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› SanDisk Ultra Dual Drive Go Type-C 128GB USB Flash Drive Instruction Manual

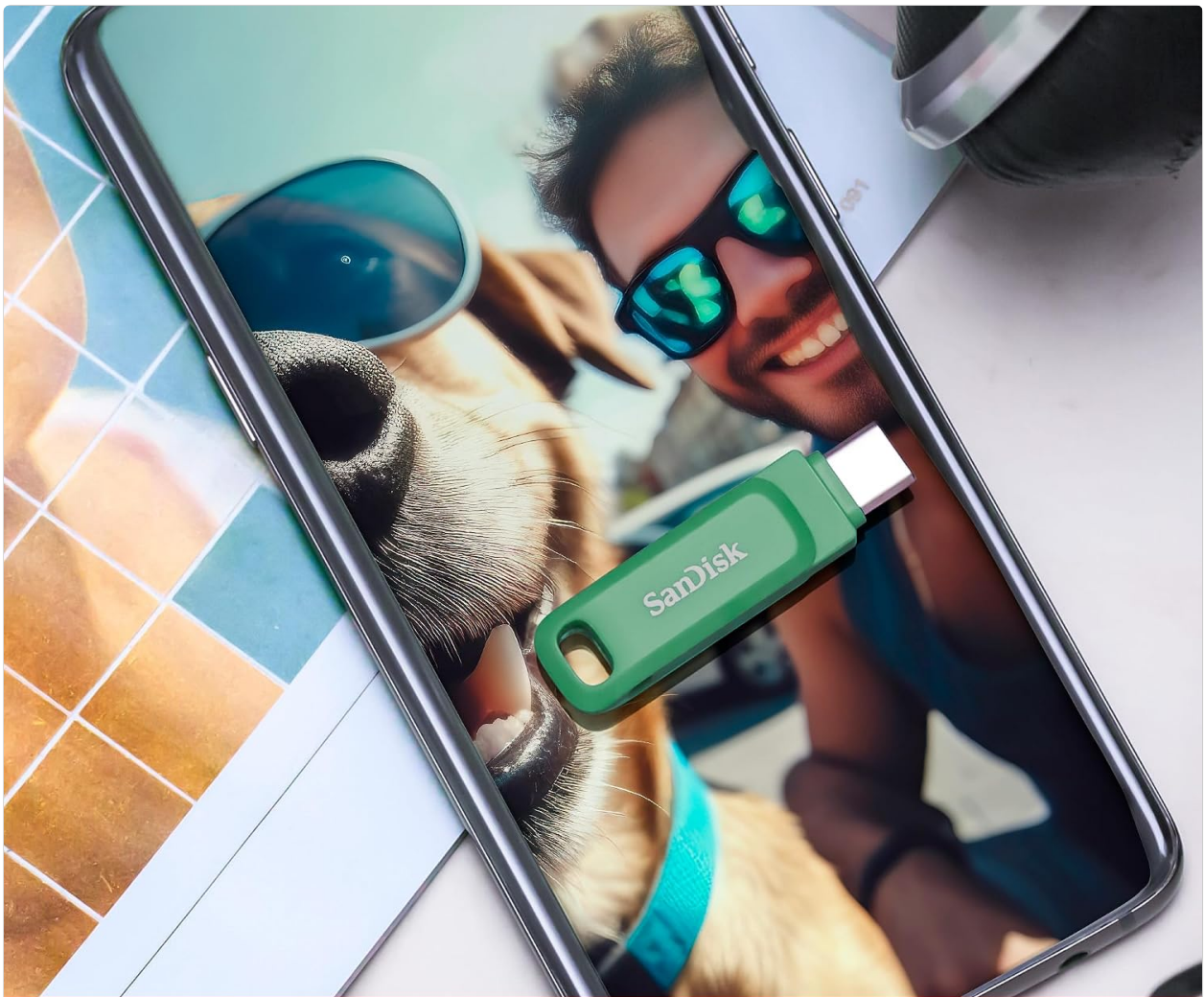
SanDisk SDDDC3-128G-I46GPD

SanDisk Ultra Dual Drive Go Type-C 128GB USB Flash Drive Instruction Manual

Model: SDDDC3-128G-I46GPD

PRODUCT OVERVIEW

The SanDisk Ultra Dual Drive Go Type-C is a versatile USB flash drive designed for seamless data transfer between various devices. It features a reversible USB Type-C connector for modern smartphones, tablets, and Macs, and a traditional USB Type-A connector for compatibility with standard computers. This 128GB drive offers high-performance USB 3.2 Gen 1 speeds, allowing for quick file transfers up to 400MB/s read speed. It is an ideal solution for freeing up space on your mobile devices and backing up important data.



Free up space to take more photos and videos

Image: The SanDisk Ultra Dual Drive Go, showcasing its dual USB Type-C and Type-A connectors for broad compatibility.

SETUP

Setting up your SanDisk Ultra Dual Drive Go is straightforward. The drive is designed for plug-and-play functionality with most compatible devices.

Connecting to a USB Type-C Device (Smartphone, Tablet, Mac)

1. Locate the USB Type-C connector on the drive. This connector is reversible, so there is no wrong way to insert it.
2. Insert the USB Type-C connector into the USB Type-C port on your smartphone, tablet, or Mac.
3. Your device should automatically detect the drive. You may receive a notification to access the drive's contents.

