iDIGMALL G2

iDIGMALL G2 Bluetooth Headset User Manual

Model: G2

1. INTRODUCTION

Thank you for choosing the iDIGMALL G2 Bluetooth Headset. This open-ear headset is designed for comfort and clear communication, featuring a noise-canceling microphone and advanced Bluetooth 5.3 technology. This manual provides detailed instructions on how to set up, operate, and maintain your headset to ensure optimal performance.

Figure 1.1: iDIGMALL G2 Bluetooth Headset (Black and Cyan variants)

The image displays two iDIGMALL G2 headsets, one in black and one in cyan. Both headsets feature an open-ear design with a flexible boom microphone, highlighting their ergonomic shape and lightweight construction. The earpiece is designed to rest comfortably outside the ear canal.

2. SAFETY INFORMATION

Please read all safety warnings and instructions carefully before using this product to ensure safe and proper operation.

- Do not expose the headset to extreme temperatures, humidity, or corrosive environments.
- Avoid dropping, impacting, or disassembling the device.
- Keep the headset away from children and pets.
- Do not use the headset while charging.
- Clean the headset with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Using the headset at high volume for extended periods may cause hearing damage.

- Be aware of your surroundings when using the open-ear headset, especially in traffic or other potentially hazardous situations.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- iDIGMALL G2 Bluetooth Headset
- USB-C Charging Cable
- User Manual (this document)

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your iDIGMALL G2 headset.

Figure 4.1: Key Features of iDIGMALL G2 Headset

This image illustrates the key features of the iDIGMALL G2 headset, including Bluetooth 5.3 connectivity, Environmental Noise

Cancelling (ENC), Voice Assistant support, Mute Function, Stable Connection, and Wide Compatibility with various devices. It also highlights common use cases such as working, online teaching, call center operations, running, cycling, and driving.

Figure 4.2: Open Ear Design Benefits

This visual compares the iDIGMALL G2's open-ear design with traditional headsets. It emphasizes that the G2 is healthy (protects eardrum, no pain from long wear) and safe (allows awareness of surroundings), contrasting with ordinary headsets that may hurt the eardrum, cause ear pain, dizziness, and limit situational awareness.

