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> HEIXSMT WiFi Smart Door Lock HT718 User Manual

## HEIXSMT HT718

# HEIXSMT WiFi Smart Door Lock HT718 User Manual

Model: HT718

## INTRODUCTION

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This manual provides detailed instructions for the installation, operation, and maintenance of your HEIXSMT WiFi Smart Door Lock, Model HT718. Please read this manual thoroughly before installation and use to ensure proper function and security.

## PRODUCT OVERVIEW AND COMPONENTS

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The HEIXSMT HT718 is a versatile smart door lock offering multiple access methods and smart control features. It is designed for enhanced home security and convenience.

### Package Contents:

- Smart Door Lock Assembly (Front and Rear Panels)
- Deadbolt Mechanism
- Installation Kit (Screws, Spindle, etc.)
- IC Cards (2 PCS)
- Physical Keys (2 PCS)
- User Manual

### Key Features:

- **5-in-1 Unlocking Methods:** Fingerprint, Passcode, APP Control (WiFi), IC Cards, Physical Keys.
- **Built-in WiFi:** Direct connection to your home network for remote control without a separate gateway.
- **Biometric Fingerprint Sensor:** Fast 0.5-second unlock with 99% recognition rate.
- **TUYA APP Integration:** Remote unlock, electronic password sharing, log records, alarm prompts, user management.
- **Auto-Lock & Anti-Lock:** Configurable automatic locking and privacy anti-lock function.
- **Anti-Peeping Passcode:** Enter random digits before or after your actual code to prevent unauthorized viewing.

- **Emergency Power Supply:** Type-C port for temporary power and physical key override.
- **Weather Resistance:** IP66 waterproof, operating in temperatures from -20°F to 122°F.



Image: The HEIXSMT HT718 Smart Door Lock, showcasing its sleek design, the accompanying mobile application interface, IC cards, and physical keys.

## SETUP AND INSTALLATION

The HEIXSMT HT718 smart door lock is designed for straightforward installation, typically within 15 minutes, without requiring additional drilling for most standard doors.

### 1. Pre-Installation Check:

Before beginning installation, verify your door's compatibility with the lock's dimensions. This lock is compatible with both left and right-handed doors.

- **Door Thickness:** 1-3/8" to 2" (35mm-50mm)
- **Backset:** 2-3/8" (60mm) or 2-3/4" (70mm)
- **Hole Diameter:** 2-1/8" (54mm) or 55/64" (22mm)

# Check Before Purchase

Fits most standard doors thickness from 35 to 55mm



Image: Diagram illustrating door thickness, backset, and hole diameter requirements for the smart lock installation, along with the lock's dimensions.

## 2. Installation Steps:

1. **Prepare the Door:** Ensure the door is clean and the existing hardware is removed.
2. **Install the Deadbolt:** Insert the deadbolt mechanism into the door edge and secure it with screws. Adjust the backset if necessary.
3. **Install the Exterior Assembly:** Place the exterior part of the lock (keypad and handle) onto the door, aligning the spindle with the deadbolt.
4. **Install the Interior Assembly:** Connect the interior part of the lock, ensuring all cables are properly routed and connected. Secure with screws.

5. **Insert Batteries:** Install the required batteries (not included) into the interior assembly.
6. **Test Operation:** Manually test the lock and handle to ensure smooth operation before closing the door.



Image: Step-by-step visual guide for installing the HEIXSMT smart door lock, detailing component placement and securing.

## OPERATING INSTRUCTIONS

### 1. Unlocking Methods:

The HEIXSMT HT718 offers five distinct ways to unlock your door:

- **Fingerprint Unlock:** Place your registered finger on the sensor. The lock will unlock in approximately 0.5 seconds.
- **Passcode Unlock:** Enter your registered passcode on the keypad.
- **APP Control (WiFi):** Use the Tuya WiFi app on your smartphone to remotely unlock the door.
- **IC Card Unlock:** Present a registered IC card to the card reader area on the lock.
- **Physical Key Unlock:** Use one of the provided physical keys as a traditional backup.

# Multiple Ways to Unlock



Image: Visual representation of the five unlocking methods available for the HEIXSMT smart door lock, including fingerprint, passcode, IC card, physical key, and mobile app.

