iDIGMALL G9, G2, RM

iDIGMALL G9 and G2 Bluetooth Headset User Manual

Models: G9 Black, G2 Cyan

1. INTRODUCTION

This user manual provides detailed instructions for the iDIGMALL G9 and G2 Bluetooth Headsets. It covers product features, setup, operation, maintenance, troubleshooting, and technical specifications to ensure optimal use of your device. Please read this manual thoroughly before using the headsets.

Image 1.1: iDIGMALL G9 (left) and G2 (right) Bluetooth Headsets. The G9 features a detachable boom microphone, while the G2 has an integrated, rotatable boom microphone.

2. PRODUCT OVERVIEW

2.1 General Features

- **Open-Ear Design:** Both G9 and G2 models feature an open-ear design for comfort during extended wear and to maintain situational awareness. This design does not obstruct the ear canal.

- **Bluetooth 5.3:** Provides stable and fast wireless connections with a range of up to 10 meters (33 feet).

- **Multi-Point Connectivity:** Allows connection to two devices simultaneously.

Open Ear Design, All Day Comfort
Free your ear and suitable for long-term wear without pain

Anti-slip
Sink design prevents falling off

Lightweight
Only 28g make your all day comfort

Titanium Alloy Skeleton
360° freely bending without deform

Image 2.1: Illustration of the open-ear design, emphasizing comfort, lightweight construction (28g), and a titanium alloy skeleton for durability and flexibility.

2.2 G9 Headset Specific Features

- **Detachable Noise-Canceling Boom Microphone:** The microphone can be rotated 360° for precise voice pickup and ambient noise filtering. It is magnetically designed for easy attachment and removal, allowing transformation into sport headphones.

- **Audio Driver:** Equipped with a Φ15.4mm dynamic driver.

- **Controls:** Features a Multi-Function Button (MFB) for various operations.

Detachable Boom Microphone
Go from Work to Play

Image 2.2: The iDIGMALL G9 headset highlighting its detachable boom microphone, which can be removed to convert the headset for casual listening.

2.3 G2 Headset Specific Features

- **270° Rotating Boom Microphone:** The flexible boom microphone enhances call quality by picking up your voice clearly and filtering ambient noise.
- **Audio Decoding:** Supports AAC and SBC dual audio decoding for high-definition music.
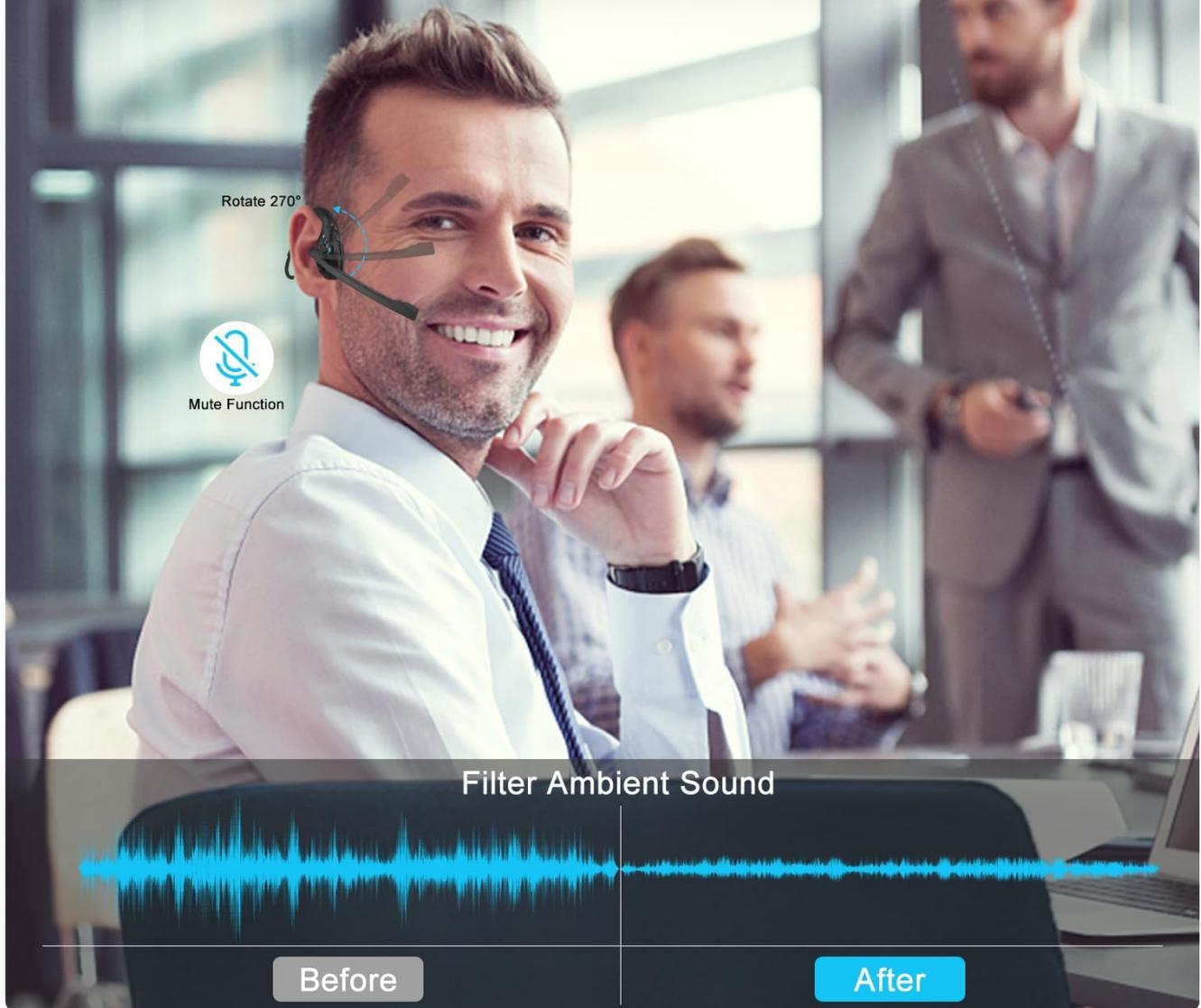- **Controls:** Features a multifunction button for easy operation.

