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› Joywhale 24V 2-Seater Kids Ride on UTV Instruction Manual

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Joywhale 24V 2-Seater Kids Ride on UTV Instruction Manual

Model: Joywhale 24V 2-Seater Kids Ride on UTV

Brand: Joywhale

1. IMPORTANT SAFETY INFORMATION

Please read this entire manual before assembling or using the Joywhale 24V 2-Seater Kids Ride on UTV. Keep this manual for future reference. Failure to follow these safety instructions could result in serious injury or death.

- **Adult Supervision Required:** This product must be assembled and operated under direct adult supervision.
- **Age and Weight Limits:** Recommended for children aged 3-8 years old. Maximum load capacity is 110 lbs (50 kg). Do not exceed these limits.
- **Choking Hazard:** Contains small parts. Keep small components away from children during assembly and ensure all parts are securely fastened before use.
- **Protective Gear:** Always ensure children wear appropriate safety gear, such as a helmet, knee pads, and elbow pads, when operating the UTV.
- **Operating Environment:** Use only on flat, dry surfaces. Avoid slopes, uneven terrain, sand, gravel, or wet conditions. Do not operate near streets, swimming pools, or other bodies of water.
- **Seat Belts:** Always ensure children are securely fastened with the provided seat belts.
- **Charging:** Only use the provided charger. Do not overcharge the battery. Keep the charger and battery away from water and extreme temperatures.
- **Braking:** The vehicle stops when the foot pedal is released. Ensure children understand this operation.
- **Modifications:** Do not modify the vehicle or its components. Any modifications can compromise safety and void the warranty.

2. PRODUCT OVERVIEW

The Joywhale 24V 2-Seater Kids Ride on UTV is designed to provide an engaging and safe driving experience for children. It

features a robust design and multiple functionalities.

Key Features:

- **Powerful Engine:** Equipped with a 24V 800W total power system (4x200W motors) and a 7AH battery for strong and stable performance.
- **Two-Seater Design:** Features a 21-inch XL wide seat, accommodating two children simultaneously.
- **Dual Driving Modes:** Supports parental 2.4G remote control and kids' manual operation.
- **Switchable Drive:** Easily switch between 2WD (energy-saving) and 4WD (strongest power) modes.
- **Durable Construction:** Built with a sturdy metal car frame and large metal suspension for enhanced durability and reduced bumps.
- **Interactive Functions:** Includes a wireless music player, power display, bright headlights, LED searchlights, and realistic engine sounds.
- **Adjustable Speed:** Speed range of 1.8-4.3 MPH (3-7 KM/H), with high/low speed options for manual driving and 3 adjustable speeds via remote control.

What's in the Box:

- Joywhale 24V 2-Seater Kids Ride on UTV (Main Unit)
- Charger
- 2.4G Remote Control
- Assembly Hardware and Tools (if applicable, general statement)
- Instruction Manual (this document)



Image: The Joywhale 24V 2-Seater Kids Ride on UTV in pink, showcasing its robust design and dual headlights.



Image: Visual representation of the UTV's key features including 2WD/4WD switchable modes, 24V 800W ultra-powerful engine, 1.8-4.3 MPH fast speed, and 7AH big battery.

3. SETUP AND ASSEMBLY

Before first use, the UTV requires assembly and an initial battery charge. Please follow the steps below carefully.

3.1 Assembly Instructions:

1. **Unpack Components:** Carefully remove all parts from the packaging. Verify all components listed in the "What's in the Box" section are present.
2. **Wheel Installation:** Attach the wheels to the axles, ensuring they are securely fastened with the provided washers and nuts. Refer to the detailed diagrams in the physical manual for specific wheel orientation.
3. **Steering Wheel Assembly:** Connect the steering wheel to the steering column. Ensure all electrical connections (if any) are properly plugged in before securing the steering wheel.

4. **Seat Installation:** Place the seat onto the vehicle frame and secure it using the designated screws or clips.
5. **Accessory Attachment:** Install any additional accessories such as the roll bar, headlights, or rear basket as per the physical manual's instructions.
6. **Final Check:** Before proceeding, double-check all connections, screws, and fasteners to ensure they are tight and secure.



Image: The UTV's sturdy metal car frame and large metal suspension system, highlighting the durable construction.



Image: A detailed view of the UTV's large metal car frame, emphasizing its 22mm thickened metal construction for safe and ultimate driving experience.

3.2 Initial Battery Charging:

- Locate the charging port on the vehicle.
- Plug the charger into the charging port, then plug the charger into a standard wall outlet.
- For first use, charge the battery for a minimum of 8-12 hours. Do not exceed 18 hours.
- The charging indicator light on the charger will typically change color (e.g., red to green) when charging is complete.
- Always disconnect the charger once charging is complete.

4. OPERATING INSTRUCTIONS

The Joywhale UTV offers both manual operation for children and remote control for parental supervision.

4.1 Kids Manual Operation:

1. **Power On:** Press the power button on the dashboard to turn on the vehicle.
2. **Select Drive Mode:** Use the 2WD/4WD switch on the dashboard to select the desired drive mode.
 - **2WD (Energy-Saving Mode):** Provides longer driving time.
 - **4WD (Strongest Power Mode):** Delivers maximum power and speed, ideal for varied terrains.
3. **Speed Selection:** Use the high/low speed switch on the dashboard to choose the appropriate speed.
4. **Forward/Reverse:** Use the gear shift lever to select forward or reverse.
5. **Acceleration:** Press the foot pedal to accelerate. Release the pedal to brake.
6. **Steering:** Turn the steering wheel to control direction.
7. **Music Player:** Use the multi-function panel to play music via Bluetooth or USB (if available).
8. **Lights:** Activate headlights and LED searchlights using the designated buttons.



