

H155-382

# H155-382 CPE 5 5G Router User Manual

Model: H155-382

## INTRODUCTION

Thank you for choosing the Generic H155-382 5G Router. This device is designed to provide seamless, high-speed 5G connectivity for your home or office, ideal for demanding applications such as gaming and live streaming. With its sleek design, 5GHz single-band operation, and 802.11ax wireless communication standard, it ensures reliable and efficient internet access for a wide range of smart devices, including gaming consoles, smartphones, and smart TVs. This manual will guide you through the setup, operation, and maintenance of your new router.

## SAFETY INFORMATION

- **Power Supply:** Use only the power adapter provided with the device. Using an incompatible power adapter may cause damage or fire.
- **Ventilation:** Ensure adequate ventilation around the router. Do not block ventilation openings or place the device in an enclosed space.
- **Water and Moisture:** Keep the device away from water, moisture, and high humidity environments.
- **Temperature:** Operate the device within the recommended temperature range. Avoid extreme heat or cold.
- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Disassembly:** Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.

## PACKAGE CONTENTS



*Image: The Generic H155-382 5G Router shown alongside its retail packaging.*

Please check the package contents carefully. If any item is missing or damaged, contact your retailer.

- Generic H155-382 5G Router
- Power Adapter
- Ethernet Cable (RJ45)
- Quick Start Guide (this document)

## PRODUCT OVERVIEW

---

### Front Panel



*Image: Front view of the H155-382 router, highlighting the 5G logo, LED indicators, and the WPS button.*

- **5G Indicator:** Indicates 5G network status.
- **4G Indicator:** Indicates 4G network status.
- **STATUS Indicator:** Indicates system status (e.g., power on, network connection).
- **WPS Button:** Press to quickly connect Wi-Fi Protected Setup (WPS) compatible devices.

### Rear Panel (Typical Configuration)

The rear panel typically includes the following ports and buttons:

- **Power Port:** Connects to the power adapter.
- **LAN Ports:** Ethernet ports for wired connections to devices like computers or gaming consoles.
- **WAN/LAN Port:** An Ethernet port that can function as either a WAN (for connecting to a modem) or a LAN port.

- **SIM Card Slot:** Insert your 5G/4G SIM card here.
- **Reset Button:** Used to restore factory default settings (usually a pinhole button).

## SETUP

### 1. Step 1: Insert SIM Card

Locate the SIM card slot on the router. Gently insert your 5G/4G Nano-SIM card into the slot until it clicks into place. Ensure the SIM card is inserted in the correct orientation as indicated by the diagram near the slot.

### 2. Step 2: Connect Power

Connect the provided power adapter to the router's power port, then plug the adapter into a power outlet. The router will power on automatically, and the indicator lights will illuminate.

### 3. Step 3: Connect Devices

You can connect devices to the router in two ways:

- **Wi-Fi:** On your device (smartphone, laptop, etc.), search for available Wi-Fi networks. Select the network name (SSID) printed on the label at the bottom of the router and enter the Wi-Fi password (Key) when prompted.
- **Wired:** Connect an Ethernet cable from one of the router's LAN ports to the Ethernet port on your computer or other wired device.

### 4. Step 4: Initial Configuration (Optional)

For advanced settings or to change default Wi-Fi credentials, open a web browser on a connected device and enter the router's default IP address (e.g., 192.168.8.1 or 192.168.1.1) found on the router's label. Log in using the default username and password (also on the label). You can also use the dedicated mobile application for remote control and configuration, as the router supports remote access.

## OPERATING YOUR ROUTER

### Connecting to Wi-Fi

Once the router is powered on and has established a network connection (indicated by stable 5G/4G and STATUS LEDs), your Wi-Fi network will be broadcast. Connect your devices using the SSID and password provided on the router's label. For WPS-enabled devices, press the WPS button on the router and then activate WPS on your device within two minutes.

### Accessing the Web Interface

The web interface allows you to manage your router's settings. To access it:

1. Ensure your device is connected to the router (via Wi-Fi or Ethernet).
2. Open a web browser (e.g., Chrome, Firefox, Edge).
3. Type the router's default IP address (e.g., 192.168.8.1) into the address bar and press Enter.
4. Enter the login username and password when prompted.

## Remote Access

This router supports remote access, allowing you to manage its settings and monitor its status from a dedicated application on your smartphone or tablet. Refer to the router's web interface or quick start guide for details on setting up remote access.

## MAINTENANCE

- **Placement:** Place the router in an open area, away from obstructions, large metal objects, and other electronic devices that may cause interference.
- **Cleaning:** Regularly clean the router's exterior with a soft, dry cloth to prevent dust buildup. Do not use liquid cleaners.
- **Firmware Updates:** Periodically check for firmware updates through the router's web interface. Keeping the firmware updated ensures optimal performance and security.
- **Restarting:** If you experience connectivity issues, try restarting the router by unplugging the power adapter for 10 seconds and then plugging it back in.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No power/LEDs off	Power adapter not connected; power outlet issue.	Ensure power adapter is securely connected to router and a working power outlet.
No internet connection	SIM card not inserted correctly; no network signal; incorrect APN settings.	Reinsert SIM card; check signal strength; configure APN settings via web interface.
Slow Wi-Fi speed	Interference; too many connected devices; router placement.	Move router to a central location; reduce interference; limit connected devices.
Cannot access web interface	Incorrect IP address; device not connected to router.	Verify router's IP address; ensure device is connected to router's Wi-Fi or LAN.
Forgot Wi-Fi password/login	Password lost.	Perform a factory reset using the reset button (this will erase all custom settings).

## SPECIFICATIONS



Image: The back of the product box, detailing key specifications and features.

Feature	Description
Model Name	H155-382
Item Model Number	H155-382-or381
Brand	Generic
Connectivity Technology	5G
Wireless Communication Standard	802.11ax (Wi-Fi 6)
Frequency Band Class	Single-Band
Frequency	5 GHz
Special Features	Remote Access
Compatible Devices	Gaming Console, Smartphone, Smart TV
Included Components	Router
Package Dimensions	10 x 8 x 5 cm
Item Weight	2 kg
Country of Origin	China

## WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or contact your point of purchase. For technical support, troubleshooting assistance, or to inquire about repairs, please contact the retailer or the manufacturer's

customer service. Keep your purchase receipt as proof of purchase for warranty claims.

© 2024 Generic. All rights reserved.