

Intenso O400HA

Intenso O400HA Hybrid Over-Ear Headphones

User Instruction Manual
Model: O400HA | Brand: Intenso

1. PRODUCT OVERVIEW

The Intenso O400HA Hybrid Over-Ear Headphones are designed to provide an immersive audio experience with advanced features such as Hybrid Active Noise Cancellation (ANC) and Transparency Mode. Equipped with Bluetooth 5.3, these headphones offer stable wireless connectivity and an impressive battery life of up to 75 hours, making them ideal for extended listening sessions. The ergonomic design ensures comfort for prolonged use, and the foldable structure enhances portability.



Figure 1: Intenso O400HA Hybrid Over-Ear Headphones, showcasing the sleek blue design.

2. SAFETY INFORMATION

- Do not expose the headphones to extreme temperatures, humidity, or liquids.
- Avoid dropping or subjecting the headphones to strong impacts.
- Do not attempt to disassemble or modify the headphones. This will void the warranty.
- Clean the headphones with a soft, dry cloth. Do not use abrasive cleaners.
- Prolonged listening at high volume levels may cause hearing damage.

- Keep out of reach of children.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Intenso O400HA Over-Ear Headphones
- USB-C to USB-C Charging Cable
- 1.5m Audio Cable (3.5mm Jack)
- User Manual

4. SETUP

4.1 Charging the Headphones

Before first use, fully charge the headphones. Connect the supplied USB-C cable to the charging port on the headphones and the other end to a compatible USB power source (e.g., computer USB port, wall adapter). The LED indicator will show charging status.

- **Full Charge Time:** Approximately 2 hours.
- **Quick Charge:** 15 minutes of charging provides approximately 6 hours of playback.
- **Battery Life:** Up to 75 hours on a full charge (actual battery life may vary based on usage and volume).



Figure 2: Charging and battery life features of the Intenso O400HA headphones.

4.2 Powering On/Off

- **Power On:** Press and hold the Power button for approximately 3 seconds until the LED indicator lights up.
- **Power Off:** Press and hold the Power button for approximately 3 seconds until the LED indicator turns off.

4.3 Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power button for 5-7 seconds until the LED indicator flashes blue and red alternately, indicating pairing mode.

3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "Intenso O400HA" from the list of found devices.
5. Once connected, the LED indicator will turn solid blue or flash blue slowly.

The headphones support Bluetooth 5.3 for a stable connection up to 15 meters.

5. OPERATING THE HEADPHONES

5.1 Controls Overview

The headphones feature intuitive controls located on the earcups for easy management of audio playback, calls, and noise cancellation modes.

- **Power Button:** Power on/off, pairing mode.
- **Volume Up/Next Track:** Short press for volume up, long press for next track.
- **Volume Down/Previous Track:** Short press for volume down, long press for previous track.
- **Multi-function Button (Play/Pause/Call):** Single press to play/pause music, answer/end calls. Double press for voice assistant.
- **ANC/Transparency Mode Button:** Cycle through ANC On, Transparency Mode, and ANC Off.

5.2 Active Noise Cancellation (ANC)

The Hybrid Active Noise Cancellation feature effectively reduces ambient noise, allowing for a more focused listening experience. This technology filters out up to 95% of environmental noise.

- Press the ANC button to activate ANC.
- Press the ANC button again to cycle to Transparency Mode or turn ANC off.

Hybrid Active Noise Cancelling

This modern noise-cancelling technology filters out up to 95% of all engine noise.

internal
microphone

external
microphone

Figure 3: Hybrid Active Noise Cancelling technology utilizing external and internal microphones.

OVER-EAR



Hybrid Active
Noise Cancellation



Environmental
Noise Cancellation



Figure 4: Key features including Hybrid ANC, Environmental Noise Cancellation (ENC), and Transparency Mode.

5.3 Transparency Mode

Transparency Mode allows you to hear your surroundings without removing the headphones, ideal for conversations or being aware of your environment.

- Press the ANC button to cycle to Transparency Mode.

