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**COLUSI C500**

# COLUSI C500 Wired Gaming Headset User Manual

## Introduction

Thank you for purchasing the COLUSI C500 Wired Gaming Headset. This manual provides essential information for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. Please read these instructions carefully before use.

## Product Overview

The COLUSI C500 is a versatile wired gaming headset designed for an immersive audio experience across multiple platforms. It features a comfortable, lightweight design and a high-quality microphone for clear communication.



**Image:** The COLUSI C500 Gaming Headset in white, positioned on a headset stand beside a computer monitor displaying a video game scene. This image illustrates the headset's design and typical usage environment.

## Key Features:

- **Multi-Platform Compatibility:** Connects to PC, PS4, PS5, Xbox One X/S (adapter may be required for older Xbox One controllers), Nintendo 3DS, Switch, Laptops, PSP, Tablets, and other devices with a 3.5mm audio jack.
- **Ergonomic Design:** Features soft, skin-friendly ear pads and an adjustable, padded headband for extended comfort during long gaming sessions. The headset weighs approximately 270 grams (0.6 pounds).
- **Immersive Sound:** Equipped with 40mm neodymium magnetic drivers to deliver powerful sound, enhancing the depth and detail of audio for an immersive gaming experience.
- **Noise-Isolating Microphone:** An omnidirectional microphone with premium noise isolation ensures clear communication with teammates by minimizing background noise.
- **Convenient Controls:** Includes an easily accessible microphone mute switch and volume control for quick adjustments during gameplay.

## Setup Instructions

Follow these steps to connect your COLUSI C500 Gaming Headset to your device.




**Image:** A detailed diagram highlighting the key components of the COLUSI C500 headset, including the 3.5mm audio jack, USB plug for RGB lighting, flexible microphone, adjustable headband, lightweight structure, and soft earcups.

### Connecting the Headset:

1. **Identify the Connectors:** The headset has a 3.5mm audio jack for sound and microphone, and a USB plug for RGB lighting (if applicable to your model).
2. **For PC/Laptop (Single 3.5mm Jack):** Plug the 3.5mm audio jack directly into the combined headphone/microphone port on your computer. If your PC has separate ports for audio output and microphone input, you may need a 3.5mm splitter (not included).
3. **For PS4/PS5/Xbox/Switch/3DS/PSP/Tablet:** Plug the 3.5mm audio jack directly into the controller or device's audio port.

- *For Xbox One (older controllers):* An Xbox One Stereo Headset Adapter (sold separately) may be required to connect the 3.5mm jack to the controller. Newer Xbox controllers typically have a built-in 3.5mm jack.

4. **USB Power (for RGB Lighting):** If your headset model includes RGB lighting, plug the USB connector into an available USB port on your PC, console, or a USB power adapter. The RGB lighting is for aesthetic purposes and does not affect audio functionality.
5. **Adjust Headband:** Extend or retract the headband to fit comfortably over your head.
6. **Position Microphone:** Adjust the flexible microphone boom to a position near your mouth for optimal voice pickup.

## Operating Instructions

This section details how to use the main functions of your COLUSI C500 Gaming Headset.

### Volume Control:

- Locate the volume control wheel or slider on the headset cable.
- Rotate the wheel up or slide it forward to increase the volume.
- Rotate the wheel down or slide it backward to decrease the volume.

### Microphone Mute:

- Locate the microphone mute switch on the headset cable.
- Flip the switch to the "ON" position to enable the microphone.
- Flip the switch to the "OFF" position to mute the microphone. This is useful for privacy or when you don't want your voice transmitted.

### Wearing the Headset:

- Place the earcups over your ears, ensuring they fully cover them for optimal sound isolation and comfort.
- Adjust the headband for a snug but not overly tight fit.
- Position the flexible microphone approximately 1-2 inches from your mouth for clear voice capture.

## Maintenance

Proper care and maintenance will extend the life of your COLUSI C500 Gaming Headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles or microphone. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the headset in a clean, dry place, away from direct sunlight and extreme temperatures. Avoid tangling the cable. Using a headset stand can help maintain its shape and prevent cable damage.
- **Cable Care:** Do not pull on the cable to disconnect the headset. Always grasp the plug firmly. Avoid sharp bends or kinks in the cable.
- **Water Resistance:** This headset is not water-resistant. Avoid exposure to liquids.

## Troubleshooting

If you encounter issues with your headset, refer to the following common solutions.

| Problem | Solution |
| --- | --- |
| No sound from headset. | • Ensure the 3.5mm jack is fully inserted into the device's audio port.<br>• Check the volume control on the headset cable and on your device. Increase volume.<br>• Verify that the headset is selected as the default audio output device in your computer's sound settings.<br>• Test the headset with another device to rule out a device-specific issue. |
| Microphone not working. | • Ensure the microphone mute switch on the cable is in the "ON" position.<br>• Check that the microphone is properly positioned near your mouth.<br>• Verify that the headset microphone is selected as the default input device in your device's sound settings.<br>• Test the microphone with another application or device.<br>• For PC, ensure privacy settings allow applications to access the microphone. |
| Sound is distorted or unclear. | • Lower the volume on both the headset and your device.<br>• Ensure the 3.5mm jack is securely connected.<br>• Test with another audio source or device. |
| RGB lighting not working. | • Ensure the USB plug is securely connected to a powered USB port.<br>• Try a different USB port. |

## Specifications

Below are the technical specifications for the COLUSI C500 Gaming Headset.

| | |
| --- | --- |
| **Brand** | COLUSI |
| **Model Name** | C500 |
| **Connectivity Technology** | Wired |
| **Headphone Jack** | 3.5mm Jack |
| **Ear Placement** | Over Ear |
| **Headphone Form Factor** | Over Ear |
| **Noise Control** | Noise Isolation |
| **Impedance** | 32 Ohm |
| **Control Type** | Button Control (Volume, Mic Mute) |
| **Compatible Devices** | Desktop PC, Laptop, PS4, PS5, Xbox, Nintendo Switch, Nintendo 3DS, PSP, Tablets |

| | |
|---|---|
| **Material** | Plastic |
| **Item Weight** | 270 grams |
| **Product Dimensions** | 17 x 8 x 20 cm |
| **Water Resistance Level** | Not Water Resistant |
| **Batteries Required** | No |
| **Included Components** | C500 Wired Gaming Headset x 1, User Manual |

## Warranty and Support

For warranty information or technical support, please refer to the documentation included with your purchase or contact COLUSI customer service through their official website. Please retain your proof of purchase for warranty claims.

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