



[Manuals.plus](#) /

› [MOUNT PRO](#) /

› MOUNT PRO Single Long Monitor Arm User Manual

MOUNT PRO PR2021B

MOUNT PRO Single Long Monitor Arm User Manual

Model: PR2021B

1. PRODUCT OVERVIEW

The MOUNT PRO Single Long Monitor Arm is designed to enhance your workspace ergonomics and maximize desktop space. This adjustable desk mount is compatible with most flat or curved LCD/LED screens ranging from 13 to 32 inches, supporting weights between 4.4 and 19.8 lbs. It features an extra-long arm extending up to 27.76 inches and a taller pole for increased height adjustment, providing superior viewing comfort and flexibility.

The robust gas spring arm ensures smooth and stable adjustments, tested for over 20,000 motion cycles for long-lasting performance. Integrated cable management helps maintain a clean and organized desk. The mount offers full motion adjustability, including tilt, swivel, and rotation, allowing you to customize your screen angle for optimal productivity.



Figure 1.1: MOUNT PRO Single Long Monitor Arm with included mounting options.

Extra Long Adjustable Monitor Arm

Perfect for deeper, larger desktops

Ours



30%

more height and length
compared to other
monitor mounts

Others



Figure 1.2: The MOUNT PRO arm offers an extended reach of 27.7 inches, providing more flexibility for deeper desktops compared to standard monitor arms.