Image: A child seated in the 21-inch XL wide UTV, demonstrating the two-seater capacity and the option for kids' manual operation or 2.4G remote control by an adult.



Image: A close-up of the 2WD/4WD switch, illustrating the energy-saving mode (2x2) for longer usage time and the strongest power

mode (4x4) for enhanced performance.

4.2 Parental Remote Control Operation:

The 2.4G remote control allows parents to override manual operation for safety or to assist younger children.

- **Pairing:** Follow the instructions in the remote control's specific manual to pair it with the UTV.
- **Controls:**
 - **Forward/Reverse:** Use the directional buttons to move the UTV forward or backward.
 - **Left/Right:** Use the directional buttons to steer the UTV left or right.
 - **Speed Adjustment:** The remote control allows for 3 speed settings: high, medium, and low.
 - **Emergency Stop:** The remote control typically includes an emergency stop button for immediate halting of the vehicle.
- **Priority:** The remote control takes priority over manual operation. If the remote control is active, the child's controls will be overridden.



Image: Depiction of the dual control options: parental remote control for supervision and kids' manual operation for independent driving.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your Joywhale UTV.

5.1 Battery Care and Charging:

- **Regular Charging:** Charge the battery after each use. Even if the vehicle is not used frequently, charge the battery at least once a month to maintain its lifespan.
- **Charging Time:** A full charge typically takes 8-12 hours. Do not charge for more than 18 hours to prevent battery damage.
- **Charger Use:** Only use the charger provided with the vehicle. Using an unauthorized charger can damage the battery and vehicle, and poses a fire risk.
- **Battery Storage:** If storing the vehicle for an extended period, fully charge the battery before storage and recharge it every 30 days. Store the battery in a cool, dry place.
- **Battery Replacement:** If the battery no longer holds a charge, it may need replacement. Contact customer support for genuine replacement parts.

5.2 Cleaning and Storage:

- **Cleaning:** Wipe the vehicle with a soft, damp cloth. Do not use abrasive cleaners or solvents. Do not spray water directly onto the vehicle, especially electrical components.
- **Storage:** Store the UTV indoors in a dry, cool place, away from direct sunlight and moisture. Protect it from dust and debris.
- **Tire Inspection:** Periodically check the tires for wear and tear. Ensure they are free from debris that could affect performance.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Joywhale UTV.

Problem	Possible Cause	Solution
Vehicle does not move.	Battery is low or dead. Power switch is off. Loose battery connection. Overload protector activated.	Charge the battery. Turn on the power switch. Check and secure battery terminals. Turn off the vehicle for 1-2 minutes, then restart.
Vehicle runs slowly.	Battery is undercharged. Vehicle is overloaded. Operating on rough terrain.	Fully charge the battery. Reduce weight on the vehicle. Operate on smoother surfaces.
Remote control not working.	Remote control batteries are dead. Remote control not paired.	Replace remote control batteries. Refer to the remote control pairing instructions.
No sound from music player.	Volume is too low. Incorrect mode selected.	Increase volume. Ensure correct input mode (Bluetooth/USB) is selected.

If the problem persists after trying these solutions, please contact Joywhale customer support.

7. SPECIFICATIONS

Detailed technical specifications for the Joywhale 24V 2-Seater Kids Ride on UTV.

Feature	Specification
Overall Dimensions (L x W x H)	45.7 x 30.7 x 33.3 inches
Seat Size	21 inches (XL Wide)
Item Weight	63.9 pounds

Feature	Specification
Maximum Load Capacity	110 lbs (50 kg)
Motor Power	24V / 4 x 200W (800W total)
Battery Capacity	7AH
Speed Range	1.8 - 4.3 MPH (3 - 7 KM/H)
Recommended Age	3 - 8 years old
Playtime per Charge	Approx. 1 - 2.5 Hours (varies by load, speed, surface, temperature)
Drive Modes	2WD / 4WD Switchable
Control Options	Kids Manual Operation, Parental 2.4G Remote Control
Frame Material	Metal
Suspension	Large Metal Suspension
Additional Functions	Wireless music player, power display, bright headlights, LED searchlights, real car engine sound, 2 seat belts

SIZE INFORMATION

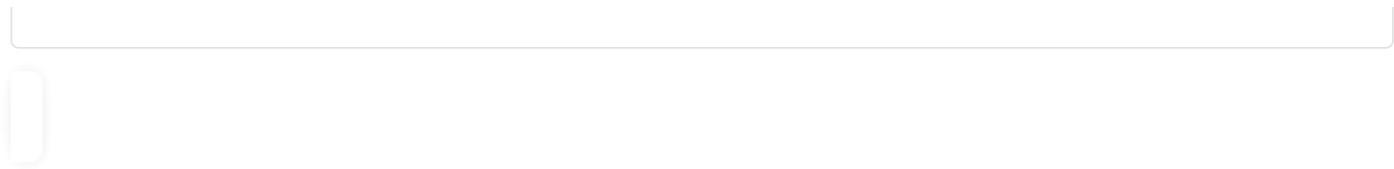


Image: A visual representation of the UTV's dimensions, including overall length (45.7"), width (30.7"), height (33.3"), and wheel diameter (12.6").

8. WARRANTY AND CUSTOMER SUPPORT

Joywhale is committed to providing high-quality products and excellent customer service.

- **Warranty Information:** For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Joywhale website. Keep your purchase receipt as proof of purchase.
- **Customer Support:** If you have any questions, concerns, or require assistance with assembly, operation, or troubleshooting, please contact Joywhale customer support.
- **Contact Information:**
 - Website: [Visit the Joywhale Store on Amazon](#)
 - Email: (Please refer to the product packaging or official website for the most current email address)
 - Phone: (Please refer to the product packaging or official website for the most current phone number)



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