

SatelliteSale SS-Xumo-RMT

SatelliteSale Xumo PR3 Voice Remote Control User Manual

INTRODUCTION

This manual provides comprehensive instructions for the SatelliteSale PR3 Voice Remote Control. This remote is designed for seamless integration and control of Xumo Stream Boxes (XiOne, ES1 series) and various XUMO Smart TVs, including Element, Westinghouse, Sharp AQUOS, Hisense, and Pioneer series. It covers essential topics such as initial setup, pairing procedures, button functionalities, routine maintenance, and troubleshooting common issues to ensure an optimal user experience.

1. SETUP

1.1. Battery Installation

The remote control requires two AAA batteries for operation. These batteries are included with your purchase. Follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards to open the compartment.
3. Insert two AAA batteries, ensuring that the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
4. Slide the battery compartment cover back into place until it securely clicks shut.



Image: The back of the remote control with the battery cover removed, illustrating the correct insertion of two AAA batteries.

1.2. Pairing the Remote

Pairing your remote control is necessary to enable full functionality, especially for voice commands. Follow the instructions below based on your specific device.

1.2.1. Pairing with Xumo Stream Box (PR3 Remote)

For voice control functionality, your remote must be paired with your Xumo Stream Box. During the initial setup of your device, maintain a clear line of sight between the remote and the Stream Box and follow the on-screen pairing prompts.

Step 1: Initial Pairing

Press and hold the (Voice) button on your remote for 10 seconds. Your screen will display "Connecting: We are currently connecting your remote," followed by "Your remote is now connected."

Step 2: Alternative Pairing Method

If the initial pairing in Step 1 is unsuccessful, press and hold the (Options) and (Mute) buttons on your remote simultaneously for two seconds. Your screen should then display "Connecting: We are currently

connecting your remote," followed by "Your remote is now connected."

Step 3: Troubleshooting Pairing Failure

If pairing continues to fail after attempting the above steps:

1. Turn off your TV and unplug it from the power source.
2. Reset your remote by repeating the instructions in Step 2.
3. Plug the device back in and turn on your TV.
4. Repeat the pairing instructions, starting with Step 1.

Step 4: Battery Check

If pairing still fails after troubleshooting, replace the batteries in your remote with new ones and repeat the initial pairing process described in Step 1.

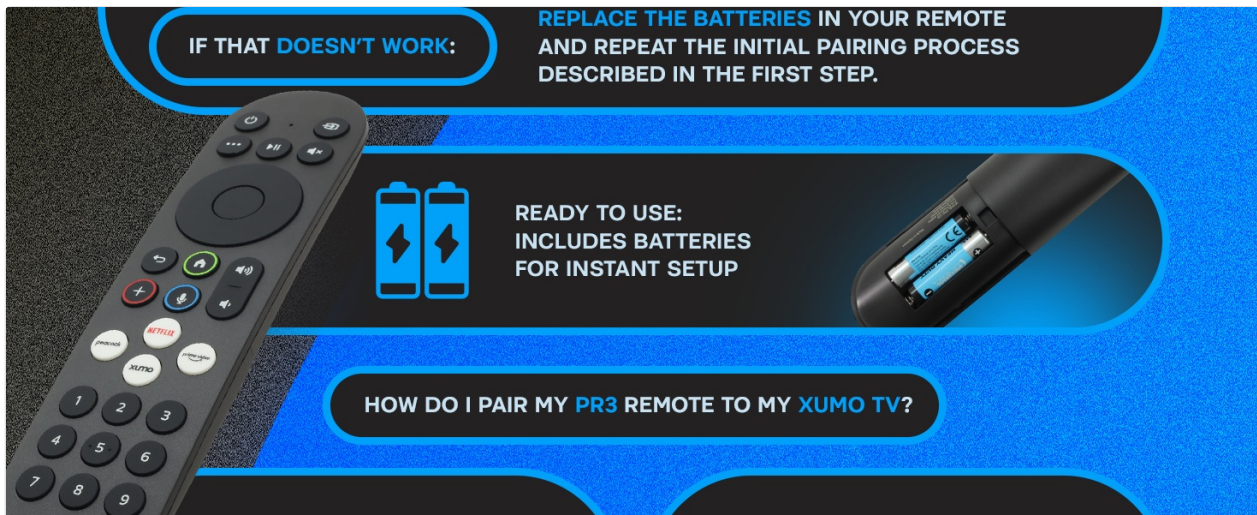


Image: Visual guide for pairing the PR3 remote with a Xumo Stream Box, detailing initial and alternative pairing steps.