Figure 4.3: Ergonomic Design

The image highlights the ergonomic design of the iDIGMALL G2 headset, showcasing its anti-slip sink design to prevent falling off, its lightweight construction at only 28g for all-day comfort, and the 360° freely bendable memory titanium alloy band that ensures a perfect fit without breaking.
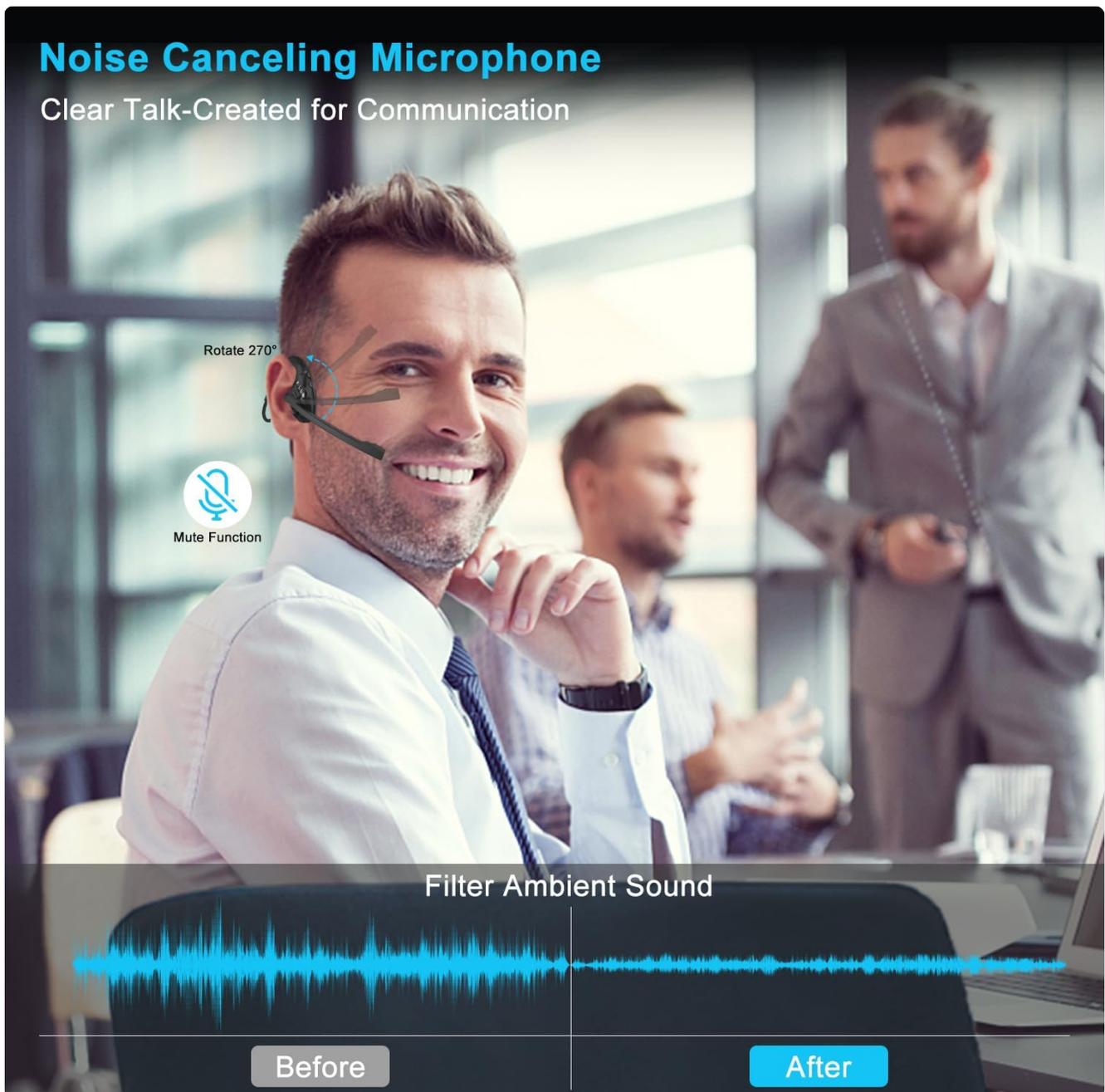
Figure 4.4: Noise Canceling Microphone

This image focuses on the noise-canceling microphone of the iDIGMALL G2 headset. It illustrates the microphone's 270° rotation capability and the mute function. A waveform graphic visually demonstrates how the headset filters ambient sound, showing a "Before" (noisy) and "After" (clear) comparison for communication.

5. SETUP

5.1 Charging the Headset

Before first use, fully charge your iDIGMALL G2 headset.

1. Locate the USB-C charging port on the headset.
2. Connect the provided USB-C cable to the headset's charging port.
3. Connect the other end of the USB-C cable to a USB power adapter (not included) or a computer's USB port.
4. The LED indicator on the headset will show charging status (e.g., red for charging, blue for fully charged).
5. A full charge takes approximately 1.5 hours.

Figure 5.1: Charging and Battery Life

This image displays the iDIGMALL G2 headset with a focus on its Type-C charging port. It also provides key battery life statistics: 1.5 hours for a full charge, up to 10 hours of work time, and 200 hours of standby time, indicating long-lasting performance.

5.2 Pairing with Devices

The iDIGMALL G2 uses Bluetooth 5.3 for stable and fast connections.

1. Ensure the headset is charged and powered off.

2. Press and hold the Multi-function Button until the LED indicator flashes blue and red alternately, indicating pairing mode.

3. On your device (smartphone, tablet, PC), enable Bluetooth and search for available devices.

4. Select "iDIGMALL G2" from the list of found devices.

5. Once connected, the LED indicator will flash blue slowly.

6. The headset supports dual device connection, allowing you to connect to two devices simultaneously.

Figure 5.2: Dual Device Connection

This image illustrates the iDIGMALL G2 headset's advanced Bluetooth 5.3 capabilities, specifically its ability to connect to two devices simultaneously. It shows compatibility icons for Android, iOS, and Windows, indicating that the headset can be quickly and stably connected to various smartphones, tablets, and computers.