5.4 Music Mode

The headphones offer a balanced sound profile in Music Mode for a comprehensive audio experience.

5.5 Wired Mode (3.5mm Audio Cable)

For situations where Bluetooth is not available or preferred, you can use the included 3.5mm audio cable to connect the headphones to your device. This allows for passive listening even if the battery is depleted.



Figure 5: Headphones connected via the 3.5mm audio cable for wired listening.

5.6 Multi-Device Connection

The Intenso O400HA headphones can be connected to two Bluetooth devices simultaneously, allowing for seamless switching between audio sources.

6. MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to wipe the earcups and headband. For stubborn dirt, slightly dampen the cloth with water. Do not use harsh chemicals or solvents.
- **Storage:** When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures. The foldable design allows for compact storage.
- **Battery Care:** To prolong battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not in constant use.



Figure 6: The foldable design of the headphones for easy storage and portability.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Headphones do not power on.	Low battery.	Charge the headphones fully.
Cannot pair with device.	Headphones not in pairing mode; Bluetooth off on device; device too far.	Ensure headphones are in pairing mode (flashing blue/red LED). Turn on Bluetooth on your device. Move headphones closer to the device (within 15m).
No sound.	Volume too low; incorrect audio source; headphones not connected.	Increase volume on headphones and device. Check if headphones are properly connected via Bluetooth or 3.5mm cable. Ensure correct audio output is selected on your device.
ANC not working effectively.	ANC not activated; improper fit.	Press the ANC button to activate. Adjust headphones for a snug fit to ensure proper seal around ears.

