

## NPET Wireless Keyboard and Mouse

# NPET S21PRO Wireless Gaming Keyboard and Mouse Combo User Manual

Model: Wireless Keyboard and Mouse | Brand: NPET

## 1. PRODUCT OVERVIEW

The NPET S21PRO Wireless Gaming Keyboard and Mouse Combo offers a high-performance 2.4G wireless connection, designed for both gaming and productivity. This combo features dynamic RGB illumination, long-lasting rechargeable batteries, and a durable, ergonomic design for extended use.

- **High-Performance 2.4G Wireless:** Ensures zero-latency responsiveness for intense gaming sessions.
- **Rechargeable Batteries:** Keyboard with 3000mAh and mouse with 500mAh batteries provide extended continuous use.
- **Dynamic RGB Illumination:** Customizable rainbow backlight effects on the keyboard and a captivating 7-color cyclic gradient on the mouse.
- **Military-Grade Durability:** Keys designed to withstand 10 million keystrokes with fade-resistant double-shot ABS keycaps.
- **Ergonomic Design:** Mouse fits palms perfectly with an anti-sweat, non-slip grip for optimal control.



Figure 1.1: NPET S21PRO Wireless Gaming Keyboard and Mouse Combo, showing the keyboard, mouse, and USB receiver.

## 2. SETUP INSTRUCTIONS

### 2.1 Initial Charging

Before initial use, fully charge both the keyboard and mouse for approximately 4 hours. Use a standard USB charging cable (not included) to connect the devices to a power source.

### 2.2 Connecting the Devices

The keyboard and mouse are pre-paired and connect instantly via a single 2.4G USB receiver. Follow these steps:

1. Locate the USB receiver. It is conveniently stored in the base of the mouse. Gently slide open the compartment on the underside of the mouse to retrieve it.
2. Plug the USB receiver into an available USB port on your computer (PC, laptop, or gaming console).
3. Ensure both the keyboard and mouse are powered on. The devices should automatically connect to your computer.
4. If the connection fails, refer to the Troubleshooting section for pairing reset instructions.



Figure 2.1: Location of the USB receiver in the mouse base.



Figure 2.2: The keyboard and mouse connect via a single 2.4GHz USB receiver.

## 3. OPERATING INSTRUCTIONS

### 3.1 Keyboard Functions

The keyboard features various controls for lighting and multimedia:

- **Multimedia Control Knob:** Located on the top right of the keyboard.
  - Click to switch between lighting effects (3 modes).
  - Rotate to change backlight brightness (4 levels).
  - Press and hold to mute/unmute audio (if applicable).
- **Backlight Control (Fn Key Combinations):**
  - **Fn + End:** Cycles through 3 static lighting modes and 2 breathing modes.
  - **Fn + Pg Dn:** Toggles backlight On/Off.
  - **Fn + Up Arrow:** Increases backlight brightness.
  - **Fn + Down Arrow:** Decreases backlight brightness.

- **Fn + Left Arrow:** Decreases backlight speed (for breathing modes).
- **Fn + Right Arrow:** Increases backlight speed (for breathing modes).



Figure 3.1: Multimedia Control Knob for lighting and volume adjustments.



Figure 3.2: Function key combinations for controlling RGB backlight effects and brightness.

### 3.2 Mouse Functions

The mouse features a 7-color cyclic gradient illumination and an ergonomic design for comfortable use.

- **DPI Adjustment:** The mouse typically has a DPI button (often located behind the scroll wheel) to cycle through different sensitivity levels (e.g., 800/1600/2400/3200 DPI).
- **Ergonomic Design:** The mouse is shaped to fit comfortably in the palm, reducing fatigue during long gaming or work sessions. It features an anti-sweat, non-slip grip.

