soyes XS18 Pro

soyes Mini Smartphone User Manual

Model: XS18 Pro

1. INTRODUCTION AND OVERVIEW

The soyes Mini Smartphone is a compact and lightweight mobile device designed for ease of portability and essential communication. Featuring a 3.0-inch HD touch screen and running on Android 8.1, it offers core smartphone functionalities in a miniature form factor. This manual provides detailed instructions for setting up, operating, and maintaining your device.

Image: The soyes Mini Smartphone, demonstrating its small size when held in an average hand.

2. WHAT'S IN THE BOX

Please verify that all the following items are included in your product package:

- Mini Smartphone (x1)
- Phone Case (x1)
- Screen Protector (x1)
- Type C Cable (x1)
- Ejection Pin (x1)
- User Manual (x1)

3. SETUP

3.1. SIM Card and Storage Installation

The soyes Mini Smartphone supports dual SIM cards and expandable memory via a TF card (up to 256GB). To install:

1. Locate the SIM card tray on the side of the device.
2. Insert the provided ejection pin into the small hole next to the tray to eject it.
3. Carefully place your Nano-SIM cards and/or TF card into the designated slots on the tray. Ensure correct orientation as indicated on the tray.
4. Gently push the tray back into the device until it clicks into place.

3.2. Initial Power On and Wi-Fi Connection

To power on your device, press and hold the power button located on the side until the screen lights up. Follow the on-screen prompts to complete the initial setup, including language selection and Wi-Fi connection. It is highly recommended to connect to a Wi-Fi network for app downloads and updates, as the device primarily supports 2G/3G cellular networks which may not be sufficient for large data transfers.

4. OPERATING INSTRUCTIONS

4.1. Basic Functions

Navigate the device using the 3.0-inch HD touch screen. The Android 8.1 operating system provides a familiar interface for making calls, sending messages, and browsing the internet. Use the on-screen navigation buttons (Back, Home, Recent Apps) at the bottom of the display.

4.2. Camera Usage

The soyes Mini Smartphone is equipped with a 3MP front camera and a 5MP rear camera. Open the 'Camera' application from the home screen to capture photos and videos. The device also features built-in facial recognition technology for enhanced privacy and unlocking.

Image: Visual representation of the phone's HD dual camera capabilities and face recognition for unlocking.

4.3. App Installation and Usage

Running on Android 8.1, the phone is compatible with most applications available on the Google Play Store, including popular social media and entertainment apps. **Important Note: Due to 2G/3G network limitations, it is strongly recommended to download and update applications via a stable Wi-Fi connection to ensure optimal performance and avoid data transfer issues.**

Powerful Mini Body
8.1 Android Native System

Lightweight and compact body, pure Android system, compatible with various mainstream apps, smooth and fast multitasking operation, easy to meet daily needs.

⚠ Note: This device only supports 2G/3G networks, which may be unable to handle app downloads. Please download the app via Wi-Fi.

Image: The phone's interface showing various compatible applications, highlighting its Android native system.

4.4. Charging the Device

The soyes Mini Smartphone features a Type-C charging port and supports fast charging. Connect the provided Type-C cable to the phone's charging port and the other end to a compatible power adapter. The battery indicator on the screen will show charging status.

3G Network Dual Card Dual Stanby

Dual SIM Card Slots

TF Card Slot (256GB Max)

Charge Faster

Image: The phone being charged via its Type-C port, illustrating its fast charging capability.

5. MAINTENANCE

To ensure the longevity and optimal performance of your soyes Mini Smartphone, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Protection:** Always use the provided phone case and screen protector to guard against scratches and minor impacts.
- **Temperature:** Avoid exposing the device to extreme temperatures (hot or cold) or direct sunlight for prolonged periods.
- **Moisture:** Keep the device dry. Do not immerse it in water or expose it to excessive humidity.
- **Battery Care:** Avoid completely draining the battery frequently. Charge the device regularly, but do not overcharge for extended periods.

6. TROUBLESHOOTING

If you encounter issues with your soyes Mini Smartphone, refer to the following common troubleshooting

steps:

- **Device Not Responding:** If the device freezes or becomes unresponsive, press and hold the power button for approximately 10-15 seconds to force a restart.
- **Cannot Connect to Wi-Fi:** Ensure Wi-Fi is enabled in settings. Restart your Wi-Fi router and the phone. Verify the Wi-Fi password is correct.
- **Slow Performance:** Close unnecessary background applications. Clear cache from apps and device storage. Consider uninstalling rarely used apps.
- **Battery Draining Quickly:** Reduce screen brightness. Disable unused features like Bluetooth or Wi-Fi when not in use. Limit background app activity.
- **Network Issues (Calls/SMS):** Ensure your SIM card is properly inserted and activated. Check if your SIM card supports the 2G GSM 850/900/1800/1900 and 3G WCDMA B1/B2/B5/B8 frequencies. Contact your carrier if issues persist.

For persistent issues not resolved by these steps, please contact customer support.

7. SPECIFICATIONS

Feature	Detail
Product Dimensions	3.7 x 1.8 x 0.5 inches
Item Weight	3.35 ounces (95 Grams)
Model Number	XS18 Pro
Operating System	Android 8.1
Screen Size	3.0 Inches HD Touch Screen
Resolution	1920 x 1080
RAM Memory Installed Size	2GB
Memory Storage Capacity	16 GB (Expandable via TF Card)
Front Camera	3MP
Rear Camera	5MP
Processor	Quad-Core
Battery Power Rating	2000 mAh Lithium Ion (included)
Charging Port	Type-C (Fast Charging Supported)
Cellular Technology	3G (2G GSM 850/900/1800/1900, 3G WCDMA B1/B2/B5/B8)
Wireless Carrier	Unlocked
Connectivity Technologies	Bluetooth, USB, Wi-Fi
Special Features	Dual SIM, Expandable Memory, Internationally Sourced, Stereo Speakers, Face Recognition

Feature	Detail
Audio Jack	No headphone jack
Color	Pink

8. WARRANTY AND SUPPORT

This product is manufactured by Shenzhen SOYES Premium Technology limited. For warranty information, technical support, or service inquiries, please refer to the contact details provided on the product packaging or the official soyes website. Keep your purchase receipt for warranty claims.