

Flaygo GM-362T

Flaygo GM-362T Hearing Aids for Seniors - User Manual

Model: GM-362T | Brand: Flaygo

1. INTRODUCTION

The Flaygo GM-362T Hearing Aids are designed to provide sound amplification and clarity for individuals experiencing hearing loss. These devices incorporate a 16-channel digital chip with intelligent noise reduction and whistling suppression technology to enhance the listening experience. They feature a lightweight, ergonomic design for comfortable wear and offer simple one-button operation with extended battery life.



Image 1.1: Overview of Flaygo GM-362T Hearing Aids highlighting key features.

2. WHAT'S IN THE BOX

Please verify that all the following items are included in your product package:

- 2 x Hearing Aids
- 1 x Recharge Case
- 1 x Product Box

- 1 x User Guide
- 1 x Operation Guide
- 6 x Pairs of Domes (various sizes)
- 1 x Type-C Data Cable
- 2 x Cleaning Brushes
- 1 x Wiping Pad



Image 2.1: Contents included in the Flaygo GM-362T Hearing Aids package.

3. SETUP INSTRUCTIONS

3.1 Initial Charging

Before first use, fully charge the hearing aids and their charging case. The charging case features a USB-C port for fast charging.

1. Connect the provided Type-C data cable to the charging case and a compatible USB power adapter (not included).
2. Place the hearing aids into their respective slots in the charging case.
3. Allow approximately 2 hours for a full charge. The charging case can provide up to 4 full charges for the hearing aids, offering a total of up to 80 hours of use.



Image 3.1: Charging the Flaygo GM-362T Hearing Aids and charging case.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

The hearing aids are designed for simple one-button operation. Refer to the 'Operation Guide' included in your package for specific power control instructions.

4.2 Volume Adjustment

The device features four adjustable volume levels to suit different listening environments. Use the single control button to cycle through these levels:

1. Press the control button briefly to increase the volume level.
2. Continue pressing to cycle through the four available volume settings.
3. Select the level that provides optimal clarity and comfort for your current surroundings.



Image 4.1: Volume adjustment for different listening scenarios.

5. COMFORTABLE WEARING

For optimal performance and comfort, ensure the hearing aids are properly fitted in your ear canal. The ergonomic design is intended to conform to the natural curve of the ear.

1. Select the appropriate dome size from the included options that best fits your ear canal. A secure fit is crucial for sound quality and to prevent whistling.
2. Gently insert the hearing aid into your ear, ensuring the dome creates a comfortable seal.
3. Adjust the position until it feels secure and comfortable, even during prolonged use. The single main unit weighs approximately 3.5g.

Questions & Answers

Q Why is there no sound when wearing it?

- A**
- a) Check if the volume is suitable for your hearing.
 - b) Check whether the hearing aid has electricity.
 - c) Check whether there is earwax in the ear canal.

Q Why is there a whistling (sharp sound)?

- A** If hearing aids don't fit right, they can make a whistle sound. This is because the sound from the receiver goes back into the microphone and gets louder and louder, causing the whistle.

Q How can we eliminate the whistling?

- A** Solution: Please select a dome that fits your ear canal size and ensure that it is securely fitted to your ear. Try out all the available sizes, and once you find the one that best suits your ear, you will never hear any whistling sound again.

Q Why do I feel uncomfortable and unrealistic sound when using a hearing aid for the first time?

- A** It's common to feel overwhelmed when first using a hearing aid, hearing sounds that seems unrealistic. It takes time to adjust. Follow usage recommendations, gradually increase wearing time, and be patient. Soon, you'll grow to love it.

Q How can I care for my hearing aid?

- A**
- a) Avoid heat and moisture for hearing aids.
 - b) Clean hearing aids as instructed to prevent damage from earwax and ear drainage.
 - c) No hairspray while wearing.
 - d) Turn off when not in use.

Image 5.1: Proper and comfortable wearing of the hearing aid.

6. MAINTENANCE

Proper care and maintenance will extend the lifespan and performance of your hearing aids:

- **Cleaning:** Regularly clean the hearing aids using the provided cleaning brushes to remove earwax and debris. This prevents blockages and maintains sound quality.
- **Storage:** Store the hearing aids in their charging case when not in use. Turn them off to conserve battery life.
- **Environmental Factors:** Avoid exposing the hearing aids to excessive heat and moisture. Do not use hairspray or other aerosol products while wearing them.

7. TROUBLESHOOTING

Refer to the following common questions and answers for assistance with potential issues:



Image 7.1: Common troubleshooting questions and solutions.

7.1 No Sound When Wearing

If you experience no sound, consider the following:

- Check if the volume is set to a suitable level for your hearing.

- Verify that the hearing aid has sufficient battery charge.
- Inspect your ear canal for any earwax buildup that might be obstructing the sound.

7.2 Unrealistic Sound During First Use

It is common to perceive sounds as unrealistic or overwhelming when using a hearing aid for the first time. This typically requires an adjustment period. Gradually increase your wearing time and allow yourself to adapt to the amplified sounds.

7.3 Whistling (Sharp Sound)

A whistling sound often indicates that the hearing aid is not properly sealed in the ear canal, causing sound to leak and be picked up by the microphone. To eliminate whistling:

- Select a dome that provides a snug and secure fit in your ear canal.
- Ensure the hearing aid is inserted correctly and creates a tight seal. Experiment with different dome sizes to find the best fit.

8. SPECIFICATIONS

Feature	Detail
Model Number	GM-362T
Brand	Flaygo
Color	Beige
Material	Plastic
Style	Behind-The-Ear (BTE)
High-frequency Average	110 ± 5dB
Full-scale Sound Gain	35 ± 5dB
Frequency Range	200Hz-5932Hz
Total Harmonic Distortion	≤3%
Equivalent Input Noise Level	≤26dB
Battery Type	Lithium Ion (3 included)
Charging Time	Approx. 2 hours for full charge
Working Time (per charge)	Up to 20+ hours
Charging Case Cycles	4 times (total 80 hours)
Single Unit Weight	3.5g
Package Dimensions	4.96 x 3.62 x 1.73 inches



Image 8.1: Technical specifications and dimensions.

9. WARRANTY AND SUPPORT

Flaygo provides a 'Worry-Free Service' for its hearing amplifiers. An instruction manual is included in the box, and an operating video can be accessed via a QR code or website link provided with the product. For any issues encountered during the use of your hearing amplifiers, please contact customer support for assistance.