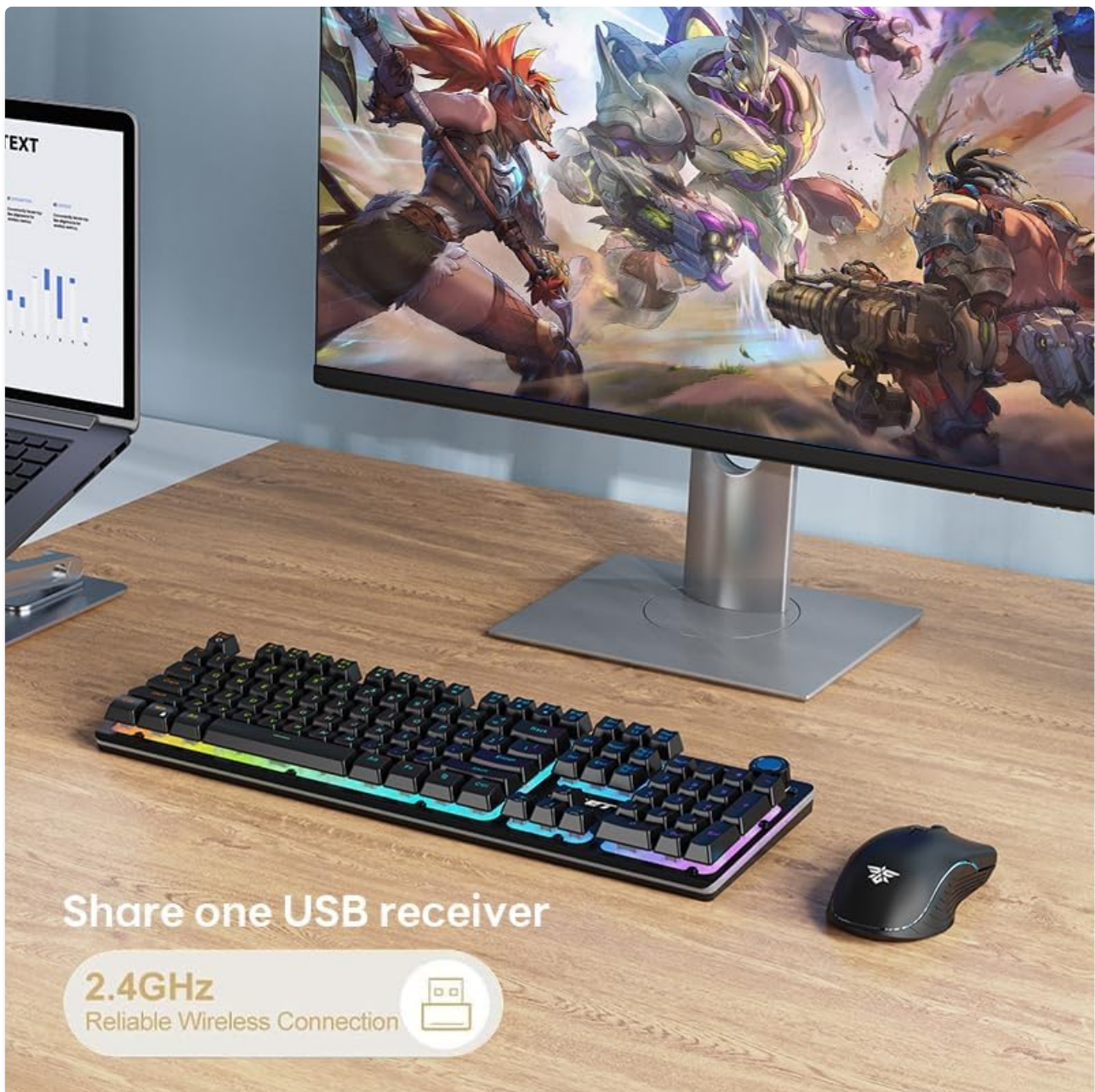


Figure 3.3: Ergonomic design of the keyboard and mouse for comfortable use.

### 3.3 Power Saving Mode

To conserve battery life, the combo automatically enters sleep mode after 8 minutes of inactivity. Press any key on the keyboard or move the mouse to instantly wake the devices.

## 4. MAINTENANCE

### 4.1 Cleaning

To maintain optimal performance and appearance, regularly clean your keyboard and mouse:

- Use a soft, dry cloth to wipe down the surfaces of the keyboard and mouse.
- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaning solution. Ensure no liquid enters the device.
- Use compressed air to remove dust and debris from between the keyboard keys.
- Avoid using harsh chemicals, solvents, or abrasive materials, as these can damage the finish.

## 4.2 Battery Care

To prolong battery life:

- Charge the devices fully before initial use.
- Avoid completely draining the battery frequently.
- Store the devices in a cool, dry place when not in use for extended periods.

## 5. TROUBLESHOOTING

If you encounter issues with your NPET S21PRO combo, refer to the following common solutions:

Problem	Possible Cause / Solution
Keyboard/Mouse not responding	<ul style="list-style-type: none"><li>• Ensure the USB receiver is securely plugged into a working USB port.</li><li>• Check if the keyboard and mouse are powered on.</li><li>• Recharge the keyboard and mouse batteries.</li><li>• Try plugging the USB receiver into a different USB port.</li><li>• <b>Reset Pairing:</b> If the connection fails, you may need to re-pair the devices. Consult the NPET support website or contact customer support for specific pairing reset instructions.</li></ul>
Backlight not working or dim	<ul style="list-style-type: none"><li>• Ensure the backlight is turned on (Fn + Pg Dn).</li><li>• Adjust backlight brightness using Fn + Up/Down Arrow keys or the multimedia knob.</li><li>• Check battery level; low battery can affect backlight performance.</li></ul>
Lag or intermittent connection	<ul style="list-style-type: none"><li>• Ensure the USB receiver is not too far from the keyboard/mouse.</li><li>• Avoid placing the receiver near strong interference sources (e.g., Wi-Fi routers, other wireless devices).</li><li>• Recharge the devices.</li></ul>

If the problem persists after trying these solutions, please contact NPET customer support for further assistance.

## 6. SPECIFICATIONS

Feature	Detail
Model Number	Wireless Keyboard and Mouse
Connectivity Technology	2.4G Wireless
Keyboard Battery Capacity	3000mAh
Mouse Battery Capacity	500mAh
Keyboard Backlighting	RGB (3 modes, 2 breathing, 3 static, 4 brightness levels)

Feature	Detail
Mouse Backlighting	7-color cyclic gradient
Key Durability	10 million keystrokes
Keycap Material	ABS (Double-shot molding)
Compatible Devices	Laptop, Gaming Console, PC
Item Weight	2.35 pounds
Package Dimensions	17.5 x 8.5 x 2 inches
Water Resistance Level	Water Resistant

## 7. WARRANTY AND SUPPORT

### 7.1 Warranty Information

NPET products typically come with a limited warranty covering defects in materials and workmanship. Please refer to the warranty card included with your product or visit the official NPET website for detailed warranty terms and conditions specific to your region and purchase date. Keep your proof of purchase for warranty claims.

### 7.2 Customer Support

For technical support, troubleshooting assistance, or warranty inquiries, please contact NPET customer support through the following channels:

- **Official Website:** Visit the [NPET Store on Amazon](#) for product information and support resources.
- **Email Support:** Check the product packaging or the official website for the dedicated customer support email address.
- **Online Contact Form:** Many manufacturers provide an online contact form on their support page.

When contacting support, please have your product model number (Wireless Keyboard and Mouse) and purchase details ready to expedite the process.