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## Hiseeu HC908-P

# Hiseeu HC908-P 4K POE Dome Security Camera User Manual

Comprehensive instructions for installation, operation, and maintenance.

## 1. INTRODUCTION

This manual provides detailed instructions for the Hiseeu HC908-P 4K POE Dome Security Camera. Please read this guide thoroughly before installation and operation to ensure proper use and optimal performance of your device.



Figure 1: Hiseeu HC908-P 4K POE Dome Security Camera. This image shows the white dome camera with the Hiseeu logo, featuring a clear dome covering the lens.

## 2. PRODUCT FEATURES

The Hiseeu HC908-P camera is equipped with advanced features for robust security surveillance:

- **8MP Ultra HD & HD Night Vision:** Delivers 4K resolution with dual infrared light sources for clear night vision up to 65ft.
- **320° Pan, 90° Tilt & 5X Digital Zoom:** Offers extensive coverage and remote adjustment via PC or smartphone using the Eseecloud app.
- **Motion Detection & App Alarm Notification:** Customizable detection sensitivity and areas, with real-time push alerts and automatic tracking of intruders.
- **Two-Way Audio:** Enables remote communication through the camera.
- **IP66 Waterproof:** Designed for outdoor use, providing protection against various weather conditions.
- **POE Compatibility:** Works seamlessly with Hiseeu 5MP POE CCTV systems for simplified power and data transmission.

## 3. PACKAGE CONTENTS

Upon unpacking, please verify that all items are present and in good condition:

- Hiseeu HC908-P Dome Camera (1 unit)
- Mounting Screws and Wall Plugs
- Waterproof Connector for Ethernet Cable
- Quick Start Guide (this manual)



Figure 2: Product Packaging. This image displays the side of the product box, clearly showing the model number HC908-PA, power requirements (DC12V), manufacturer information, and a "Made in China" label. A barcode with the identifier X0026LSISP is also visible.

## 4. SETUP INSTRUCTIONS

### 4.1 Physical Installation

1. **Choose a Location:** Select an outdoor location that provides the desired surveillance coverage. The camera is designed for ceiling mount.
2. **Mounting:** Use the provided screws and wall plugs to securely attach the camera to the chosen surface. Ensure the camera is firmly fixed to prevent movement.
3. **Cable Management:** Route the Ethernet cable from your POE switch or NVR to the camera. Use the waterproof connector to protect the Ethernet connection from environmental elements.

### 4.2 Power and Network Connection

The HC908-P camera supports Power over Ethernet (POE), simplifying installation by delivering both power and data through a single Ethernet cable.

1. **Connect Ethernet Cable:** Plug one end of the Ethernet cable into the camera's POE port and the other end into a POE switch or a POE-enabled Network Video Recorder (NVR).

2. **Power On:** Once connected to a POE source, the camera will power on automatically. Allow a few minutes for the camera to initialize.

## 4.3 App Installation and Initial Configuration

To access and control your camera remotely, download and install the Eseecloud app on your smartphone.

1. **Download App:** Search for "Eseecloud" in your smartphone's app store (iOS App Store or Google Play Store) and install it.
2. **Register Account:** Open the Eseecloud app and follow the on-screen instructions to register a new account or log in if you already have one.
3. **Add Device:** In the app, tap the "+" icon to add a new device. Scan the QR code located on the camera or its packaging, or manually enter the device ID.
4. **Network Configuration:** The app will guide you through connecting the camera to your network. For POE cameras, this step is often automatic once connected to a POE NVR or switch.
5. **Set Password:** Create a strong password for your camera to ensure security.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Live View and Remote Control

- **Access Live Feed:** Open the Eseecloud app and select your camera from the device list to view the live video feed.
- **Pan/Tilt/Zoom (PTZ):** Use the on-screen controls in the app to remotely adjust the camera's viewing angle (320° Pan, 90° Tilt) and apply 5X digital zoom.