## 2. Fingerprint Quick Unlock:

The lock features an advanced fingerprint sensor with a 99% recognition rate, allowing for quick access in about 0.5 seconds. Ensure your finger is clean and properly placed on the sensor for optimal performance. Always wake up the lock before attempting fingerprint or passcode unlock.

# Fingerprint Quick Unlock

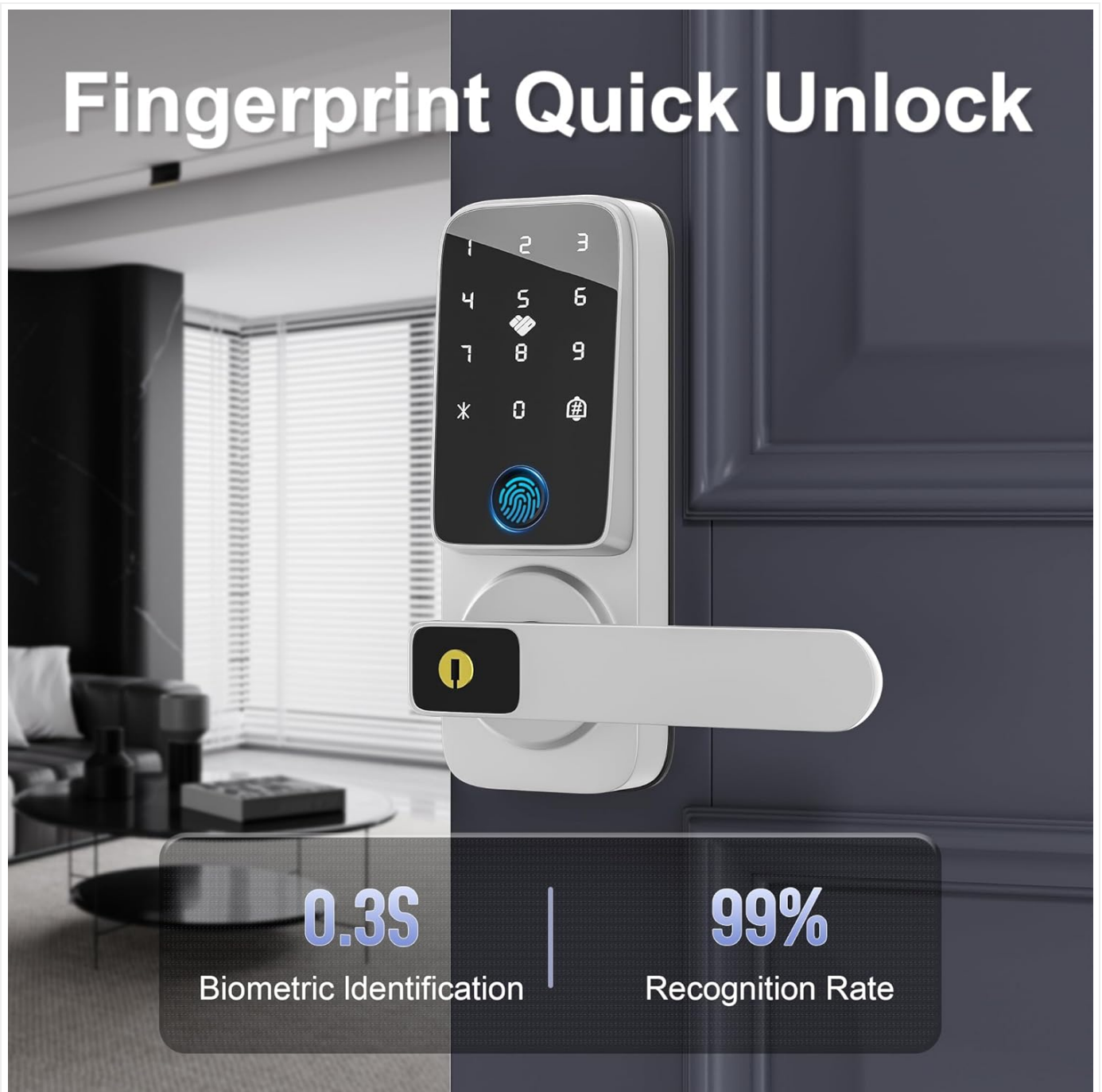


Image: Close-up of the smart lock's fingerprint sensor, highlighting its rapid biometric identification and high recognition accuracy.

