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EMKE 960 x 400 mm

EMKE Electric Towel Rail 960 x 400 mm Instruction Manual

Model: 960 x 400 mm | Brand: EMKE

1. INTRODUCTION

Thank you for choosing the EMKE Electric Towel Rail. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new electric towel warmer. Please read these instructions carefully before use and retain them for future reference.



Image 1: EMKE Electric Towel Rail, White, 960 x 400 mm.

2. SAFETY INSTRUCTIONS

To prevent injury or damage, always follow these basic safety precautions:

- Ensure the power supply matches the voltage specified on the product label.
- Do not immerse the appliance in water or other liquids.
- Keep the towel rail away from flammable materials.
- Do not cover the towel rail with excessive items, as this can lead to overheating.
- Always disconnect the power before cleaning or maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The towel rail is equipped with overheating protection, frost protection, and a child lock feature for enhanced safety.



Image 2: Icons representing Overheating Protection, Frost Protection, and Child Lock features.

3. PRODUCT OVERVIEW

The EMKE Electric Towel Rail is designed for efficient towel warming and supplementary bathroom heating. It features a durable aluminum construction and advanced carbon fiber heating technology for rapid and consistent heat distribution.

Key Features:

- **Efficient Heating:** Advanced dry heating cable technology for quick warmth.
- **High-Quality Material:** Made from aluminum, resistant to rust and corrosion, ideal for humid environments.
- **Smart Temperature Control:** LCD touch screen with multiple adjustable modes.
- **Timer Function:** Automatic on/off scheduling for energy saving.
- **Safety Features:** Overheating protection, frost protection, and child lock.



Tecnología de calefacción de fibra de carbono

Alta emisión de calor
Calentamiento rápido



Image 3: Illustration of the carbon fiber heating technology for high heat emission and rapid heating.

4. SETUP AND INSTALLATION

The EMKE Electric Towel Rail is designed for easy mounting. Detailed instructions for assembly are included in the packaging. Ensure you have the necessary tools and follow all local electrical codes.

1. **Unpacking:** Carefully remove all components from the packaging. Check for any damage.

2. **Mounting Location:** Choose a suitable wall location in your bathroom, ensuring it is away from direct water spray and within reach of a power outlet.
3. **Drilling:** Mark the drilling points on the wall according to the provided template. Drill holes and insert wall plugs.
4. **Secure Mounting:** Attach the mounting brackets to the wall, then secure the towel rail to the brackets.
5. **Electrical Connection:** Plug the towel rail into a grounded electrical outlet. Ensure the outlet is suitable for the appliance's power requirements.

For optimal performance, ensure the towel rail is securely fixed to the wall and has adequate clearance for air circulation.



Image 4: Details showing robust construction and compatible electrical plug for secure installation.

5. OPERATING INSTRUCTIONS

The EMKE Electric Towel Rail features an intuitive LCD touch screen for easy control of its various modes and settings.

Control Panel:

