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CHIQ L40M9G

CHIQ 40-inch (100 cm) Smart TV User Manual

Model: L40M9G

1. Introduction

Welcome to the user manual for your new CHIQ 40-inch Full HD Smart TV. This manual provides essential information for setting up, operating, and maintaining your television, ensuring you get the most out of its features, including Google TV, HDR10, Dolby Audio, and integrated Chromecast.

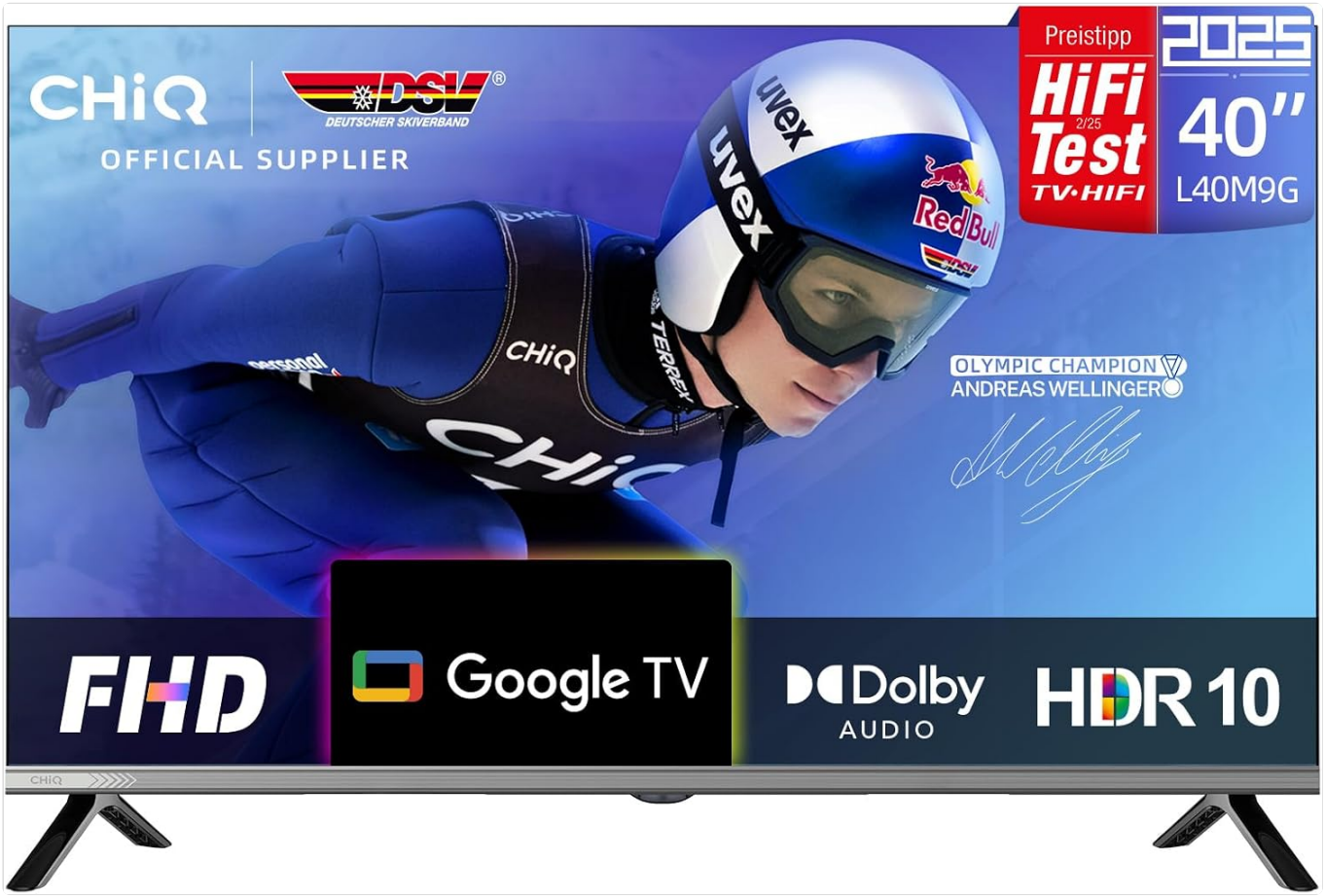


Figure 1.1: Front view of the CHIQ 40-inch Smart TV.

2. Package Contents and Physical Overview

Before you begin, please ensure all components are present in the package.

