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› GE USB-C to Dual HDMI Adapter (Model 030878816618) User Manual

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Model: 030878816618

1. PRODUCT OVERVIEW

The GE USB-C to Dual HDMI Adapter is designed to connect a video-enabled USB-C device to two HDMI-equipped displays. This adapter supports mirroring or extending your display with resolutions up to 4K at 60Hz. It features power pass-through to ensure consistent bandwidth for high-quality video output.



Image 1.1: The GE USB-C to Dual HDMI Adapter. This image shows the adapter's compact design with two HDMI ports and a USB-C input cable.

Key Features:

- **Dual HDMI Output:** Connects to two HDMI displays for extended or mirrored viewing.
- **4K @ 60Hz Resolution:** Supports high-quality video output up to 4K Ultra HD at 60Hz.
- **USB-C Power Pass-Through:** Regulates bandwidth for up to 18Gbps data transfer per HDMI port.
- **Compact and Portable:** Lightweight design in black aluminum, ideal for travel.
- **Plug-and-Play:** No drivers required for most operating systems.

Compact

Lightweight, portable and ideal for travel or office setups



Image 1.2: The compact size of the GE USB-C to Dual HDMI Adapter, showing its dimensions for portability.

Your browser does not support the video tag.

Video 1.1: Overview of the GE USB-C to Dual HDMI Adapter. This video demonstrates the adapter's functionality and compact design.

2. SETUP AND INSTALLATION

Follow these steps to connect your GE USB-C to Dual HDMI Adapter:

1. Ensure your source device (laptop, desktop, tablet) has a video-enabled USB-C port. This port must support DisplayPort Alternate Mode (Alt Mode).
2. Connect the USB-C connector of the adapter to the USB-C port on your source device.
3. Connect your first HDMI display to one of the HDMI ports on the adapter using a standard HDMI cable (sold separately).
4. Connect your second HDMI display to the other HDMI port on the adapter using a standard HDMI cable (sold separately).
5. Power on your source device and both connected displays.

6. Your operating system should automatically detect the connected displays.

Dual outputs

Mirror or stream high-quality content from your video-enabled device to two HDMI-equipped displays

