

## SANSUI EEMONITORIPS1K165HZ27V1

# SANSUI 27-inch Gaming Monitor User Manual

Model: EEMONITORIPS1K165HZ27V1

## INTRODUCTION

This user manual provides essential information for the setup, operation, maintenance, and troubleshooting of your SANSUI 27-inch Gaming Monitor. Please read this manual thoroughly before using the product to ensure proper functionality and safety. The SANSUI 27-inch gaming monitor is designed to enhance your visual experience, suitable for both gaming and office environments. It features vibrant colors, seamless connectivity, and eye-caring technologies for extended comfortable use.

## SAFETY INFORMATION

- Always disconnect the power cord from the electrical outlet before cleaning the monitor.
- Do not expose the monitor to rain or moisture to prevent fire or shock hazards.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.
- Place the monitor on a stable, flat surface to prevent it from falling.
- Ensure proper ventilation around the monitor. Do not block ventilation openings.
- Use only the power adapter supplied with the monitor.

## PACKAGE CONTENTS

Please check the package contents upon unboxing:

- SANSUI 27-inch Gaming Monitor
- Power Adapter
- HDMI Cable
- DisplayPort Cable
- User Manual
- Monitor Stand Components

## SETUP

### 1. Assembling the Stand

Attach the base to the stand arm, then secure the assembled stand to the back of the monitor. Ensure all screws are tightened securely.

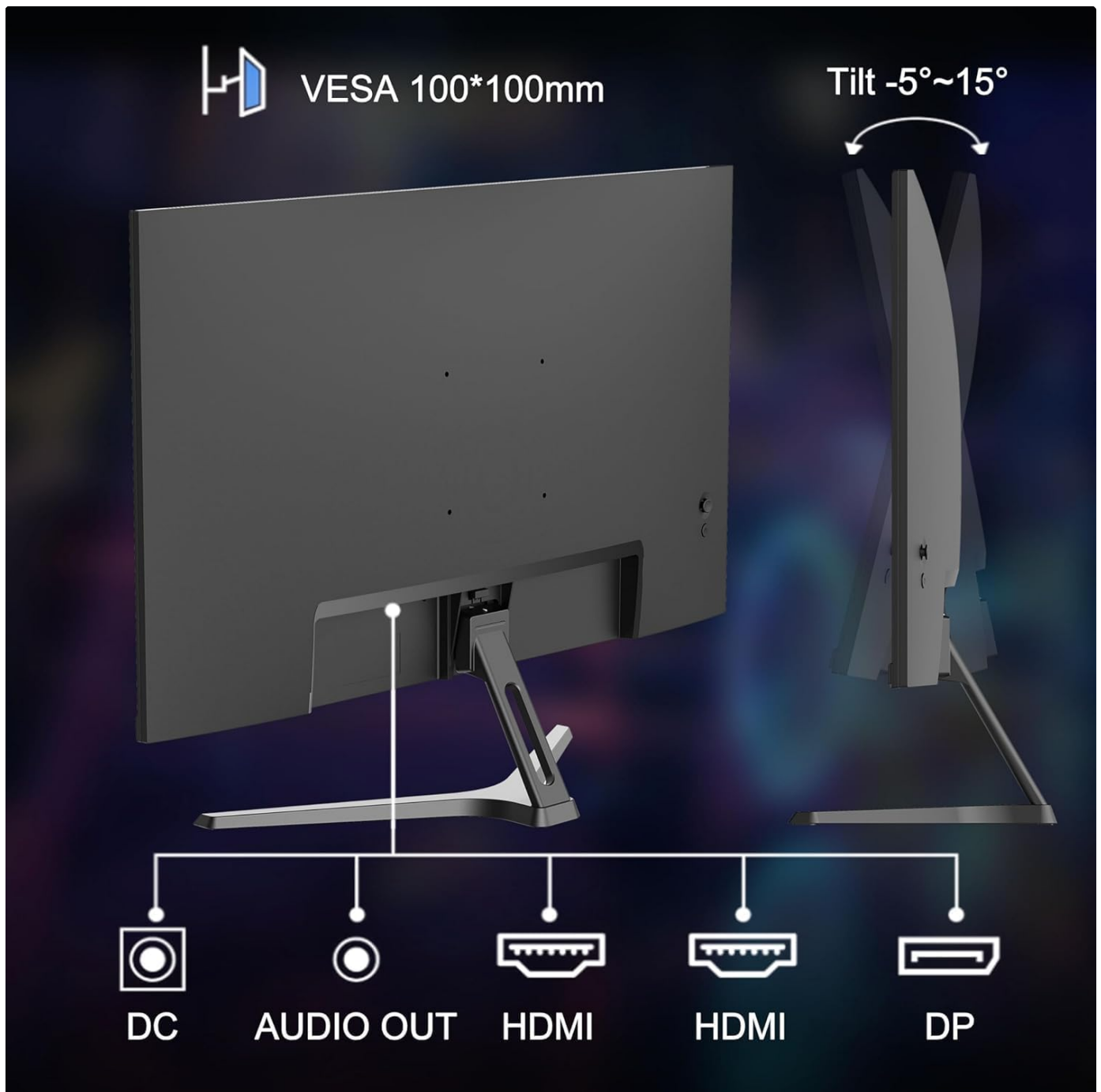


Image: Rear view of the SANSUI monitor, illustrating the VESA mount compatibility and the location of various input ports including DC power, Audio Out, two HDMI ports, and one DisplayPort. The image also shows the adjustable tilt range of the monitor stand.