Image 2.3: The iDIGMALL G2 headset in use, illustrating the 270° rotatable noise-canceling microphone for clear communication in various environments.

3. SETUP

3.1 Charging the Headset

Before first use, fully charge your headset. Both G9 and G2 models utilize a Type-C charging port.

- **G9 Headset:** Connect the Type-C charging cable to the headset's charging port and a USB power source. A full charge takes approximately 1.5 hours.
- **G2 Headset:** Connect the Type-C charging cable to the headset's charging port and a USB power source. A full charge takes approximately 1.5 hours.

Note: The G2 headset does not support use while charging.

Extended Battery Life

Charging
1.5 Hours

Standby
200 Hours

Playtime
12 Hours

Battery capacity
150 mAh

Model:G9
Battery:150mAh
Input:DC 5.0V

Type-C Charging

Image 3.1: The iDIGMALL G9 headset being charged via its Type-C port, indicating a 1.5-hour charging time for 12 hours of playtime and 200 hours of standby.

Image 3.2: The iDIGMALL G2 headset being charged via its Type-C port, indicating a 1.5-hour charging time for 10 hours of work time and 200 hours of standby.

3.2 Pairing with Devices

Both G9 and G2 headsets use Bluetooth 5.3 for connection. They support dual connection, allowing you to pair with two devices simultaneously.

1. **Power On:** Press and hold the Multi-Function Button (MFB for G9) or Multifunction Button (for G2) until the indicator light flashes, indicating pairing mode.
2. **Activate Bluetooth:** On your device (smartphone, computer, tablet), enable Bluetooth.
3. **Select Headset:** In your device's Bluetooth settings, search for available devices and select the iDIGMALL headset (e.g., "iDIGMALL G9" or "iDIGMALL G2").
4. **Confirm Connection:** Once connected, the headset's indicator light will change, and your device will confirm the connection.
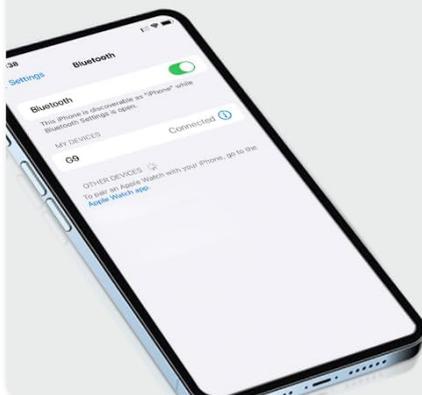
Image 3.3: The iDIGMALL headset demonstrating Bluetooth 5.3 dual connection capability with a smartphone and a laptop, offering a stable wireless range of 10 meters (33 feet).

