

[Manuals.plus](#) /

› [Marsail](#) /

› Marsail Ergonomic Mesh Office Chair MSOC12B Instruction Manual

Marsail MSOC12B

Marsail Ergonomic Mesh Office Chair MSOC12B Instruction Manual

Model: MSOC12B

INTRODUCTION

Thank you for choosing the Marsail Ergonomic Mesh Office Chair MSOC12B. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure optimal use and longevity of your chair. Please read this manual thoroughly before assembly and use.

SAFETY INFORMATION

Please observe the following safety guidelines to prevent injury or damage:

- Ensure all parts are securely fastened before use.
- Do not stand on the chair.
- Do not use the chair on uneven surfaces.
- Keep children away from moving parts during adjustment.
- Maximum weight recommendation: 300 pounds.

PARTS LIST

Before assembly, verify that all components are present and undamaged. Refer to the assembly video for visual identification of parts.

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Video: Marsail Ergonomic Office Chair Assembly Video

This video provides a visual guide to all the parts included and the step-by-step assembly process for the Marsail Ergonomic Office Chair MSOC12B.

SETUP AND ASSEMBLY

Follow these steps to assemble your Marsail Ergonomic Mesh Office Chair. It is recommended to watch the assembly video provided in the Parts List section for a visual walkthrough.

1. **Assemble the Chair Legs:** Slide the five legs onto the leg connector and secure them with the provided bolts.
2. **Attach Casters and Gas Lift Cylinder:** Press the casters firmly into the holes on the legs. Flip over the assembled base, attach the decorative cover, then press the gas lift cylinder into the leg connector.
3. **Assemble Armrests and Backrest:** Align the holes on the armrests with the holes on the backrest, then secure with bolts.
4. **Attach the Seat:** Attach the seat to the assembled armrests and backrest using washers and bolts.
5. **Attach the Lift Mechanism:** Secure the lift mechanism to the underside of the seat with washers and bolts.
6. **Attach the Chair to the Base:** Align the hole underneath the chair with the gas lift cylinder and press the seat down to secure the chair to the base.
7. **Attach the Headrest:** Attach the headrest to the backrest with bolts. Ensure the headrest is working properly before attaching the cover. Once the cover is in place, it is difficult to remove.

OPERATING INSTRUCTIONS

Your Marsail Ergonomic Mesh Office Chair offers several adjustable features for personalized comfort:

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Video: Marsail Ergonomic Office Chair Features Overview

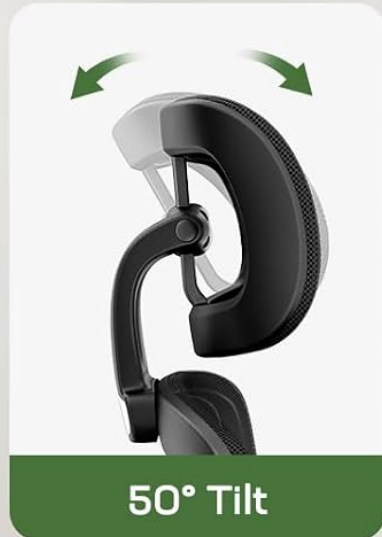
This video demonstrates the various adjustable features of the Marsail Ergonomic Office Chair, including armrests, seat height, headrest, and recline.

1. Adjustable Headrest

The 2D adjustable headrest can be moved up and down by 2 inches and tilted by 50 degrees to provide optimal neck and head support.

Adaptable 2D Headrest

Effectively relax your head



The 2D adjustable headrest allows for vertical and tilt adjustments to support your head and neck.

2. Adjustable Lumbar Support

The lumbar support can be adjusted 0.8 inches forward and backward, and 1.2 inches up and down, to provide targeted support for your lower back and promote proper spinal alignment.



Adjust the lumbar support to customize the fit for your lower back.

3. Flip-Up Lifiable Armrests

The 2D armrests feature soft padding and can be adjusted 1.18 inches up and down. They can also be flipped up 90 degrees to allow the chair to slide under a desk, saving space.

Flexible & Space-Saving

Liftable flip-up armrests



The armrests can be adjusted for height or flipped up to save space.

4. Seat Height Adjustment

Adjust the seat height from 15.7 inches to 19.7 inches using the lever located under the seat. This allows you to find the ideal height for your desk and posture.

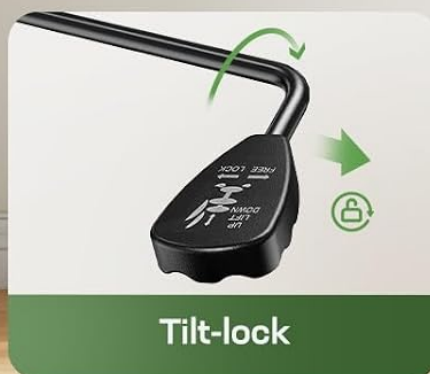
5. Recline Function

The chair reclines from 90 degrees to 120 degrees. Use the tension adjustment knob and tilt-lock lever to set your

preferred recline angle and stability.

Switch from **Work** to **Rest**

90-120° recline



Recline the chair for relaxation and adjust the tension to your preference.

6. Swivel and Casters

The chair features a 360-degree swivel and smooth, quiet caster wheels for easy movement across various floor surfaces.

MAINTENANCE

To maintain the condition and functionality of your Marsail office chair, follow these simple maintenance tips:

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Regular Checks:** Periodically check all bolts and screws to ensure they are tight. Retighten if necessary.
- **Caster Care:** Keep the caster wheels free of hair and debris to ensure smooth movement.
- **Fabric Care:** For mesh and fabric areas, use a soft brush or vacuum cleaner to remove dust and dirt.

TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common solutions:

- **Chair Squeaks:** Check and tighten all bolts. A small amount of silicone lubricant can be applied to moving parts if squeaking persists.
- **Difficulty Adjusting Height:** Ensure the gas lift lever is fully engaged. If the issue continues, the gas lift cylinder may need replacement.
- **Wobbly Chair:** Verify that all assembly bolts are securely tightened. Ensure the chair is on a flat, even surface.
- **Casters Not Rolling Smoothly:** Clean any debris (hair, lint) from the caster wheels.

If these steps do not resolve the issue, please contact Marsail customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	Marsail
Model Name	Office chair (MSOC12B)
Color	Ink Black
Product Dimensions	27.6"D x 19.7"W x 50"H
Item Weight	28.8 pounds
Maximum Weight Recommendation	300 Pounds
Material	Mesh, Strong Nylon, Metal
Back Style	High Back, S-Shape
Special Features	Adjustable Backrest, Adjustable Headrest, Adjustable Height, Adjustable Lumbar, Arm Rest
Arm Style	Height Adjustable, Flip-Up Arms
Seat Height	15.7 - 19.7 Inches
Reclining Position Count	1 (90-120 degrees)
Furniture Base Movement	Swivel, Wheels
Certifications	BIFMA certified, Class 3 SGS gas lift

Precise Lumbar Support

Targeted comfort & back pain relief



Detailed product dimensions for the Marsail Ergonomic Mesh Office Chair.

WARRANTY AND SUPPORT

Marsail products are designed for durability and performance. This product is BIFMA certified, ensuring long-lasting quality. For specific warranty details or to inquire about protection plans, please refer to your purchase documentation or contact Marsail customer support directly. Amazon offers a 30-day return/replacement policy for this item.

For customer support, please visit the official Marsail store on Amazon or contact their customer service channels.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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