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› [Fortdows 10-Inch Car Radio Instruction Manual for Chevy Silverado / GMC Sierra \(2014-2018\), Model 2G RAM 32G ROM](#)

## Fortdows 2G RAM 32G ROM 10 inches

# Fortdows 10-Inch Car Radio Instruction Manual for Chevy Silverado / GMC Sierra (2014-2018)

Model: 2G RAM 32G ROM 10 inches

Brand: Fortdows

## 1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Fortdows 10-inch Car Radio. This unit is designed for specific Chevrolet Silverado and GMC Sierra models from 2014 to 2018. Please read this manual thoroughly before installation and use to ensure proper function and safety.



Image 1.1: Fortdows 10-inch Car Radio integrated into a vehicle dashboard.

## 2. PACKAGE CONTENTS

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Verify that all items listed below are included in your package:

# Package content

## Accessory Wire Kit Items



Image 2.1: Included accessories and wiring kit items.

- Main Head Unit (10-inch display)
- Power Cable (Plug and Play)
- Original USB Adapter
- GPS Antenna
- RCA Cable
- CanBus Decoder
- USB Cables (x2)

- Reversing Line
- Backup Camera
- External Microphone
- Crowbar (for trim removal)

## 3. INSTALLATION GUIDE

**Important Safety Note:** Always disconnect the vehicle's battery before beginning any installation to prevent system errors, fuse damage, or permanent malfunction.

### 3.1 Vehicle Compatibility Check

This car radio is compatible with Chevrolet Silverado and GMC Sierra models from 2014-2018. To ensure proper fitment and functionality, verify your vehicle's original dashboard configuration and RPO code.

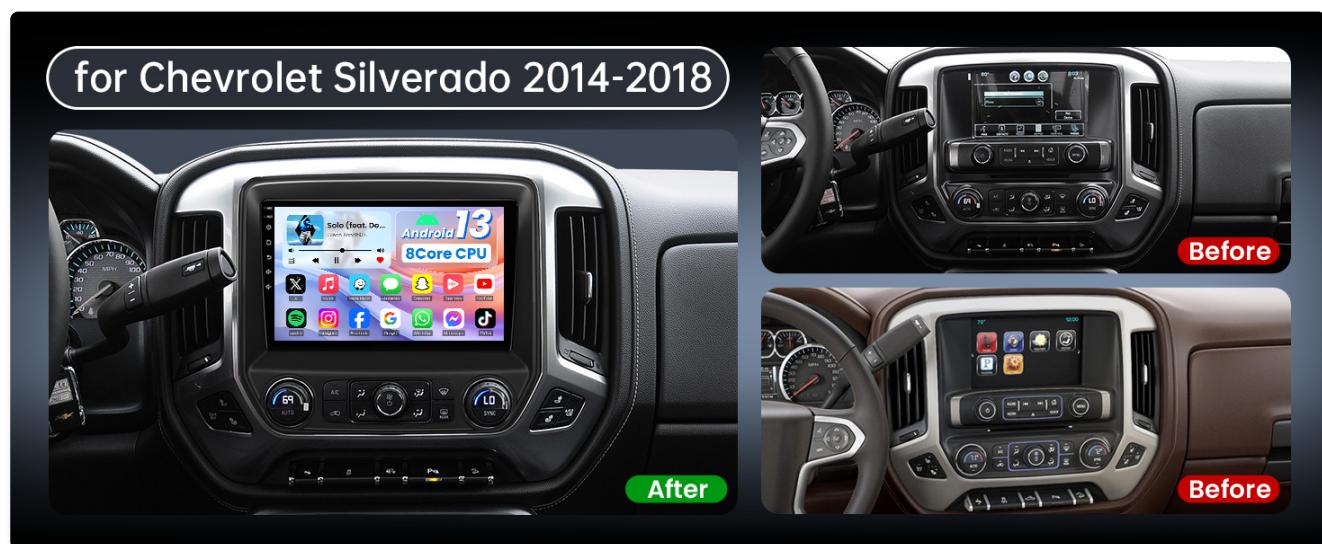


Image 3.1: Vehicle compatibility check based on original dashboard and RPO code.

