

UMIDIGI G9 5G

UMIDIGI G9 5G Smartphone User Manual

Model: G9 5G

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your UMIDIGI G9 5G smartphone. Please read this guide thoroughly to ensure proper use and to maximize the device's capabilities.



Image: Front and back view of the UMIDIGI G9 5G smartphone, showcasing its design and camera setup.

2. SETUP

2.1 Package Contents

Before you begin, verify that your package contains the following items:

- 1 x UMIDIGI G9 5G Phone
- 1 x Power Adapter
- 1 x Protective Film (pre-applied)
- 1 x Phone Case
- 1 x SIM Tray Ejector

- 1 x Type-C Cable
- 1 x Quick Start Guide

Image: Contents of the UMIDIGI G9 5G package, including the phone and essential accessories.

2.2 Inserting SIM and TF Cards

The UMIDIGI G9 5G supports dual Nano-SIM cards or one Nano-SIM card and one TF (microSD) card for expandable storage.

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or TF card into the designated slots on the tray. Ensure the cards are correctly oriented.
4. Carefully reinsert the tray into the phone until it is flush with the device body.



Image: Illustration of the dual SIM and TF card slot on the UMIDIGI G9 5G.

2.3 Initial Power On and Setup

1. Press and hold the Power button on the right side of the phone until the UMIDIGI logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. You may transfer data from a previous device during this process using a Type-C to Type-C cable.

3. OPERATING YOUR DEVICE

3.1 Android 14 Operating System

The UMIDIGI G9 5G runs on Android 14, offering enhanced personalization, privacy features, and accessibility. Key features include improved photo quality, customizable themes, and AI-generated wallpapers.

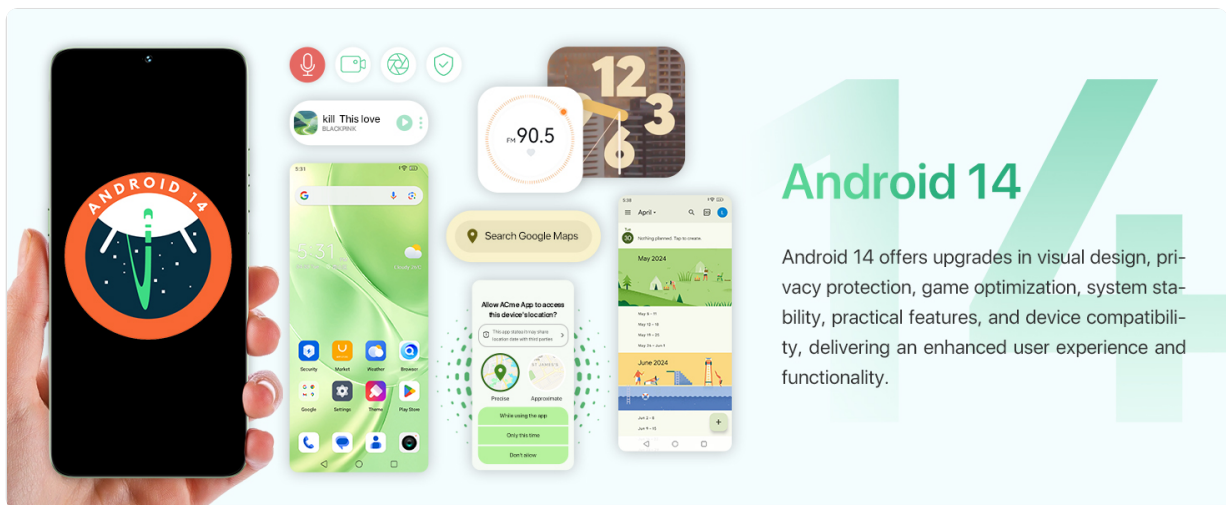


Image: Examples of the Android 14 user interface, highlighting customization and privacy options.

3.2 Display and Interaction

The device features a 6.75-inch HD+ display with a 90Hz refresh rate and a 20:9 aspect ratio for a comfortable viewing experience.