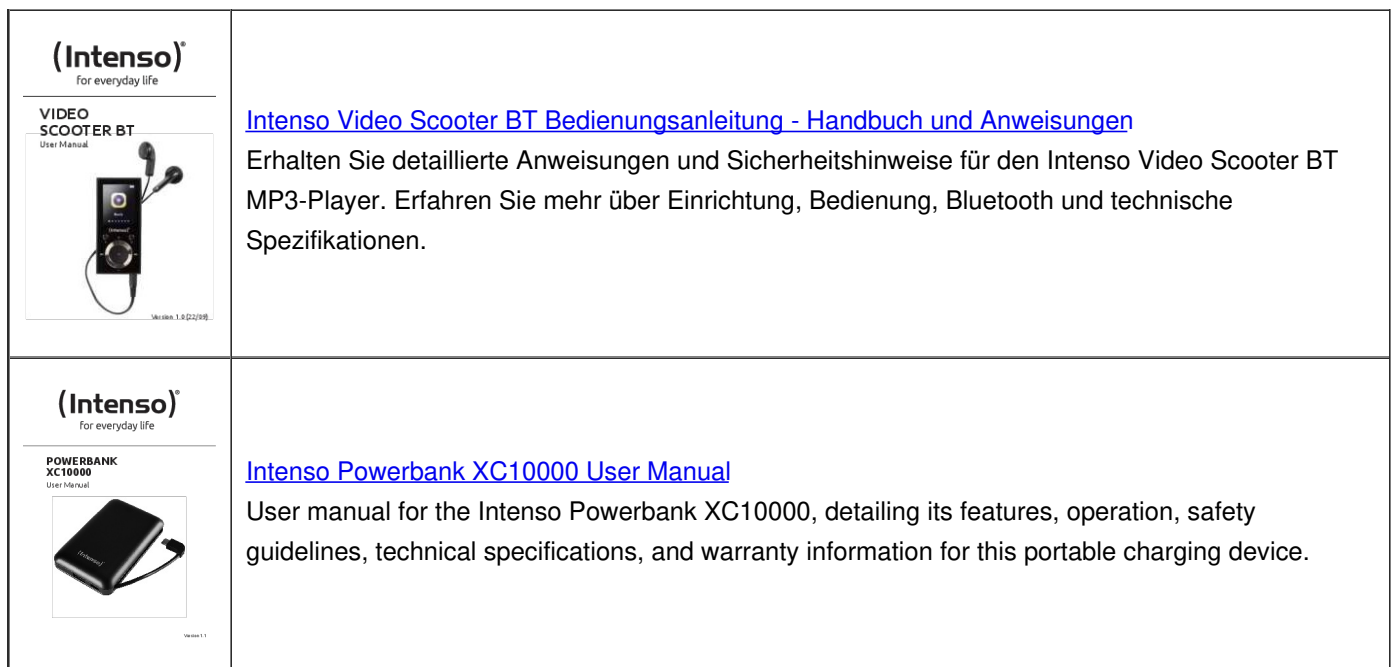
8. SPECIFICATIONS

Feature	Detail
Model Name	Over-Ear O400HA
Connectivity Technology	Wireless (Bluetooth 5.3)
Wireless Communication Technology	Bluetooth
Noise Control	Hybrid Active Noise Cancellation (ANC)
Impedance	32 ohms
Headphone Jack	3.5 mm Jack
Form Factor	Circum-Aural (Over-Ear)
Battery Composition	Lithium Polymer
Rechargeable Battery	Yes
Charging Time	2 hours
Battery Life	Up to 75 hours
Wireless Range	Up to 15 meters
Frequency Response	20 Hz - 20 kHz
Color	Blue
Included Components	Cable, Earpad, User Manual

Intenso products are manufactured to high quality standards. For information regarding warranty coverage, technical support, or service, please refer to the warranty card included in your package or visit the official Intenso website. Please retain your proof of purchase for warranty claims.

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(Intenso) for everyday life BUDS PLUS T310AE / T312AE/ T313AE/ T315AE User Manual Version 1.0 (24/06)	Intenso Buds Plus T310AE/T312AE/T313AE/T315AE Benutzerhandbuch Umfassendes Benutzerhandbuch für die Intenso Buds Plus True Wireless Kopfhörer (Modelle T310AE, T312AE, T313AE, T315AE). Erfahren Sie mehr über Funktionen wie Bluetooth, ANC, Transparenzmodus, Freisprecheinrichtung und Sprachassistent. Enthält Bedienungsanleitung, Sicherheitshinweise und technische Daten.
(Intenso) for everyday life POWERBANK P10000 User Manual Version 2.0	Intenso Powerbank P10000 User Manual: Portable Charging Guide Comprehensive user manual for the Intenso Powerbank P10000. Learn how to use, charge, and maintain your portable charger for reliable power on the go.
(Intenso) for everyday life POWERBANK XC10000 User Manual Version 1.1	Intenso Powerbank XC10000 User Manual User manual for the Intenso Powerbank XC10000, detailing its features, operation, safety guidelines, technical specifications, and warranty information. Learn how to charge your devices efficiently and safely with this portable power solution.
(Intenso) for everyday life POWER BANK MW5000 User Manual Version 1.0 (20/08)	Intenso Power Bank MW5000 Benutzerhandbuch Entdecken Sie die Intenso Power Bank MW5000 mit diesem umfassenden Benutzerhandbuch. Erfahren Sie mehr über sichere Anwendung, Ladefunktionen, technische Daten und mehr.



Documents - Intenso – O400HA



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OVERHEAD EARPHONES Instrukcja obsługi INTENSO Over Ear O400HA mediaexpert.pl/products/files/74_7459166_|||

OVERHEAD EARPHONES **O400HA** User Manual Version 1.0 24/09 1 2 3 Naley
dokładnie zapozna si z niniejsz instrukcj obsługi i przestrzega wszystkich zawartych w
niej wskazwek, aby zapewni długotrwałe i niezawodne uytkovanie urzdzenia.
Instrukcj naley przechowywa w łatwo dostpnym miejscu i przekaza j...

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bitte sämtliche in dieser Anleitung erwähnten Hinweise, um eine lange Lebensdauer und eine zuverlässige
Nutzung zu gewährleisten.