5.3 Wearing the Headset

The iDIGMALL G2 is designed for comfortable, all-day wear.

1. Place the ear hooks over your ears, ensuring the speakers rest gently outside your ear canals.

2. Adjust the flexible titanium alloy band for a secure and comfortable fit around the back of your head.

3. Position the boom microphone close to your mouth for optimal voice pickup. The microphone can be rotated 270° to suit your preference.
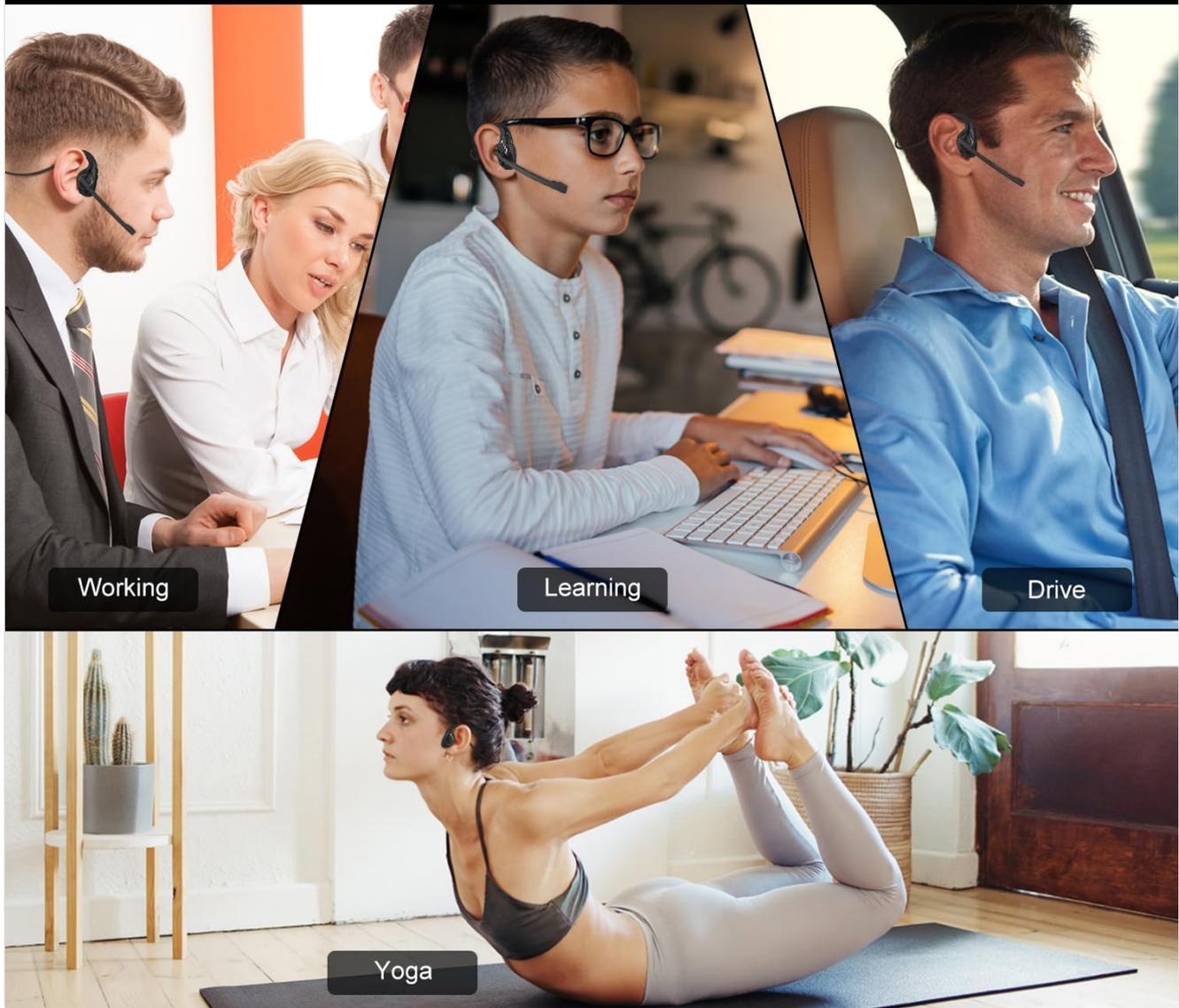
Figure 5.3: Ergonomic Wearing in Various Scenarios

This image showcases individuals wearing the iDIGMALL G2 headset in diverse settings, including working at a desk, learning, driving, and performing yoga. It emphasizes the headset's lightweight design and all-day comfort, making it suitable for long-time wear during workouts, sports, or office work.

