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oneisall PTM-643

oneisall Wireless Cat Water Fountain User Manual

Model: PTM-643

Introduction

Thank you for choosing the oneisall Wireless Cat Water Fountain. This innovative 3.5L stainless steel drinking fountain is designed to provide fresh, clean water for your pets, encouraging healthy hydration habits. Featuring a powerful 5000mAh built-in battery, motion sensor, and ultra-quiet operation, it offers convenience and peace of mind. Please read this manual carefully before use to ensure proper operation and maintenance.

Important Safety Information

- Always use the original power adapter provided.
- Do not immerse the main unit (base with battery/pump) in water. Only the stainless steel bowl is washable.
- Keep out of reach of children and pets when not in use or during charging.
- Ensure the fountain is placed on a stable, level surface.
- Do not use with liquids other than clean water.
- Unplug the fountain before cleaning or performing any maintenance.
- If the fountain is damaged, discontinue use immediately and contact customer support.

Package Contents

Please check the package contents to ensure all items are present:

- 1x oneisall Wireless Cat Water Fountain (Main Unit + Stainless Steel Bowl)
- 1x User Manual
- 3x Replacement Filters
- 1x Power Adapter
- 1x Cleaning Brush

Product Overview

The oneisall Wireless Cat Water Fountain consists of a main base unit housing the battery and pump, and a removable stainless steel water bowl. The top features a water outlet and a control panel with indicator lights.



Image: The complete oneisall Wireless Cat Water Fountain, showing its sleek stainless steel design and the separate charging base.

