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ORALNER HR-10831

ORALNER 26" Electric Fireplace Insert User Manual

Model: HR-10831

1. Important Safety Instructions

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

- Ensure the power outlet is properly grounded.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped.
- Keep combustible materials (furniture, pillows, bedding, papers, clothes, curtains) at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- Do not insert or allow foreign objects into any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Always unplug the fireplace when not in use.
- Do not use outdoors.
- Close supervision is necessary when any appliance is used by or near children or invalids.
- This product is for indoor use only.
- The heater is equipped with an overheat protection feature. If the heater overheats, it will automatically shut off.

2. Package Contents

Verify that all components are present before installation.

- 1 x ORALNER 26" Electric Fireplace Insert
- 1 x Remote Control
- 1 x User Manual
- Decorative Crystal Embers (pre-installed or separate)

3. Specifications

Brand	ORALNER
Model Number	HR-10831
Power Source	Electric
Product Dimensions (L x W x H)	26.9" x 4.6" x 13.4"
Material	Metal
Installation Type	Recessed
Heat Output	5120 BTU
Power Consumption	1500W
Heating Coverage	Up to 400 sq ft
Thermostat Range	62°F - 90°F
Timer Function	0.5 - 9 hours
Flame Colors	8 options
Ember Bed Colors	6 options
Safety Certification	CSA Certified



Image: Diagram showing the dimensions of the ORALNER 26" Electric Fireplace Insert. The diagram indicates a width of 26.9 inches, a depth of 4.6 inches, and a height of 13.4 inches. It also shows a 6 ft power cord length and advises keeping the top and back 8 inches away from the wall for ventilation.

4. Setup and Installation

4.1 Placement Considerations

- Choose a location that is not susceptible to moisture and is away from drapes, furniture, and high traffic areas.
- Ensure the fireplace is placed on a stable, level surface.
- Maintain a minimum clearance of 3 feet (0.9 m) from combustible materials.
- Ensure proper ventilation by keeping the top and back of the unit at least 8 inches away from any wall or obstruction.

4.2 Recessed Installation

This electric fireplace insert is designed to be recessed into an existing fireplace opening or a custom-built wall cavity.

1. **Prepare the Opening:** Ensure the dimensions of your opening are slightly larger than the fireplace insert's dimensions (26.9" W x 4.6" D x 13.4" H) to allow for easy insertion and proper ventilation.
2. **Electrical Connection:** Ensure a grounded 120V, 60Hz, 15 Amp circuit is available near the installation site. Do not use an extension cord.
3. **Insert the Fireplace:** Carefully slide the electric fireplace insert into the prepared opening. Ensure it sits flush and is securely supported.
4. **Secure the Unit (if necessary):** Some installations may require securing the unit with screws through mounting brackets (if provided) into the surrounding structure.
5. **Plug In:** Once securely in place, plug the power cord into a grounded electrical outlet.



Image: The ORALNER 26" Electric Fireplace Insert recessed into a white mantel, decorated for a festive occasion. This illustrates a typical installation scenario.

5. Operating Instructions

The fireplace can be operated using the touch control panel on the unit or the included remote control.

5.1 Control Panel

The control panel is located on the front of the unit, typically on the top right side. It features touch-sensitive buttons for various functions.

- **Power Button:** Turns the unit ON/OFF.
- **Flame Color Button:** Cycles through 8 flame color options.
- **Ember Bed Color Button:** Cycles through 6 ember bed color options.
- **Heater Button:** Activates/deactivates the heating function and adjusts thermostat settings.
- **Temperature Up/Down:** Adjusts the thermostat setting when the heater is active.

5.2 Remote Control

The remote control provides convenient operation from a distance (up to 13 ft effective control distance). It requires 2 x AAA 1.5V batteries (not included).



Image: A detailed view of the remote control and the touch-sensitive control panel on the fireplace. The remote shows buttons for Power, Timer, Flame Color, Heater, Ember Bed Color, and Flame Speed. The control panel shows temperature display and icons for power, flame, and heat.