Connecting to a USB Type-A Device (Computer)

1. Locate the USB Type-A connector on the drive.
2. Insert the USB Type-A connector into an available USB Type-A port on your computer.
3. Your computer's operating system should recognize the drive as a removable storage device. It will typically

appear under "My Computer" or "This PC" (Windows) or on the desktop (macOS).



Swivel design to help protect connectors

Image: The SanDisk Ultra Dual Drive Go featuring its protective swivel design, which helps safeguard the connectors when not in use.

OPERATING

Once connected, the SanDisk Ultra Dual Drive Go functions like any standard USB flash drive, allowing you to store, access, and transfer files.

File Transfer

- **From Device to Drive:** Drag and drop files from your device's internal storage or memory card to the SanDisk drive's folder.
- **From Drive to Device:** Drag and drop files from the SanDisk drive's folder to your device's desired location.
- The drive supports USB 3.2 Gen 1 speeds, enabling read speeds up to 400MB/s for efficient data transfer.



Quickly move files from your phone to your computer

Image: The SanDisk Ultra Dual Drive Go connected to both a smartphone and a laptop, illustrating its capability to quickly move files between devices.

Using the SanDisk Memory Zone App

For Android devices, the SanDisk Memory Zone app (available on the Google Play Store) provides enhanced functionality, including automatic backup and file management.

- **Download and Install:** Search for "SanDisk Memory Zone" on the Google Play Store and install the app on your Android smartphone or tablet.
- **Automatic Backup:** Within the app settings, you can configure automatic backups of your photos, videos, and other files to the SanDisk Ultra Dual Drive Go when it's connected. This helps free up space on your mobile device.
- **File Management:** The app allows you to organize, browse, and manage files stored on your device and the connected SanDisk drive.



Automatic backup is just a plug-in away with the SanDisk Memory Zone app³

³ Download and installation required. Set up automatic backup within app settings. See official SanDisk website for Memory Zone details.

Image: A smartphone displaying the SanDisk Memory Zone app interface, with the SanDisk Ultra Dual Drive Go connected, demonstrating its automatic backup feature.

Video Playback

No official product videos from the seller were available for embedding based on the provided data.

MAINTENANCE

Proper care ensures the longevity and reliable performance of your SanDisk Ultra Dual Drive Go.

- **Physical Protection:** Utilize the swivel design to protect the connectors from dust, dirt, and physical damage when the drive is not in use.
- **Safe Removal:** Always safely eject the drive from your computer or mobile device before physically removing it. This prevents data corruption. For computers, use the "Safely Remove Hardware" option (Windows) or drag the drive icon to the Trash (macOS). For mobile devices, follow the device's specific instructions for ejecting external storage.
- **Storage Conditions:** Store the drive in a cool, dry place away from extreme temperatures and direct sunlight.
- **Cleaning:** If necessary, gently wipe the exterior of the drive with a soft, dry cloth. Avoid using harsh

chemicals or abrasive materials.

TROUBLESHOOTING

If you encounter issues with your SanDisk Ultra Dual Drive Go, consider the following common solutions:

- **Drive Not Detected:**
 - Ensure the drive is fully inserted into the USB port.
 - Try connecting the drive to a different USB port on your device or a different device altogether.
 - Restart your computer or mobile device.
 - For computers, check Disk Management (Windows) or Disk Utility (macOS) to see if the drive is recognized but not assigned a drive letter or mounted.
- **Slow Transfer Speeds:**
 - Ensure you are using a USB 3.0/3.1/3.2 compatible port on your computer for optimal speeds. Connecting to a USB 2.0 port will result in slower performance.
 - Close other applications that might be using system resources or performing background tasks.
 - Ensure your device's drivers are up to date.
- **Data Corruption:**
 - Always safely eject the drive before removal.
 - If data appears corrupted, try running a disk check utility on your computer (e.g., `chkdsk` on Windows).
- **SanDisk Memory Zone App Issues:**
 - Ensure the app is updated to the latest version.
 - Clear the app's cache or reinstall the app if problems persist.

If these steps do not resolve your issue, please refer to the SanDisk support website for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	SanDisk
Model Name	Ultra Dual Drive Go
Model Number	SDDDC3-128G-I46GPD
Memory Storage Capacity	128 GB
Hardware Interface	USB 3.2 Gen 1
Read Speed	Up to 400 Megabytes Per Second
Special Feature	Dual USB Connector (Type-C and Type-A)
Compatible Devices	USB Type-C smartphones, tablets, Macs, USB Type-A computers

Feature	Detail
Colour	Absinthe Green
Item Dimensions (D x W x H)	8D x 12W x 8H Millimeters
Item Weight	4 Grams
Country of Origin	China
UPC	619659211066

WARRANTY

This SanDisk Ultra Dual Drive Go is covered by a **5-year limited warranty** provided by SanDisk. For detailed terms and conditions, please refer to the official SanDisk warranty documentation or visit their support website.

SUPPORT

For technical support, frequently asked questions, driver downloads, or warranty claims, please visit the official SanDisk support website. You can typically find support resources by searching for "SanDisk Support" online and navigating to the product-specific section for the Ultra Dual Drive Go.

Manufacturer Contact Information: Western Digital UK Ltd, 20F No. 918, Unit B,C,D Middle Huai Hai Zhong Road Shanghai 200020 PRC

Importer Contact Information: RASHI PERIPHERALS PVT LTD.,RASHI COMPLEX A BLDG, SURVEY 186, DONGARIPADA, POMAN, VASAI-E,THANE, MAHARASHTRA-401208