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› Towallmark 60-Inch Electric Fireplace User Manual (Model: 5cfO_Ut2F4AocOwb6FB1XQMHSJR1y)

Towallmark 5cfO_Ut2F4AocOwb6FB1XQMHSJR1y

Towallmark 60-Inch Electric Fireplace User Manual

MODEL: 5cfO_Ut2F4AocOwb6FB1XQMHSJR1Y

1. Introduction

Thank you for purchasing the Towallmark 60-Inch Electric Fireplace. This appliance is designed to provide supplemental heat and a realistic flame effect, enhancing the ambiance of your living space. This manual contains important information regarding the installation, operation, and maintenance of your electric fireplace. Please read this manual thoroughly before attempting to assemble, operate, or service this product. Keep this manual for future reference.



Image 1: The Towallmark 60-Inch Electric Fireplace with its remote control.

2. Important Safety Information

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Do not use outdoors.
- Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

- All electrical heaters have hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

3. Package Contents

Please check to ensure all components are present before installation. If any items are missing or damaged, contact customer support.

- Electric Fireplace Unit
- Remote Control
- Mounting Hardware (screws, wall anchors, brackets)
- User Manual

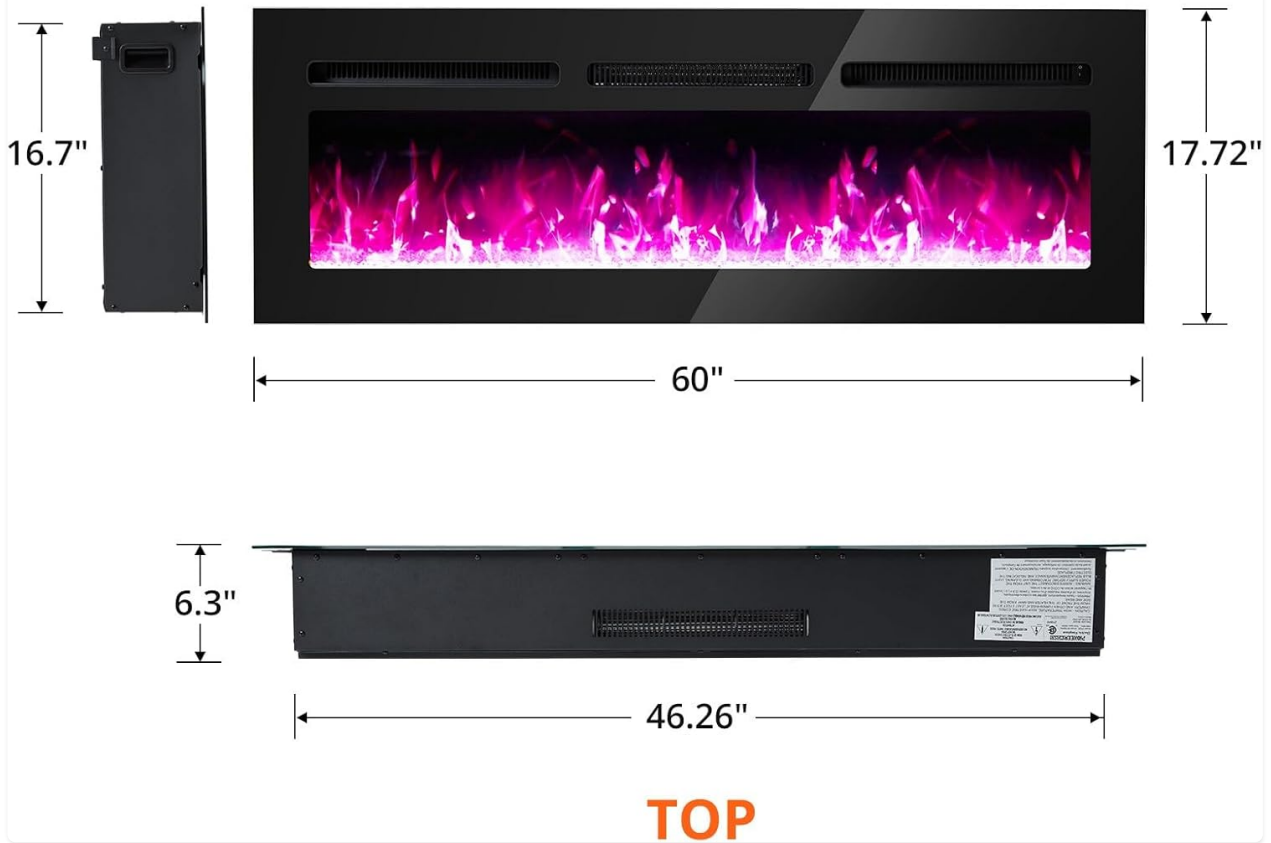
4. Specifications

Feature	Specification
Brand	Towallmark
Model Name	5cfO_Ut2F4AocOwb6FB1XQMHSJR1y
Product Dimensions	65"D x 22"W x 10"H (Note: Product title states 60 inch, please verify actual unit size)
Heat Output	1500W (750W/1500W adjustable)
Power Source	120V AC, 60Hz
Item Weight	66 Pounds
Flame Colors	12 Variable Flame Colors
Special Feature	Flame Effect, Timer, Remote Control

Image 2: Side, Front, and Top dimensions of the electric fireplace. Note: The product title states 60 inches, while the specifications list 65 inches in depth. Please refer to the actual product for precise measurements.

