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HOMCOM 820-389V80BK

HOMCOM 24-inch Electric Fireplace Stove Instruction Manual

Model: 820-389V80BK | Brand: HOMCOM

1. INTRODUCTION

Thank you for choosing the HOMCOM 24-inch Electric Fireplace Stove. This freestanding infrared heater is designed to provide warmth and a realistic flame ambiance to your living space. Please read this manual thoroughly before assembly, installation, or operation to ensure safe and efficient use of your new electric fireplace stove. Keep these instructions for future reference.



Figure 1: The HOMCOM 24-inch Electric Fireplace Stove providing warmth and ambiance in a living room setting.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- **Overheat Protection:** This electric fireplace is equipped with an automatic overheat protection system. If the unit overheats, it will automatically shut off to prevent damage or fire.
- **Tip-Over Protection:** For added safety, the unit includes a tip-over shut-off feature. If the fireplace is accidentally knocked over, it will automatically power off.
- **Placement:** Place the fireplace on a firm, level surface. Ensure adequate clearance from walls, furniture, curtains, and other combustible materials. Do not place on carpet or soft surfaces that may block air vents.
- **Ventilation:** Do not block air intake or exhaust vents. Ensure proper air circulation around the unit.
- **Power Source:** Plug the unit directly into a properly grounded 120V AC outlet. Do not use extension cords or power strips.
- **Children and Pets:** Keep children and pets away from the fireplace, especially when it is operating. The top grille area can become hot.
- **Do Not Cover:** Never cover the fireplace or block any openings. This can lead to overheating and fire.

- **Maintenance:** Always unplug the unit before cleaning or performing any maintenance.



Figure 2: Key safety and operational features of the electric fireplace, including overheat protection and adjustable power settings.

3. PACKAGE CONTENTS

Carefully unpack all components and ensure you have received all items listed below. If any parts are missing or damaged, contact customer service.

- Electric Fireplace Stove Unit
- 4 x Plastic Legs
- Screws for Leg Assembly
- Remote Control
- Instruction Manual

4. ASSEMBLY INSTRUCTIONS

Assembly is required for this electric fireplace stove. Please follow these steps:

1. Carefully remove the fireplace unit from its packaging.
2. Locate the four plastic legs and the accompanying screws.
3. Turn the fireplace unit upside down on a soft, non-abrasive surface to prevent scratching.
4. Align each leg with the designated mounting points on the bottom of the unit.
5. Secure each leg using the provided screws. Ensure they are tightened firmly but do not overtighten.
6. Carefully turn the assembled fireplace unit upright.



Figure 3: The decorative handle on the fireplace door, which can be opened to access manual controls.

5. OPERATING INSTRUCTIONS

Your HOMCOM Electric Fireplace Stove can be operated using the control panel located behind the front door or with the included remote control.

5.1 Control Panel

Open the front door to access the control buttons:

- **Power Button:** Turns the unit ON/OFF.
- **Heater Mode:** Toggles between 1000W (low heat) and 1500W (high heat) settings.

- **Temperature Up/Down:** Adjusts the desired room temperature (50°F to 95°F).
- **Timer:** Sets the auto-off timer for up to 8 hours.
- **Flame Effect:** Cycles through various flame colors and effects.
- **Child Lock:** Press and hold the Temperature Up and Down buttons simultaneously for 5 seconds to activate/deactivate.

5.2 Remote Control

The remote control offers convenient operation from a distance. It replicates most functions of the control panel:

- **Power (On/Off):** Turns the fireplace ON/OFF.
- **Heat:** Toggles between 1000W/1500W heat settings or turns heat off.
- **Flame:** Adjusts flame color.
- **Flame Bed+:** Adjusts the color of the glowing ember bed.
- **Dimmer:** Adjusts the brightness of the flame effect.
- **Speed:** Adjusts the speed of the flame movement.
- **Timer:** Sets the auto-off timer.
- **°F/°C:** Toggles temperature display between Fahrenheit and Celsius.



Figure 4: The easy-to-use control panel with buttons for various settings, including heater mode, temperature, timer, and flame effect.

6. PRODUCT FEATURES

- **Enchanting Ambiance:** Experience the charm of a genuine fireplace with realistic flames and a glowing log ember bed. Its compact design creates a cozy atmosphere without occupying much space or needing fuel.
- **Adjustable Warmth:** The electric stove heater operates with or without heat, allowing you to enjoy the visual comfort of the fireplace in any season, whether on the hottest days or the chilliest nights.
- **Cozy Heating Capacity:** This electric fireplace efficiently heats an area of 161-269 sq.ft., providing substantial warmth to your space, ensuring comfort even in cooler conditions.
- **Safety And Efficiency:** Prioritizing safety and efficiency, our electric fireplace heaters are crafted to provide maximum heat output with minimal energy consumption, keeping your home safe and your expenses low.



Figure 5: The realistic log flame effect can be used independently without the heat function, offering ambiance year-round.

7. SPECIFICATIONS

Brand	HOMCOM
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Model Name	Electric Fireplace
Model Number	820-389V80BK
Power Source	Corded Electric
Product Dimensions	14"D x 24"W x 24"H
Material	Metal
Installation Type	Freestanding
Heat Output	5115 BTU per Hour per Foot per Degree Fahrenheit
Power Consumption	1000W/1500W (1500 Watts Max)
Heating Coverage	161-269 sq.ft
Item Weight	23 Pounds
Color	Black



Figure 6: Visual representation of the fireplace dimensions (24" W x 14" D x 24" H).

8. MAINTENANCE

Proper maintenance ensures the longevity and safe operation of your electric fireplace stove.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Regularly vacuum or wipe dust from the air intake and exhaust vents to maintain optimal airflow and prevent overheating.
- **Storage:** If storing the fireplace for an extended period, ensure it is clean, dry, and stored in a cool, dry place away from direct sunlight and moisture.

9. TROUBLESHOOTING

If you encounter issues with your electric fireplace, refer to the following common problems and solutions:

- **No Power/Unit Not Turning On:**
 - Ensure the power cord is securely plugged into a grounded 120V AC outlet.
 - Check if the wall outlet is functioning by plugging in another appliance.
 - Verify that the main power switch on the unit (if applicable) is in the ON position.
- **No Heat/Flames Not Working:**
 - Check if the heat function is activated on the control panel or remote.
 - Adjust the temperature setting to a level higher than the current room temperature.
 - If the unit has overheated, it may have automatically shut off. Unplug, wait 10-15 minutes, and plug back in.
- **Unit Shuts Off Unexpectedly:**
 - This is likely due to the overheat protection or tip-over protection activating. Ensure vents are not blocked and the unit is on a stable surface.
 - Allow the unit to cool down completely before attempting to restart.

10. WARRANTY AND SUPPORT

The HOMCOM 24-inch Electric Fireplace Stove comes with a Limited Warranty. For detailed information regarding warranty coverage, terms, and conditions, please refer to the warranty card included with your product packaging or visit the official HOMCOM website. For technical support or customer service inquiries, please contact the manufacturer directly using the contact information provided in your product documentation.