To determine your vehicle's RPO code:

1. Open the passenger side glove box.
2. Locate the label inside the glove box. The RPO code can be found on this label.

### 3.2 Wiring Connections

Follow these steps to connect the necessary cables to the head unit:

Your browser does not support the video tag.

Video 3.1: Demonstration of car radio wiring connections.

- **USB Cables:** Connect the 6-pin and 4-pin USB cables to their respective ports on the back of the head unit.
- **Rear Camera Signal Wire:** Connect the 10-pin rear camera signal wire to the 10-pin reversing video input interface.
- **4G Antenna:** Connect the 4G antenna to the designated port.
- **GPS Antenna:** Connect the GPS antenna to its port.
- **Radio Antenna:** Connect the factory radio antenna to the ANT port.
- **Power Cable:** Connect the main power cable (plug and play) to the 16-pin port on the head unit.

### 3.3 Power Cable Diagrams (XC-1255 & XC-1256)

Refer to the appropriate diagram based on your vehicle's RPO code for correct power cable connections.

Image 3.2: XC-1255 Power Cable Wiring Diagram (for IOB RPO code).

## NOTE

**Do not connect wiring while power is on. Doing so may result in system errors, fuse damage, or permanent malfunction. Always disconnect the battery before installation.**

### XC-1255 Power Cable

If your vehicle's RPO code is IOB, please use the XC-1255 harness.

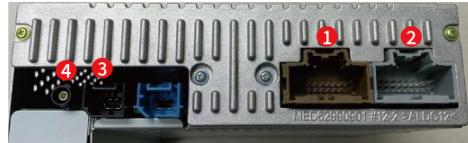
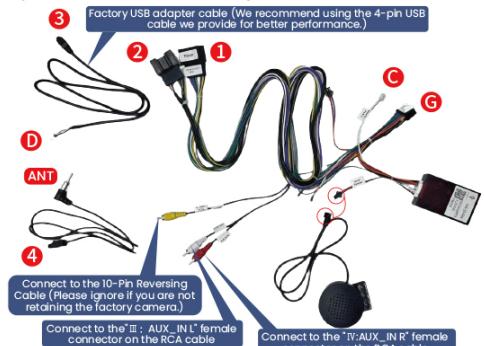


Image 3.3: XC-1256 Power Cable Wiring Diagram (for IO3/IO4/IO5/IO6 RPO codes).

**Note:** Only connect the labeled plugs on the original car radio. Remaining plugs may not need to be connected.

## 3.4 Steering Wheel Control Adapter Cable Installation

Install the steering wheel control adapter cable according to your vehicle type and locate the HMI module if applicable.

If your vehicle's RPO code is IO3/IO4/IO5/IO6, please use the XC-1256 harness.

### XC-1256 Power Cable

Select the appropriate steering wheel control adapter cable according to the shape of the connector on the original steering wheel control system.

Connect this plug to the corresponding socket on factory radio

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# for Chevrolet Silverado 2014-2018



After



Image 3.5: Before and After installation example.

## 4. OPERATING INSTRUCTIONS

### 4.1 Wireless/Wired CarPlay & Android Auto

The car radio integrates with your smartphone for seamless access to navigation, music, calls, and messages. Use voice commands (Siri or Google Assistant) for hands-free operation.

# CarPlay & Android Auto

Navigation/music/phone calls



Image 4.1: Wireless CarPlay and Android Auto interfaces.

## 4.2 GPS Navigation

The unit features a built-in GPS module and external GPS antenna for online and offline map navigation. Offline map data is preloaded for immediate use. Connect to 5G WiFi to download additional online navigation applications.

## 4.3 1080P Backup Camera

The included AHD backup camera provides a 170-degree ultra-wide-angle view. The system automatically switches to the rear view image when reversing, offering optimal parking assistance with 1080P resolution.

**8 CORE 2GB+32GB**

**8 CORE** 50% performance improvement

**4 CORE** Unstable heat generation



Improved Frame Rate Stability Cools Down, Doesn't Heat Up

**8 CORE**



Image 4.2: 1080P Rear View Camera functionality.

#### 4.4 Steering Wheel Control (SWC)

The unit supports the original vehicle's steering wheel controls. After correct wiring and learning the buttons in the settings, you can conveniently control functions without taking your hands off the wheel.

# steering wheel controls

No need to divert your eyes, the center screen can be operated via the controls on the steering wheel.