### 5.2 Motion Detection and Alerts

- **Enable Motion Detection:** In the app settings for your camera, navigate to "Motion Detection" and enable it.
- **Customize Settings:**
  - **Sensitivity:** Adjust the detection sensitivity (low/medium/high) to minimize false alarms.
  - **Detection Area:** Define specific areas within the camera's view where motion detection should be active.
  - **Alarm Sound:** Customize the alarm sound that the camera emits upon detection.
  - **Push Notifications:** Ensure push alerts are enabled in the app to receive real-time notifications on your smartphone.
- **Automatic Tracking:** The camera can automatically track and record the movement of detected intruders.

### 5.3 Two-Way Audio

The camera features a built-in microphone and speaker for two-way communication.

- **Activate Audio:** In the live view interface of the Eseecloud app, tap the microphone icon to speak through the camera's speaker. Tap the speaker icon to listen to audio from the camera's vicinity.

### 5.4 Night Vision

The camera automatically switches to HD night vision in low-light conditions, utilizing dual infrared light sources for clear visibility up to 65 feet.

- **Automatic Activation:** Night vision activates automatically when ambient light levels drop.

## 5.5 Recording and Storage

The camera supports local storage via an SD card (not included) for recording footage.

- **Insert SD Card:** Locate the SD card slot on the camera (refer to the product diagram for exact location) and insert a compatible microSD card (up to 128GB, Class 10 or higher recommended).
- **View Recordings:** Access recorded footage through the Eseecloud app's playback function.

## 6. MAINTENANCE

- **Cleaning:** Periodically clean the camera lens and housing with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Firmware Updates:** Check the Eseecloud app regularly for available firmware updates to ensure optimal performance and security.
- **Cable Inspection:** Inspect all cables and connections periodically for any signs of wear or damage, especially for outdoor installations.
- **Waterproofing:** The camera is IP66 waterproof. Ensure all covers and seals are properly secured after any access to internal components (e.g., SD card slot).

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera not powering on.	No power from POE switch/NVR; faulty cable.	Verify POE source is active. Check Ethernet cable for damage and ensure secure connection.
Cannot connect camera to app.	Incorrect network configuration; camera not initialized; wrong device ID.	Ensure camera is powered and connected to the network. Double-check device ID or QR code. Restart camera and router.
Motion detection alerts are too frequent/infrequent.	Sensitivity settings are too high/low; detection area not optimized.	Adjust motion detection sensitivity in the Eseecloud app. Refine the detection area to exclude irrelevant zones.
Poor night vision quality.	Obstruction in front of IR lights; dirty lens.	Ensure no objects are blocking the camera's view or IR lights. Clean the camera lens.
Two-way audio not working.	Microphone/speaker disabled in app; volume too low; network issues.	Check audio settings in the Eseecloud app. Ensure app has microphone permissions. Verify network stability.

## 8. SPECIFICATIONS

Model Number	HC908-P
Brand	Hiseeu

<b>Video Capture Resolution</b>	4K (8 Megapixel)
<b>Night Vision Distance</b>	Up to 65 ft
<b>Pan/Tilt/Zoom</b>	320° Pan, 90° Tilt, 5X Digital Zoom
<b>Connectivity Protocol</b>	Ethernet (POE)
<b>Power Source</b>	Corded Electric (via POE)
<b>Indoor/Outdoor Use</b>	Outdoor (IP66 Waterproof)
<b>Material</b>	Metal
<b>Mounting Type</b>	Ceiling Mount
<b>Dimensions (L x W x H)</b>	11.99 x 8.99 x 14 cm
<b>Item Weight</b>	540 g
<b>Included Components</b>	Dome camera

## 9. WARRANTY AND SUPPORT

Hiseeu is committed to providing excellent customer service and technical support for its products.

- Technical Support:** Should you encounter any issues or have questions regarding your Hiseeu HC908-P camera, please contact our support team. Our well-experienced technicians are available online to assist you.
- Warranty Information:** For detailed warranty terms and conditions, please refer to the official Hiseeu website or contact customer support.
- Contact Information:** For support, please visit the [Hiseeu Store on Amazon](#) or refer to the contact details provided on the product packaging or official website.