### 3. TUYA APP Smart Control:

The Tuya WiFi app provides comprehensive control and monitoring capabilities for your smart lock:

- **Remote Unlock:** Unlock your door from anywhere via the app.
- **Electronic Passwords:** Generate and share temporary or one-time passcodes.
- **Log Records:** View a history of all lock and unlock events.
- **Alarm Prompts:** Receive notifications for security alerts.
- **User Management:** Add, modify, or delete user fingerprints, passcodes, and IC cards.

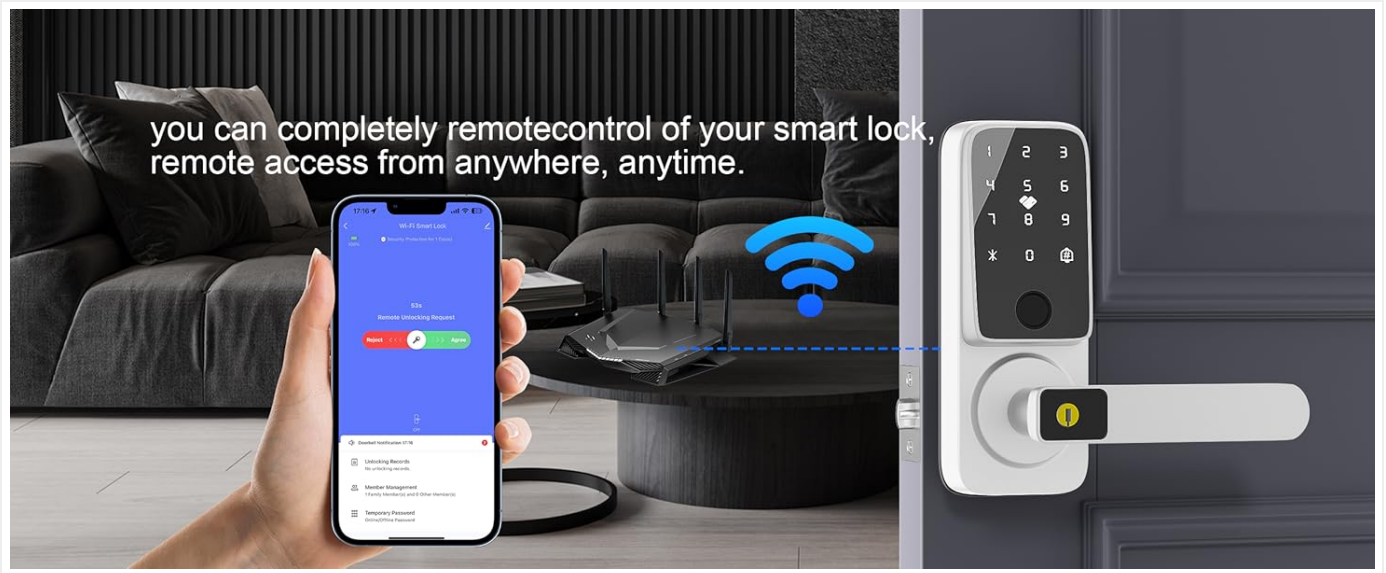


Image: A smartphone displaying the Tuya app's various features for the smart lock, such as viewing unlock records, managing users, generating temporary passcodes, and receiving real-time notifications.

#### 4. Auto-Lock & Anti-Lock:

- **Auto-Lock:** The lock can be configured to automatically lock after a set period (e.g., 5 seconds) once the door is closed. This feature enhances security and convenience.
- **Anti-Lock Function:** A one-key anti-lock function on the backside handle provides an additional layer of privacy and security, preventing external access even with valid credentials. Only administrators can unlock when this feature is active.



Image: The smart lock demonstrating its auto-lock feature, with a graphic indicating the automatic locking mechanism engaging after a set time.

#### 5. Anti-Peeping Passcode:

To enhance security against shoulder surfing, you can enter random digits before or after your actual passcode. The lock will still recognize the correct sequence within the longer string of numbers.

# Share Your Passcodes without Limited



Image: Illustration of the anti-peeping passcode feature, demonstrating how to input additional random digits around the correct passcode to obscure it from onlookers.