SIDE

Front



5. Installation

This electric fireplace supports both wall-mounted and built-in (recessed) installation methods. Choose the method that best suits your space and follow the instructions carefully.

General Installation Guidelines:

- Ensure the installation location is dry, stable, and can support the weight of the fireplace.
- Maintain proper clearance from combustible materials as specified in the safety section.
- Ensure a grounded electrical outlet is within reach of the power cord.
- Always have at least two people for lifting and positioning the fireplace unit.

Wall-Mounted Installation:

1. Select a suitable wall location, ensuring no electrical wires or plumbing are behind the mounting area.
2. Mark the desired height and width for the mounting bracket.
3. Securely attach the mounting bracket to the wall using the provided screws and wall anchors. Ensure it is level.
4. Carefully lift the fireplace unit and hook it onto the wall mounting bracket.
5. Secure the bottom of the fireplace to the wall if additional stability is required.

Built-in (Recessed) Installation:

1. Construct a suitable opening in the wall or cabinet according to the fireplace dimensions (refer to Image 2 for dimensions). Ensure adequate ventilation space around the unit.

2. Ensure the opening is structurally sound and can support the fireplace.
3. Carefully slide the fireplace unit into the prepared opening.
4. Secure the fireplace to the framing of the opening using the appropriate screws.



Image 3: Visual representation of Wall-Mounted and Recessed Installation methods.

6. Operation

Your Towallmark Electric Fireplace can be operated using the included remote control or the LED touch screen on the unit itself.

Remote Control Overview:



Image 4: Remote Control Button Functions.

- **Switch Button:** Powers the fireplace ON or OFF.
- **Timer Button:** Sets the operating timer from 0 to 8 hours.
- **Color Button:** Changes the flame color.
- **Temperature Setting Buttons (+/-):** Adjusts the desired temperature between 62-82°F.
- **Dimmer Button:** Changes the flame brightness (5 levels).
- **Low Heating Button:** Activates the 750W heating mode.
- **High Heating Button:** Activates the 1500W heating mode.

Flame Settings:

The fireplace offers 12 different flame colors and 5 brightness levels, allowing you to customize the ambiance. Use the 'Color Button' on the remote or touch panel to cycle through the colors, and the 'Dimmer Button' to adjust brightness. The flame effect can be operated independently of the heating function.

12 Flame Bed Colors



Crystal Flame



Image 5: Examples of the 12 Variable Flame Colors.

Heat Settings:

Select between two heating modes: 750W (low) and 1500W (high). Use the 'Low Heating Button' or 'High Heating Button' on the remote or touch panel. The temperature can be set between 62°F and 82°F using the temperature setting buttons.

Timer Function:

The integrated timer allows you to set the fireplace to automatically turn off after a specified duration, from 0 to 8 hours. Press the 'Timer Button' to cycle through the available timer settings.

Product Introduction and Flame Color Demonstration:

Your browser does not support the video tag.

Video 1: This video provides a general introduction to the electric fireplace and demonstrates the various flame color options available.

7. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Always unplug the fireplace before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Vents:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper airflow and prevent overheating.
- **Light Bulbs:** The flame effect uses LED technology, which typically does not require replacement. If issues occur, contact customer support.
- **No User-Serviceable Parts:** Do not attempt to open or repair the fireplace unit yourself. Refer all servicing to qualified service personnel.

8. Troubleshooting

If you encounter any issues with your electric fireplace, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power to the unit, power switch off, remote control batteries dead.	Check if the unit is plugged into a working, grounded outlet. Ensure the main power switch on the unit is ON. Replace remote control batteries.
No heat output.	Heater function not activated, thermostat set too low, air vents blocked.	Activate the heater function (750W or 1500W). Increase the thermostat setting. Clear any obstructions from the air intake/exhaust vents.
Flame effect not working.	Flame effect turned off, internal component issue.	Ensure the flame effect is turned on via the remote or touch panel. If the issue persists, contact customer support.
Remote control not responding.	Dead batteries, obstruction between remote and unit, remote out of range.	Replace batteries in the remote control. Ensure there is a clear line of sight to the fireplace's receiver. Operate the remote within the recommended range.

If the problem persists after attempting these solutions, please contact Towallmark customer support for assistance.

9. Warranty and Customer Support

Towallmark products are manufactured to high-quality standards. For warranty information or technical support, please refer to the warranty card included with your product or contact Towallmark customer service directly. Please have your model number (5cfO_Ut2F4AocOwb6FB1XQMHSJR1y) and purchase date available when contacting support.