Image 4.3: Steering Wheel Control interface.

## 4.5 1280\*800 IPS Touchscreen & Mirror Link

The 10.1-inch 1280\*800 HD IPS touchscreen offers vibrant colors and sensitive touch response. IPS technology provides wide viewing angles. Mirror Link allows projecting smartphone applications onto the car's screen.

# 1280\*800P IPS Touchscreen

Provides clear image and text display with more accurate color representation.

Others

1280\*720P

Ours

1280\*800P

VS



## Clarity:

Ours 1280\*800P

Others 1280\*720P

1280\*800P

## Saturation:

Ours 85%

Others 35%



30%



60%



90%

\*Our product color clarity and saturation, more than competing products have superiority, the picture is clear and saturated colors, more comfortable to feel!

Image 4.4: 1280\*800P IPS Touchscreen clarity comparison.

## 4.6 5G WiFi Connectivity

The unit supports 5G WiFi hotspot connection, enabling access to online navigation apps, social media, and other applications from the Play Store. This improves network performance and reduces latency.



## 5G WiFi Function

5G-WiFi improves network performance and user experience. Solve your network latency problems.

### Network speed

Ours  
Others

CAPABILITY ENHANCEMENT 30% ↑

Image 4.5: 5G WiFi Functionality.

### 4.7 Bluetooth & DSP & FM/AM Radio

Enjoy premium DSP sound quality with 36 EQ settings (folk, rock, classic, jazz). The FM/AM radio includes 18 preset stations. Bluetooth 5.0 ensures stable connections for calls and media streaming.



Image 4.6: Professional DSP Sound settings.

## 4.8 Split Screen Function

The split-screen feature allows you to run two applications simultaneously, such as navigation and music playback, enhancing multitasking capabilities.



Image 4.7: Split Screen Functionality.

## 5. TROUBLESHOOTING

### 5.1 No Sound After Installation

If there is no audio output after installation, consider the following:



Image 5.1: Troubleshooting for no sound.

- **BOSE System Compatibility:** This unit is not compatible with BOSE systems directly. If your original vehicle has a BOSE system, an additional fiber optic interface is required. Connect the included MST cable to the adapter and the factory CD player to ensure proper audio output.

- **Identifying BOSE System:**

1. Front door speakers may have a BOSE logo.
2. The factory green connector typically has only two wires.

### 5.2 Steering Wheel Control Not Working

If the steering wheel control is not functioning after installation:

