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› Sawgrass SG1000 Sublimation Printer Instruction Manual

## Sawgrass 1000N BNDL

# Sawgrass SG1000 Sublimation Printer Instruction Manual

Model: 1000N BNDL

Brand: Sawgrass

## 1. INTRODUCTION

The Sawgrass SG1000 printer is designed for professional-grade sublimation printing, enabling the creation of custom products such as t-shirts, drinkware, signage, and promotional items. This printer is an ideal solution for small businesses and home-based entrepreneurs who require vibrant, high-definition results. It offers desktop-friendly dimensions while supporting media up to 11" x 17", with an optional bypass tray for prints up to 13" x 51".

The Sawgrass SG1000 Sublimation Printer Starter Bundle includes the professional dye-sublimation printer, SubliJet UHD Inks, and TruePix Sublimation Paper. It features Wi-Fi connectivity and is engineered for durability and long-term use, making it suitable for hobbyists, entrepreneurs, and scaling businesses.

## 2. SETUP

Follow these steps to set up your Sawgrass SG1000 printer:

1. **Unbox the Printer:** Carefully remove all packaging materials and protective films from the printer.
2. **Install Sawgrass Inks:** Open the ink cartridge cover and insert the SubliJet UHD ink cartridges (cyan, magenta, yellow, black) into their corresponding slots. Ensure they click into place.
3. **Download Print Utility:** Access the MySawgrass platform online to download and install the Sawgrass Print Utility software on your computer. This software is essential for precise color accuracy and print management.



## Innovative Inks

Formulated for superior reliability & performance.



Small-batch inks  
made in the USA



Resistant to  
fading



No mess, no stress  
ink cartridges



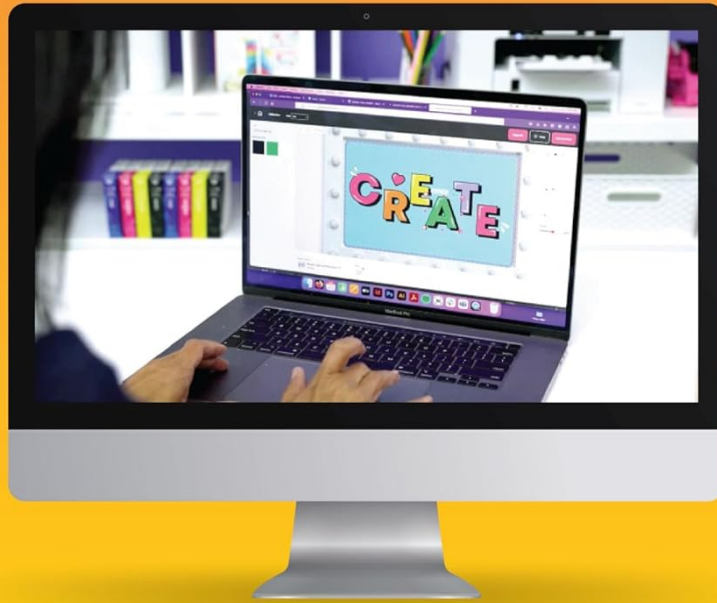
Superior color accuracy  
and vibrancy

Figure 2.1: Installing SubliJet UHD Ink Cartridges.

After physical setup, create a MySawgrass account to access design tools and manage your printer. This platform helps streamline your sublimation workflow.

# MySAWGRASS™

We make sublimation simple. Our all-in-one platform brings you everything you need in one place.



Easy-to-use  
Design Tool



Precision Print  
Software



Free Selling  
Features



Like-minded  
Community

Figure 2.2: MySawgrass Platform Interface.

### 3. OPERATING

The Sawgrass SG1000 is designed for user-friendly operation, producing high-quality color prints. It supports media sizes up to 11" x 17" and can be expanded with a bypass tray for larger prints up to 13" x 51".

To print, ensure your design is ready in the MySawgrass platform or your preferred design software. Use the Sawgrass Print Utility to manage color profiles and print settings for optimal results. The printer is equipped with Wi-Fi connectivity for flexible placement and use.