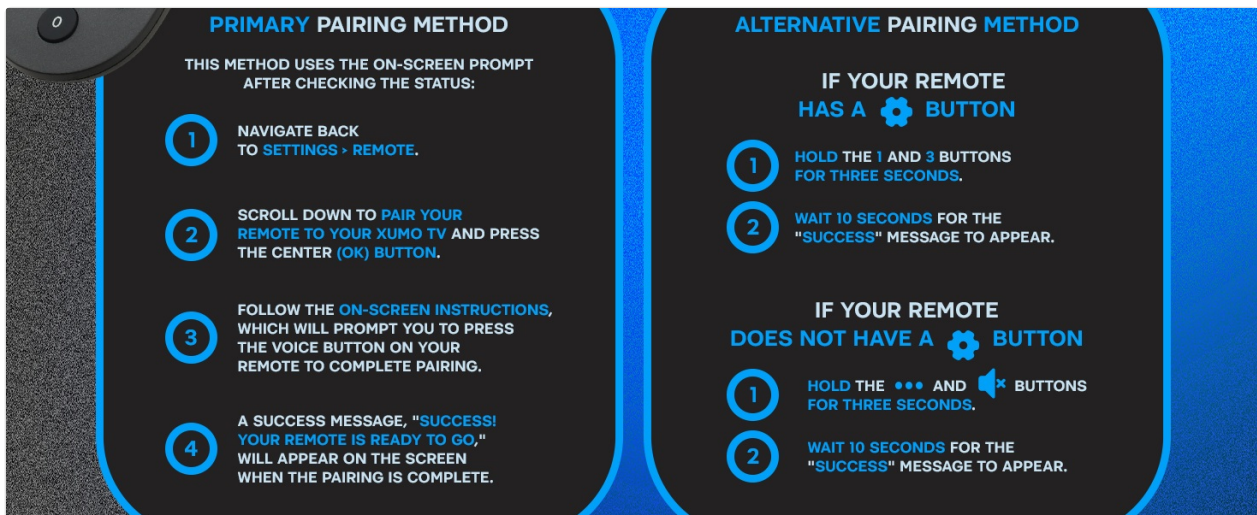


Image: Continuation of the pairing guide, focusing on troubleshooting steps for unsuccessful pairing with a Xumo Stream Box.

Your browser does not support the video tag.

Video: An official SatelliteSale video demonstrating the pairing process for the Xumo PR3 Voice Remote Control with a Xumo Stream Box, including troubleshooting tips.

1.2.2. Pairing with XUMO TV

There are two methods to pair your remote control with a XUMO TV:

Primary Pairing Method (Using On-Screen Prompts)

1. On your XUMO TV, navigate to **Settings > Remote**.

2. Scroll down and select **Pair your remote to XUMO TV**, then press the **OK** (center) button.
3. Follow the on-screen instructions, which will prompt you to press the (Voice) button on your remote to finalize the pairing process.
4. A confirmation message, "SUCCESS! YOUR REMOTE IS READY TO GO!" will appear on the screen once pairing is complete.

Alternative Pairing Method

If your remote control features a ⚙️ (Gear/Settings) button:

1. Hold the **1** and **3** buttons simultaneously for three seconds.
2. Wait approximately 10 seconds for a "SUCCESS" message to appear on your screen.

If your remote control does not have a ⚙️ (Gear/Settings) button:

1. Hold the **...** (Options) and **←** (Back) buttons simultaneously for three seconds.
2. Wait approximately 10 seconds for a "SUCCESS" message to appear on your screen.

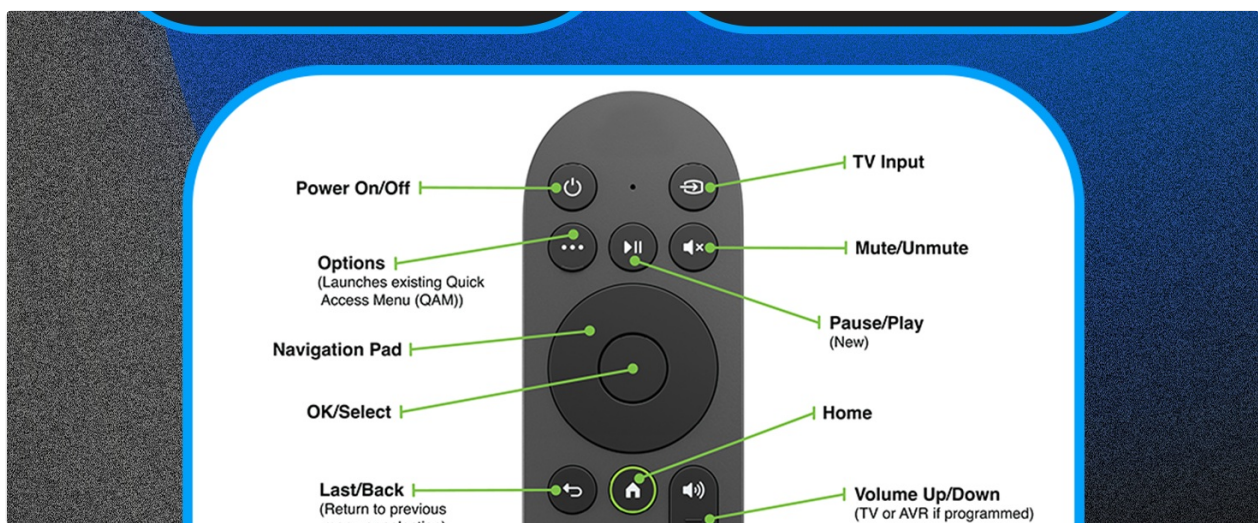


Image: A diagram detailing the primary and alternative pairing methods for connecting the PR3 remote to a XUMO TV.