Taller Height for Enhanced Viewing Comfort

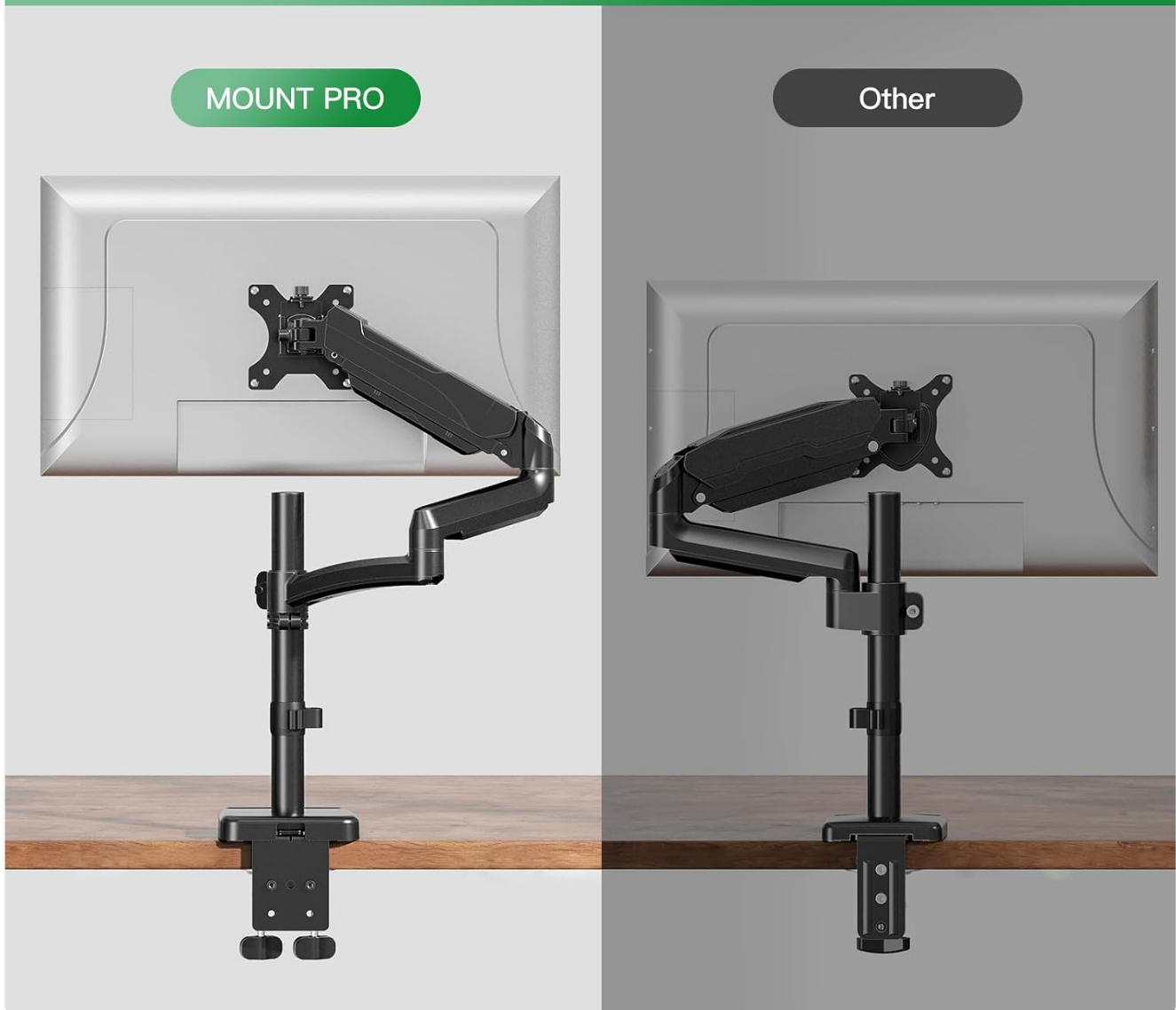


Figure 1.3: The MOUNT PRO monitor arm features a taller pole, allowing for greater height adjustment and enhanced ergonomic viewing comfort.

2. SETUP AND INSTALLATION

2.1 Package Contents

Before beginning installation, please ensure all parts are present. Refer to the included parts list in your product packaging.

2.2 Mounting Options

The MOUNT PRO monitor arm offers two installation methods: C-Clamp mounting and Grommet mounting. Choose the method best suited for your desk.

Two Ways to Mount

Clamp Mount

Desk thickness

0.39-3.15"

Grommet Mount

Desk thickness

0.39-1.97"

Hole diameter

0.39-2.36"