Image: Visual representation of the UMIDIGI G9 5G's display specifications.

3.3 Camera Features

The UMIDIGI G9 5G is equipped with a versatile camera system:

- **50MP Ultra-Clear Main Camera:** For high-resolution photos.
- **8MP Front Camera:** For selfies and video calls.
- **2MP Macro Camera:** For detailed close-up shots.
- **2MP Depth Camera:** For enhanced portrait effects.

Multiple Camera Modes

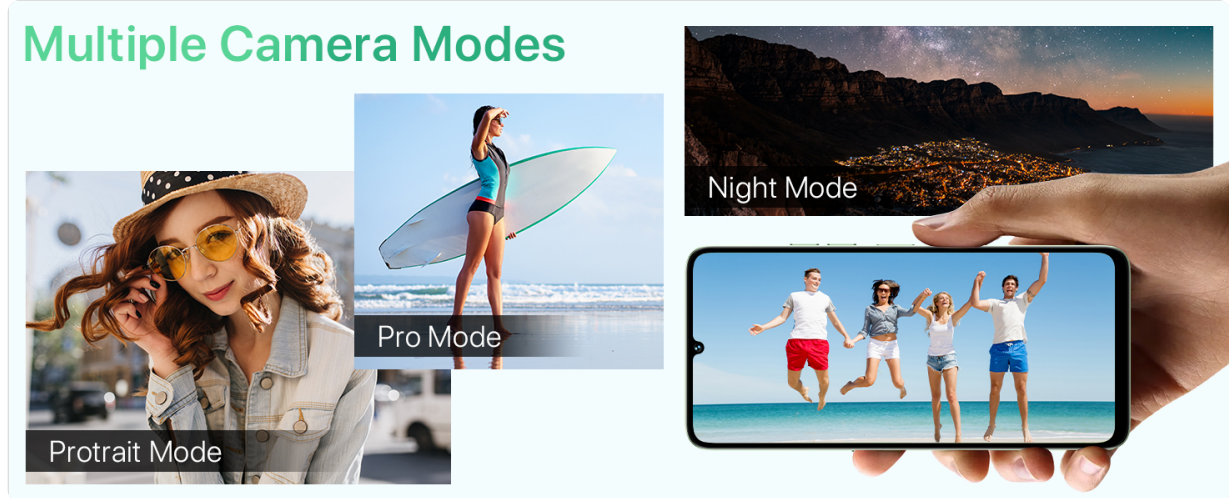


Image: Overview of the UMIDIGI G9 5G camera specifications.

3.4 Memory and Storage

The device comes with 12GB RAM (6GB physical + 6GB virtual) and 128GB internal storage, expandable up to 1TB via a TF card.

3.4.1 Memory Expansion

To expand RAM:

1. Go to "Settings" and find "Memory Expansion".
2. Click "Set RAM extend Size".
3. Select the desired RAM option (e.g., 2GB, 4GB, 6GB).
4. Select "Reboot" to apply the changes. The phone will restart.



Image: Steps for configuring memory expansion on the UMIDIGI G9 5G.

3.5 Battery and Charging

The UMIDIGI G9 5G features a 5000mAh battery and supports 18W fast charging. Use the included 18W PD charger and Type-C cable for optimal charging performance.

Pioneering 5G Signal Advancement Dual 5G & Global Bands

5G SA	N1/2/3/5/7/8/20/28/40/41(38)/66(4)/77(48/78)
5G NSA	N1/2/3/5/7/8/20/28/40/41(38)/66(4)/77(48/78)
4G	FDD : B1/B2/B3/B7/B8/B12(17)/B20/B26 (5/18/19)/B28/B66(B4) TDD: B34/B39/B38/B40/B41F
3G	WCDMA:B1/2/4/5/8
2G	GSM:B2/3/5/8

5G



The diagram shows the internal components of the phone's top section. It includes two SIM slots labeled SIM 1 and SIM 2, and a TF Card slot. A green SIM card is shown in SIM 1, and a yellow SIM card is shown in SIM 2. A green TF Card is shown in the TF Card slot. The phone's internal structure is shown in the background.

