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› [ARPHA Smart Lock with Wi-Fi Gateway G1 User Manual](#)

**ARPHA d65956b3-bd94-4fd5-9540-da6a3b040698**

# **ARPHA Smart Lock System with Wi-Fi Gateway G1 User Manual**

Model: G1 Gateway, Keyless Entry Door Lock

## **1. INTRODUCTION**

This manual provides detailed instructions for the installation, operation, and maintenance of your ARPHA Smart Lock System with Wi-Fi Gateway G1. Please read this manual thoroughly before installation and use to ensure proper function and security.



Image 1.1: Overview of the ARPHA Smart Lock System, including the keypad deadbolt, a standard door knob, and the compact Wi-Fi Gateway G1.

## 2. PRODUCT FEATURES

The ARPHA Smart Lock System offers advanced security and convenience features:

- **Multiple Unlock Methods:** Access via App, Passcode, EKey, or Mechanical Key.
- **Extensive User Management:** Supports up to 100 access codes, including 97 user codes and 3 administrator passcodes.
- **App Remote Control:** Generate and share one-time, permanent, scheduled, or recurring codes. Manage users and view access records remotely.
- **Wi-Fi Gateway G1:** Enables remote control and monitoring of the smart lock from anywhere via the ARPHA or Tuya Smart App.
- **Convenient Setup:** The Wi-Fi Gateway requires no extra wires or adapters; simply plug into a wall outlet.
- **Security Features:** Includes Auto-Lock, Anti-Peeking Password, and Low Battery Alarm.

- **Compatibility:** The G1 Wi-Fi Gateway supports 2.4G Wi-Fi networks and is compatible with ARPHA or Tuya Smart APP-enabled devices.