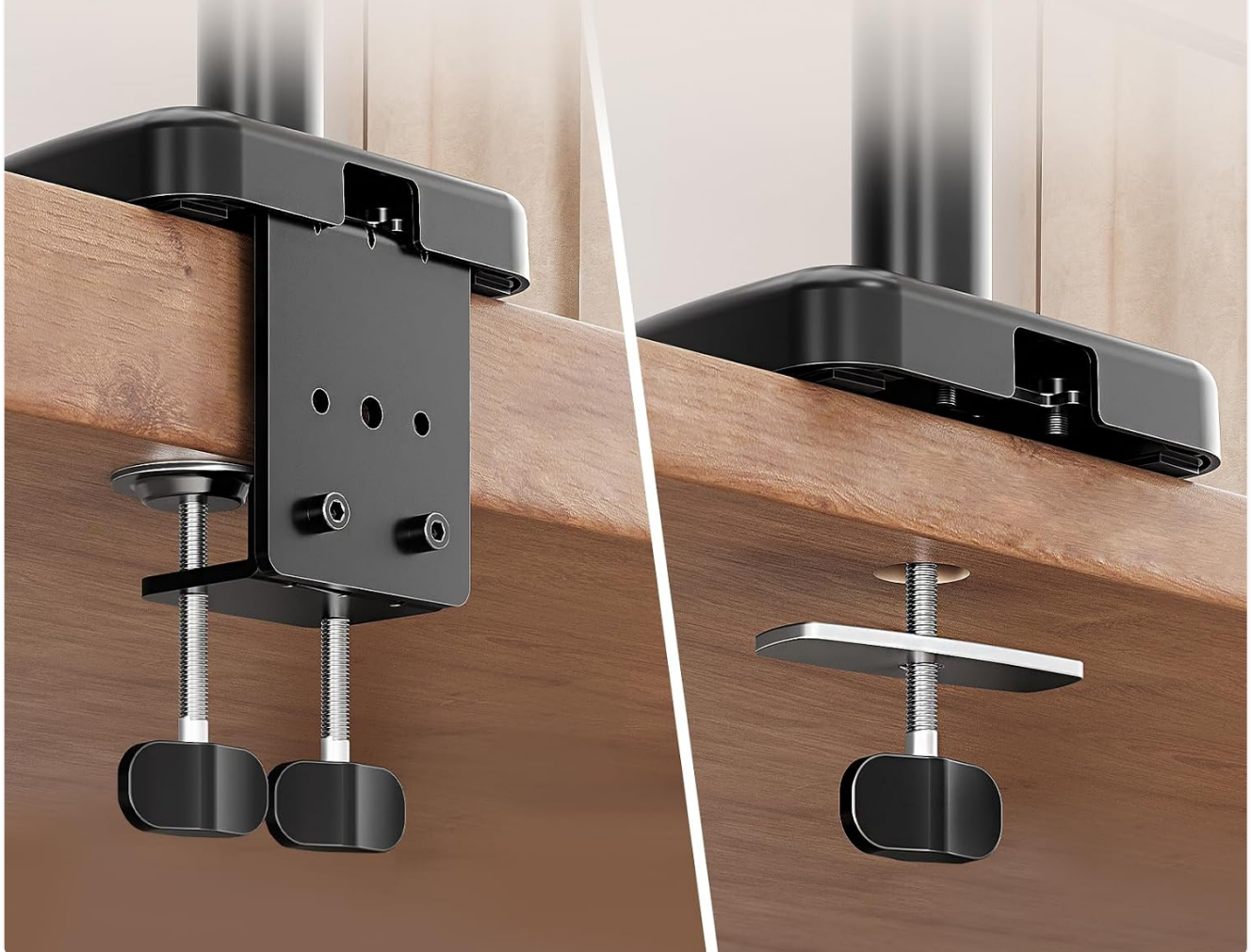


Figure 2.1: Two primary methods for mounting the monitor arm to your desk.

C-Clamp Mounting

- Suitable for desk thickness: 0.39 to 3.15 inches (10-80mm).
- Ensure sufficient clearance at the back edge of your desk for the clamp.

Grommet Mounting

- Suitable for desk thickness: 0.39 to 1.97 inches (10-50mm).
- Requires a pre-drilled hole in your desk with a diameter of 0.39 to 2.36 inches (10-60mm).

Desk Compatibility Considerations

Before mounting, verify your desk's structure and material. Do not install on tempered glass tabletops.

