Retekess T111, RT19

Retekess T111 Pager System & Retevis RT19 Walkie Talkies User Manual

1. Product Overview

This manual provides instructions for the Retekess T111 Restaurant Pager System (20 pagers) and the Retevis RT19 Walkie Talkies (10 units). This combined system is designed to enhance communication and operational efficiency in various service environments such as restaurants, hotels, hospitals, bars, and clubs.
The Retekess T111 Pager System offers a long working distance of up to 1640 feet in open areas, ensuring reliable customer notification. Pagers feature three reminder modes: vibration and flash, buzzer and flash, or vibration, flash, and buzzer. The system also allows for customizable pager stickers.
The Retevis RT19 Walkie Talkies are ultra-slim and portable, designed for comfortable, long-term wear with included earpieces. Each walkie-talkie is equipped with a 1300mAh rechargeable lithium battery, providing 15-24 hours of battery life, and supports convenient Micro-USB charging with a Y-type cable.


1
11
1 2 3 4 5 6 7 8 9 10
11 12 13 14 15 16 17 18 19 20


RETEVIS

Image 1: Retekess T111 Pager System and Retevis RT19 Walkie Talkies.

2. Setup Instructions

2.1. Retekess T111 Pager System

Before initial use, ensure all pagers are fully charged by placing them in the charging base. The red indicator light on the pager will turn off when charging is complete.

2.1.1. Pairing Pagers with the Keypad

To pair a pager with the keypad, follow these steps:

1. Remove the plastic sticker and any paper insert from the pager to access the internal buttons.
2. Locate the 'SET' button (typically the left button) on the pager. Use a thin object (like a pen tip) to press and hold the 'SET' button until the red light on the pager illuminates.
3. On the keypad, enter the desired pager number (e.g., '1') and press the 'CALL' button.
4. The pager will emit a beep sound, indicating successful pairing.
5. Replace the paper insert and plastic sticker on the pager.

Refer to the video below for a visual guide on pairing:

Video 1: How to Pair Your Retekess T111 Restaurant Pager System.

2.1.2. Changing Pager Reminder Modes

The T111 pager system offers three distinct reminder modes: vibration and flash, buzzer and flash, or vibration, flash, and buzzer. To change the mode:

1. Ensure the pager is in standby mode.
2. Locate the 'MODE' button (typically the right button) on the pager. Use a thin object to press this button.
3. Each press will cycle through the available modes. The pager will provide a brief alert corresponding to the selected mode (e.g., a beep for buzzer mode, vibration for vibration mode).

For a detailed demonstration on changing working modes, watch this video:

Video 2: How to change Retekess T111 or T112 working mode.

2.1.3. Customizing Pager Stickers

The pagers feature replaceable stickers, allowing for customization with your business branding or specific instructions.



Image 2: Pager with customizable sticker slot.

2.2. Retevis RT19 Walkie Talkies

2.2.1. Charging

The RT19 walkie talkies are equipped with 1300mAh rechargeable lithium batteries. Use the provided Micro-USB Y-type cable to charge two walkie talkies simultaneously. The indicator light will show the charging status.



Image 3: Retevis RT19 Walkie Talkies charging via Y-type USB cable.

2.2.2. Earpiece and Metal Clip

Connect the earpiece to the designated port on the walkie talkie for private communication. The walkie talkies also feature a durable metal back clip for secure attachment to clothing or belts.



Image 4: Retevis RT19 Walkie Talkie highlighting the metal back clip.

3. Operating Instructions

3.1. Retekess T111 Pager System

Once pagers are paired and charged, the system is ready for use.

1. **Calling a Pager:** To alert a customer, simply enter their assigned pager number on the keypad and press the 'CALL' button. The corresponding pager will activate its set reminder mode (vibration, flash, or beep).
2. **Stopping a Pager Alert:** Customers can stop the pager alert by pressing the button on the side of the pager. Alternatively, placing the pager back into the charging base will also stop the alert.
3. **Understanding Reminder Modes:** The three reminder modes allow for flexibility in different environments. For quiet settings, vibration and flash may be preferred. For louder environments, the buzzer can be added.



Image 5: Pager with a button to stop the alert.

3.2. Retevis RT19 Walkie Talkies

The RT19 walkie talkies are designed for straightforward communication.

1. **Powering On/Off:** Use the designated power button to turn the walkie talkie on or off.
2. **Using with Earpiece:** For private conversations, plug in the earpiece. Ensure the earpiece is securely connected for clear audio.
3. **Basic Communication:** To transmit, press and hold the Push-to-Talk (PTT) button, speak clearly into the microphone, and release the button to listen. Ensure all walkie talkies are on the same channel for communication.

4. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Retekess T111 Pager System and Retevis RT19 Walkie Talkies.

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the pagers, keypad, and walkie talkies. Avoid using abrasive cleaners or solvents that could damage the devices.

- **Battery Care (Walkie Talkies):** To maximize battery life, avoid overcharging or completely draining the battery frequently. Store walkie talkies in a cool, dry place when not in use.
- **Storage:** Store all components in a dry environment, away from extreme temperatures and direct sunlight.

5. Troubleshooting

If you encounter issues with your system, refer to the following common troubleshooting tips:

- **Pager Not Responding:**
  - Ensure the pager is fully charged.
  - Verify the pager is correctly paired with the keypad (refer to Section 2.1.1).
  - Check if the pager is within the operating range of the keypad (up to 1640ft in open areas). Obstacles can reduce range.
- **Walkie Talkies Not Communicating:**
  - Confirm both walkie talkies are powered on and have sufficient battery charge.
  - Ensure both walkie talkies are set to the same channel.
  - Check if the devices are within range of each other.
- **Charging Issues:**
  - Verify the power adapter and charging cables are securely connected.
  - Ensure the charging base (for pagers) or Micro-USB port (for walkie talkies) is clean and free of debris.

6. Specifications

Feature	Specification
Brand	Retekess
Pager System Model	T111
Walkie Talkie Model	RT19
Pager Quantity	20 units
Walkie Talkie Quantity	10 units
Pager Operating Range	Up to 1640ft (500m) in open areas
Pager Reminder Modes	Vibration + Flash, Buzzer + Flash, Vibration + Flash + Buzzer
Walkie Talkie Battery Capacity	1300mAh rechargeable lithium
Walkie Talkie Battery Life	15-24 hours
Walkie Talkie Charging	Micro-USB port, Y-type USB cable
Walkie Talkie Dimensions (H*W*D)	122 x 50 x 18 mm (approx. 4.8 x 2.0 x 0.7 inches)
Walkie Talkie Weight	105g (approx. 3.7 oz)

7. Warranty and Support

For warranty information, please refer to the product packaging or contact your retailer. Retekess products typically come with a standard manufacturer's warranty covering defects in materials and workmanship.
If you have any questions, require technical assistance, or need further support, please do not hesitate to contact us:

- **Email:** support@retekess.com
- **Online Support:** Visit the official Retekess website for FAQs and additional resources.