

## PawHut D02-021

# PawHut 43" Heavy Duty Dog Crate Instruction Manual

MODEL: D02-021

## 1. Introduction

Thank you for choosing the PawHut 43" Heavy Duty Dog Crate. This manual provides essential information for the safe and effective use of your new dog crate. Please read it thoroughly before assembly and operation to ensure proper setup and to maximize the lifespan of your product. This crate is designed to provide a secure and comfortable environment for your large or extra-large dog.

Key features include a robust metal construction, dual entry points for convenience, smooth-rolling lockable wheels for easy repositioning, and a removable tray for simplified cleaning.

## 2. Safety Information

- Always ensure the crate is assembled correctly and all parts are securely fastened before placing your pet inside.
- Do not use this crate for aggressive or destructive animals that may damage the crate or injure themselves.
- Ensure the crate size is appropriate for your dog. Your dog should be able to stand up, turn around, and lie down comfortably. Refer to the 'Specifications' section for recommended dog sizes.
- Keep children away from the crate during assembly and ensure they do not play inside or around the crate when a pet is present.
- Regularly inspect the crate for any signs of wear, damage, or loose parts. Discontinue use if any damage is found.
- Do not leave your pet unattended for extended periods, especially during initial crate training.
- Always engage the wheel locks when the crate is in a stationary position to prevent accidental movement.

### 3. Package Contents

Please verify that all components are present before beginning assembly. If any parts are missing or damaged, please contact customer support.

- Crate Panels (Front, Back, Sides, Top, Bottom)
- Removable Tray(s)
- Caster Wheels (2 universal, 2 lockable)
- Assembly Hardware (bolts, nuts, washers, etc.)
- Instruction Manual

### 4. Setup and Assembly

Assembly is required for this product. Please follow these general steps. For detailed diagrams, refer to the included assembly instructions sheet.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface.
2. **Attach Wheels:** Secure the four caster wheels to the bottom frame of the crate. Ensure the two lockable wheels are positioned on the same side for easier access.
3. **Assemble Side Panels:** Connect the side panels to the front and back panels using the provided hardware. Ensure all connections are snug but do not overtighten until the entire frame is assembled.
4. **Install Top and Bottom Panels:** Attach the top and bottom grate panels to the assembled frame.
5. **Insert Removable Tray:** Slide the removable tray(s) into the designated slots beneath the bottom grate.
6. **Final Tightening:** Once all panels are in place, go back and securely tighten all bolts and connections.



Figure 4.1: Fully assembled PawHut Heavy Duty Dog Crate.



Figure 4.2: Detail of the 360° universal wheel with locking mechanism. Lift up to lock, press down to unlock.

## 5. Operating Instructions

Your PawHut dog crate is designed for ease of use and pet comfort.

- **Using the Doors:** The crate features dual entry points: a spacious front door and a top hatch. Both are secured with sturdy latches. To open, simply lift the latch and pull the door open. Ensure the door is securely latched when your pet is inside.
- **Mobility:** The crate is equipped with four caster wheels for easy movement. Two of these wheels are lockable. To stabilize the crate, press down on the lever of the lockable wheels until they click into place. To move the crate, lift the levers to unlock the wheels.

# EASY ACCESS

■ Door Bolt

■ Large Front Door



Figure 5.1: Illustration of the large front door and secure door bolt for easy access.



Figure 5.2: A large dog comfortably resting inside the crate, demonstrating ample space.

## 6. Maintenance and Cleaning

Regular cleaning will help maintain a hygienic environment for your pet and extend the life of the crate.

- **Removable Tray:** The crate features a removable tray designed to collect waste and spills. Simply slide the tray out from under the grate for easy disposal and cleaning.
- **Cleaning the Tray:** Wash the tray with mild soap and water. Rinse thoroughly and dry completely before returning it to the crate.
- **Cleaning the Crate:** Wipe down the metal bars and frame with a damp cloth and mild, pet-safe cleaner. Avoid abrasive cleaners that could damage the finish. Ensure the crate is dry before placing your pet back inside.
- **Regular Inspection:** Periodically check all bolts and connections to ensure they remain tight. Inspect the wheels for any debris that might hinder their movement.

# EASY TO CLEAN

Offers a hygiene living area for your pets



No Leaking Tray



Bottom Grate with Handle

Figure 6.1: The removable tray slides out for convenient cleaning, ensuring a hygienic space.