2.1 What's in the Box

- CHIQ 40-inch Smart TV
- Alkaline Batteries
- Instruction Manual
- Warranty Card
- Remote Control
- Stand Base
- Power Cable

2.2 Dimensions and Design

The CHIQ 40-inch Smart TV features a sleek, metal-free, frameless design. Its dimensions are optimized for various placements.

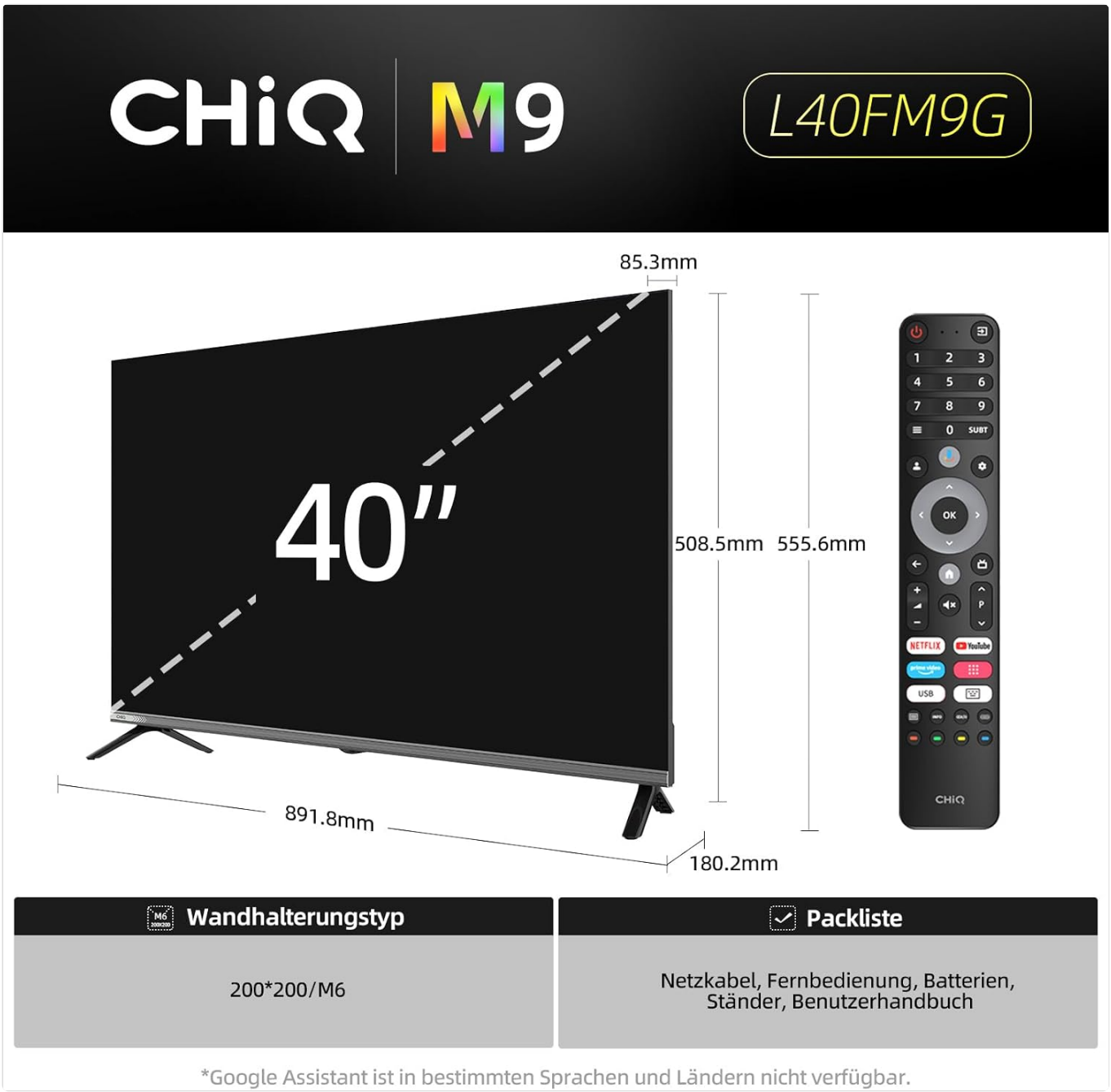


Figure 2.1: TV dimensions (891.8 x 180.2 x 555.6 mm with stand, 891.8 x 85.3 x 508.5 mm without stand) and included remote control.



