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› Genie Chain Drive 500 Garage Door Opener - Model 1035 User Manual

Genie 1035-V

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Brand: Genie | Model: 1035-V

PRODUCT OVERVIEW

The Genie Chain Drive 500 Garage Door Opener, Model 1035, is a reliable and quiet chain drive system designed for residential sectional garage doors up to 350 lbs and 7 ft in height. It features a durable 1/2 HPc DC motor and comes complete with essential accessories for convenient and safe operation.



Image: Genie Chain Drive 500 Garage Door Opener unit with included accessories: a single 1-button remote, a lighted push button wall control, and Safe-T-Beam sensors.

Key Features:

- **Reliable and Quiet Operation:** Traditional chain drive system offering dependable and quiet performance with minimal maintenance.
- **1/2 HPc DC Motor:** Maintenance-free motor paired with a durable chain drive for long-lasting reliability.
- **Easy Installation:** Strong 5-piece rail system snaps together without additional hardware.
- **Safety Features:** Self-diagnostic Safe-T Beam system prevents accidents by reversing the door if an object breaks the infrared beam.
- **Included Accessories:** Comes with a single 1-button pre-programmed garage door opener remote, a lighted push button wall control, and a Safe-T-Beam System.
- **Compatibility:** Fully compatible with HomeLink and Car2U without the need for repeaters or hubs.

Product Overview Video:

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Video: This official video from The Genie Company highlights the features and benefits of Genie Chain Driven Garage Door Openers, emphasizing their durability and reliability.

SETUP AND INSTALLATION

The Genie Chain Drive 500 is designed for straightforward installation. The 5-piece rail system is engineered to snap together easily, reducing assembly time. For detailed, interactive 3D instructions, it is highly recommended to download the BILT app.

ACCESSORIES INCLUDED



One Pre-Programmed Remote



Illuminated Wall Push Button



Safe-T-Beam System

Image: A person installing the Genie garage door opener unit and rail system on the garage ceiling, demonstrating the ease of assembly.

Installation Resources:

- **BILT App:** For comprehensive 3D interactive instructions, download the free BILT app. This app provides step-by-step guidance for assembly and installation. [Download BILT App](#)
- **Included Manual:** Refer to the detailed assembly poster and color-coded bags for hardware.

Official Installation Video:

Your browser does not support the video tag.

Video: This official video from The Genie Company provides 3D BILT installation instructions for Genie chain or belt drive garage door openers, offering a visual guide to the setup process.

OPERATING INSTRUCTIONS

The Genie Chain Drive 500 can be operated using the included 1-button remote control or the lighted push button wall control. The remote is pre-programmed for immediate use.

Using the Remote Control:

Press the single button on the remote to open or close the garage door. Ensure you are within range and have a clear line of sight to the garage door for optimal performance.



Image: The compact Genie 1-button remote control, ready for use to operate the garage door opener.

Using the Wall Control:

The lighted push button wall control provides convenient access from inside your garage. Simply press the button to activate the garage door opener.

Durable Chain Drive System

Heavy-duty chain drive system allows for an affordable operator while still providing durable and reliable operation.



Image: The lighted push button wall control for the Genie garage door opener, typically mounted inside the garage for easy access.

SAFETY INFORMATION

Your Genie Chain Drive 500 garage door opener is equipped with advanced safety features to protect you and your family.

Safe-T Beam System:

The self-diagnostic Safe-T Beam system creates an invisible infrared beam across the garage door opening. If this beam is interrupted by an object or person while the door is closing, the door will automatically reverse to prevent accidents. Keep the area around the sensors clear of obstructions.

Easy To Install

Included assembly poster, color coded bags, interactive 3D Instructions through BILT® app, and 5 piece rail system makes installation easy.



Image: Close-up of the Genie Safe-T Beam sensors mounted on either side of the garage door opening, ensuring safety by detecting obstructions.

Important Note for California Residents:

NOT FOR SALE IN THE STATE OF CALIFORNIA Due to California Senate Bill No. 969, as of July 1, 2019, all garage door openers sold to or installed at any residence in California must have a battery backup system included. This unit does not include a battery backup. Please search for Genie battery backup to find one that is in compliance with this law.

MAINTENANCE

The Genie Chain Drive 500 is designed for minimal maintenance. The 1/2 HPc DC motor is maintenance-free. Regular inspection of the chain and rail system is recommended to ensure smooth operation and to identify any potential issues early.

- **Chain Inspection:** Periodically check the chain for proper tension and lubrication. Refer to the full product manual for detailed instructions on chain tension adjustment if needed.
- **Sensor Cleaning:** Ensure the Safe-T Beam sensors are clean and free of dust or debris to maintain proper functionality.
- **General Check:** Listen for unusual noises during operation and inspect all moving parts for wear or damage.

TROUBLESHOOTING

If you encounter issues with your Genie Chain Drive 500, consider the following common troubleshooting steps:

- **Door Not Responding:**

- Check if the opener is plugged in and receiving power.
- Ensure the remote control batteries are not depleted.
- Verify that the Safe-T Beam sensors are aligned and unobstructed (LEDs should be solid).

- **Door Reverses Unexpectedly:**

- Check the Safe-T Beam sensors for obstructions or misalignment.
- Inspect the garage door path for any objects.

- **Unusual Noises:**

- Inspect the chain and rail for any loose components or debris.
- Ensure the garage door itself is properly lubricated and balanced.

For more complex issues, refer to the comprehensive troubleshooting guide in your full product manual or contact Genie customer support.

SPECIFICATIONS

Feature	Detail
Brand	Genie
Model Number	1035-V
Motor	1/2 HPc DC Motor System
Drive Type	Chain Drive
Voltage	110 Volts
Item Weight	12.72 Pounds
Product Dimensions	30 x 14 x 10 inches
Recommended Use	Sectional residential garage doors up to 350lbs and 7ft in height
Included Components	1-button remote, lighted push button wall control, Safe-T-Beam System
Connectivity Protocol	Wi-Fi (as listed in specifications, though the specific variant is "Chain 500" without WiFi)

WARRANTY AND SUPPORT

Warranty Information:

The Genie Chain Drive 500 Garage Door Opener comes with a 5-YEAR MOTOR AND GEARBOX WARRANTY, a 5-year chain warranty, and a 1-year parts and accessories warranty.

Customer Support:

For further assistance, technical support, or warranty claims, please contact Genie customer service. Refer to the contact information provided in your product packaging or on the official Genie website.