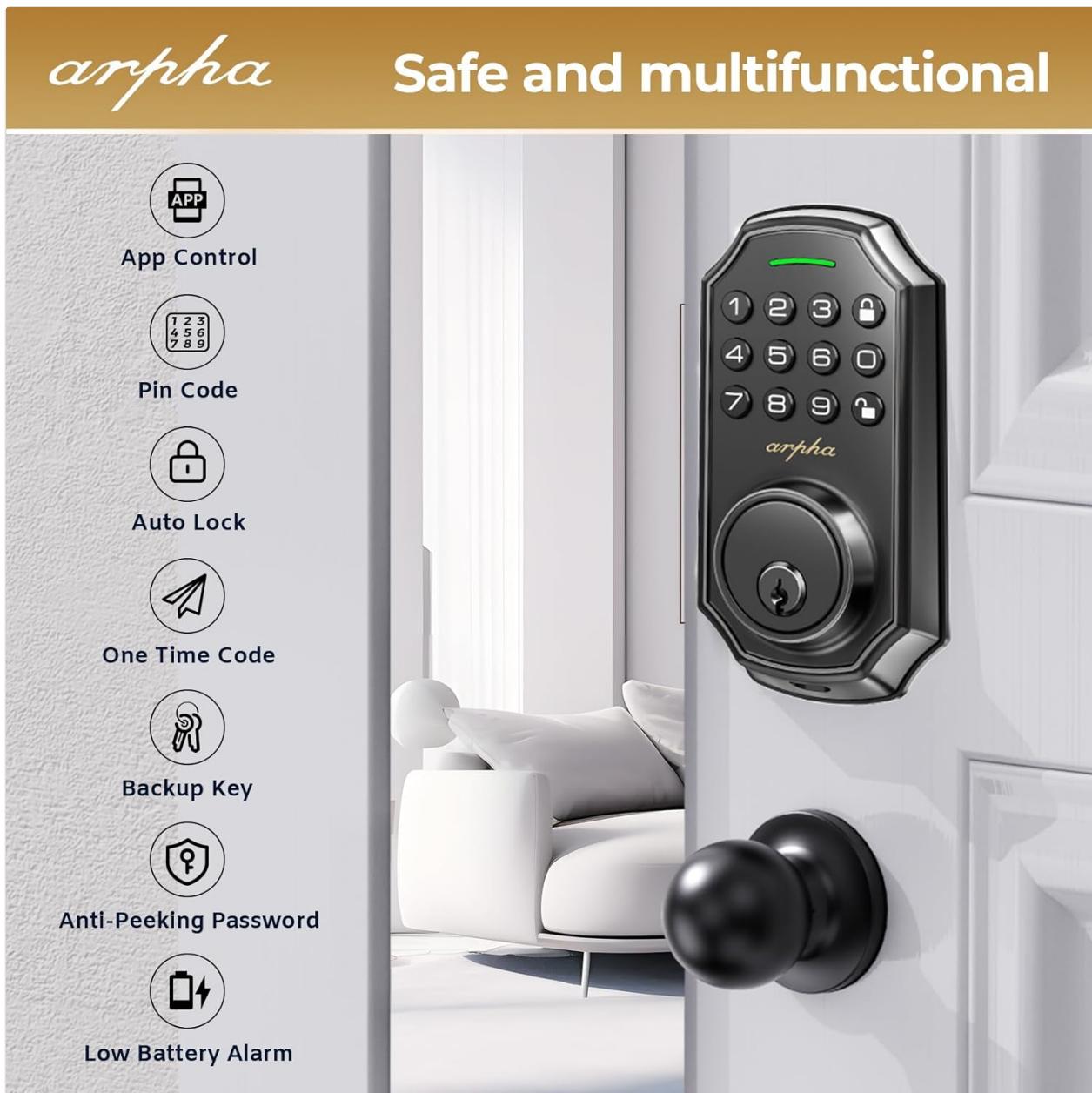


Image 2.1: Visual representation of the ARPHA Smart Lock's key features, including various unlocking methods and security alerts.

### 3. SETUP AND INSTALLATION

#### 3.1 Door Lock Installation

The ARPHA Smart Lock is designed for straightforward installation. While specific step-by-step instructions are provided in the separate lock installation guide, general steps involve:

1. Prepare the door by ensuring the existing boreholes and backset are compatible.
2. Install the deadbolt latch into the door edge.
3. Mount the exterior keypad assembly.
4. Install the interior assembly, connecting the necessary cables.
5. Insert batteries and test the lock's basic functionality.

## 3.2 Wi-Fi Gateway G1 Setup

The Wi-Fi Gateway G1 facilitates remote control of your smart lock. Follow these steps for setup:

- 1. Plug In:** Insert the G1 Gateway into a standard wall outlet within range of your smart lock and your 2.4G Wi-Fi router.
- 2. App Connection:** Open the ARPHA or Tuya Smart App on your smartphone.
- 3. Add Device:** Follow the in-app instructions to add the G1 Gateway as a new device. This typically involves selecting the gateway type and confirming its status light.
- 4. Pair with Lock:** Once the gateway is connected to your Wi-Fi, pair it with your ARPHA Smart Lock through the app. This allows the gateway to communicate with the lock.

## EASY TO USE

Plug-in to use, no extra wire or adapter needed.



Image 3.1: The compact dimensions of the ARPHA Wi-Fi Gateway G1, illustrating its small footprint for easy placement.

## 4. OPERATING INSTRUCTIONS

### 4.1 Unlocking Methods

Your ARPHA Smart Lock offers several convenient ways to unlock your door:

- **App Control:** Use the ARPHA or Tuya Smart App on your smartphone to remotely unlock the door.
- **Passcode:** Enter a pre-programmed passcode on the keypad.
- **EKey:** Share electronic keys with authorized users via the app.
- **Mechanical Key:** Use the physical backup key provided for manual unlocking.



Image 4.1: Illustration of the four primary methods to unlock the ARPHA Smart Lock: via the mobile app, a numerical password, a one-time code, or a traditional backup key.

### 4.2 App Remote Control

With the G1 Gateway connected, you can manage your smart lock remotely:

- **Generate Codes:** Create one-time, permanent, scheduled, or recurring access codes for family, guests, or service providers.
- **User Management:** Add or remove users and their respective access permissions.
- **Access Records:** View a log of who entered and exited, and when.
- **Monitor Door Status:** Check if your door is locked or unlocked from anywhere.



Image 4.2: The ARPHA Smart App interface demonstrating the remote unlock function and access to activity logs.



Image 4.3: The ARPHA Wi-Fi Gateway G1 enables features such as remote passcode sharing, door status monitoring, and integration with other smart devices.

### 4.3 Voice Control

The ARPHA Smart Lock system can integrate with smart home assistants for voice-activated control:

- **Compatibility:** Works with Amazon Alexa and Google Assistant.
- **Commands:** Use simple voice commands to lock or unlock your door (e.g., "Hey Alexa, open the front door").