***Note :** Support Dual Nano-SIM or 1 Nano-SIM & 1 TF Card

Image: Battery capacity, fast charging, and connectivity options of the UMIDIGI G9 5G.

3.6 Connectivity and Features

- **5G Connectivity:** Supports dual 5G SIM for high-speed network access.
- **GPS Navigation:** Integrated GPS, Glonass, Galileo, and Beidou for accurate positioning.
- **FM Radio:** Built-in FM antenna allows direct listening without headphones (supports speakers and 3.5mm headphone connections).
- **OTG:** On-The-Go functionality for connecting USB devices.
- **3.5mm Headphone Jack:** For traditional audio connections.
- **Hotkey:** Customizable button for quick access to preferred functions.

UMIDIGI G9 5G



The image displays the UMIDIGI G9 5G phone and its accessories. On the left, a list of features is shown with corresponding icons: 3.5mm Headphone Jack, Type-C port, Speaker, Hotkey, SIM Card/TF Card Slot, 8MP Front Camera, 2MP Macro Camera, 50MP Main Camera, 2MP Depth Camera, Rear Flash, Power Button, Volume +/- Keys, and Side Fingerprint Sensor. On the right, the phone is shown next to its accessories: a protective film, a phone case, a power adapter, a SIM tray ejector, and a quick start guide.

- 1 × UMIDIGI G9 5G Phone
- 1 × Protective Film (applied)
- 1 × Phone Case
- 1 × Type-C Cable
- 1 × Power Adapter
- 1 × SIM Tray Ejector
- 1 × Quick Start Guide

Image: Features such as FM Radio and GPS navigation on the UMIDIGI G9 5G.

3.7 Security Features

The UMIDIGI G9 5G offers multiple ways to secure your device:

- **AI Face Unlock:** Unlock your phone instantly using facial recognition.
- **Side Fingerprint Unlock:** A fingerprint sensor integrated into the power button for quick and secure access.

Slim and Lightweight

Make sure you don't feel heavy when using it for a long time.

7.9 mm
Thickness

189 g
Weight



Image: Security features including Face ID and side fingerprint unlock.

4. MAINTENANCE

4.1 Battery Care

- Avoid exposing the phone to extreme temperatures.
- Use only the original or certified charging accessories.
- Do not leave the phone charging for extended periods after it reaches 100%.

4.2 Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body.
- Avoid using harsh chemicals or abrasive materials.
- Keep charging ports and speaker grilles free of dust and debris.

4.3 Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. You can usually find this option in your phone's "Settings" under "System" or "About phone".

5. TROUBLESHOOTING

If you encounter issues with your UMIDIGI G9 5G, try the following common troubleshooting steps:

- **Restart the device:** A simple restart can resolve many minor software glitches.
- **Check network connection:** Ensure Wi-Fi or mobile data is enabled and signal strength is adequate.
- **Clear app cache:** If an app is misbehaving, try clearing its cache in "Settings > Apps".
- **Update software:** Ensure your device is running the latest Android version.
- **Factory reset:** As a last resort, a factory reset can resolve persistent software issues. Back up your data before performing a factory reset.

For more detailed assistance, refer to the "Service Center" application on your phone or contact UMIDIGI customer support.

6. SPECIFICATIONS

Below are the key technical specifications for the UMIDIGI G9 5G smartphone:

Feature	Specification
Model Name	G9 5G
Operating System	Android 14
Processor	UNISOC T765 5G Octa-Core (6nm)
RAM	12 GB (6GB physical + 6GB virtual)
Internal Storage	128 GB
Expandable Storage	Up to 1 TB via TF Card
Display Size	6.75 Inches
Display Resolution	1600 x 720 (HD+)
Refresh Rate	90 Hz
Main Camera	50 MP
Front Camera	8 MP
Macro Camera	2 MP
Depth Camera	2 MP
Battery Capacity	5000 mAh
Charging	18W Fast Charge
Connectivity	5G, Bluetooth, GPS, FM Radio, OTG
SIM Card Support	Dual Nano-SIM or 1 Nano-SIM + 1 TF Card
Audio Jack	3.5 mm
Security	AI Face Unlock, Side Fingerprint Unlock
Dimensions	6.57 x 3.03 x 0.31 inches (7.9mm thickness)
Weight	6.7 ounces (189g)



Image: Details of the UNISOC T765 5G processor powering the UMIDIGI G9 5G.