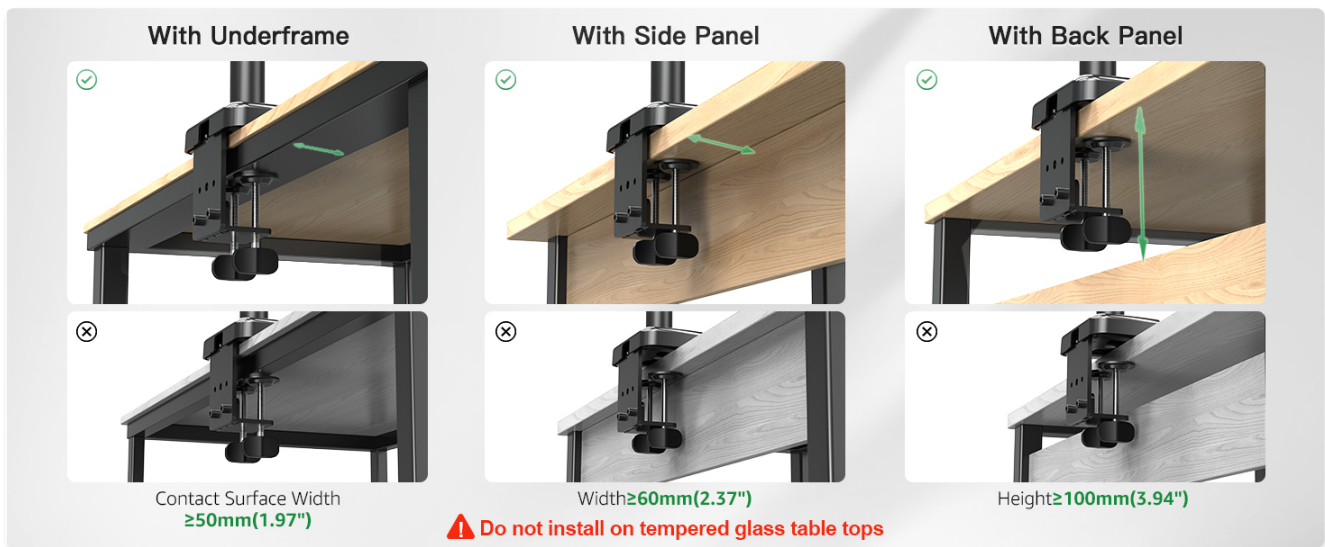


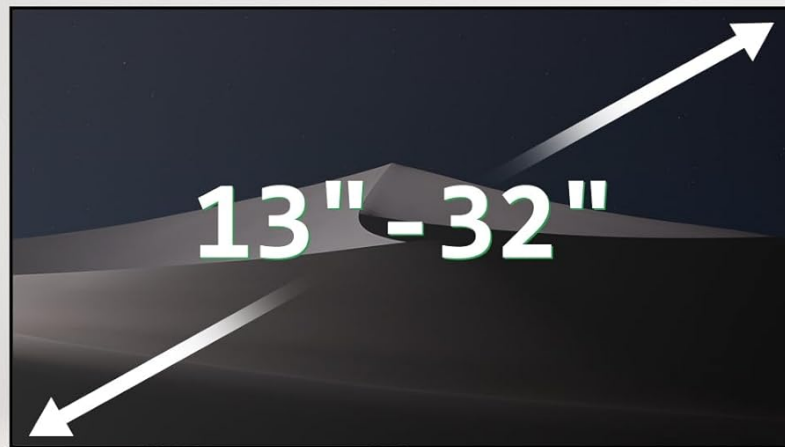
Figure 2.2: Important considerations for desk structure when choosing a mounting location.

2.3 Attaching Your Monitor

The monitor arm supports VESA patterns of 75x75mm and 100x100mm. Ensure your monitor has compatible VESA holes.

- Carefully align the VESA plate on the arm with the mounting holes on the back of your monitor.
- Secure the monitor using the provided screws. Do not overtighten.
- If your monitor has a stand or cover over the VESA holes, remove it before attachment.

Wide Compatibility



Load Capacity
4.4 lbs~19.8 lbs



Monitor Size
13"-32"



VESA Patterns
75×75mm/100×100mm

Figure 2.3: Monitor compatibility details, including supported size, weight, and VESA patterns.