Figure 2.2: The TV boasts a metallic, frameless design suitable for various environments.

3. Setup

3.1 Stand Installation

Carefully place the TV screen-down on a soft, flat surface. Attach the stand bases to the designated slots at the bottom of the TV using the provided screws. Ensure they are securely fastened.

3.2 Wall Mounting

The TV is VESA compatible (MIS-F, 20 x 20 cm). For wall mounting, use a compatible VESA bracket (not included) and follow the instructions provided with the wall mount. Ensure proper ventilation around the TV.

3.3 Connecting Devices

Connect your external devices such as set-top boxes, gaming consoles, or sound systems to the appropriate ports on the TV.



Figure 3.1: Overview of the TV's input and output ports, including Earphone, LAN, AV, HDMI 1 (ARC/CEC), HDMI 2, USB 2.0, ANT 1, ANT 2, and Common Interface (CI+).

- **HDMI:** Connect HDMI-enabled devices (e.g., Blu-ray players, game consoles). HDMI 1 supports ARC/CEC.
- **USB:** For connecting USB storage devices to play media.
- **LAN:** For wired internet connection.
- **ANT 1/2:** For connecting terrestrial or satellite antennas.
- **AV:** For older analog devices.
- **Earphone:** For connecting headphones.
- **CI+:** Common Interface Plus slot for conditional access modules.

4. Operating Your Smart TV

4.1 Initial Setup and Google TV

Upon first power-on, the TV will guide you through the initial setup process, including network connection (Wi-Fi or LAN), Google account login, and channel scanning. The integrated Google TV OS provides access to a vast array of content and applications.



Figure 4.1: The Google TV interface provides easy access to popular streaming services and apps.



Figure 4.2: A wide selection of streaming content is available through Google TV.

4.2 Picture Quality: Full HD and HDR10

Experience crisp and vibrant visuals with Full HD resolution and HDR10 support. HDR10 enhances contrast and color accuracy for a more immersive viewing experience.



Figure 4.3: Full HD (1920x1080) resolution ensures sharp and detailed images.



Figure 4.4: HDR10 technology provides enhanced brightness and contrast for stunning visuals.

4.3 Audio Quality: Dolby Audio & dbx-tv

The TV features Dolby Audio and dbx-tv for an immersive sound experience, delivering clear dialogue and rich audio for all your entertainment.



Figure 4.5: Enjoy an immersive audio experience with Dolby Audio and dbx-tv sound processing.

4.4 Google Assistant and Voice Control

Use the integrated Google Assistant for convenient voice control. Simply press the Google Assistant button on your remote and speak your commands to search for content, control smart home devices, or get information.



Figure 4.6: Control your TV and search for content using Google Assistant voice commands.

4.5 Chromecast Built-in

Easily cast content from your smartphone, tablet, or computer directly to your TV using the built-in Chromecast feature. This allows for seamless sharing of videos, photos, and music on the big screen.

▶ **Watch video online**

Video 4.1: Demonstration of the CHIQ M9 Series Smart TV features, including Google TV and casting capabilities.

4.6 Bluetooth Remote Control

The included Bluetooth remote control offers enhanced functionality compared to traditional infrared remotes, providing a more reliable connection and direct access buttons for popular streaming services like Netflix and YouTube.



Figure 4.7: The intelligent Bluetooth remote control offers direct access to streaming platforms.

5. Maintenance

To ensure the longevity and optimal performance of your TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen-specific cleaning solution applied to the cloth, not directly to the screen.
- **Cleaning the Body:** Use a soft, dry cloth to clean the TV's frame and stand.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
- **Power:** Unplug the TV from the power outlet during lightning storms or when it will be left unattended for long periods.

6. Troubleshooting

If you encounter issues with your TV, refer to the following common solutions. For more complex problems, contact customer support.

Problem	Possible Solution
No Power	Check if the power cable is securely connected to the TV and the wall outlet. Ensure the outlet has power.
No Picture, but Sound is Present	Check the input source. Ensure the connected device is turned on and functioning correctly.
No Sound, but Picture is Present	Check the volume level and mute settings. Ensure audio cables are correctly connected.
Remote Control Not Working	Replace the batteries. Ensure there are no obstructions between the remote and the TV. For Bluetooth remote, ensure it's paired.
Cannot Connect to Wi-Fi	Ensure your Wi-Fi router is on and within range. Re-enter the Wi-Fi password. Try restarting the TV and router.