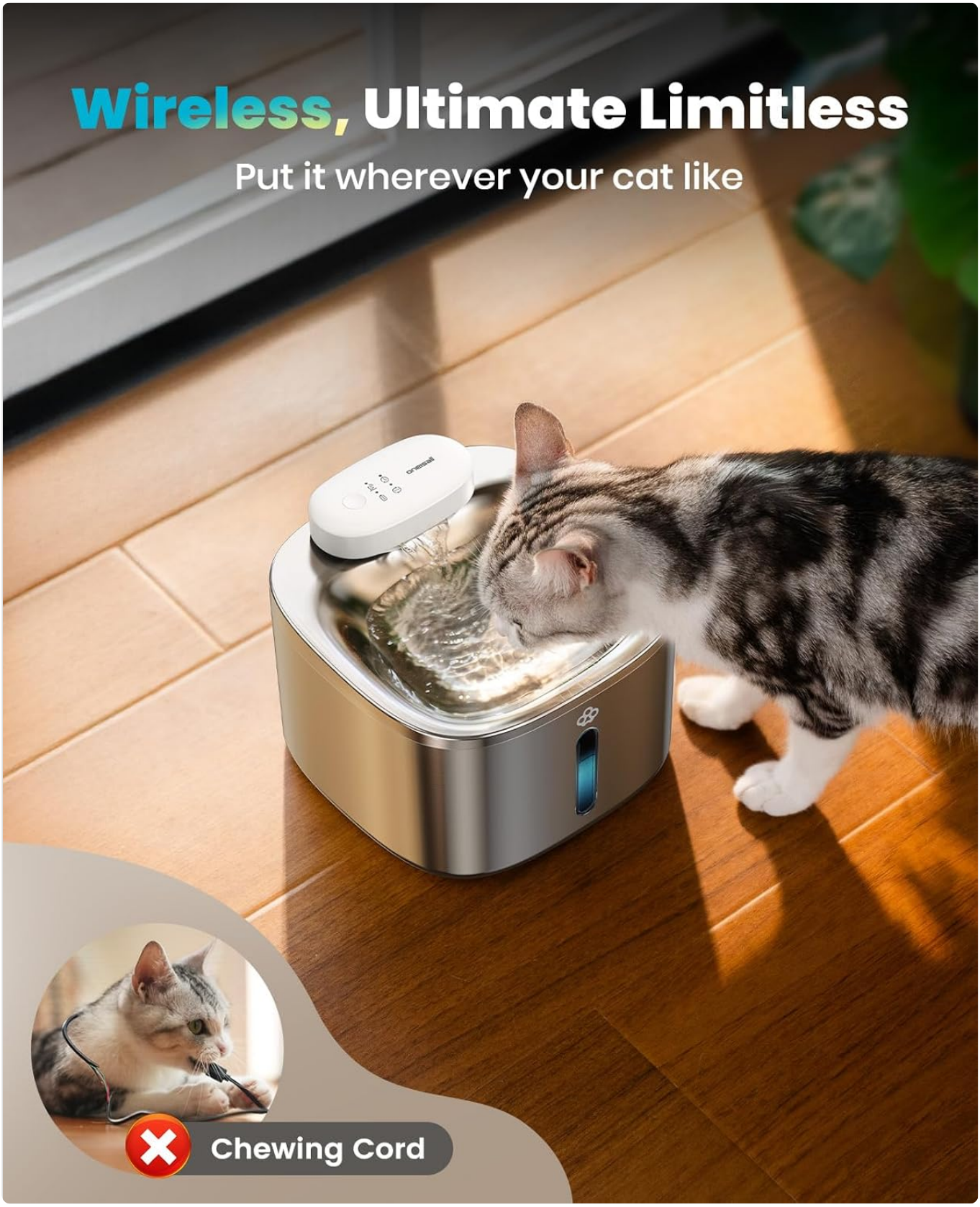


Image: Demonstrates the wireless capability of the fountain, allowing flexible placement without tangled cords. A cat is shown drinking from the fountain on a wooden floor.



Image: Highlights the impressive 60-day battery life of the 5000mAh removable battery, showing a cat drinking from the fountain and the separate charging base.

Setup Guide

1. **Charge the Battery:** Before first use, fully charge the built-in 5000mAh battery using the provided power adapter.

The charging indicator light will show charging status and turn off when fully charged.

2. **Rinse Components:** Rinse the stainless steel bowl and filter components thoroughly with water.
3. **Install Filter:** Place one of the replacement filters into its designated slot in the stainless steel bowl. Ensure it is seated correctly.
4. **Fill with Water:** Fill the stainless steel bowl with clean water up to the MAX fill line. Do not overfill.
5. **Assemble Fountain:** Carefully place the stainless steel bowl onto the main base unit, ensuring it is properly aligned and seated.
6. **Power On:** Press the power button on the control panel to turn on the fountain.

Operating Modes

The oneisall cat water fountain offers three operating modes to suit your pet's needs and conserve battery life:

1. Motion Sensor Mode (Recommended)

In this mode, water flows for 30 seconds when your pet approaches within 100 cm and a 120° angle. This conserves battery and encourages pets to drink when they are near.