Figure 6.2: Detailed view of the two removable trays, designed for easy access and cleaning.

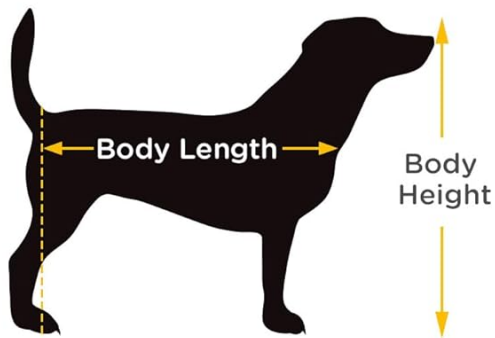
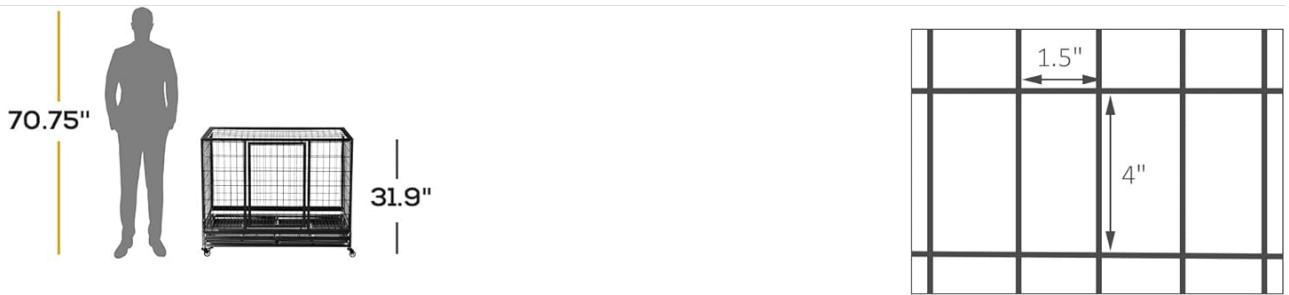
## 7. Troubleshooting

Problem	Possible Cause	Solution
Crate is wobbly after assembly.	Bolts are not fully tightened.	Ensure all assembly bolts are securely tightened.
Wheels are not rolling smoothly.	Debris caught in wheels; locks engaged.	Check for and remove any debris. Ensure wheel locks are disengaged.
Tray is difficult to remove or insert.	Tray is misaligned or obstructed.	Ensure the tray is aligned correctly with the runners. Check for any obstructions beneath the grate.

Problem	Possible Cause	Solution
Tray contents spill during removal.	Tray is too full or removed too quickly.	Empty the tray more frequently. Remove the tray slowly and carefully to prevent spillage.

## 8. Specifications

- **Overall Dimensions:** 42.9" L x 29.9" W x 31.9" H
- **Front Door Size:** 16.5" L x 24" W
- **Bar Spacing:** 1.8"
- **Item Weight:** 44 Pounds
- **Material:** Robust Metal
- **Color:** Black
- **Suitable for Dogs:** Under 27.6" long, 19.7" tall at the shoulder, and 88 lbs in weight.
- **Included Components:** Removable Tray
- **Model Number:** D02-021



**NOTE:**

Please measure the body length and body height of your pet.  
 Body length < 27.5"  
 Body height < 19.75"



 Suitable for dogs up to **88 lbs**

Figure 8.1: Detailed dimensions of the PawHut Heavy Duty Dog Crate.

# SUITABLE FOR EXTRA LARGE DOGS

## X-Large

Greyhound



German Shepherddog



Dobermann



Japanese Akita



Rottweiler



Alaskan Malamute



Figure 8.2: Examples of extra-large dog breeds suitable for this crate, including Greyhound, German Shepherd, Dobermann, Japanese Akita, Rottweiler, and Alaskan Malamute.

## 9. Warranty and Support

This PawHut Heavy Duty Dog Crate comes with a **1 Year Warranty Against Manufacturer Defects**. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, abuse, accidents, or unauthorized modifications.

For warranty claims, technical support, or any questions regarding your product, please contact PawHut customer service. Please have your model number (D02-021) and proof of purchase ready when contacting support.

**Customer Support:** Please refer to your purchase documentation or the PawHut official website for the most current contact information.

