

## Aiwa AWS-EB-04-W

# AIWA AWS-EB-04-W Earbuds Instruction Manual

Model: AWS-EB-04-W | Brand: Aiwa

## 1. INTRODUCTION

Welcome to the instruction manual for your new AIWA AWS-EB-04-W Earbuds. This guide provides essential information on how to set up, operate, maintain, and troubleshoot your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.

## 2. PRODUCT OVERVIEW

### 2.1 Components Included

- 1 Pair of AIWA AWS-EB-04-W Earbuds
- 1 Charging Case
- 1 USB-C Charging Cable
- 2 Pairs of Replacement Ear Tips (Small and Large)

### 2.2 Key Features

- **High-Definition Sound:** Equipped with a composite diaphragm and neodymium drivers for rich bass and clear mids and highs.
- **Active Noise Cancellation (ANC):** Reduces ambient noise by up to -23 dB for an immersive audio experience.
- **Ambient Mode:** Allows you to hear your surroundings without removing the earbuds.
- **Enhanced Voice for Calls (ENC):** Features 4 integrated microphones for clear voice capture during calls and video conferences.
- **Extended Battery Life:** Up to 26 hours of total playback (6 hours from earbuds + 20 hours from charging)

case).

- **Low Latency:** Provides near-instantaneous audio with only 47ms latency, ideal for gaming and video.
- **IPX4 Protection:** Resistant to sweat and splashes, suitable for workouts and outdoor activities.
- **Bluetooth 5.4:** Ensures a fast, stable, and energy-efficient wireless connection.
- **Voice Assistant Integration:** Compatible with popular voice assistants like Siri, Alexa, and Google Assistant.

## 2.3 Product Visuals



Figure 2.3.1: AIWA AWS-EB-04-W Earbuds and Charging Case in White.



Figure 2.3.2: Internal components illustrating high-definition sound technology.



Figure 2.3.3: Active Noise Cancellation (ANC) in action, blocking external sounds.

## MODO AMBIENTE

Ouçã as pessoas e o mundo ao seu redor sem precisar tirar os fones



## ENC + 4 MICROFONES

Voz mais nítida e mais clara durante chamadas e videoconferências

Figure 2.3.4: Ambient Mode allows hearing surroundings without removing earbuds.



## BATERIA DE ATÉ 26 HORAS\*

Curta suas playlists por muito mais tempo!

6h nos fones

20h de recarga no case



(\*) A duração real da bateria varia de acordo com as configurações ou condições de uso específicas do dispositivo.

Figure 2.3.5: Up to 26 hours of battery life with the charging case.



## MODO BAIXA LATÊNCIA

Sincronia perfeita entre imagem e som, ideal para quem ama se aventurar nos jogos!



Figure 2.3.6: Low Latency mode for synchronized audio and video, ideal for gaming.

## PROTEÇÃO IPX4:

Resistente ao suor e a respingos de água



**awa**

Figure 2.3.7: IPX4 water resistance, protecting against sweat and splashes.

 **Bluetooth**  
V5.4

Conexão super-rápida,  
mais estável e com menor  
consumo de energia



## ASSISTENTE DE VOZ

Compatível com Siri,  
Alexa e Google Assistente

Figure 2.3.8: Bluetooth 5.4 for stable connection and voice assistant integration.



Figure 2.3.9: Physical dimensions and weight of the earbuds and charging case.

## 3. SETUP

### 3.1 Charging the Earbuds and Case

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the USB-C charging cable to the charging port on the case and plug the other end into a compatible USB power source (e.g., wall adapter, computer USB port).
3. The indicator lights on the case will show the charging status. A full charge typically takes approximately 1.5 to 2 hours for the case and earbuds.

### 3.2 Pairing with a Device

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices and select "AIWA AWS-EB-04-W" from the list.
5. Once connected, the LED indicator on the earbuds will stop flashing, and your device will confirm the connection.
6. If pairing fails, close the case, wait a few seconds, and repeat the steps.