4. OPERATING INSTRUCTIONS

4.1 Basic Controls (G9 Headset)

The G9 headset features a Multi-Function Button (MFB) for various operations:

- **Power On/Off:** Press and hold the MFB.
- **Play/Pause Music:** Single press the MFB.
- **Answer/Hang Up Call:** Single press the MFB during an incoming call or active call.
- **Reject Call:** Press and hold the MFB during an incoming call.
- **Redial Last Number:** Double press the MFB.
- **Activate Voice Assistant:** Triple press the MFB.
- **Switch Music/Game Modes:** Specific button press (refer to quick start guide for exact sequence if available).

4.2 Basic Controls (G2 Headset)

The G2 headset features a multifunction button for various operations:

- **Power On/Off:** Press and hold the multifunction button.
- **Play/Pause Music:** Single press the multifunction button.
- **Skip Track:** Specific button press (refer to quick start guide for exact sequence if available).
- **Answer/Hang Up Call:** Single press the multifunction button during an incoming call or active call.
- **Activate Voice Assistant:** Specific button press (refer to quick start guide for exact sequence if available).

4.3 Microphone Usage

- **G9 Detachable Mic:** Attach the boom microphone magnetically. Rotate it 360° to position it optimally for your voice. The microphone features ambient noise cancellation for clearer calls.
- **G2 Rotating Mic:** Adjust the flexible boom microphone, which rotates 270°, to the best position to pick up your voice. This microphone also features noise cancellation.
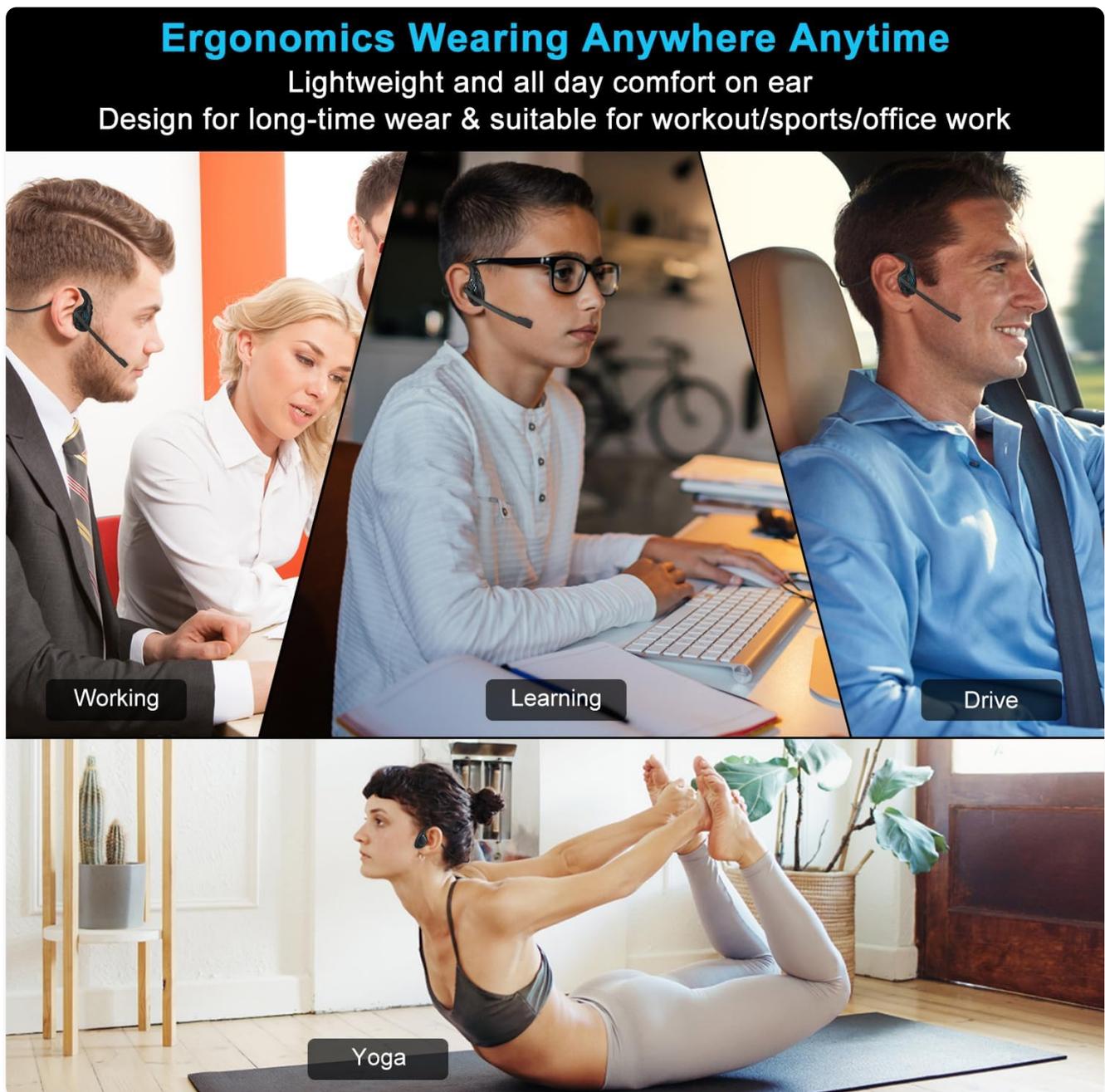