7. Specifications

Feature	Detail
Model Number	L40M9G
Screen Size	40 inches (100 cm)
Resolution	Full HD (1920 x 1080p)
HDR Support	HDR10
Operating System	Google TV
Audio Technology	Dolby Audio, dbx-tv
Connectivity	DLNA WiFi, Bluetooth, LAN, Chromecast built-in
Ports	Ethernet, HDMI (ARC/CEC), USB, RF, LNB, CI+
Special Features	Eco-Sensor, Google Play, Parental Control
Dimensions (with stand)	891.8 x 180.2 x 555.6 mm
Dimensions (without stand)	891.8 x 85.3 x 508.5 mm
Weight	5.3 Kilograms
VESA Compatibility	200 x 200 mm (MIS-F)
Energy Efficiency Class	F
Power Consumption (On-mode)	51.00 watts



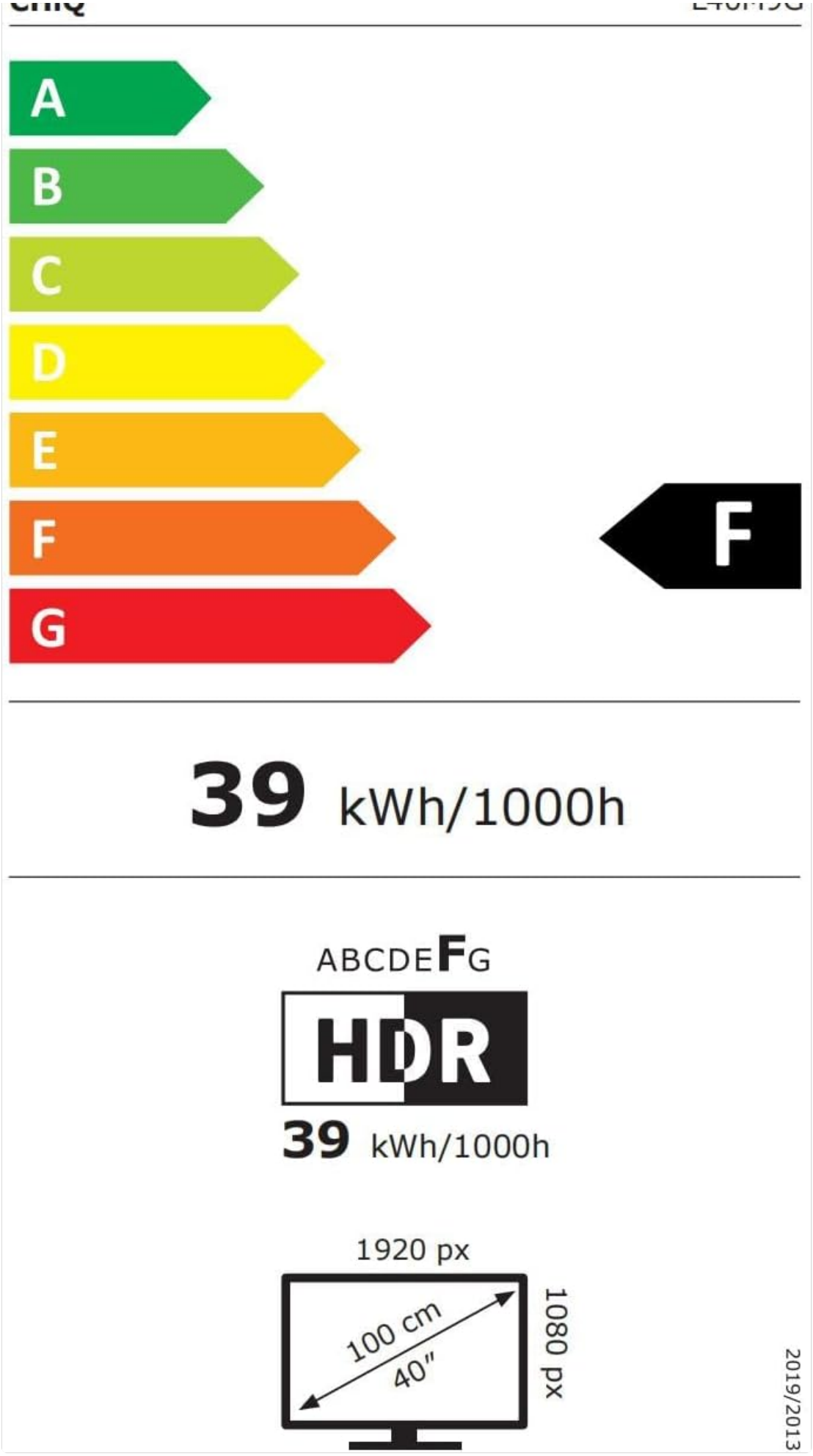


Figure 7.1: Energy efficiency label for the CHIQ L40M9G TV.

