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› Marsail Ergonomic Office Chair MSOC24B User Manual

Marsail RM-MSOC24B

Marsail Ergonomic Office Chair User Manual

Model: RM-MSOC24B | Brand: Marsail

1. INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your Marsail Ergonomic Office Chair (Model: RM-MSOC24B). Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your chair. Keep this manual for future reference.

2. SAFETY INFORMATION

Always follow the assembly instructions carefully. Do not exceed the maximum weight capacity of 300 lbs. Be cautious when adjusting the headrest and height to avoid injury. Keep the chair away from heat sources and sharp objects to prevent damage to the mesh material.

3. PACKAGE CONTENTS

Before beginning assembly, ensure all parts are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Backrest
- Seat Cushion
- Headrest
- Lumbar Support
- Left Armrest
- Right Armrest
- Lift Mechanism
- Gas Lift Cylinder
- Leg Connector
- 5 x Chair Legs
- 5 x Casters
- Hardware Kit (screws, wrench, gloves)
- Headrest Cover

- Backrest Cover

4. ASSEMBLY INSTRUCTIONS

Follow these steps to assemble your Marsail Ergonomic Office Chair. An assembly video is provided for visual guidance.

Video: Marsail Ergonomic Office Chair Assembly Guide

This video provides a step-by-step visual guide for assembling the Marsail Ergonomic Office Chair. It demonstrates how to connect the chair legs, attach casters, secure the gas lift cylinder, and assemble the backrest, lumbar support, armrests, and seat. Follow along for a smooth assembly process.

1. **Assemble the Chair Legs:** Attach the five chair legs to the leg connector using the provided screws and wrench. Ensure all screws are tightened securely.
2. **Attach Casters and Gas Lift Cylinder:** Insert the five casters into the ends of the chair legs. Then, place the gas lift cylinder into the center hole of the leg connector.
3. **Assemble Backrest, Lumbar Support, and Armrests:** Secure the lumbar support to the backrest. Attach the left and right armrests to the backrest using the designated screws.
4. **Attach the Seat:** Position the seat cushion upside down. Align the lift mechanism with the pre-drilled holes on the underside of the seat and secure it with screws.
5. **Connect Chair to Base:** Carefully place the assembled seat onto the gas lift cylinder, ensuring it is firmly seated.
6. **Attach Headrest and Covers:** Secure the headrest to the top of the backrest. Install the headrest cover and backrest cover for a finished look.

5. OPERATING INSTRUCTIONS

Your Marsail Ergonomic Office Chair is designed with multiple adjustable features to provide personalized comfort and support. Refer to the product overview video for a demonstration of these features.

Video: Marsail Ergonomic Office Chair MSOC24 Overview

This video highlights the key ergonomic features and adjustments of the Marsail MSOC24B office chair, including lumbar support, headrest, armrests, and recline function.

- **Seat Height Adjustment:** To adjust the seat height, pull the lever located under the seat upwards while applying or releasing your body weight. The seat height can be adjusted by approximately 3.6 inches.
- **Reclining/Rocking Function:** The chair features a 90°-120° rocking recline. To enable rocking, pull the lever under the seat outwards. Push the lever inwards to lock the chair in an upright position.
- **Lumbar Support:** The chair includes a separate lumbar support section designed to keep your spine properly aligned and reduce pressure. This elastic support provides superior comfort.
- **2D Headrest Adjustment:** The headrest can be adjusted in two dimensions (height and tilt) to provide personalized head and neck support. Adjust it to your preferred position for optimal comfort.
- **Flip-Up Armrests:** The armrests can be flipped up 90° when not in use, allowing you to roll the chair further under your desk to maximize space. Each armrest is cushioned for comfort.

6. PRODUCT FEATURES

High-Resilience & Breathable Mesh



Precision Lumbar Support: This ergonomic office chair features a separate lumbar support section to keep your spine properly aligned and to reduce pressure on the lumbar area. The elastic lumbar support provides superior support to help avoid lumbar muscle strain.

Personalized Head Support



High-Resilience & Breathable Mesh: The chair's backrest and headrest are made from breathable mesh material, preventing heat and moisture buildup for comfort during long hours. The seat cushion is made of thick, high-density foam for enhanced support.

Space-Saving Flip-Up Armrests



Personalized Head Support: The 2D headrest offers adjustable height (3.15 inches range) and tilt (45°), allowing users of various heights to find optimal neck and head support.

Comfort That Lasts

25%

Thicker Seat Cushion



Space-Saving Flip-Up Armrests: The computer desk chair is designed with armrests that flip up 90° when not in use, allowing you to roll the chair under your desk to maximize space. Each armrest is cushioned with soft foam material to ensure comfort for your arms and elbows.

7. MAINTENANCE

To maintain the condition and functionality of your Marsail office chair, follow these care instructions:

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners that may damage the mesh or fabric.
- **Inspection:** Periodically check all screws and connections to ensure they are tight. Re-tighten if necessary.
- **Avoid Overloading:** Do not exceed the maximum weight capacity of 300 lbs.
- **Protect from Damage:** Keep the chair away from direct sunlight, heat sources, and sharp objects to prevent material degradation or tears.

8. TROUBLESHOOTING

If you encounter any issues with your chair, please refer to the following common solutions:

- **Chair not adjusting height:** Ensure the gas lift lever is fully engaged and that there is no obstruction. If the issue persists, the gas lift cylinder may need replacement.
- **Chair wobbles:** Check all assembly screws to ensure they are securely tightened. Ensure the chair is on a flat, even surface.
- **Casters not rolling smoothly:** Clean any debris from the caster wheels. If they remain stiff, they may need lubrication or replacement.
- **Backrest not reclining:** Ensure the recline lock lever is disengaged (pulled outwards).

For further assistance, please contact Marsail customer support.

9. SPECIFICATIONS

Strong Lumbar Support



Image: Marsail Ergonomic Office Chair Dimensions

This image illustrates the key dimensions of the Marsail Ergonomic Office Chair, including height, width, depth, and maximum load capacity.

Feature	Detail
Brand	Marsail
Model Name	RM-MSOC24B

Color	Black
Product Dimensions	20.5"D x 27.6"W x 45.7"H
Maximum Weight Recommendation	300 Pounds
Seat Height	21.3 Inches (adjustable)
Fill Material	Foam
Back Style	Solid Back (Mesh)
Special Features	Adjustable Headrest, Adjustable Height, Ergonomic, Space Saving (Flip-Up Armrests)
Reclining Position Count	3 (90°-120° rocking tilt)
Certifications	BIFMA certified, SGS Class 3 gas lift
Item Weight	29.6 pounds

10. WARRANTY AND SUPPORT

Marsail products are designed for durability and performance. For specific warranty details and customer support, please refer to the documentation included with your purchase or visit the official Marsail website. Keep your proof of purchase for any warranty claims.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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