## ① Determined by the original vehicle dashboard

Not sure if your car radio fits, Contact us with picture of car radio



## ② Determined by the front passenger glove box

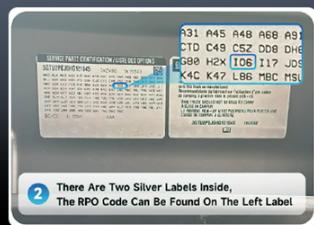
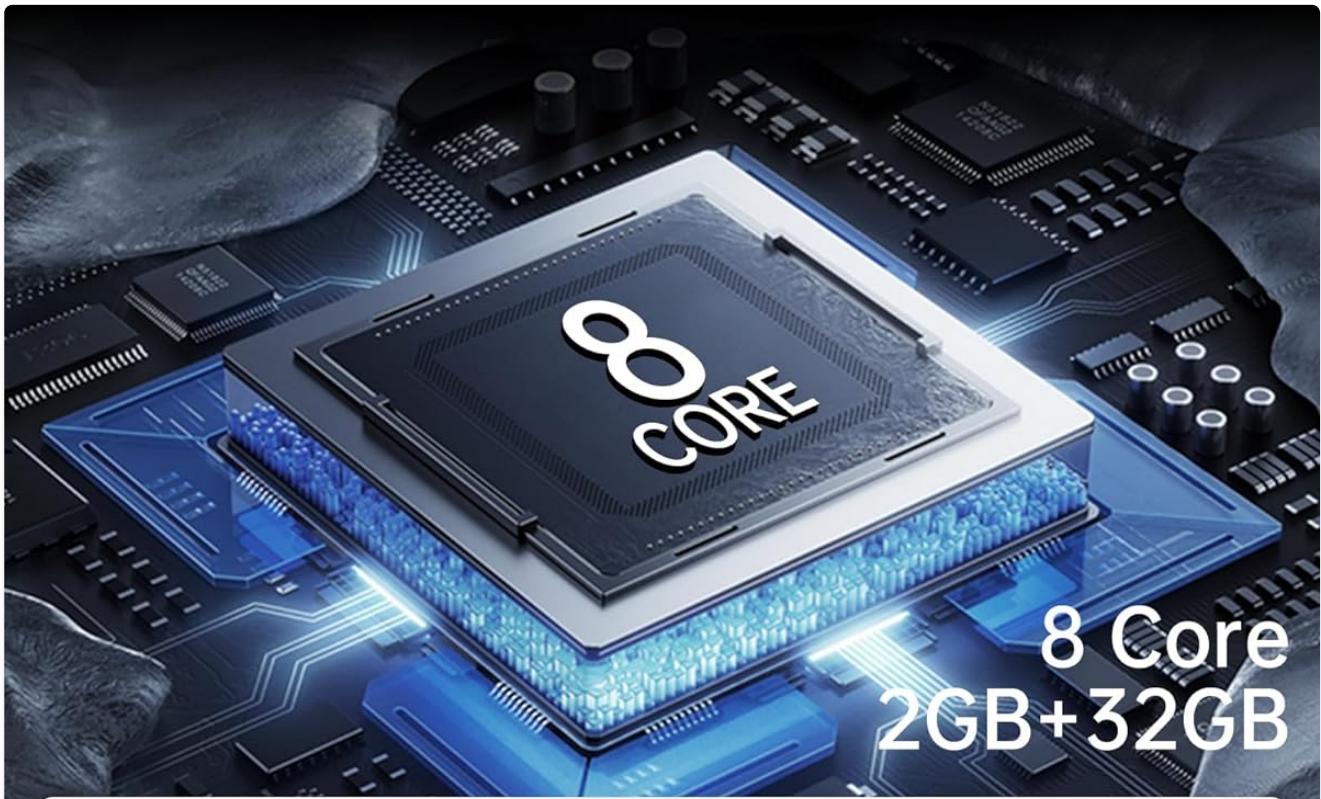


Image 5.2: Troubleshooting for steering wheel control.

- Check Connections:** Ensure the correct steering wheel control adapter cable is securely connected to the 10-pin connector under the steering wheel.
- Power Cable Plug:** Confirm the 8-pin plug on the power cable is correctly inserted into the 8-pin port on the back of the radio unit.
- Configuration:** Configure the correct car model in the settings: Go to *Settings* -> *Factory* (enter password "3368") -> *Car Model*, then select *XP[Simple]* -> *GM/Chevrolet* -> *ALL-XP[H]*.

## 6. SPECIFICATIONS

Feature	Specification
Item Weight	5.4 pounds
Package Dimensions	14.53 x 13.66 x 4.88 inches
Display Size	10.1 Inches
Voice Command	Touchscreen
Operating System	Android, iOS (via CarPlay/Android Auto)
Memory Storage Capacity	32 GB
Connectivity Technology	Bluetooth, Wi-Fi (5G), USB, Wireless
Map Type	North America, South America (preloaded)
Audio Output Mode	Stereo
Mounting Type	Dashboard Mount
Special Feature	Touchscreen, Waterproof (referring to general durability, not submersible)
Processor	8-Core CPU
RAM	2GB



**8 CORE**  
**2GB+32GB**

Performances ↑

**60%**

Performances ↑

**55%**

2G RAM ensures quick app responses, with 32G ROM for ample storage.

Others

Ours

Others

Ours

**8core**

*2 Ram*

*32 Rom*

CAPABILITY ENHANCEMENT **30% ↑**

Image 6.1: 8-Core CPU and Memory Configuration.

## 7. WARRANTY AND CUSTOMER SUPPORT

Fortdows is committed to providing quality products and support.



Image 7.1: Warranty and Service Information.

- **Warranty:** 1-Year Warranty
- **Return Policy:** 7 Days Return Policy
- **Defects:** Returns accepted for defects.

## Customer Support Contact:



Image 7.2: Customer Support Contact Information.

For assistance, please contact:

- **Email:** [fortdows.cam@gmail.com](mailto:fortdows.cam@gmail.com)
- **Website:** [www.fancygod.com](http://www.fancygod.com)