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OVER-EAR O400HA
Headphones with Bluetooth 5.3



Technical details

Colour:
Main features:
Other properties:

Black, white, Rose, Blue
Hybrid Active Noise Cancelling (ANC)
In-ear sensor for active noise
cancellation
Transparency Mode to hear
your surroundings
Music Mode for an improved music
experience
Passive Mode for superior
sound reproduction
6 hours playtime after 15 min. charging
and 100% battery life
ANC, Transparency Mode, Music Mode
only. Suitable for compact transport,
foldable headphones

Input:
Driver diameter:
ANC:
Impedance:
Packaging unit:

USB-C (5 V/100 mA)
40 mm
-35 dB
32 Ohm
2

Bluetooth version:
Bluetooth range:
Frequency range:
Supported Codec:
Scope of delivery:

V 5.3
up to 15 m (line of sight)
20 Hz - 20 kHz
AAC
Over Ear Headphones O400HA, USB-C
to USB-C Cable, 1.5 m audio cable with
3.5 mm jack plug

Dimensions:
Weight:
Play time:
Battery:
Charging time:

165 x 75 x 195 mm
280 g
up to 75 hours
800 mAh
~2 hours

Product data

Colour	Article no.	EAN
Black	1749003	4339303031048
White	1749002	4339303031049
Rose	1749001	4339303031050
Blue	1749005	4339303031051

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OVER-EAR **O400HA** Headphones with Bluetooth 5.3 Technical details Colour: Main

features: Other properties: Bluetooth version: Bluetooth range: Frequency range:

Supported Codec: Scope of delivery: Dimensions: Weight: Play time: Battery:

Charging time: Black, White, Rose, Blue Hybrid Active Noise Cance...

lang:en score:29 filesize: 621.1 K page_count: 1 document date: 2025-03-06



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OVER-EAR O400HA
Headphones with Bluetooth 5.3



Technical details

Colour:
Main features:
Other properties:

Black, white, Rose, Blue
Hybrid Active Noise Cancelling (ANC)
In-ear sensor for active noise
cancellation
Transparency Mode to hear
your surroundings
Music Mode for an improved music
experience
Passive Mode for superior
sound reproduction
6 hours playtime after 15 min. charging
and 100% battery life
ANC, Transparency Mode, Music Mode
only. Suitable for compact transport,
foldable headphones

Input:
Driver diameter:
ANC:
Impedance:
Packaging unit:

USB-C (5 V/100 mA)
40 mm
-35 dB
32 Ohm
4

Bluetooth version:
Bluetooth range:
Frequency range:
Supported Codec:
Scope of delivery:

V 5.3
up to 15 m (line of sight)
20 Hz - 20 kHz
AAC
Over Ear Headphones O400HA, USB-C
to USB-C Cable, 1.5 m audio cable with
3.5 mm jack plug

Dimensions:
Weight:
Play time:
Battery:
Charging time:

165 x 75 x 195 mm
280 g
up to 75 hours
800 mAh
~2 hours

Product data

Colour	Article no.	EAN
Black	1749003	4339303031048
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OVER-EAR **O400HA** Headphones with Bluetooth 5.3 Technical details Colour: Main

features: Other properties: Bluetooth version: Bluetooth range: Frequency range:

Supported Codec: Scope of delivery: Dimensions: Weight: Play time: Battery:

Charging time: Black, White, Rose, Blue Hybrid Active Noise Cance...

lang:en score:29 filesize: 433.61 K page_count: 1 document date: 2024-11-07



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OVER-EAR O400HA
Kopfhörer mit Bluetooth 5.3



Technische Informationen

Farbe:
Besondere Merkmale:
Weitere Eigenschaften:

Schwarz, weiß, Rosa, Blau
Hybrid Active Noise Cancelling (ANC)
In-ear-Sensoren für aktive Geräusch-
unterdrückung
Transparenz-Modus zum Hören
der Umgebung
Music-Modus für ein verbessertes
Musikerlebnis
Passiver Modus für die bestmögliche
Schallwiedergabe
6 Stunden Spielzeit nach 15 min. Aufla-
den, Lautsprecher mit 40 mm, auf-
klappbar, faltbar, faltbar, faltbar, faltbar
Hörschutz, faltbar, faltbar, faltbar, faltbar
Hörschutz, faltbar, faltbar, faltbar, faltbar

