET:** Button for factory reset (use with caution).
- **HD (HDMI):** High-Definition Multimedia Interface for connecting to your TV or monitor.
- **ETHERNET:** RJ-45 port for wired network connection.
- **USB 3.0:** High-speed USB port for external storage or peripherals.
- **USB 2.0:** Standard USB port for external storage or peripherals.
- **SD CARD:** Slot for SD/SDHC/MMC memory cards.

5. SETUP GUIDE

1. **Connect to TV:** Connect one end of the provided HD Cable (HDMI) to the HD port on the R69PLUS TV Box and the other end to an HDMI input port on your television.

2. **Connect Power:** Plug the power charger into the DC/5V port on the TV Box, then plug the other end into a wall outlet.
3. **Power On:** The device should automatically power on. If not, press the power button on the remote control.
4. **Select Input:** On your TV, select the correct HDMI input source using your TV's remote control.
5. **Initial Setup:** Follow the on-screen prompts to complete the initial setup, including language selection, network connection (Wi-Fi or Ethernet), and Google account sign-in.
6. **Network Connection:**
 - **Wi-Fi:** Navigate to Settings > Network & Internet > Wi-Fi, select your network, and enter the password.
 - **Ethernet:** Connect an Ethernet cable from your router to the ETHERNET port on the TV Box. The connection should be established automatically.

6. OPERATING INSTRUCTIONS

6.1 Navigating the Interface

Use the provided remote control to navigate the Android TV interface. The directional pad (D-pad) and OK button are used for selection, while the Back and Home buttons allow you to return to previous screens or the main home screen.

6.2 Installing Applications

You can download and install applications from the Google Play Store. Ensure you are signed in with a Google account.

1. From the home screen, select the **Google Play Store** icon.
2. Use the search function or browse categories to find desired applications.
3. Select an app and choose **Install**. The app will download and install automatically.
4. Once installed, the app can be launched from the home screen or the Apps section.

6.3 Media Playback

The R69PLUS supports various media formats and resolutions up to 8K. You can play media from streaming services, local storage (USB drive, SD card), or network shares.

- **Streaming:** Open pre-installed streaming apps (e.g., Netflix, YouTube) or download new ones from the Play Store.
- **Local Media:** Insert a USB drive into a USB port or an SD card into the SD CARD slot. Use a file manager app to browse and play media files.
- **Supported Formats:**
 - **Video:** Avi, Rm, Rmvb, Ts, Vob, Mkv, Mov, ISO, wmv, asf, flv, dat, mpg, mpeg, mp4, rm, jpg.
 - **Audio:** MP3, WMA, AAC, WAV, OGG, AC3, DDP, TrueHD, DTS, DTS/HD, FLAC, APE.

3D DISPLAY

Powerful 3D display brings you a smooth and shocking gaming experience.



Image: A user viewing content on a large screen, demonstrating the 3D display capability of the R69PLUS Android TV Box for an immersive experience.

HDR10 High Dynamic Range

8K Make the picture display more vivid and beautiful.