About UMIDIGI After-Sales Service

Note: After receiving your question, our professional technicians will quickly answer you

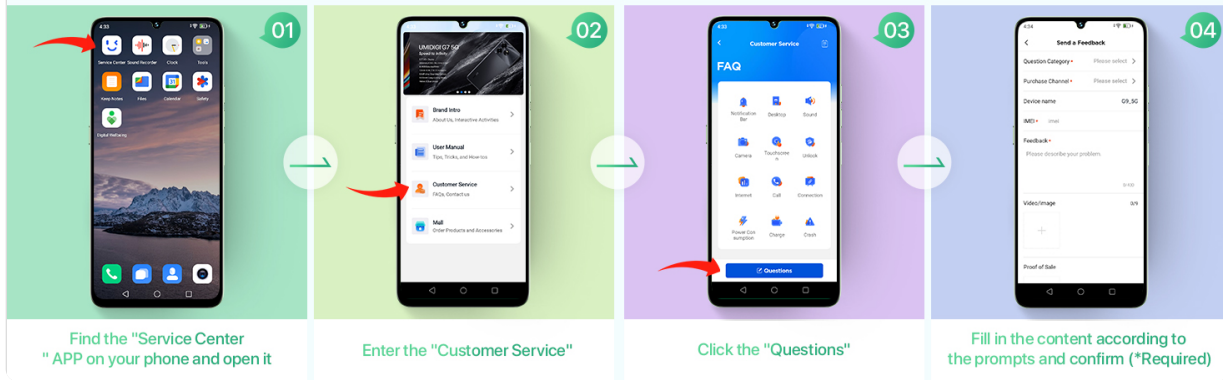


Image: The slim and lightweight design of the UMIDIGI G9 5G.

7. WARRANTY INFORMATION

For specific warranty details regarding your UMIDIGI G9 5G, please refer to the warranty card included in your product packaging or contact the seller directly. Warranty terms and conditions may vary by region and retailer.

8. CUSTOMER SUPPORT

If you require further assistance or have questions about your UMIDIGI G9 5G, you can contact customer support through the following methods:

- **In-App Support:** Open the "Service Center" application on your phone, navigate to "Customer Service," and click on "Questions" to submit your inquiry.
- **Online:** Visit the [UMIDIGI Store](#) page on Amazon and click on "Ask question" in the upper right corner.
- **Order History:** For applicable orders, go to your order history and select the relevant order to contact the seller.

6.75" HD+ 1600×720 Resolution



6.75 inch


20:9

1600×720

450 nits

Image: Steps to access UMIDIGI after-sales support via the Service Center app.