Image 4.1: Examples of ergonomic wearing in different environments, including office work, studying, driving, and during physical activities like yoga.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** While designed for durability, avoid submerging the headset in water. Refer to product specifications for any IPX rating.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the headset regularly, even if not in use for extended periods.

6. Troubleshooting

6.1 Common Issues and Solutions

- **Headset will not power on:**

  - Ensure the headset is fully charged.
  - Press and hold the power button for a few seconds.

- **Cannot pair with device:**

  - Ensure the headset is in pairing mode (indicator light flashing).
  - Turn off and on Bluetooth on your device.
  - Move the headset closer to your device.
  - Clear previous Bluetooth connections on your device and try again.

- **No sound or poor audio quality:**

  - Check the volume levels on both the headset and your connected device.
  - Ensure the headset is properly connected to your device.
  - Move away from sources of interference (e.g., Wi-Fi routers, other Bluetooth devices).
  - Try restarting both the headset and your device.

- **Microphone not working:**

  - Ensure the microphone is properly attached (G9) or positioned correctly (G2).
  - Check microphone settings on your connected device.
  - Ensure the microphone is not muted.

7. Specifications

7.1 General Specifications (G9 & G2)

Feature	Specification
Connectivity Technology	Wireless (Bluetooth)

Feature	Specification
Wireless Communication Technology	Bluetooth 5.3
Compatible Devices	Smartphones, Computers, Tablets, Gaming Consoles
Frequency Range	20 Hz - 20,000 Hz
Ear Placement	Open Ear
Form Factor	Over Ear
Headphones Jack	No Jack
Wireless Range	Up to 10 meters (33 feet)

7.2 G9 Headset Specifications

Feature	Specification
Model Name	G9
Battery Capacity	150 mAh
Battery Life (Playtime)	12 Hours
Standby Time	200 Hours
Charging Time	1.5 Hours (Type-C)
Audio Driver Type	Dynamic Driver (Φ15.4mm)
Control Method	Touch (MFB)
Microphone	Detachable, 360° Rotatable, Noise-Canceling Boom Mic

7.3 G2 Headset Specifications

Feature	Specification
Model Name	G2
Battery Capacity	165 mAh
Battery Life (Playtime)	10 Hours
Standby Time	200 Hours (5 Months)
Charging Time	1.5 Hours (Type-C)
Audio Decoding	AAC and SBC Dual Audio Decoding
Control Method	Multifunction Button
Microphone	270° Rotatable, Noise-Canceling Boom Mic

Feature	Specification

8. WARRANTY AND SUPPORT

For warranty information, technical support, or customer service inquiries, please refer to the product packaging or visit the official iDIGMALL website. Contact details and warranty terms are typically provided with your purchase.

Feature	Specification