6. OPERATING INSTRUCTIONS

6.1 Power On/Off

- **Power On:** Press and hold the Multi-function Button for 3 seconds. The LED indicator will flash blue.
- **Power Off:** Press and hold the Multi-function Button for 5 seconds. The LED indicator will turn off.

6.2 Call Management

- **Answer/End Call:** Short press the Multi-function Button.
- **Reject Call:** Press and hold the Multi-function Button for 2 seconds.

6.3 Music Playback

- **Play/Pause:** Short press the Multi-function Button.
- **Next Track:** Double press the Multi-function Button.
- **Previous Track:** Triple press the Multi-function Button.

6.4 Volume Control

- **Volume Up:** Short press the Volume Up button (+).
- **Volume Down:** Short press the Volume Down button (-).

6.5 Voice Assistant

- **Activate Voice Assistant:** Press and hold the Volume Up button (+) for 2 seconds.

6.6 Mute Function

- **Mute/Unmute Microphone:** Short press the Mute button (usually located on the boom mic or a dedicated button).

6.7 Game Mode

- **Switch to Game Mode:** Press and hold the Volume Down button (-) for 2 seconds. You will hear a voice prompt.
- **Exit Game Mode:** Press and hold the Volume Down button (-) for 2 seconds again.
- *Note: Game mode provides approximately 70ms audio delay for optimized gaming experience.*

7. MAINTENANCE

Proper maintenance ensures the longevity of your iDIGMALL G2 headset.

- **Cleaning:** Use a soft, dry, lint-free cloth to wipe the headset. Do not use liquid cleaners, aerosols, or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Charging:** Charge the headset regularly, even if not in use, to maintain battery health. Avoid leaving it fully discharged for long periods.

8. TROUBLESHOOTING

If you encounter issues with your iDIGMALL G2 headset, refer to the following common solutions:

Problem	Possible Cause	Solution
Headset won't power on.	Low battery.	Charge the headset for at least 1.5 hours.
Cannot pair with device.	Headset not in pairing mode; Bluetooth off on device; device too far.	Ensure headset is in pairing mode (flashing blue/red). Turn on Bluetooth on your device. Move headset closer to device (within 33 ft).
No sound or low volume.	Volume too low on headset or device; not connected properly.	Increase volume on both headset and connected device. Re-pair the headset.

Problem	Possible Cause	Solution
Microphone not working.	Microphone muted; incorrect audio input selected on device.	Unmute the microphone. Check audio input settings on your computer/device.
Connection drops frequently.	Interference; device too far; low battery.	Move away from sources of interference (Wi-Fi routers, other Bluetooth devices). Stay within 33 ft of your device. Charge the headset.

9. SPECIFICATIONS

Feature	Detail
Model Name	G2
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth 5.3
Bluetooth Range	Up to 33 Feet (10 meters)
Material	Silicone, Titanium Alloy
Compatible Devices	Desktops, Laptops, Tablets, Telephones, Gaming Consoles, Smart Speakers
Frequency Range	20 Hz - 20,000 Hz
Audio Driver Type	Air Conduction
Earpiece Shape	Ear Hook
Form Factor	On Ear
Weight	28g (approx.)
Battery Capacity	165mA
Charging Time	Approx. 1.5 hours
Work Time	Up to 10 hours
Standby Time	Up to 200 hours (5 Months)
Microphone	270° Rotating Boom Microphone with Noise Canceling
Audio Decoding	AAC and SBC

10. WARRANTY AND SUPPORT

iDIGMALL products are designed and manufactured to the highest quality standards. For warranty information and

technical support, please refer to the warranty card included with your purchase or visit the official iDIGMALL website. You may also contact customer support via the contact information provided on the product packaging or the seller's page.

For further assistance, please contact:

- iDIGMALL Customer Support (refer to product packaging or official website for contact details)