- **Power (Red Button):** Turns the unit ON/OFF.
- **Timer Button:** Sets the auto-off timer from 0.5 to 9 hours. Press repeatedly to cycle through settings.
- **Flame Color Button (Up/Down Arrows):** Adjusts the flame color (8 options).
- **Heater Button (Up/Down Arrows):** Activates/deactivates the heater and adjusts the thermostat (62°F - 90°F).
- **Ember Bed Color Button (X Icon):** Adjusts the ember bed color (6 options).
- **Flame Speed Button (Circle Icon):** Adjusts the speed of the flame effect (5 levels).
- **Flame Brightness Button (Sun Icon):** Adjusts the brightness of the flame effect (3 levels).

5.3 Flame and Ember Bed Settings

Customize the visual ambiance of your fireplace.



Image: A graphic displaying the 8 available flame colors (Orange + Red, Blue, Green, Orange + Blue, Orange + Green, Blue + Green, Orange + Blue + Green, Polar) and 6 ember bed colors (Orange, Blue, Green, White, Violet, Polar).

- **Flame Colors:** Select from 8 distinct flame color combinations to match your mood or decor.
- **Ember Bed Colors:** Choose from 6 ember bed colors to complement the flame effect.
- **Flame Brightness:** Adjust the intensity of the flames with 3 brightness levels.
- **Ember Bed Speed:** Control the dynamic movement of the ember bed with 5 speed levels.

5.4 Heating Function

The fireplace offers both flame-only and flame-with-heat operation.



Image: Two panels showing the fireplace in operation. The top panel illustrates "Flame + Heat" with orange heat rays emanating from the top vent. The bottom panel shows "Flame Only" with just the visual flame effect, indicating year-round use.

- **Flame Only Mode:** Use this mode to enjoy the visual ambiance of the flames without heat, suitable for year-round decoration.
- **Flame and Heat Mode:** Activate the heater for warmth. The 1500W heater provides 5,120 BTU output, capable of warming up to 400 sq ft.
- **Thermostat Control:** Adjust the desired room temperature between 62°F and 90°F. The heater will cycle ON/OFF to maintain the set temperature.

5.5 Timer Function

Set the auto-off timer to automatically turn off the heater and flame effects after a set period.

- The timer can be set from 0.5 hours to 9 hours.
- Press the "Timer" button on the remote control repeatedly to select the desired duration.
- This feature helps save energy and enhances safety.

6. Maintenance

Always unplug the fireplace from the power outlet before performing any cleaning or maintenance.

- **Cleaning the Exterior:** Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Cleaning the Air Vents:** Periodically vacuum the air intake and exhaust vents to prevent dust buildup, which can affect heating performance and safety.
- **Glass Panel:** Clean the glass panel with a soft cloth and a standard glass cleaner. Do not use abrasive cleaners.
- **Storage:** If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

7. Troubleshooting

Problem	Possible Cause	Solution
Fireplace does not turn ON.	• Not plugged in. • Power switch OFF. • Circuit breaker tripped.	• Ensure the unit is securely plugged into a grounded outlet. • Press the power button on the unit or remote. • Check your household circuit breaker and reset if necessary.
No heat, but flames are visible.	• Heater function is OFF. • Thermostat set too low. • Overheat protection activated.	• Press the heater button on the control panel or remote. • Increase the thermostat setting. • Unplug the unit, wait 10-15 minutes for it to cool down, then plug it back in. Ensure vents are not blocked.
Remote control not working.	• Batteries are dead or incorrectly inserted. • Obstruction between remote and unit.	• Replace batteries (2 x AAA) and ensure correct polarity. • Remove any obstructions and ensure you are within the 13 ft range.
Flames are not moving or are dim.	• Flame speed or brightness set too low.	• Adjust flame speed and brightness settings using the remote control.



Image: A visual representation of the fireplace's safety and quietness features, including Sleep mode, Overheat Protection, CSA Certification, and Low Noise (≤ 45 dB). This image reinforces the reliability of the unit.

8. Warranty and Support

This ORALNER electric fireplace insert comes with a limited warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, replacement parts, or any questions regarding your product, please contact ORALNER customer service. Contact information can typically be found on the warranty card or the official ORALNER website.

Website: Visit the ORALNER Store on Amazon

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