## 6. Silent Mode:

The lock can be set to silent mode, which mutes button beeps. This mode is disabled by default after a factory reset. Refer to the app settings for activation.

# Wide Application

It can be applied in various places.



Image: The smart lock depicted in a quiet bedroom setting, illustrating the benefit of its silent mode for undisturbed environments.

## MAINTENANCE

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- **Battery Replacement:** Replace batteries promptly when a low battery alert is indicated. Use high-quality alkaline batteries for optimal performance.
- **Cleaning:** Wipe the lock's exterior with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Fingerprint Sensor Care:** Keep the fingerprint sensor clean and dry. Avoid scratching the surface.
- **Firmware Updates:** Regularly check the Tuya app for available firmware updates to ensure your lock has the latest features and security enhancements.

# Slide Unlock Remotely

Hi, i'm outside of your home



I'll open the door for you.

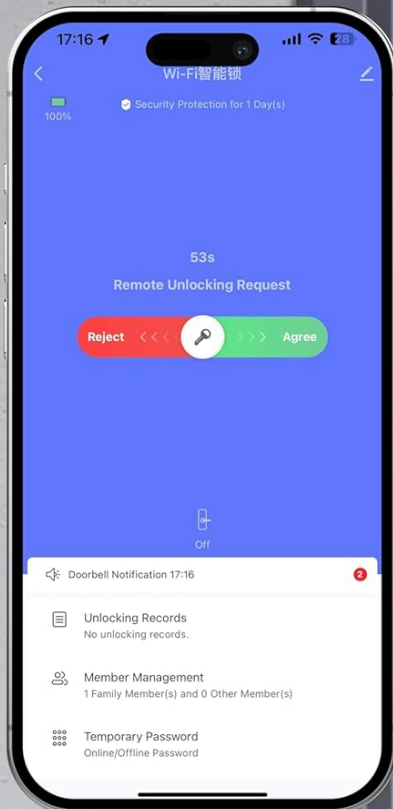


Image: The smart lock showing its emergency power options, including a Type-C port for temporary charging and the use of a physical key when batteries are low.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Lock does not respond.	Low or dead batteries.	Replace batteries. Use the Type-C emergency power port or physical key if batteries are completely drained.
Fingerprint not recognized.	Finger is dirty, wet, or improperly placed. Sensor is dirty. Fingerprint not registered correctly.	Ensure finger and sensor are clean and dry. Try different angles. Re-register fingerprint if issues persist. Wake up the lock before scanning.
Difficulty programming codes/settings.	Incorrect procedure followed. Lock is in "presentation mode" or similar.	Refer to the detailed programming instructions in the Tuya app or the quick start guide. Perform a factory reset if necessary (consult support for specific steps).

Problem	Possible Cause	Solution
Remote unlock not working.	No WiFi connection. App issues.	Ensure the lock is connected to a stable 2.4GHz WiFi network. Check app permissions and update the app to the latest version.
Auto-lock not engaging.	Auto-lock feature is disabled or incorrectly configured.	Verify auto-lock settings in the Tuya app. Ensure the door sensor (if applicable) is functioning correctly.

## SPECIFICATIONS

Feature	Detail
Brand	HEIXSMT
Model Name	HT718
Lock Type	Biometric, Deadbolt
Special Features	Built-in WiFi, Fingerprint, Fob Unlock, Touchscreen
Connectivity Protocol	Wi-Fi
Control Method	App, Push Button, Remote, Touch
Material	Acrylonitrile Butadiene Styrene
Color	Silver (as per current product variant)
Product Dimensions (L x W x H)	9.4 x 8.7 x 3.5 inches
Item Weight	3.57 pounds
Recommended Uses	Home, Garage doors, Side doors, Office doors, Basement doors
Operating Temperature	-20°F to 122°F
Waterproof Rating	IP66

## WARRANTY AND SUPPORT

HEIXSMT provides comprehensive customer support for your smart door lock.

- **Warranty:** The product comes with a 12-month protection period.
- **Customer Service:** 24/7 support is available. For assistance, you can contact HEIXSMT via email or live chat. Refer to the product packaging or the official HEIXSMT website for specific contact details.