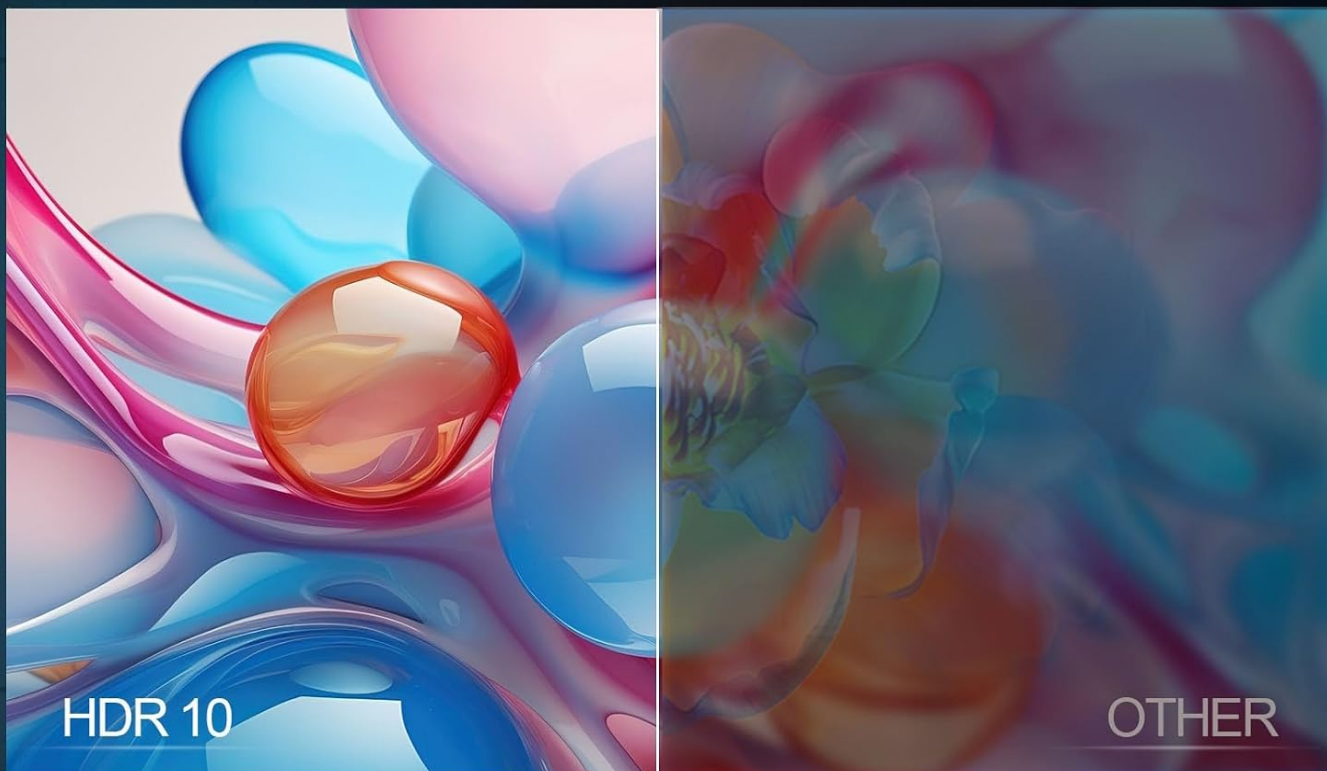


Image: A comparison showing the enhanced vibrancy and detail of an image with HDR10 (High Dynamic Range) compared to a standard display, illustrating the 8K resolution capability of the R69PLUS.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the ventilation holes are clear of dust and debris to prevent overheating.
- **Software Updates:** Periodically check for system updates in the device settings to ensure optimal performance and security.
- **Storage Management:** Regularly clear cache and uninstall unused applications to free up storage space and maintain performance.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
No power/Device not turning on	Power adapter not connected; faulty power outlet; device malfunction.	Check power connections. Try a different outlet. Ensure the power adapter is the original one.
No signal on TV screen	Incorrect HDMI input selected; loose HDMI cable; faulty HDMI cable.	Verify TV input source. Reconnect HDMI cable firmly. Try a different HDMI cable or port on the TV.
Wi-Fi connection issues	Incorrect password; router too far; interference; router issue.	Double-check Wi-Fi password. Move device closer to router. Restart router and TV box.
Remote control not responding	Low battery; obstruction; remote not paired.	Replace batteries. Remove obstructions between remote and box. Re-pair remote if necessary (refer to remote's specific instructions).
Applications crashing or freezing	Insufficient RAM/storage; app compatibility issue; software bug.	Close background apps. Clear app cache/data. Update the app or system software. Uninstall and reinstall the app.

9. SPECIFICATIONS

Feature	Detail
Model Name	R69PLUS
Operating System	Android 14.0
CPU	Allwinner H728 Octa-core
GPU	Mali G57-MC1
RAM	4GB DDR
Internal Storage	32GB EMMC
Wi-Fi	2.4G/5.8G Dual WiFi 6
Bluetooth	BT5.0+
Ethernet	Standard 10/100M RJ-45
Video Output Resolution	SD/HD max. 8K pixel
USB Host	1 x USB 2.0, 1 x USB 3.0
Card Reader	SD/SDHC/MMC cards
Power Supply	DC 5V/3A
Dimensions	5.9 x 4.33 x 1.18 inches (approx. 150 x 110 x 30 mm)
Item Weight	14.8 ounces (approx. 420g)

10. WARRANTY AND SUPPORT

Your ADDCOLOR R69PLUS Android TV Box comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact ADDCOLOR customer service through the contact information provided on the product packaging or the official ADDCOLOR website. Please have your product model number (R69PLUS) and purchase details ready when contacting support. For additional resources and frequently asked questions, visit the official ADDCOLOR support page.

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Product specifications are subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question