### 3.3 Fitting the Earbuds

For optimal sound quality and comfort, choose the ear tips that best fit your ears. The earbuds come with small, medium (pre-installed), and large ear tips. Gently insert the earbuds into your ear canal and twist slightly to secure them.

## 4. OPERATING INSTRUCTIONS

The AIWA AWS-EB-04-W Earbuds feature touch controls on each earbud. The following table outlines common operations:

Function	Action (Left Earbud)	Action (Right Earbud)
Power On	Open charging case lid (auto-on) or long press touch area for 3 seconds.	
Power Off	Place earbuds back into charging case and close lid (auto-off) or long press touch area for 5 seconds.	
Play/Pause Music	Single tap	Single tap
Next Track	Double tap	Double tap
Previous Track	Triple tap	Triple tap
Volume Up	N/A	Long press
Volume Down	Long press	N/A
Answer/End Call	Single tap	Single tap
Reject Call	Long press	Long press
Switch ANC/Ambient Mode	Press and hold for 2 seconds	Press and hold for 2 seconds
Activate Voice Assistant	Quadruple tap	Quadruple tap

## 5. MAINTENANCE

### 5.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Use a cotton swab to gently clean the ear tips and mesh grilles to remove earwax or debris.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure the charging contacts on both the earbuds and the case are clean and dry.

### 5.2 Storage

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store the product in a cool, dry place, away from direct sunlight and extreme temperatures.

### 5.3 Battery Care

- To preserve battery life, charge the earbuds and case regularly, even if not used frequently.
- Avoid fully discharging the battery for extended periods.

## 6. TROUBLESHOOTING

If you encounter issues with your AIWA AWS-EB-04-W Earbuds, please refer to the following common solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Earbuds not pairing	Bluetooth off on device, earbuds not in pairing mode, interference.	Ensure Bluetooth is on. Place earbuds in case, close, then reopen. Try pairing again. Move closer to device.
No sound from one earbud	Low battery, earbud not connected, debris blocking speaker.	Charge both earbuds. Re-pair. Clean earbud speaker mesh.
Sound cutting out/poor connection	Distance from device, interference, obstacles, low battery.	Reduce distance to device. Avoid physical barriers. Charge earbuds. Reset earbuds.
Earbuds not charging	Improper placement, dirty contacts, faulty cable/charger.	Ensure earbuds are correctly seated. Clean charging contacts. Try a different USB-C cable and power source.
Touch controls unresponsive	Temporary software glitch, dirty touch sensor.	Clean the touch sensor area. Place earbuds in case, close, then reopen to reset.

## 6.1 Factory Reset

If issues persist, a factory reset may resolve them. The exact reset procedure may vary, but a common method involves:

1. Place both earbuds into the charging case.
2. Keep the lid open.
3. Press and hold the function button on the charging case (if available) or the touch areas on both earbuds simultaneously for approximately 10-15 seconds until the indicator lights flash rapidly, then turn off.
4. Close the case, then reopen it. The earbuds should now be reset and ready for a new pairing.

## 7. SPECIFICATIONS

Feature	Specification
Model	AWS-EB-04-W
Connectivity Technology	Wireless (Bluetooth 5.4)
Manufacturer	AIWA
Battery Life (Earbuds)	Up to 6 hours
Battery Life (Total with Case)	Up to 26 hours
Water Resistance Rating	IPX4 (Sweat and Splash Resistant)
Microphones	4 (for ENC)
Low Latency Mode	47ms
Audio Codecs	AAC, SBC
Earbud Weight	9g (each)

Feature	Specification
Case Weight	41g
Earbud Dimensions (approx.)	2.3 cm x 2.4 cm x 3.3 cm
Case Dimensions (approx.)	5.5 cm x 2.6 cm x 5.8 cm

## 8. WARRANTY AND SUPPORT

### 8.1 Manufacturer's Warranty

The AIWA AWS-EB-04-W Earbuds come with a **12-month manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

### 8.2 Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Aiwa store or contact their customer service through the details provided on their website.

You can find more information and support at the [Official Aiwa Store on Amazon](#).