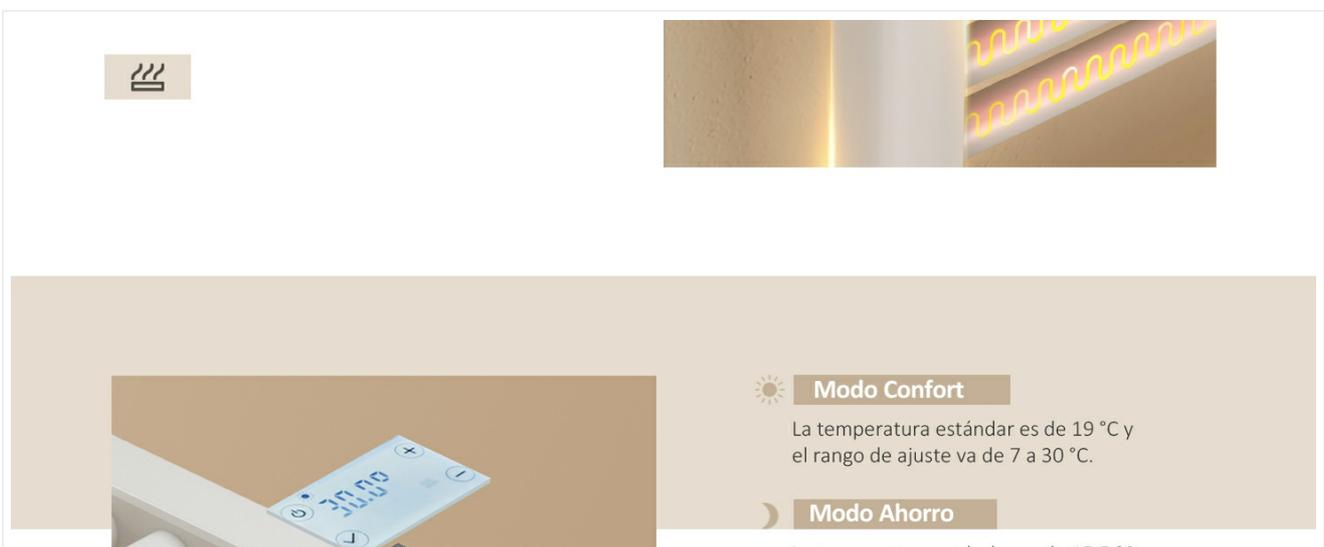


Image 5: The LCD touch screen displaying various operating modes and settings.

Operating Modes:

- **Comfort Mode:** Allows temperature regulation between 7 °C and 30 °C. Ideal for daytime use.
- **Eco Mode:** Adjusts temperature for nighttime use, typically lower than comfort mode to save energy.
- **Anti-freeze Mode:** Protects the device from extreme cold damage by maintaining a minimum temperature.
- **Timer Function:** Program automatic on/off times for specific days and hours to optimize energy consumption. The towel rail will only operate if the set temperature is higher than the ambient temperature.

Video Tutorial: Programming the Electric Towel Rail

Your browser does not support the video tag.

Video 1: A detailed tutorial demonstrating how to program the HJM electric towel rail, including setting the date, time, and various operating modes. This video is relevant for understanding the programming functions of similar electric towel rails.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your EMKE Electric Towel Rail.

- **Cleaning:** Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Dust Removal:** Periodically remove dust from the heating elements and control panel to maintain efficiency.
- **Inspection:** Regularly check the power cord and plug for any signs of damage. If any damage is found, discontinue use and contact customer support.
- **Storage:** If not in use for an extended period, ensure the towel rail is clean and stored in a dry place.

7. TROUBLESHOOTING

If you encounter any issues with your EMKE Electric Towel Rail, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Towel rail not heating	No power supply; Incorrect mode selected; Temperature setting too low.	Check power connection and outlet; Select an appropriate operating mode; Increase the temperature setting above ambient.
Uneven heating	Obstruction of heating elements; Product defect.	Ensure no items are blocking the heating elements; Contact customer support if problem persists.
Display not working	Power issue; Control panel malfunction.	Check power supply; Contact customer support.
Child lock activated	Keypad is locked.	Refer to the operating instructions to deactivate the child lock.

If the problem persists after attempting these solutions, please contact EMKE customer support.

8. SPECIFICATIONS

Detailed technical specifications for the EMKE Electric Towel Rail (Model 960 x 400 mm).

Feature	Detail
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Feature	Detail
Brand	EMKE
Model Dimensions (Height x Width)	960 x 400 mm
Product Dimensions (L x W x H)	96 x 40 x 4.3 cm
Power	300 Watts
Heating Technology	Carbon Fiber
Material	Aluminum
Color	White
Recommended Room Size	Up to 3 m ²
Distance from Wall to Outer Surface	103-113 mm
Installation Type	Independent (Wall-mounted)



Image 6: Product information table showing various dimensions, power output, and heating range for different models.

9. WARRANTY AND SUPPORT

EMKE is committed to providing high-quality products and excellent customer service.

- **Warranty:** This product comes with a 2-year repair service.
- **Returns:** You have a 14-day right of return from the date of purchase.
- **Customer Support:** For any questions, technical assistance, or warranty claims, please contact EMKE customer service.

Visit the official EMKE store for more information and support: [EMKE Store](#)