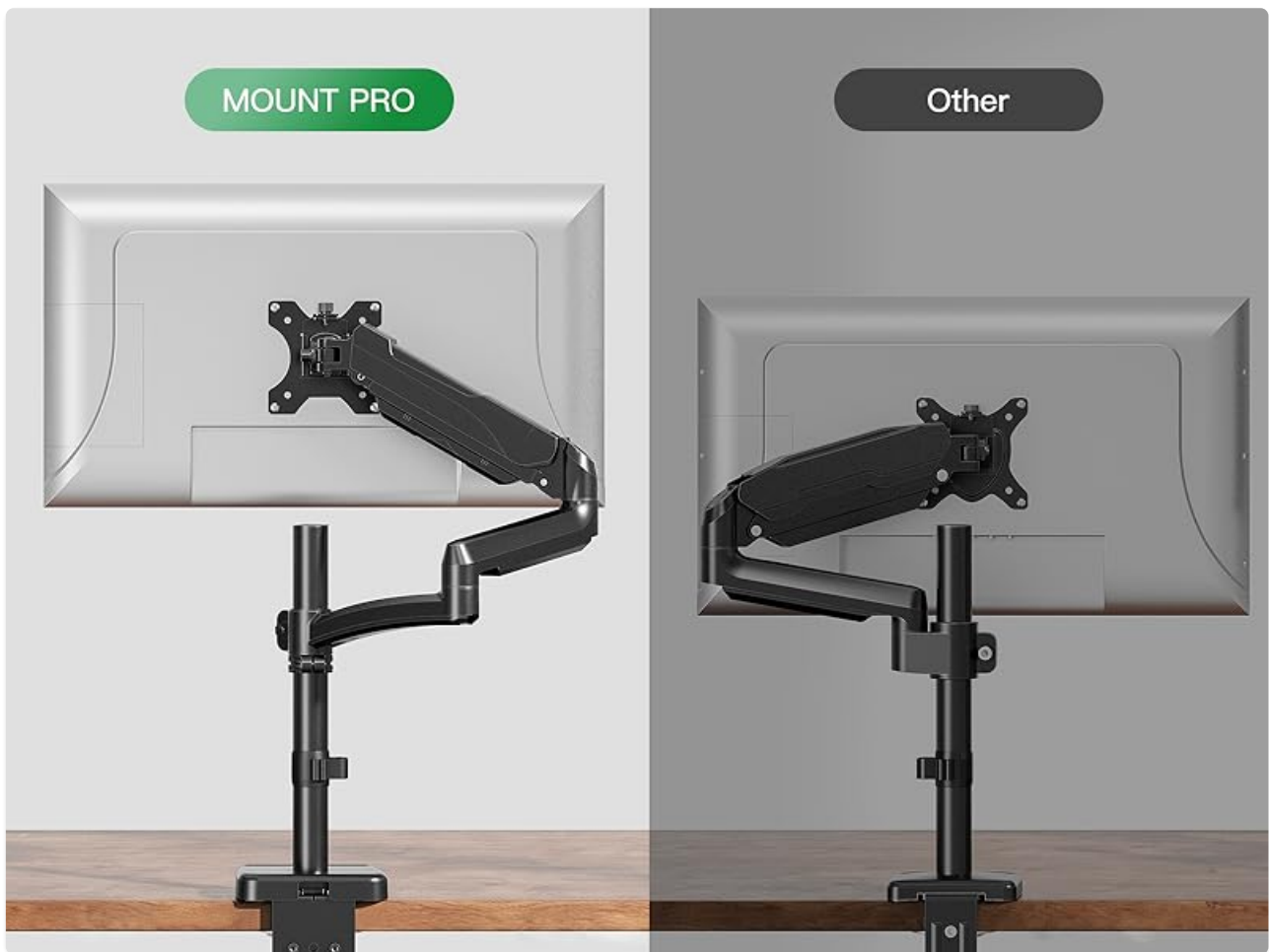


Figure 2.4: Instructions for checking VESA hole patterns on your monitor.

2.4 Cable Management

Route your monitor cables through the integrated cable management channels on the arm to maintain a tidy workspace.