Input:
Lautsprechergröße:
ANC:
Impedanz:
VPE:

USB-C (5 V/100 mA)
40 mm
-35 dB
32 Ohm
4

Bluetooth-Version:
Bluetooth-Reichweite:
Übertragungsbereich:
Unterstützte Codecs:
Lieferumfang:

V 5.3
bis zu 15 m (Sichtlinie)
20 Hz - 20 kHz
AAC
Over Ear Kopfhörer O400HA, USB-C zu
USB-C-Kabel, 1,5 m Audiokabel mit
3,5 mm Klinker

Abmessungen:
Gewicht:
Laufzeit:
Akku:
Ladezeit:

165 x 75 x 195 mm
280 g
bis zu 75 Stunden
800 mAh
~2 Stunden

Artikelnummern

Farbe	Artikelnr.	EAN
Schwarz	1749003	4339303031048
Weiß	1749002	4339303031049
Rosa	1749001	4339303031050
Blau	1749005	4339303031051

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OVER-EAR **O400HA** Kopfhörer mit Bluetooth 5.3 Technische Informationen Farbe:

Besondere Merkmale: Weitere Eigenschaften: Bluetooth Version: Bluetooth

Reichweite: bertragungsbereich: Unterstützter Codec: Lieferumfang: Abmessungen:

Gewicht: Laufzeit: Akku: Ladedauer: Schwarz, Wei, Rosa, Blau Hybrid Acti...

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OVER-EAR O400HA

Kopfhörer mit Bluetooth 5.3

Technische Informationen

Farbe: Schwarz, Weiß, Rosa, Blau

Besondere Merkmale: **Hybrid Active Noise Cancelling** mit 4 Mikrofonen und 4 Lautsprechern

Transparenz-Modus: Durchlassmodus für Umgebungsgeräusche

Music-Modus: Für ein unverfälschtes Hörerlebnis

Passiver Modus: Für ein unverfälschtes Hörerlebnis

4 Stunden Spielzeit nach 15 min Aufladen, Langzeitakku mit über 1000 Stunden Spielzeit

Bluetooth Version: V5.3

Bluetooth Reichweite: Bis zu 15 m (unverfälscht)

Übertragungsbereich: 20 Hz - 20 kHz

Lautstärke: 105 dB

Abmessungen: 185 x 75 x 195 mm

Gewicht: 288 g

Laufzeit: Bis zu 75 Stunden

Akku: 600 mAh

Ladedauer: ~2 Stunden

Arbeitszeiten

Farbe	Artikelnummer	DAN
Schwarz	3740400	430400010408
Weiß	3740401	430400010409
Rosa	3740402	430400010410
Blau	3740403	430400010411

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OVER-EAR **O400HA** Kopfhörer mit Bluetooth 5.3 Technische Informationen Farbe:

Besondere Merkmale: Weitere Eigenschaften: Bluetooth Version: Bluetooth

Reichweite: Übertragungsbereich: Unterstützter Codec: Lieferumfang: Abmessungen:

Gewicht: Laufzeit: Akku: Ladedauer: Schwarz, Weiß, Rosa, Blau Hybrid Acti...

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OVER-EAR O400HA

Kopfhörer mit Bluetooth 5.3

Technische Informationen

Farbe: Schwarz, Weiß, Rosa, Blau

Besondere Merkmale: **Hybrid Active Noise Cancelling** mit 4 Mikrofonen und 4 Lautsprechern

Transparenz-Modus: Durchlassmodus für Umgebungsgeräusche

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Rosa	3740402	430400010410
Blau	3740403	430400010411

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OVER-EAR **O400HA** Kopfhörer mit Bluetooth 5.3 Technische Informationen Farbe:

Besondere Merkmale: Weitere Eigenschaften: Bluetooth Version: Bluetooth

Reichweite: Übertragungsbereich: Unterstützter Codec: Lieferumfang: Abmessungen:

Gewicht: Laufzeit: Akku: Ladedauer: Schwarz, Weiß, Rosa, Blau Hybrid Acti...