Produktdatenblatt

Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2013 DER KOMMISSION zur Energieverbrauchskennzeichnung von elektronischen Displays

	Parameter	Parameter oder Wert und Genauigkeit	Einheit
1.	Name oder Warenzeichen des Lieferanten	CHiQ	
	Anschrift des Lieferanten	Changhong Europe Electric s.r.o., Dělnická 213/12, 17000 Holešovice Praha 7, CZ	
2.	Modellkennung	L40M9G	
3.	Energieeffizienzklasse bei Standard-Dynamikumfang (SDR)	F	
4.	Leistungsaufnahme im Ein-Zustand bei SDR	39,0	W
5.	Energieeffizienzklasse bei hohem Dynamikumfang (HDR)	F	
6.	Leistungsaufnahme im Ein-Zustand bei hohem Dynamikumfang (HDR), falls vorhanden	39,0	W
7.	Leistungsaufnahme im Aus-Zustand, falls zutreffend	Nicht zutreffend	W
8.	Leistungsaufnahme im Bereitschaftszustand, falls zutreffend	0,5	W
9.	Leistungsaufnahme im vernetzten Bereitschaftsbetrieb, falls zutreffend	1,0	W
10.	Art des elektronischen Displays	Fernsehgerät	
11.	Seitenverhältnis	16 : 9	
12.	Bildschirmauflösung	1 920 x 1 080	pixels
13.	Bildschirmdiagonale	100,0	cm
14.	Bildschirmdiagonale	40	Zoll
15.	Sichtbare Bildschirmfläche	42,5	dm^2
16.	Verwendete Panel-Technologie	LED LCD	
17.	Automatische Helligkeitsregelung (ABC) vorhanden	Nein	
18.	Spracherkennungssensor vorhanden	Nein	
19.	Anwesenheitssensor vorhanden	Nein	
20.	Bildwiederholfrequenz (Standard)	60	Hz
21.	Mindestens garantierte Software- und Firmware-Aktualisierungen (ab dem Datum der Beendigung des Inverkehrbringens)	8	Jahre
22.	Mindestens garantierte Verfügbarkeit von Ersatzteilen (ab dem Datum der Beendigung des Inverkehrbringens)	7	Jahre
23.	Mindestens garantierte Produktunterstützung	7	Jahre
	Mindestlaufzeit der vom Lieferanten angebotenen allgemeinen Garantie	2	Jahre
24.	Art der Stromversorgung (Netzteil)	Intern	
25.	Externes Netzteil (nicht genormt, in der Verkaufsverpackung enthalten)		
	i -		
	ii Eingangsspannung	-	V
	iii Ausgangsspannung	-	V
26.	Genormtes externes Netzteil (oder geeignetes Netzteil, falls nicht in der Verkaufsverpackung enthalten)		
	i -		
	ii Benötigte Ausgangsspannung	-	V
	iii Benötigte (Mindest-)Stromstärke	-	A
	iv Benötigte Stromfrequenz	-	Hz

Das Modell wurde auf dem Unionsmarkt in Verkehr gebracht , und zwar ab dem 31

EPREL-Eintragungsnummer 2104728

https://eprel.ec.europa.eu/qr/2104728

Lieferant: Changhong Europe Electric s.r.o. (Hersteller)

Website: https://www.chiq.com/

Kundenbetreuung:

Name: Changhong Europe Electric s.r.o.

Website: https://www.chiq.com/

E-Mail-Adresse: info@changhong.cz

Telefonnummer: +420322321411

Anschrift:
Dělnická 213/12
17000 Praha 7
Tschechische Republik

Figure 7.2: Detailed product data sheet. For more information, visit eprel.ec.europa.eu/qr/2104728.

8. Warranty and Support

CHIQ products come with a standard warranty. Please refer to the warranty card included in your package for full details.

- **Warranty Period:** 2 years warranty on all products (3 years for ES).
- **Returns:** 30-day return policy without reason, returns handled by Amazon.
- **Online Hotline:** Professional staff available on weekdays.

For technical support or warranty claims, please contact CHIQ customer service through their official channels or the Amazon platform.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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