Figure 3.1: Sawgrass SG1000 Printer with accessories.

The printer's maximum color print resolution is 1200 x 1200 dpi, ensuring sharp and vibrant output for various sublimation projects.



## A World of Possibility

Explore the 1,000s of products you can create with your Sawgrass all-in-one system.

Figure 3.2: Examples of products created with sublimation.

## 4. MAINTENANCE

The Sawgrass SG1000 features print head auto-maintenance to ensure smooth operation and prevent clogging. Keeping the printer powered on and plugged in allows it to perform regular self-cleaning cycles, which includes cleaning the nozzles automatically.

### Ink Cartridge Tips:

- **Low Ink:** If the LCD screen displays a "Low Ink" message, it indicates that at least 10% of that color ink remains. This is a good opportunity to consider purchasing replacements, though immediate change is not required until a "Replace Ink" or "Depleted Ink" message appears.
- **Replace Ink or Depleted Ink:** This message prompts you to replace the ink cartridge. Printing is disabled as a safety measure until the affected cartridges are swapped out to protect the printer. Replacing cartridges is a straightforward process.

# Starter Ink Cartridge Tips

Since starter cartridges contain less ink, you will see the following 2 messages on the LCD screen sooner.

## Low Ink

It simply indicates that you still have at least 10% of that color ink left. It's a good opportunity to start thinking about purchasing replacements, although you won't need to change them until the LCD displays the replace ink or depleted ink message.

## Replace Ink or Depleted Ink

This message prompts you to replace ink cartridges. You only need to swap out the affected colors before you can continue printing. As a safety measure, printing is disabled until the ink cartridges are replaced to protect your Sawgrass printer.

Figure 4.1: Understanding Ink Level Messages.

## 5. TROUBLESHOOTING

While the Sawgrass SG1000 is generally reliable, users may occasionally encounter issues such as "low ink" warnings or lines appearing in prints. These are common for sublimation printers and can often be resolved with simple steps.

- **"Low Ink" Warning:** As mentioned in the maintenance section, this indicates ink levels are getting low but not critically depleted. You can continue printing until a "Replace Ink" message appears.
- **Lines in Prints / Print Quality Issues:** If you notice lines or imperfections in your prints, performing a nozzle cleaning or other print head maintenance procedures can often resolve the issue. The printer's automatic maintenance functions typically prevent these, but manual intervention may be needed occasionally.
- **Software Glitches:** Some users have reported occasional software glitches after updates. Ensure your Sawgrass Print Utility and MySawgrass platform are updated to the latest versions. If issues persist, try reinstalling the software.

For persistent issues, refer to the online resources available through the MySawgrass platform or contact Sawgrass support.

## 6. SPECIFICATIONS

Feature	Detail
Brand	Sawgrass
Model Name	SG1000 Printer Bundle
Printing Technology	Dye Sublimation
Connectivity Technology	Wi-Fi
Printer Output	Color
Maximum Media Size	11 x 17 inch (up to 13" x 51" with bypass tray)
Maximum Color Print Resolution	1200 x 1200 dpi
Included Components	Paper, Inkjet Cartridges
Ink Color	Cyan, Magenta, Yellow, Black
Product Dimensions	17.25 x 15.75 x 8.5 inches
Item Weight	36.3 pounds

## 7. WARRANTY & SUPPORT

The Sawgrass SG1000 Sublimation Printer comes with a **2-year warranty**. Additionally, Sawgrass provides **lifetime education and support** to assist users with their sublimation journey.

Users can access a wealth of resources through the MySawgrass platform, which includes tutorials, workshops, and a

knowledge base to help with design, printing, and general usage. For direct assistance, contact Sawgrass customer support.

# Lifetime Education & Support

Formulated for superior reliability & performance.



Live  
Onboarding  
Sessions



Lifetime  
Support



Blogs,  
Workshops &  
Tutorials



Sawgrass  
Academy



Figure 7.1: Sawgrass Lifetime Education & Support.