Maximize Your Desktop

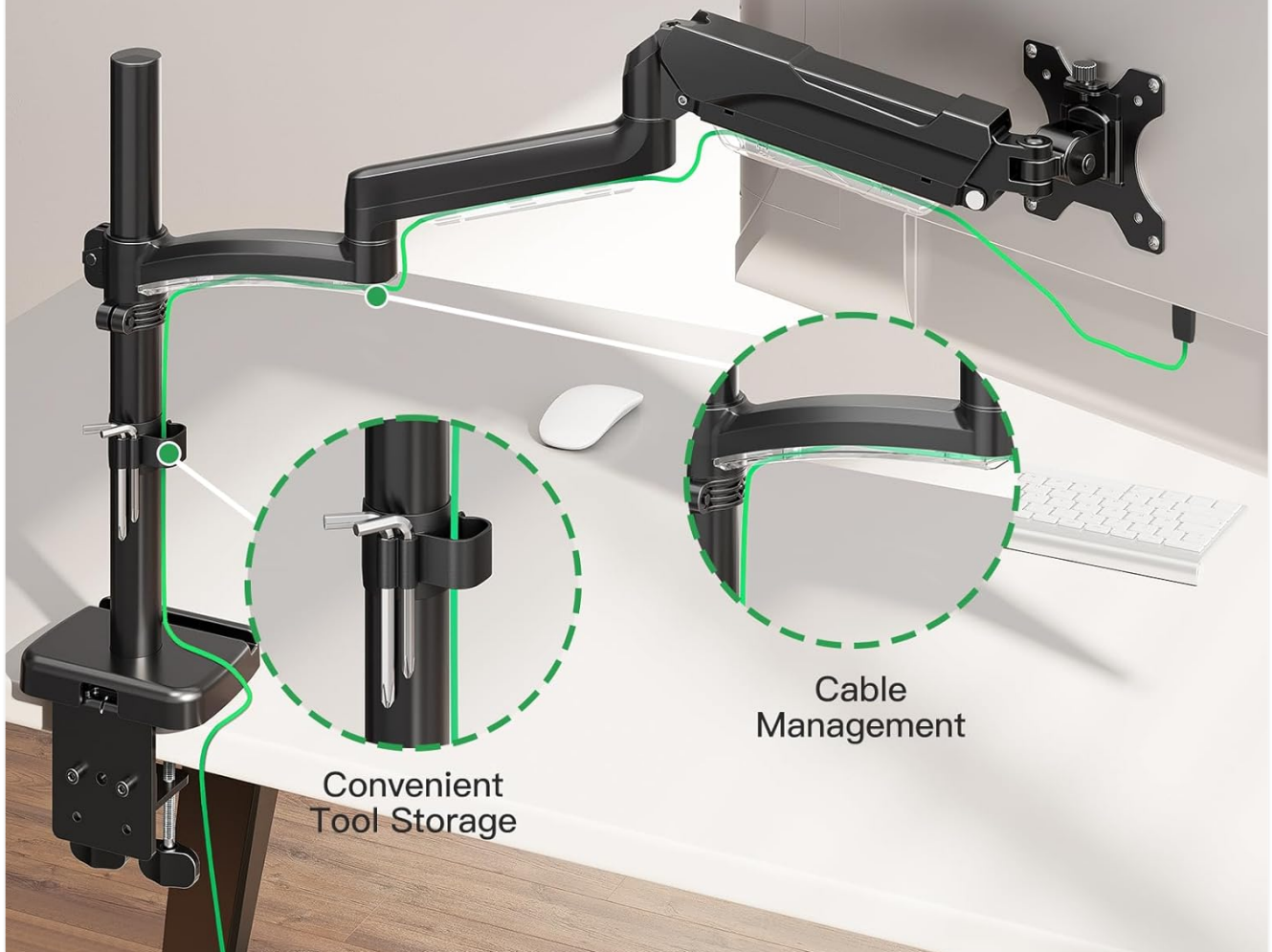


Figure 2.5: Utilize the built-in cable management system for a clean setup and convenient tool storage.

3. OPERATING THE MONITOR ARM

The MOUNT PRO monitor arm provides extensive adjustability to achieve your preferred viewing angle and ergonomic position.

3.1 Adjusting Monitor Position

- **Height Adjustment:** Slide the arm up or down along the pole to set the desired height. The arm can position your monitor up to 28.5 inches above the desktop.
- **Tilt:** Adjust the monitor screen vertically from +85° to -45° to reduce glare and optimize viewing.
- **Swivel:** Rotate the monitor horizontally up to +/-90° for easy screen sharing or viewing from different angles.
- **Rotation:** Rotate the monitor 360° to switch between landscape and portrait orientations.
- **Extension:** The arm extends up to 27.7 inches, allowing you to pull the monitor closer or push it further away as needed.

Full Motion Adjustable

Customize viewing angles with tilt, swivel, and rotation



Figure 3.1: Overview of the full range of motion for the monitor arm.