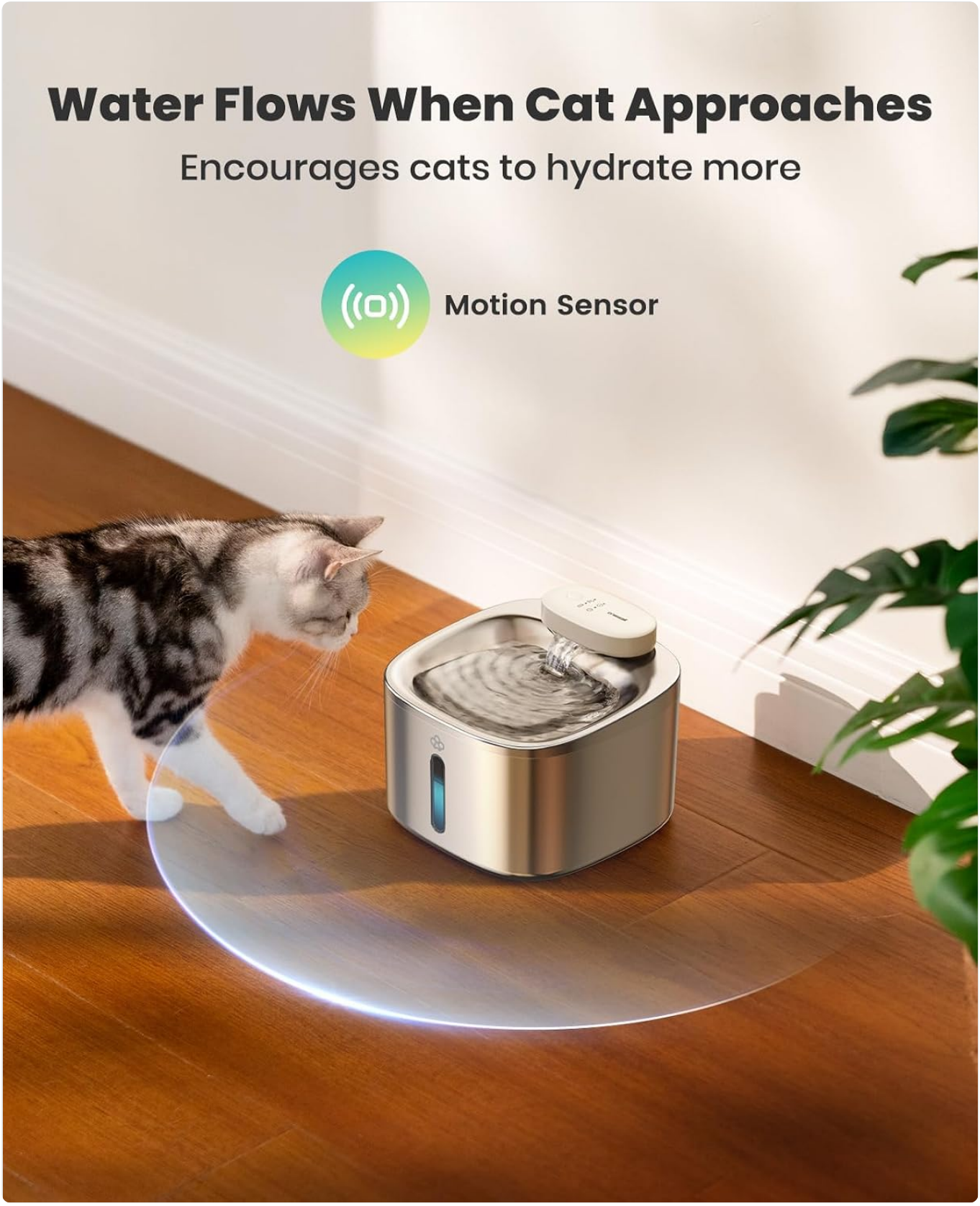


Image: A cat approaches the fountain, triggering the motion sensor to activate water flow, promoting hydration.

2. Intermittent Mode

Water flows for 30 seconds every 10 minutes. This mode provides regular access to fresh water while still being energy efficient.



Image: The fountain operating in intermittent mode, where water flows for 30 seconds every 30 minutes, ensuring fresh water availability.

3. Constant Flow Mode

Water flows continuously. This mode is ideal if you prefer constant water circulation or if the fountain is connected to a power source.



Image: The fountain in constant flow mode, showing continuous water circulation, suitable for direct power connection.

To switch between modes, refer to the specific instructions on the control panel or the detailed user manual provided in the box.

Maintenance and Cleaning

Regular cleaning and filter replacement are crucial for maintaining water quality and the longevity of your fountain.

Cleaning the Fountain

- **Daily:** Check water level and refill as needed.
- **Weekly:**
  - Unplug the fountain and disassemble all removable parts (stainless steel bowl, filter, pump).

- Wash the stainless steel bowl with mild soap and water. The stainless steel bowl is dishwasher safe.
- Clean the pump thoroughly using the provided brush to remove any hair or debris. Refer to the pump's specific cleaning instructions.
- Rinse all components thoroughly to remove any soap residue.
- Dry all parts before reassembly.



Image: The stainless steel components of the fountain are shown in a dishwasher, illustrating the ease of cleaning and hygiene.



Image: The fountain disassembled, highlighting its design for easy cleaning and maintenance, promoting better hygiene and durability.

Filter Replacement

The multi-layer filter system ensures pure and fresh water for your pet. Replace the filter every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow.



Image: A diagram illustrating the multi-layer filtration process, showing how activated carbon and other materials purify the water by removing hair, residue, chlorine, and odors.



Image: Shows three replacement capsule filters next to the fountain, indicating that the product comes with enough filters for up to 3 months of use.

1. Remove the old filter from its slot.
2. Rinse the new filter under running water before installation.
3. Insert the new filter firmly into the filter slot.

Troubleshooting

Problem	Possible Cause	Solution
No water flow	Low battery; Water level too low; Pump clogged; Filter clogged.	Charge the battery; Refill water to MAX line; Clean the pump; Replace the filter.
Fountain is noisy	Low water level; Pump not properly seated; Debris in pump.	Refill water; Re-seat the pump; Clean the pump thoroughly.
Motion sensor not activating	Sensor obstructed; Battery low; Incorrect mode selected.	Ensure sensor is clear; Charge battery; Switch to Motion Sensor Mode.
Water tastes or smells bad	Filter needs replacement; Fountain needs cleaning.	Replace filter; Perform thorough cleaning of all components.

If you encounter issues not listed here, please contact customer support.

