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> Soundcore R50i NC Wireless Bluetooth Earphones User Manual

## Anker A3959H11

# Soundcore R50i NC Wireless Bluetooth Earphones User Manual

Model: A3959H11

## INTRODUCTION

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This manual provides comprehensive instructions for the safe and effective use of your Soundcore R50i NC Wireless Bluetooth Earphones. Please read this manual thoroughly before using the product and retain it for future reference.

The Soundcore R50i NC earphones feature advanced noise cancelling, powerful bass, extended playtime, and a versatile charging case that doubles as a phone stand. Designed for comfort and clarity, they offer an immersive audio experience with clear call quality.

## PACKAGE CONTENTS

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- Soundcore R50i NC Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- Ear Tips (Various Sizes)
- User Manual (This document)
- Safety Card

## SETUP

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### Charging the Earphones and Case

Before first use, fully charge the earphones and the charging case. Connect the provided USB-C cable to the charging port on the case and a power source. The LED indicator on the case will show charging status.



Image: Soundcore R50i NC Earbuds and Charging Case. The image displays the black Soundcore R50i NC earbuds and their matching black charging case, illustrating the product's primary components.

### **Pairing with Your Device**

1. Open the charging case. The earphones will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "Soundcore R50i NC" in the list of available Bluetooth devices and select it to connect.
4. Once connected, a voice prompt will confirm successful pairing.

If pairing fails, place the earbuds back into the case, close the lid, and then reopen it to re-enter pairing mode. Ensure your device's Bluetooth is on and within range.

## OPERATING INSTRUCTIONS

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### Wearing the Earphones

Choose the ear tips that provide the best fit for optimal sound quality and noise cancellation. Insert the earphones into your ear canals and gently twist them to secure a comfortable and snug fit.

### Controls

The Soundcore R50i NC earphones feature touch controls on each earbud. Specific functions can be customized via the Soundcore app.

Action	Function
Single Tap (Left/Right)	Play/Pause, Answer/End Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Press and Hold (Left/Right)	Switch Noise Cancelling Modes (ANC/Transparency/Normal)
Triple Tap (Left/Right)	Activate Voice Assistant

### Noise Cancelling and Transparency Modes

The Soundcore R50i NC features an advanced noise cancelling system that blocks up to 42dB of external noise. It also includes an adaptive technology that automatically adjusts the noise cancellation level. Switch to Transparency mode to hear your surroundings without removing the earphones.

# GÜÇLÜ VE AKILLI GÜRÜLTÜ ENGELLEME

Ortama uyum sağlar, gürültüyü  
42dB'ye kadar azaltır.

↓ 42dB



Image: Soundcore R50i NC Noise Cancelling. This graphic illustrates the active noise cancellation feature, showing sound waves being reduced by the earbud, with a prominent "42dB" indicating the noise reduction capability.

## Using the Charging Case as a Phone Stand

The charging case is designed with a convenient back panel that can be opened to serve as a phone stand. This allows you to watch videos or make video calls hands-free.

# 2'Sİ 1 ARADA TASARIM

Birleşik şarj kabı ve telefon standı.



Image: Soundcore R50i NC 2-in-1 Case and Phone Stand. The image shows the Soundcore R50i NC charging case with its lid open, holding a smartphone upright, demonstrating its dual functionality as a phone stand.

## Soundcore App

Download the Soundcore app for additional features, including:

- Customizing touch controls
- Adjusting noise cancelling levels (5 levels) and modes (3 modes)
- Accessing 22 custom EQ options and creating personalized audio profiles
- Activating 3D Sound environmental effects
- Firmware updates

## MAINTENANCE

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### Cleaning

- Regularly clean the earphones and charging case with a soft, dry, lint-free cloth.
- Remove ear tips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Do not use abrasive cleaners or solvents.

### Storage

When not in use, store the earphones in their charging case to protect them and ensure they remain charged.

### Battery Care

- Avoid exposing the product to extreme temperatures (hot or cold).
- Charge the earphones regularly, even if not in frequent use, to maintain battery health.
- The earphones offer up to 10 hours of playtime on a single charge and up to 45 hours with the charging case. A 10-minute fast charge provides 2 hours of playback.

# UZUN SÜRELİ OYNATMA SÜRESİ



**Tek Şarjla 10 Saat Şarj Kılıfıyla 45 Saat**

Image: Soundcore R50i NC 45 Hours Playtime. This image highlights the extended battery life of the Soundcore R50i NC, prominently displaying "45 SAAT" (45 Hours) and indicating 10 hours on a single charge and 45 hours with the charging case.

## Water Resistance

The Soundcore R50i NC earphones are rated IP54, meaning they are protected against dust ingress and splashing water from any direction. They are not designed for submersion in water.

## TROUBLESHOOTING

Problem	Solution
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Problem	Solution
Earphones not pairing	Ensure earphones are charged. Place them back in the case, close, then reopen to re-enter pairing mode. Check Bluetooth on your device. Try forgetting the device in your Bluetooth settings and re-pairing.
No sound from one earbud	Check battery level of both earbuds. Try resetting the earphones (refer to Soundcore app or online support for specific reset instructions).
Poor sound quality	Ensure ear tips provide a snug fit. Clean ear tips and earbud nozzles. Move closer to your audio device to reduce interference.
Noise cancelling not effective	Ensure ear tips provide a good seal. Check noise cancelling mode in the Soundcore app.
Charging case not charging phone properly	Ensure the phone is placed correctly and is not larger than 6.5 inches for vertical stability. Check the case's battery level.

## SPECIFICATIONS

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- **Model Name:** R50i NC
- **Model Number:** A3959H11
- **Brand:** Anker / Soundcore
- **Connectivity:** Wireless, Bluetooth 5.4
- **Noise Control:** Active Noise Cancellation (up to 42dB), Adaptive ANC
- **Drivers:** 10mm Dynamic Drivers with BassUp Technology
- **Playtime (Earbuds):** Up to 10 hours (single charge)
- **Total Playtime (with Charging Case):** Up to 45 hours
- **Fast Charging:** 10 minutes charge for 2 hours playtime
- **Microphones:** 4 AI-supported microphones for clear calls
- **Water Resistance:** IP54
- **Charging Case Features:** 2-in-1 design (charging case and phone stand)
- **App Support:** Soundcore App (custom EQ, ANC modes, controls)
- **Color:** Black
- **Material:** Plastic
- **Package Dimensions:** 12.2 x 11 x 3.8 cm
- **Weight:** 120 g (Package)
- **First Available:** 10 November 2024

## WARRANTY AND SUPPORT

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Soundcore products are backed by a limited warranty. For detailed warranty information, please refer to the warranty card included in your package or visit the official Soundcore website.

For technical support, frequently asked questions, or to download the Soundcore app, please visit:

- [Soundcore Support Website](#)
- [Contact Soundcore Customer Service](#)

Please have your product model number (A3959H11) and purchase information ready when contacting support.

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