# VOICE CONTROL

Using simple voice commands with Alexa and Google Assistant



"Hey Alexa, open the front door"

"Okay"

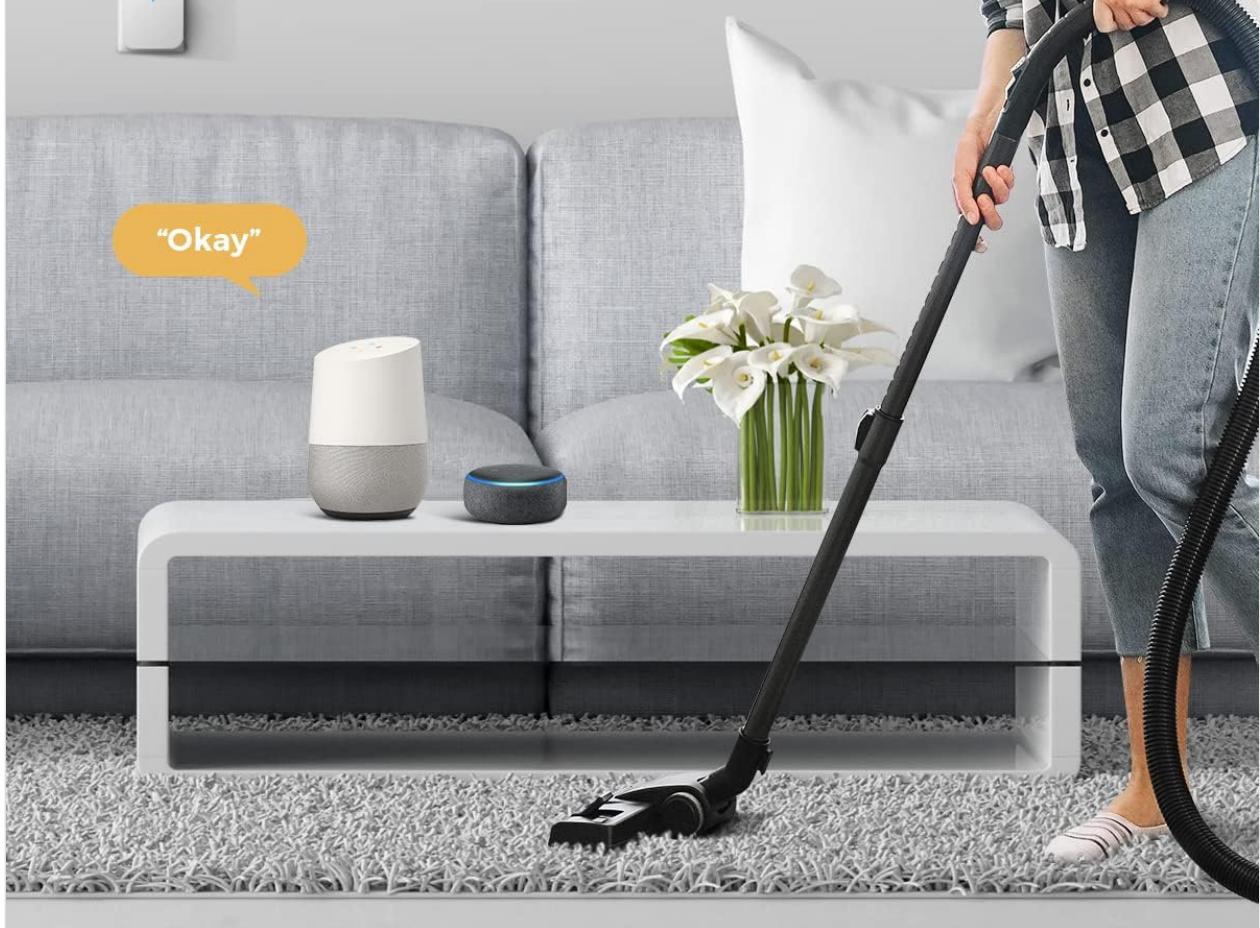


Image 4.4: Demonstrates the voice control capability of the ARPHA Smart Lock system, compatible with Amazon Alexa and Google Assistant.

## 4.4 Security Features

- **Auto-Lock:** The lock can be configured to automatically lock after a set period.
- **Anti-Peeking Password:** Enter random digits before or after your actual passcode to prevent others from guessing your code.
- **Low Battery Alarm:** The system will alert you when the lock's batteries are running low, prompting replacement.

## 5. MAINTENANCE

To ensure the longevity and optimal performance of your ARPHA Smart Lock System, consider the following maintenance tips:

- **Battery Replacement:** Replace batteries promptly when the low battery alarm is triggered. Use high-quality alkaline batteries for best performance.
- **Cleaning:** Wipe the keypad and lock body with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Firmware Updates:** Regularly check the ARPHA or Tuya Smart App for available firmware updates for your lock and gateway to ensure you have the latest features and security enhancements.
- **Mechanical Check:** Periodically check the door and frame for any alignment issues that might affect the smooth operation of the deadbolt.