## 2. Connecting the Monitor

The monitor offers multiple connectivity options:

- **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to your computer's HDMI output.
- **DisplayPort:** Connect one end of the DisplayPort cable to the monitor's DisplayPort and the other end to your computer's DisplayPort output.
- **Audio Out:** Connect external speakers or headphones to the 3.5mm audio out port if desired. The monitor also has built-in speakers.

After connecting the video cable, connect the power adapter to the monitor's DC input and then plug it into a power outlet.

## OPERATING INSTRUCTIONS

### Power On/Off

Press the power button located on the bottom bezel of the monitor to turn it on or off.

## On-Screen Display (OSD) Menu

Use the buttons on the bottom bezel to navigate and adjust settings in the OSD menu. Common settings include:

- **Picture Settings:** Brightness, Contrast, Sharpness, Color Temperature, HDR.
- **Input Select:** Switch between HDMI 1, HDMI 2, and DisplayPort inputs.
- **Audio Settings:** Volume control for built-in speakers or audio out.
- **Gaming Features:** Enable/disable Adaptive Sync, select FPS/RTS modes, adjust response time.
- **Eye Care:** Activate Anti-Bluelight, Anti-glare, and Anti-flicker features.



Image: The SANSUI monitor showcasing exclusive gaming display modes (Racing, RTS, FPS) and demonstrating the effect of Adaptive Sync technology, which eliminates screen tearing and stuttering for a smoother visual experience.





Image: A visual comparison demonstrating the difference between 14ms response time at 60Hz and 1ms response time at 165Hz on the SANSUI monitor, highlighting the improved clarity and reduced motion blur with faster response times.

# ENJOY PERFECT IMAGE QUALITY



**300cd/m<sup>2</sup>**  
Brightness



**16.7M**  
Color Gamut



**100% sRGB**  
Dynamic Contrast



**HDR**  
True Colors



Image: A side-by-side comparison illustrating the enhanced image quality of the SANSUI monitor, showing the difference between HD (1280x720) and Full HD (1920x1080) resolution, along with features like 300cd/m<sup>2</sup> brightness, 16.7M color gamut, 100% sRGB, and HDR for true colors.

## MAINTENANCE

### Cleaning the Monitor

To clean the monitor screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, dampen the cloth with a small amount of non-ammonia, non-alcohol based glass cleaner. Do not spray cleaner directly onto the screen.

To clean the monitor casing, use a soft, dry cloth. Avoid using abrasive cleaners or solvents.

### Storage

If storing the monitor for an extended period, disconnect it from power and store it in a cool, dry place, preferably in its original packaging to protect it from dust and physical damage.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No image on screen	Power cable not connected; Video cable not connected; Incorrect input selected.	Ensure power cable is securely connected. Check video cable connection. Select correct input source via OSD menu.
Image is blurry or distorted	Incorrect resolution; Loose video cable.	Set display resolution to 1920x1080. Reconnect video cable securely.
No sound from speakers	Volume too low; Muted; Incorrect audio output selected on computer.	Increase volume via OSD or computer. Check if muted. Ensure monitor is selected as audio output device on your computer.
Screen flickering or tearing	Adaptive Sync not enabled; Graphics card issues.	Enable Adaptive Sync in the OSD menu. Update graphics card drivers.

## SPECIFICATIONS

Feature	Detail
Screen Size	27 Inches
Resolution	1920x1080 (FHD 1080p)
Refresh Rate	165Hz
Response Time	1ms
Panel Type	IPS
Color Gamut	100% sRGB, 16.7 Million Colors
Brightness	300 cd/m²
Aspect Ratio	16:9
Connectivity	2 x HDMI 2.0, 1 x DisplayPort 1.4, 1 x Audio Out
Built-in Speakers	Yes
VESA Compatibility	100x100mm
Tilt Adjustment	-5° to 15°
Dimensions (LxWxH)	7.65 x 24.08 x 18.38 inches
Weight	11.44 pounds
Model Number	EEMONITORIPS1K165HZ27V1

## WARRANTY AND SUPPORT

Your SANSUI monitor comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. Additionally, a **30-day money-back guarantee** is provided. For any issues, missing accessories, or technical assistance, SANSUI

offers **lifetime technical support**.

For support, please refer to the contact information provided on the SANSUI official website or your purchase documentation.  
When contacting support, please have your model number (EEMONITORIPS1K165HZ27V1) and purchase date ready.

