CHUWI CHUWI Hi10 X1

CHUWI Hi10 X1 Windows 11 Tablet User Manual

Model: CHUWI Hi10 X1 | Brand: CHUWI

INTRODUCTION

This manual provides essential information for the operation, maintenance, and troubleshooting of your CHUWI Hi10 X1 Windows 11 Tablet. Please read this manual thoroughly before using the device to ensure proper functionality and longevity.

Image: Front view of the CHUWI Hi10 X1 tablet displaying the Windows 11 desktop, highlighting its Intel N100 processor, 8GB RAM, and 256GB SSD.

WHAT'S IN THE BOX

Upon opening the product packaging, verify that all listed items are present:

- Hi10 X1 Tablet (N100)
- Charger set

- Multi-language manual
- Certificate of conformity

SETUP

1. **Initial Charge:** Before first use, connect the tablet to the charger using the provided charger set. Ensure the tablet is fully charged for optimal battery performance.

2. **Power On:** Press and hold the power button located on the top edge of the tablet until the CHUWI logo appears.

3. **Windows 11 Setup:** Follow the on-screen prompts to complete the initial Windows 11 setup, including language selection, network connection, and user account creation.

4. **Optional Keyboard Attachment:** If using a detachable magnetic keyboard (sold separately), align the keyboard connector with the port on the bottom edge of the tablet until it securely attaches.

Image: The CHUWI Hi10 X1 tablet configured in 2-in-1 mode with an attached keyboard, demonstrating its versatility for work and entertainment.

OPERATING THE TABLET

Performance and Storage

The CHUWI Hi10 X1 is powered by an Intel N100 processor, designed for efficient performance across various tasks. With 8GB of LPDDR5 RAM and a 256GB SSD, the tablet offers quick boot times, rapid application launches, and smooth multitasking capabilities.

Latest 12th Gen
Intel Alder Lake N100 Processor

4 Cores
4Threads

3.4GHz
Turbo Frequency

15W
TDP

Intel N100

Intel N95

Intel N5095

+15~30%

Image: A detailed diagram illustrating the specifications of the Intel Alder Lake N100 Processor, including its core count, thread count, turbo frequency, and TDP.

Image: A graphic highlighting the tablet's ample storage and speed, featuring 8GB LPDDR5 RAM and 256GB SSD.

Display and Audio

The tablet features a 10.1-inch In-Cell HD display with a resolution of 1280x800 pixels and a 16:10 aspect ratio, providing clear and vibrant visuals. Integrated speakers deliver audio for multimedia consumption.

Image: A close-up view of the tablet's 10.1-inch HD display, showcasing its visual quality and aspect ratio for an immersive viewing experience.

Cameras

Equipped with an 8MP rear camera with autofocus for capturing photos and videos, and a 5MP front camera suitable for video calls and selfies.

Image: A visual representation highlighting the tablet's 8MP rear camera and 5MP front camera, designed for clear image and video capture.

Connectivity and Ports

The tablet supports Wi-Fi 6 for faster and more stable wireless connections and Bluetooth 5.2 for connecting peripherals. It includes a Micro HDMI port and a full-featured USB-C port, both supporting 4K 60Hz external display output. Additionally, it features a USB 3.2 port and a 3.5mm headphone jack.

Image: An annotated diagram detailing the placement and type of various ports on the CHUWI Hi10 X1 tablet, including USB-C, Micro HDMI, USB-A 3.2, and the 3.5mm audio jack.

Image: The CHUWI Hi10 X1 tablet connected to an external monitor, showcasing its ability to support 4K UHD dual display output for extended workspaces or presentations.

Physical Design

The tablet features a 10.1mm ultra-thin full metal chassis, weighing approximately 1.34lb, making it portable and durable. It includes a cooling fan for efficient heat dissipation.

Stylish and Portable

Meet your work and entertainment needs anytime, anywhere.

10.1in
Portable

1.34lb
Light

0.39in
Thin

Image: A person holding the CHUWI Hi10 X1 tablet, emphasizing its stylish, thin, and portable design, weighing 1.34lb and measuring 0.39in thin.

Versatile Usage

The CHUWI Hi10 X1 is suitable for a variety of applications, including daily office work, online classes, and light gaming, providing a versatile computing experience.

Your browser does not support the video tag.

Video: This video demonstrates the CHUWI Hi10 X1 tablet's versatility, showcasing its use for daily office tasks, online learning, and light gaming, highlighting its adaptability for various user needs.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the tablet. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid harsh chemicals or abrasive materials.

- **Storage:** Store the tablet in a cool, dry place away from direct sunlight and extreme temperatures. When not in use for extended periods, ensure the battery is charged to about 50% to preserve its lifespan.

- **Software Updates:** Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements.

- **Physical Protection:** Consider using a protective case or screen protector to guard against scratches, drops, and impacts.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Tablet does not power on.	Low battery; power button not pressed correctly.	Charge the tablet for at least 30 minutes. Press and hold the power button for 10-15 seconds.
Screen is unresponsive.	Temporary software glitch; screen protector interference.	Restart the tablet. Ensure screen protector is properly applied or remove it to test.
Wi-Fi connection issues.	Router problem; incorrect Wi-Fi password; outdated drivers.	Restart your Wi-Fi router. Re-enter Wi-Fi password. Update Wi-Fi drivers via Device Manager.
Slow performance.	Too many applications running; low storage space; outdated software.	Close unnecessary applications. Free up storage space. Install Windows updates.

Issue	Possible Cause	Solution
External display not detected.	Incorrect cable; display settings; driver issue.	Ensure correct HDMI/USB-C cable is used. Check display settings in Windows. Update graphics drivers.

SPECIFICATIONS

Feature	Detail
Brand	CHUWI
Model Name	CHUWI Hi10 X1
Operating System	Windows 11 Home
Screen Size	10.1 Inches
Screen Resolution	1280 x 800 Pixels
Processor	Intel N100 (Up to 3.4 GHz)
RAM	8GB LPDDR5
Storage	256GB SSD
Rear Camera	8MP AF
Front Camera	5MP
Wireless Type	Wi-Fi 6 (802.11ax)
Bluetooth	Bluetooth 5.2
Ports	Micro HDMI, Full-featured USB-C, USB 3.2, 3.5mm Headphone Jack
Item Weight	1.34 pounds
Product Dimensions	9.6 x 0.4 x 6.4 inches
Batteries	1 9V battery (included)

WARRANTY AND SUPPORT

CHUWI provides a 1-year guarantee for the Hi10 X1 tablet, effective immediately after purchase. Lifetime technical support is also available to assist with any product-related inquiries or issues.

- **Service Period:** 1 Year (Tablet)
- **Professional Support:** Lifetime factory professional support.
- **Online Support:** 24 hours of online support.
- For further assistance, please visit the official CHUWI website or contact their customer service.

Image: The official CHUWI brand logo, representing the manufacturer of the tablet.