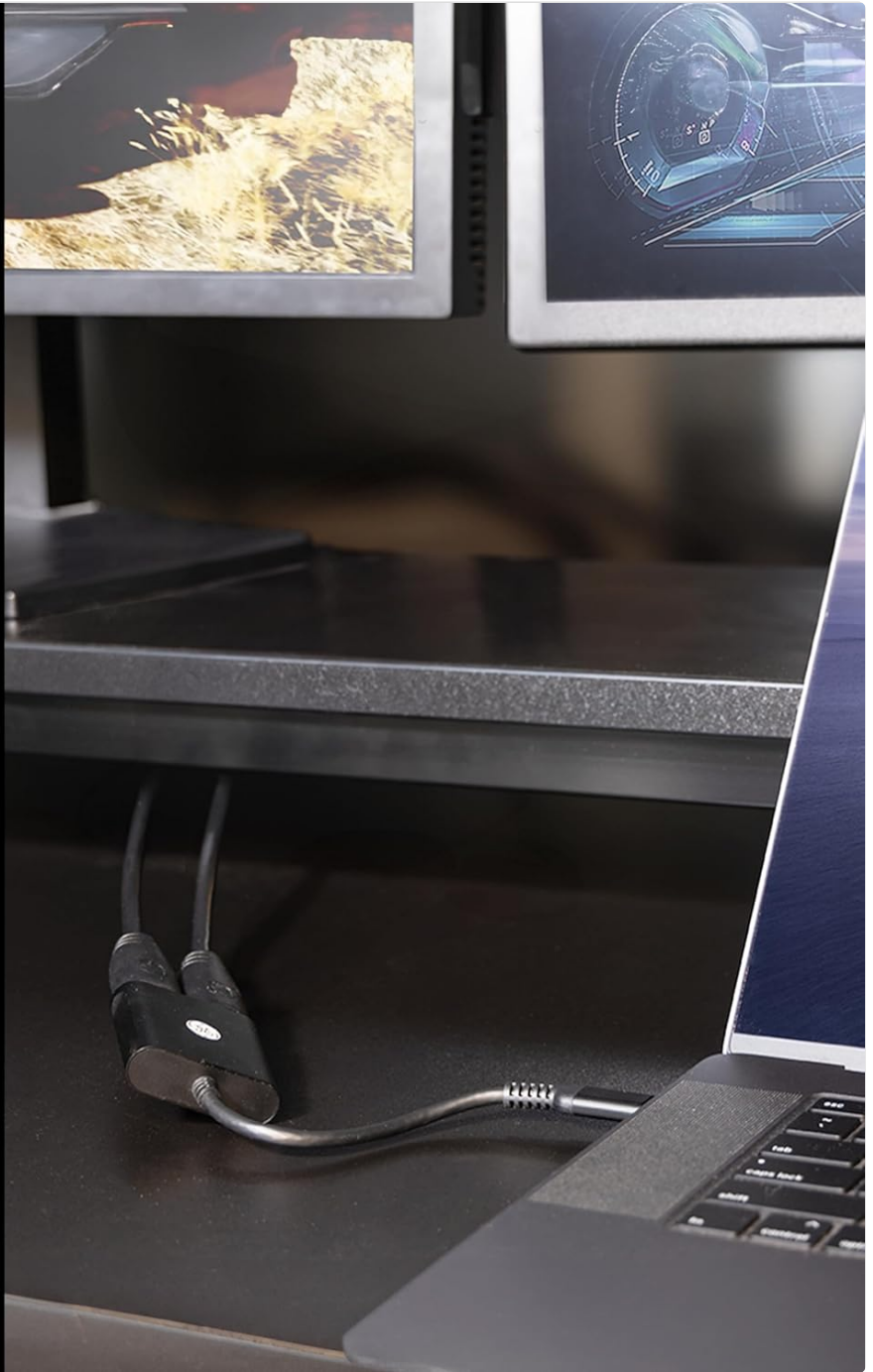


Image 2.1: Setup illustration showing the adapter connecting a laptop to two external monitors. This image demonstrates the dual output capability.

3. OPERATING INSTRUCTIONS

Once connected, you can configure your display settings through your operating system.

Display Modes:

- **Mirror Mode (Duplicate):** Both external displays show the same content as your primary screen. This is useful for presentations.
- **Extended Mode:** Each external display acts as a separate screen, extending your desktop workspace. This allows for multitasking across multiple screens.

Configuring Display Settings:

For Windows:

1. Right-click on your desktop and select "Display settings."
2. Under "Multiple displays," choose your preferred display mode (Extend these displays, Duplicate these displays).
3. You can also adjust resolution and orientation for each display.

For macOS:

1. Go to "System Settings" (or "System Preferences") > "Displays."
2. Arrange your displays as desired for extended mode, or check "Mirror Displays" for duplicate mode.
3. Adjust resolution and refresh rate as needed.



High resolution

Features resolutions up to 4K at 60Hz for superior performance

Image 3.1: Illustration of high-resolution display output. This image highlights the adapter's capability to support 4K resolution at 60Hz across multiple screens.

4. MAINTENANCE

To ensure the longevity and optimal performance of your GE USB-C to Dual HDMI Adapter:

- Keep the adapter in a clean, dry environment.
- Avoid exposing the adapter to extreme temperatures or direct sunlight.
- Clean the adapter with a soft, dry cloth. Do not use liquid cleaners or solvents.
- Handle the cables and connectors gently to prevent damage.

5. TROUBLESHOOTING

If you encounter issues with your adapter, refer to the following common solutions:

Problem	Possible Solution
No display on one or both monitors.	◦ Ensure all cables (USB-C, HDMI) are securely connected. ◦ Verify that your source device's USB-C port supports video output (DisplayPort Alternate Mode). ◦ Check display input settings on your monitors to ensure the correct HDMI input is selected. ◦ Try connecting one monitor at a time to isolate the issue. ◦ Restart your source device.
Low resolution or flickering display.	◦ Ensure your HDMI cables are rated for 4K resolution and high bandwidth. ◦ Update your graphics drivers on your source device. ◦ Adjust display resolution and refresh rate settings in your operating system. ◦ Ensure your monitors support the desired resolution and refresh rate.
Adapter feels warm during use.	This is normal during operation, especially when transmitting high-resolution video. Ensure adequate ventilation around the adapter.

6. SPECIFICATIONS

Feature	Detail
Brand	GE
Model Number	030878816618
Connector Type	HDMI (Output), USB-C (Input)
Cable Type	USB-C
Compatible Devices	Laptops, Desktops, Tablets with video-enabled USB-C ports
Special Feature	High Speed, Power Pass-Through
Data Transfer Rate	Up to 18 Gigabits Per Second per HDMI port
Frequency (Max)	60 Hz (at 4K resolution)
Recommended Uses	Extending display, Connecting to external displays, Presentations, Entertainment
Indoor/Outdoor Usage	Indoor
Manufacturer	Jasco Products Company LLC

Feature	Detail
UPC	030878816618

7. WARRANTY AND SUPPORT

This GE USB-C to Dual HDMI Adapter is backed by a **Limited-Lifetime Replacement Pledge**.
For technical assistance or warranty claims, please contact U.S.-based technical support:

- **Availability:** Monday-Friday, 7 AM - 8 PM Central Time.
- Refer to the product packaging or manufacturer's website for specific contact details (e.g., phone number, email, website).