Related Documents - G9 5G

<div>UMIDIGI</div> <div>A9</div> <div>Thanks for choosing UMIDIGI products.</div> <div>www.umidigi.com</div>	<div>UMIDIGI A9 Smartphone User Manual</div> <div>Comprehensive user manual for the UMIDIGI A9 smartphone, covering setup, features, specifications, and safety information.</div>
<div><div><div>BTOTIERE PRINCIPALES</div><div></div><div>19</div></div></div> <div>UMIDIGI G5 Smartphone: User Manual, Features, and Specifications</div> <div>Explore the UMIDIGI G5 smartphone with this comprehensive guide covering button layouts, SIM card installation, network connectivity, camera usage, safety guidelines, and detailed technical specifications.</div>	
<div>UMIDIGI</div> <div>F3</div> <div>MP09HA</div> <div>Thanks for choosing UMIDIGI products.</div> <div>www.umidigi.com</div> <div>Amazon service Email: amazon-service@umidigi.com</div>	<div>UMIDIGI F3 Smartphone User Manual and Specifications</div> <div>Comprehensive guide to the UMIDIGI F3 smartphone, covering specifications, features, setup, connectivity, and safety information. Includes details on cameras, battery, dual SIM, and more.</div>
<div>UMIDIGI</div> <div>A15C</div> <div>MP34</div> <div>Thanks for choosing UMIDIGI products</div> <div>www.umidigi.com</div> <div>Amazon service Email: amazon-service@umidigi.com</div>	<div>UMIDIGI A15C MP34 User Manual and Specifications</div> <div>This document provides comprehensive information on the UMIDIGI A15C MP34 smartphone, including setup, features, specifications, and safety guidelines. Learn how to insert SIM and TF cards, manage dual SIM settings, connect to networks, use the camera, and understand the device's technical details.</div>

<div>UMIDIGI</div> <div>UMIDIGI Power 5</div> <div>Thanks for choosing UMIDIGI products</div> <div>www.umidigi.com</div>	<div>UMIDIGI Power 5 User Guide and Specifications</div> <div>Explore the UMIDIGI Power 5 with this comprehensive guide covering setup, features, specifications, and safety information. Learn how to insert SIM cards, connect to networks, use the camera, and more.</div>
<div>UMIDIGI</div> <div>G5A</div> <div>MP38</div> <div>Thanks for choosing UMIDIGI products</div> <div>www.umidigi.com</div> <div>Amazon service Email:amazon-service@umidigi.com</div>	<div>UMIDIGI G5A Smartphone: User Manual, Specifications, and Features</div> <div>Comprehensive user manual and specifications for the UMIDIGI G5A smartphone, covering setup, features, network connectivity, camera, security, and hardware details. Learn about your UMIDIGI G5A.</div>

Documents - UMIDIGI – G9 5G

UMIDIGI G9 Series Model & Specification				
Model	G9 5G	G9C 5G	G9T 5G	Note 100 5G
Image				
Chipset	Qualcomm Snapdragon 778G	Qualcomm Snapdragon 778G	Qualcomm Snapdragon 778G	Qualcomm Snapdragon 778G
Display	6.78" (17.74") FHD+ LCD, 120Hz	6.78" (17.74") FHD+ LCD, 120Hz	6.78" (17.74") FHD+ LCD, 120Hz	6.78" (17.74") FHD+ LCD, 120Hz
Resolution	2400 x 1080 pixels	2400 x 1080 pixels	2400 x 1080 pixels	2400 x 1080 pixels
Camera	50MP Main Camera, 8MP Ultra-Wide, 2MP Macro	50MP Main Camera, 8MP Ultra-Wide, 2MP Macro	50MP Main Camera, 8MP Ultra-Wide, 2MP Macro	50MP Main Camera, 8MP Ultra-Wide, 2MP Macro
Battery	5000mAh	5000mAh	5000mAh	5000mAh
OS	Android 13	Android 13	Android 13	Android 13
Connectivity	5G, 4G, 3G, 2G	5G, 4G, 3G, 2G	5G, 4G, 3G, 2G	5G, 4G, 3G, 2G
Weight	195g	195g	195g	195g
Dimensions	165.5 x 76.5 x 8.5 mm	165.5 x 76.5 x 8.5 mm	165.5 x 76.5 x 8.5 mm	165.5 x 76.5 x 8.5 mm
Colors	Black, Blue, Green, Purple	Black, Blue, Green, Purple	Black, Blue, Green, Purple	Black, Blue, Green, Purple
Warranty	1 Year	1 Year	1 Year	1 Year

[UMIDIGI G9 and Note 100 Series Smartphone Specifications - June 2024](#)

Detailed technical specifications for UMIDIGI G9 5G, G9C, G9T, G9A, Note 100 5G, Note 100, Note 100C, and Note 100A smartphones, including chipset, display, camera, battery, and connectivity.

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