## 6. TROUBLESHOOTING

If you encounter issues with your ARPHA Smart Lock System, refer to the following common troubleshooting steps:

- **Lock Not Responding:** Check the batteries in the smart lock. Replace them if they are low or depleted.
- **Remote Control Issues:** Ensure the G1 Wi-Fi Gateway is plugged in, powered on, and connected to your 2.4G Wi-Fi network. Verify that your smartphone has an active internet connection.
- **App Connectivity Problems:** Restart the ARPHA or Tuya Smart App. If the issue persists, try restarting your smartphone and your home Wi-Fi router.
- **Passcode Not Working:** Double-check that you are entering the correct passcode. Ensure the lock is not in a temporary lockout mode due to too many incorrect attempts.
- **Mechanical Key Not Working:** Ensure the key is fully inserted and turned correctly. Check for any obstructions in the keyway.
- **Lock Jamming:** Inspect the door frame and strike plate for misalignment. Ensure there are no physical obstructions preventing the deadbolt from extending or retracting fully.

For persistent issues, consult the in-app help section or contact ARPHA customer support.

## 7. SPECIFICATIONS

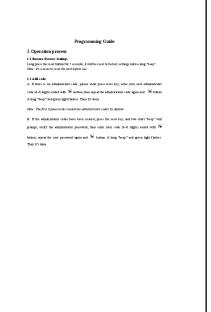
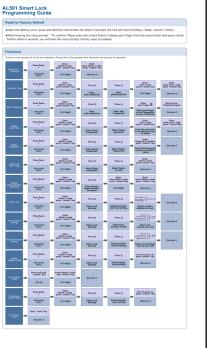
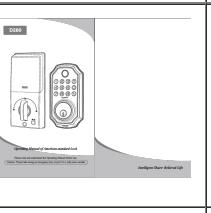
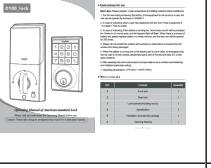
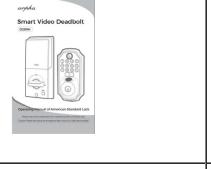
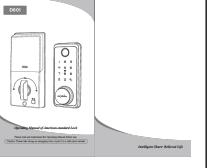
Feature	Specification
Brand	ARPHA
Lock Type	Deadbolt
Control Method	App, Passcode, EKey, Mechanical Key
Wi-Fi Gateway Compatibility	2.4G Wi-Fi only
App Compatibility	ARPHA App, Tuya Smart App
Model Number (Internal)	d65956b3-bd94-4fd5-9540-da6a3b040698
ASIN	B0DMW436QH

## 8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product packaging or visit the official ARPHA website. You can also contact ARPHA customer service through the ARPHA or Tuya Smart App for assistance with your smart lock system.

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### Related Documents - d65956b3-bd94-4fd5-9540-da6a3b040698

	<p><a href="#">Arpha D100 Keyless Entry Door Lock Programming Guide</a></p> <p>A programming guide for the Arpha D100 Keyless Entry Door Lock, detailing operation processes such as restoring factory settings and adding new codes.</p>
	<p><a href="#">ARPHA AL501-01 Smart Door Lock with Video Camera User Guide</a></p> <p>Comprehensive user guide for the ARPHA AL501-01 Smart Door Lock, detailing its 6-in-1 features including video camera, doorbell, fingerprint, keypad, Wi-Fi, and SD card storage for enhanced home security.</p>
	<p><a href="#">Arpha D280 Smart Lock: Operating Manual and Installation Guide</a></p> <p>Comprehensive operating manual and installation guide for the Arpha D280 American-standard smart lock, covering setup, features, app integration, and troubleshooting.</p>
	<p><a href="#">Arpha D100 Smart Lock: Operating Manual and Installation Guide</a></p> <p>Comprehensive operating manual and installation guide for the Arpha D100 smart door lock, covering features, specifications, setup, and usage.</p>
	<p><a href="#">Arpha Smart Video Deadbolt D289H Operating Manual</a></p> <p>Comprehensive operating manual for the Arpha Smart Video Deadbolt D289H, covering installation, features, specifications, and app usage.</p>
	<p><a href="#">Arpha D601 Smart Lock Operating Manual</a></p> <p>Comprehensive operating manual for the Arpha D601 smart lock. This guide details installation, product specifications, functional characteristics, operating processes, Tuya Smart App integration, troubleshooting tips, and important precautions for secure and convenient home access.</p>

