

C260M

Generic C260M Thermal Receipt Printer User Manual

Model: C260M | Brand: Generic

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Generic C260M Thermal Receipt Printer. Please read this manual thoroughly before using the printer to ensure proper function and to extend the product's lifespan. The C260M printer offers fast and clear printing with flexible USB and LAN connectivity, making it an ideal solution for various retail and point-of-sale environments.

PACKAGE CONTENTS

Before proceeding with the setup, please verify that all items are present in the package:

- C260M Thermal Printer
- User Manual (this document)
- Power Cable
- USB Cable
- LAN Cable

SETUP GUIDE

1. Unpacking and Placement

Carefully remove the printer from its packaging. Place the printer on a stable, flat surface away from direct sunlight, excessive heat, or moisture. Ensure adequate ventilation around the device.

2. Connecting Power

Connect the provided power cable to the printer's power port and then plug it into a standard electrical outlet. Ensure the power switch is in the 'Off' position before connecting.

3. Connecting Data Cables

The C260M printer supports both USB and LAN connections.

- **USB Connection:** Connect one end of the USB cable to the printer's USB port and the other end to an available USB port on your computer or POS system.
- **LAN Connection:** Connect one end of the LAN cable to the printer's Ethernet port and the other end to your network router or switch.



Image: Rear view of the C260M printer, highlighting the various connectivity ports including USB, LAN, and power input.

4. Loading Thermal Paper

1. Open the printer's top cover by pressing the cover release button (if applicable) or lifting it gently.
2. Insert a new thermal paper roll into the paper compartment. Ensure the paper feeds from the bottom of the roll and the leading edge is straight.
3. Pull a small amount of paper out past the cutter.
4. Close the top cover firmly until it clicks into place.



Image: The C260M printer with its top cover open, revealing the internal mechanism for loading a thermal paper roll.

5. Driver Installation

After connecting the printer, turn on your computer/POS system. For USB connections, the operating system may automatically detect and install a generic driver. For optimal performance and LAN connectivity, it is recommended to install the official printer drivers. These drivers are typically provided on a CD with the printer or can be downloaded from the manufacturer's website. Follow the on-screen instructions during installation.

OPERATING INSTRUCTIONS

1. Powering On/Off

To power on the printer, flip the power switch to the 'On' position. The indicator lights will illuminate. To power off, flip the switch to 'Off'.

2. Basic Printing

Once the printer is connected and drivers are installed, you can initiate printing from your application. Ensure the printer is selected as the default or desired printer in your software settings.

3. Indicator Lights and Buttons

The printer features indicator lights and buttons for status and control:

- **Power Indicator:** Illuminates when the printer is powered on.
- **Error Indicator:** Flashes or illuminates to indicate an error (e.g., paper out, print head overheating). Refer to the troubleshooting section for details.
- **Paper Out Indicator:** Illuminates when the paper roll is empty or nearly empty.
- **Feed Button:** Press to manually feed paper. Hold to perform a self-test print.



Image: Front view of the C260M printer, showing the power, error, and paper out indicator lights, along with the feed button.

4. Automatic Cutter

The C260M printer is equipped with an automatic cutter that neatly cuts receipts after printing, ensuring clean and professional output.

MAINTENANCE

1. Cleaning the Print Head

Regular cleaning of the print head ensures optimal print quality and extends its lifespan. Use a soft, lint-free cloth dampened with isopropyl alcohol. Gently wipe the print head surface. Allow it to dry completely before use.

2. Replacing the Paper Roll

When the paper out indicator illuminates or print quality degrades, it's time to replace the paper roll. Follow the steps outlined in the 'Loading Thermal Paper' section of the Setup Guide.

3. General Care

Keep the printer free from dust and debris. Avoid spilling liquids on the device. Do not attempt to disassemble the printer yourself, as this may void the warranty and cause damage.

TROUBLESHOOTING

This section addresses common issues you might encounter with your C260M printer.

Problem	Possible Cause	Solution
Printer not printing	Power off, cable disconnected, driver issue, paper out.	Check power, reconnect cables, reinstall drivers, load paper.
Poor print quality	Dirty print head, low quality paper, incorrect settings.	Clean print head, use recommended thermal paper, check print settings.
Paper jam	Improper paper loading, foreign object.	Open cover, remove jammed paper carefully, reload paper correctly.
Error indicator on	General error, paper out, cover open.	Check paper, ensure cover is closed, power cycle the printer.

SPECIFICATIONS

Below are the technical specifications for the Generic C260M Thermal Receipt Printer:

- **Printing Method:** Direct Thermal (no ink required)
- **Print Width:** Up to 79 mm
- **Print Speed:** Up to 260 mm/second
- **Print Resolution:** 576 dots/line
- **Supported Paper:** Thermal paper roll, 79.5±0.5 mm width, 80 mm diameter
- **Connectivity:** USB, LAN (Ethernet)
- **Barcode Support:** 1D (UPC-A, EAN-13, etc.), 2D (QR Code, PDF417)
- **Cutter Life:** 1.5 million cuts
- **Print Head Life:** Up to 150 km of printing
- **Memory:** 256 KB
- **Printer Output:** Monochrome

- **Color:** Black
- **Item Weight:** 1700 grams
- **Product Dimensions (D x W x H):** 18 cm x 13 cm x 14 cm
- **Country of Origin:** China

WARRANTY AND SUPPORT

Warranty Information

This product comes with a 14-day warranty from the date of purchase. Please retain your proof of purchase for any warranty claims. The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or improper installation.

Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact your retailer or the manufacturer's customer service. Refer to the contact information provided with your purchase documentation.