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EU DECLARATION OF CONFORMITY

In accordance with EN ISO/IEC 17050-1

Declaration number: **DOCIP 2889177**

Name and address of manufacturer / EU-REP: **Intenso International GmbH
Güterbergstraße 2
49377 Vechta
Germany**

THIS DECLARATION OF CONFORMITY IS ISSUED UNDER THE SOLE RESPONSIBILITY OF:

Name and address of manufacturer: **Intenso International GmbH
Güterbergstraße 2
49377 Vechta
Germany**

Product identification: **Intenso Overhead Earphone Over-Ear O400HA**
See appendix A for a list of all products covered by this Declaration

THE PRODUCTS MENTIONED IN THIS DECLARATION ARE IN CONFORMITY WITH:

EU Community Legislation: **Radio Equipment Directive (RED) 2014/53/EU [OJEU L133/62-106, 22.06.2014]
Battery Regulation (EU) 2023/1542 [OJEU L303, 28.07.2023]
Restriction of Hazardous Substances (RoHS) Directive 2011/65/EU [OJEU L174/86-130, 01.07.2011]**

Harmonized standards: **Radio Equipment: EN 303 205 V2.2.2
Safety of electrical equipment: EN IEC 62368-1:2020 + A11:2020
Exposure of humans to electromagnetic fields (EMF): EN 50360:2017 + A2:2023
Electromagnetic Compatibility (EMC): EN 55032:2015
EN 55035:2015**

Additional information: -

SIGNED FOR AND ON BEHALF OF:

Place and date of issue: **Vechta, 11 February 2025**

Signature: 

Name, position: **Andrea Meyer
General Manager**

Company name: **Intenso International GmbH**

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1 / 2

[pdf] Declaration of Conformity

Declaration of Conformity Over Ear Downloads Intenso Buds conformity Englisch 3740400 3740402

3740403 3740405 ID 451678 buds intenso de 2025 02 |||

EU DECLARATION OF CONFORMITY In accordance with EN ISO/IEC 17050-1

Declaration number: DOCIP 288 ... covered by EU declaration of conformity DOCIP

2889177: 3740400 Intenso Overhead Earphone Over-Ear **O400HA** black 3740402

Intenso Overhead Earphone Over-Ear **O400HA** white 3740403 Intenso Overhead

Ea...

lang:en score:26 filesize: 54.41 K page_count: 2 document date: 2025-02-11

EU-KONFORMITÄTSERKLÄRUNG (Direktive des Rates 89/100/EG, 1700/6 E)	
Nr. Erklärung: Name und Anschrift des Herstellers oder seines Bevollmächtigten:	DOCIP 288917 Intenso International GmbH GutsMuthsstraße 2 69377 Vieda Germany
DE KLINGE VERANTWORTUNG FÜR DIE AUSSTELLUNG DIESER KONFORMITÄTSDOKUMENTS TRÄGT:	
Name und Anschrift des Herstellers:	Intenso International GmbH GutsMuthsstr. 2 69377 Vieda Germany
Produktbezeichnung:	Intenso Overhead Earphone Over-Ear 374608 Siehe Anhang A für eine Liste aller Produkte, die unter dieser Erklärung fallen
DIE DIES BEZUGNEHME GEGENSTÄND VON DER ERKLÄRUNG ENTFALLT:	
EU-Gemeinschaftsrecht:	Radio Equipment Directive (RED) 2014/53/EU (OJEU L336/2-006, 2014/53/2014, 2013/2014/2014) Rethory Regulation (EU) 2022/1542 (OJEU L397, 2022/1542/2022) Regulation of Magnetic Resonance Devices (RMD) Directive 2011/183/EU (OJEU L374/06-18, 05.07.2011)
Harmonisierte Normen:	EN 300 220 V2.2 Safety of electrical equipment EN 62368-1:2020 + A11:2020 Exposure of humans to electromagnetic fields (EMF) EN 50361-1: A2: 2023 EN 62479:2010 Electromagnetic Compatibility (EMC) EN 300 485 V2:2.3 EN 300 423 V2:2.4
Zusätzliche Informationen:	-
UNTERSCHREIBUNG FÜR UND IM NAMEN VON:	
Ort und Datum der Ausstellung:	Vieda, 31. Februar 2025
Unterschrift:	
Name, Funktion:	Andrea Meyer Geschäftsführer
Name des Unternehmens:	Intenso International GmbH