Specifications

Feature	Detail
Model Number	PTM-643

Feature	Detail
Capacity	3.5 Liters
Material	304 Stainless Steel (BPA-free)
Battery	5000mAh (Built-in, rechargeable)
Battery Life	Up to 60 days (depending on mode and usage)
Noise Level	<25dB
Voltage	DC 5V/1A
Net Weight	952 g
Dimensions (L x W x H)	19.8 x 19.8 x 15.2 cm
Color	Silver

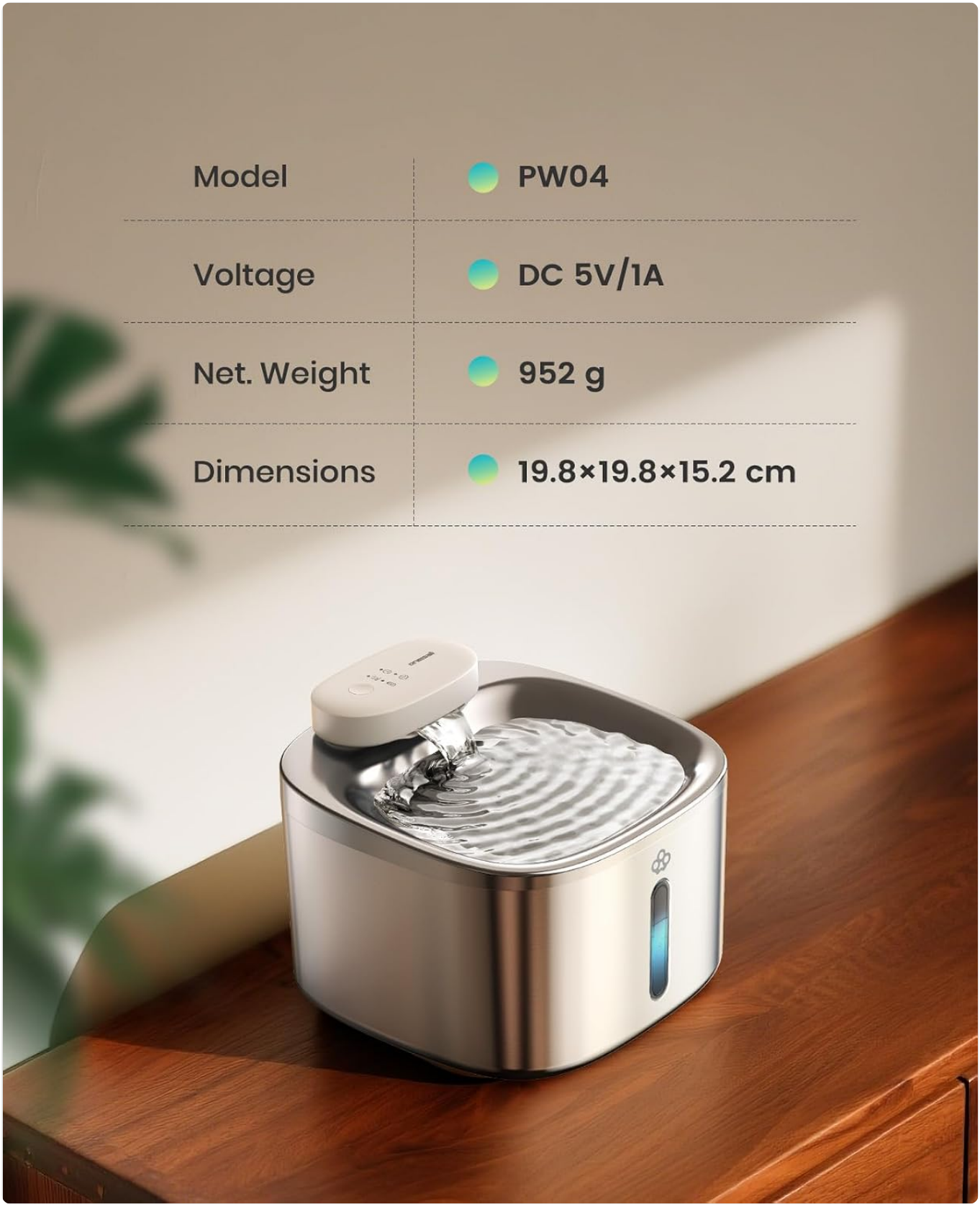


Image: A visual representation of the product's key specifications, including model number, voltage, net weight, and dimensions.

Warranty and Customer Support

Your oneisall Wireless Cat Water Fountain comes with a**2-year warranty** from the date of purchase, covering manufacturing defects.

For any questions, concerns, or technical assistance, please do not hesitate to contact our dedicated customer service

team. We offer **24-hour customer support** to ensure your satisfaction.

Contact Information: Please refer to the contact details provided on the product packaging or the official oneisall website for the most up-to-date support channels.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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