Will This Single Monitor Stand
Fit Your Monitor?

Fit Monitors: **13"-32"**

Weight: **19.8 lbs**

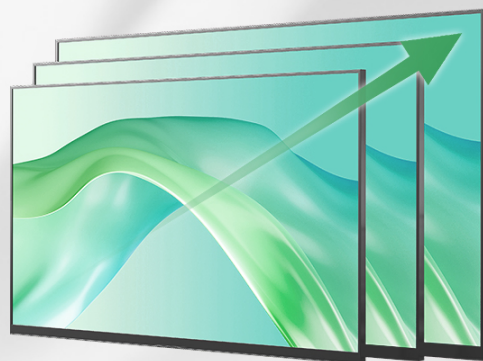


Figure 3.2: Detailed view of rotation, tilt, and swivel capabilities.

3.2 Gas Spring Tension Adjustment

The gas spring tension may need to be adjusted to properly support your monitor's weight. This ensures the monitor stays in place after adjustment.

- **To raise the monitor (for lighter monitors):** Turn the adjustment screw clockwise (towards '-') to reduce tension.
- **To lower the monitor (for heavier monitors):** Turn the adjustment screw counter-clockwise (towards '+') to increase tension.
- Always hold the arm in a horizontal position when adjusting tension.



Figure 3.3: Guide for adjusting the gas spring tension to suit your monitor's weight.

4. MAINTENANCE

To ensure the longevity and optimal performance of your MOUNT PRO monitor arm, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the arm and base with a soft, damp cloth. Avoid abrasive cleaners or solvents that could

damage the finish.

- **Periodic Checks:** Periodically check all screws and connections to ensure they remain tight. Re-tighten if necessary.
- **Gas Spring Durability:** The gas spring arm is designed for long-lasting performance, tested to withstand over 20,000 motion cycles. Proper tension adjustment will help maintain its functionality.



Figure 4.1: The gas spring mechanism is engineered for exceptional durability and long-term reliability.

5. TROUBLESHOOTING

If you encounter issues with your MOUNT PRO monitor arm, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Monitor arm does not hold position or sags.	Gas spring tension is too low for the monitor's weight.	Increase gas spring tension by turning the adjustment screw counter-clockwise (towards '+'). Refer to Section 3.2.
Monitor arm is too stiff to move.	Gas spring tension is too high.	Decrease gas spring tension by turning the adjustment screw clockwise (towards '-'). Refer to Section 3.2.
Monitor wobbles or feels unstable.	Mounting screws are loose or desk is unstable.	Ensure all mounting screws (at the VESA plate and desk clamp/grommet) are securely tightened. Verify desk stability.
Monitor does not fit the arm.	Incompatible VESA pattern or monitor weight/size.	Check your monitor's VESA pattern (75x75mm or 100x100mm) and ensure its weight (4.4-19.8 lbs) and size (13-32 inches) are within specifications.

6. SPECIFICATIONS

Feature	Specification
Model Number	PR2021B
Compatible Monitor Size	13 - 32 inches
Weight Capacity	4.4 - 19.8 lbs (2 - 9 kg)
VESA Compatibility	75x75mm, 100x100mm
Material	Aluminum
Color	Black
Mounting Type	Tabletop Mount (C-Clamp or Grommet)
C-Clamp Desk Thickness	0.39 - 3.15 inches (10 - 80 mm)
Grommet Desk Thickness	0.39 - 1.97 inches (10 - 50 mm)
Grommet Hole Diameter	0.39 - 2.36 inches (10 - 60 mm)
Max Height (from desktop)	28.5 inches
Max Extension	27.76 inches
Tilt Angle	+85° / -45°
Swivel Angle	+/-90°
Rotation	360°
Product Dimensions (Parcel)	44.5 x 31.9 x 16.51 cm

Feature	Specification
Product Weight (Parcel)	4.29 kg

7. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official MOUNT PRO website. You may also contact MOUNT PRO customer service directly for assistance with product inquiries, installation guidance, or troubleshooting beyond this manual.