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3/3



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OVER-EAR

Q400HA

Headphones with Bluetooth 5.3

Technical details

Color	Black, white, Rose, Blue	Headset	USB-C to 3.5mm 1.4m
Main Features	Hybrid Active Noise Cancelling (ANC), 40 mm drivers, ANC, >35 dB	Headset connector	ANC
	Bluetooth Headset with 3.5mm audio jack, high sensitivity microphone, foldable, noise reduction, long battery life	Independent	8
	Music Mode for extended music enjoyment	Playing time	8

Passive Mode for maximum immersion
 Immerse yourself in the music

Other properties:

6 hours playback after 15 mins. charging can be used and stored for 3.5mm audio jack, high sensitivity microphone, foldable, noise reduction, long battery life, suitable for transport, transport

Product data			
	Color	Article no.	EAN
Bluetooth range	Black	3748602	4 014 603 050428
	White	3748603	4 014 603 050427
	Rose	3748604	4 014 603 050426
	Blue	3748605	4 014 603 050425

Dimensions:

Weight: 240 g

Playing time: up to 15 hours

Battery time: 800 mAh

Charging time: <2 hours

Intenso International GmbH
 Eisenstraße 144 • 10677 Berlin-Grunberg

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EU-KONFORMITÄTSERKLÄRUNG (Strichkraft nach EN 61010-1: 2008-1)	
No. Erklärung: Name und Anschrift des Herstellers oder seines Auswärtigen:	DOCIP 288337 Intenso Geräteherstellende GmbH 63377 Vellfeld Germany
Das ALLGEMEINE VERANTWORTUNG FÜR DIE AUSTELLUNG DIESER KONFORMITÄTSERKLÄRUNG TRÄGT: Name und Anschrift des Herstellers: Intenso International GmbH 63377 Vellfeld 49377 Vellfeld Germany	
Produktbeschreibung:	Intenso Overhead Earphone Over-Ear 7160426 Siehe Zeichnung A für eine Liste aller Produkte, die unter dieser Erklärung stehen 
WIE UND WER BEZUGNEHME GEZEUGNISSE DES BEWÄHRTE ERZIELT: EU Gemeinschaftsrecht: Radio Equipment Directive (RED) (2014/53/EU) (EU) L353/62-106, 22.05.2014) British Regulation (EU) 2013/1542 (EU) L391, 28.07.2013) Restriction of Hazardous Substances (RoHS) Directive 2011/65/EU (EU) L243/10-18, 05.07.2011) Harmonisierte Normen: Radio equipment EN 300 338 V2.2.2 Safety of electrical equipment EN 60 948-1:2014 Exposure of humans to electromagnetic fields (EMF) EN 50460-2011 + A1:2013 EN 50470:2010 Electromagnetic Compatibility (EMC) EN 50 108-1:2012 EN 50 108-2:2012 Zusätzliche Informationen: -	
UNTERSCHREIBUNG UND DATUM: Ort und Datum der Ausstellung: Vellfeld, 11. Februar 2025 Unterschrift: 	
Name, Funktion: Unterzeichnet:	Andrea Meyer Geschäftsführer Intenso International GmbH

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Supported Codec: Scope of delivery: Dimensions: Weight: Play time: Battery:
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