2. OPERATING INSTRUCTIONS

2.1. Remote Control Button Functions

This section outlines the functions of each button on your SatelliteSale Xumo PR3 Voice Remote Control:



Image: An angled view of the remote control, clearly displaying the layout and design of its buttons.



Image: A detailed diagram highlighting the upper section of the remote, with labels for Power, Input, Options, Play/Pause, Mute, Navigation Pad, OK, Home, Last/Back, and Volume buttons.

(Power On/Off): Toggles the power of the connected device.

↶ (TV Input): Cycles through available TV input sources.

⋮ (Options): Launches the Quick Access Menu (QAM) for additional settings or features.

(Pause/Play): Initiates or pauses media playback.

(Mute/Unmute): Toggles audio mute on or off.

← ↑ ↓ ↗ (Navigation Pad): Used to navigate through on-screen menus and content.

OK (Center Button): Selects highlighted items or confirms actions.

⬅ (Home): Returns to the main home screen of your device.

↶ (Last/Back): Navigates back to the previous screen or menu.

(Volume Up/Down): Adjusts the audio volume of the TV or programmed Audio/Video Receiver (AVR).

(Add/Remove from My List): Adds or removes content from your personalized watch list.

(Voice Search): Press and hold this button to activate voice commands, then speak your desired search query or command.

App Shortcut Buttons (Peacock, Netflix, Xumo, Prime Video): Provides direct access to the corresponding streaming applications.

Number Keys (0-9): Used for direct channel input or other numeric entries. Note that T9 lettering functionality is disabled in EntOS.

3. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your remote control:

- **Battery Replacement:** Replace the AAA batteries when the remote becomes unresponsive or if a low battery indicator (if available) is displayed. Always use new batteries and ensure correct polarity during installation.
- **Cleaning:** To clean the remote, gently wipe its surface with a soft, dry cloth. Avoid using liquid cleaners, sprays, or abrasive materials, as these can damage the remote's finish or internal electronics.
- **Storage:** Store the remote control in a cool, dry environment, away from direct sunlight, excessive heat, or extreme cold, which can affect battery life and component integrity.

4. TROUBLESHOOTING

If you encounter any issues with your SatelliteSale Xumo PR3 Voice Remote Control, refer to the following troubleshooting tips:

- **Remote Not Responding:**
 - Verify that the batteries are correctly installed and are not depleted. Replace them with fresh AAA batteries if necessary.
 - Ensure there are no physical obstructions between the remote control and your Xumo device or TV.
 - Attempt to re-pair the remote control by following the "Pairing the Remote" instructions provided in Section 1.2.
- **Voice Control Not Working:**
 - Confirm that the remote is successfully paired via Bluetooth to your Xumo Stream Box or XUMO TV, as voice control relies on this connection.
 - When using voice commands, speak clearly and hold the remote closer to your mouth.

- **Specific Buttons Unresponsive:**

- Inspect the area around the unresponsive button for any debris or stickiness and clean if necessary.
- If only a few buttons are affected, a re-pairing procedure might resolve the issue.

- **Volume Control Issues:**

- Ensure the remote is correctly programmed to control the volume of your specific TV or Audio/Video Receiver (AVR). Consult your TV or AVR manual for detailed programming steps if the remote does not control volume automatically.
- Some Xumo Stream Boxes may require specific pairing or setup steps to enable TV volume control through the remote.

5. SPECIFICATIONS

Feature	Detail
Brand	SatelliteSale
Model Name	SS-Xumo-RMT
Special Feature	Voice Search
Color	Black
Connectivity Technology	Bluetooth, Infrared
Compatible Devices	Element Xumo Stream Box, Element 43A6GX TVs, Element 50A6G TVs, Westinghouse Xumo TV Series, Sharp AQUOS Xumo TV Series, Hisense Xumo TV Series, Pioneer Xumo TV Series, Xumo Stream Box – XiOne Series, Xumo Stream Box – ES1 Series (distributed by Spectrum and Xfinity)
Maximum Number of Supported Devices	3
Button Quantity	25
Controller Type	Voice Control, Button Control
Battery Type	AAA
Number of Batteries Required	2

Feature	Detail
UPC	850063688178

6. WARRANTY INFORMATION

SatelliteSale stands behind the quality and performance of this product with an industry-leading lifetime warranty. This warranty reflects our unwavering confidence in the remote's durability and functionality, providing you with complete peace of mind. For detailed information regarding warranty claims or specific terms and conditions, please refer to the official SatelliteSale website or contact our customer support team directly.

7. CUSTOMER SUPPORT

Should you require further assistance, technical support, or have any questions regarding your SatelliteSale Xumo PR3 Voice Remote Control, please do not hesitate to contact SatelliteSale customer service. Current contact information, including phone numbers and email addresses, can typically be found on the product packaging or by visiting the official SatelliteSale website.