Cygnett CY5100BUNCP

Cygnett ChargeBase Qi2 3-in-1 Wireless Magnetic Charger User Manual

Model: CY5100BUNCP

1. INTRODUCTION

The Cygnett ChargeBase Qi2 3-in-1 Wireless Magnetic Charger is designed to provide seamless and efficient wireless charging for your iPhone, AirPods, and Apple Watch simultaneously. Utilizing advanced Qi2.0 technology, this charger ensures optimal power delivery and convenience. Its versatile design helps to declutter your space and offers an optimal viewing angle for your devices.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Cygnett ChargeBase Qi2 3-in-1 Wireless Magnetic Charger
- 1.2m USB-C to USB-C Cable
- 25W Wall Charger
- MagRing (for non-MagSafe compatible devices)

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your Cygnett ChargeBase Qi2 charger.

Figure 3.1: This image displays the Cygnett ChargeBase Qi2 charger in use, simultaneously charging an iPhone, Apple Watch, and AirPods case. The iPhone is magnetically attached to the upright stand, the Apple Watch is on its dedicated magnetic pad, and the AirPods case rests on the base.

Figure 3.2: A rear view of the Cygnett ChargeBase Qi2 charger, highlighting its sleek design and the USB-C input port located at the back of the base for power connection.

Figure 3.3: A top-down view of the Cygnett ChargeBase Qi2 charger, indicating its dimensions: 170mm width, 100mm depth, and 160mm height. This provides a clear understanding of the charger's footprint.

4. SETUP INSTRUCTIONS

1. **Connect Power:** Insert one end of the provided USB-C to USB-C cable into the USB-C port on the back of the ChargeBase Qi2. Connect the other end of the cable to the included 25W wall charger.

2. **Plug In:** Plug the wall charger into a suitable power outlet. The charger is now ready for use.

5. OPERATING INSTRUCTIONS

The Cygnett ChargeBase Qi2 allows for simultaneous charging of up to three devices.

5.1 Charging an iPhone (or compatible smartphone)

1. Ensure your iPhone is MagSafe compatible (iPhone 12 series or newer).

2. Align the back of your iPhone with the magnetic charging pad on the upright stand. The integrated magnets will securely attach your device and begin charging.

3. For devices not natively MagSafe compatible (e.g., older iPhones, Galaxy S8, Google Pixel 3), attach the provided MagRing to the exterior of your phone case to enable magnetic alignment and charging.

Figure 5.1: This image illustrates the adjustable tilt feature of the Cygnett ChargeBase Qi2 charger. The phone charging pad can be angled to provide an optimal viewing experience or for video calls.
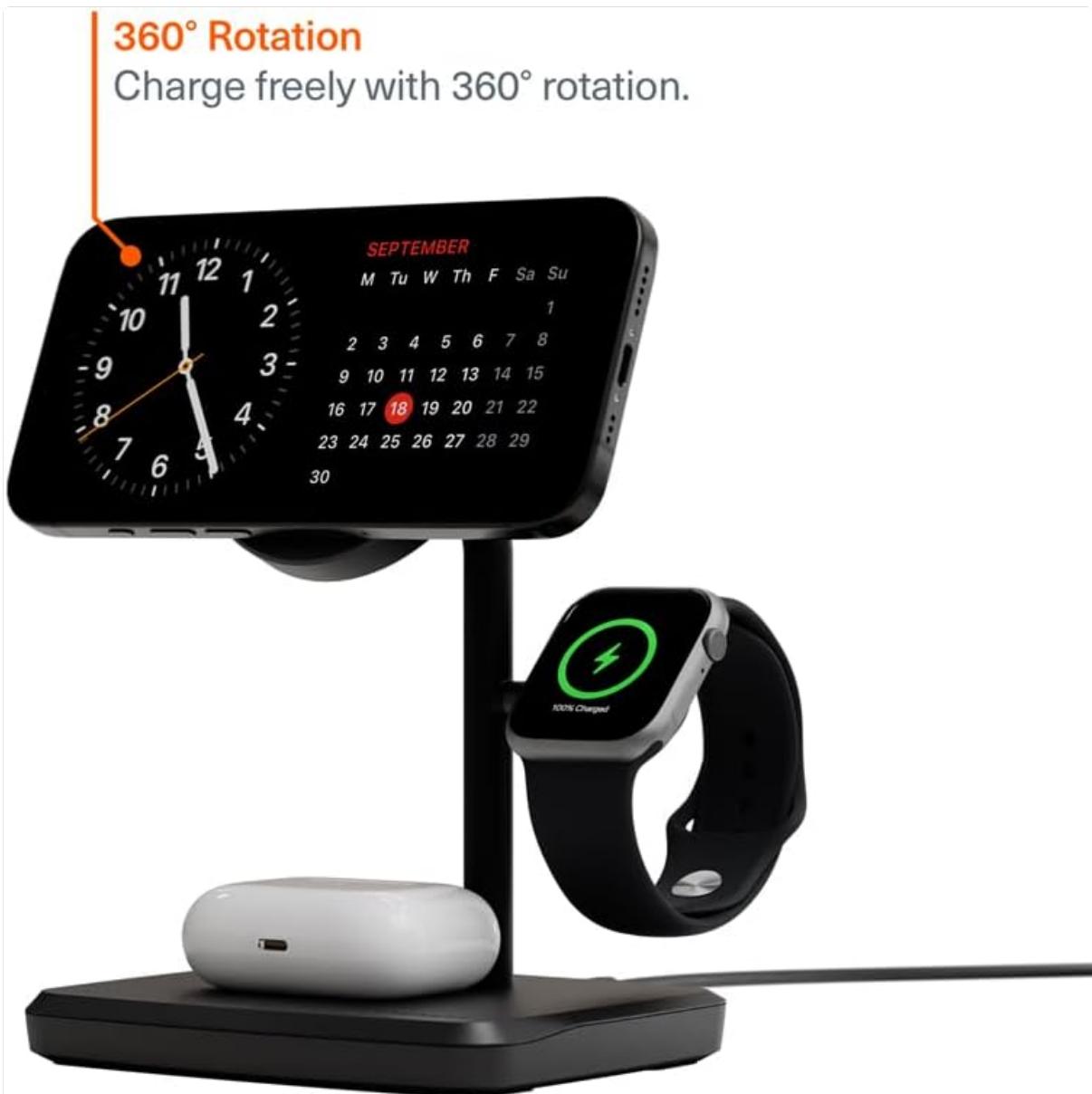
Figure 5.2: The image shows an iPhone mounted on the Cygnett ChargeBase Qi2 charger, demonstrating its 360-degree rotation capability. This allows for flexible viewing in both portrait and landscape orientations while charging.

5.2 Charging an Apple Watch

Place your Apple Watch onto the dedicated magnetic charging puck located on the side of the stand. Ensure the watch is properly aligned for charging to begin.

5.3 Charging AirPods (or compatible earbuds)

Place your AirPods charging case (or other Qi-compatible earbud case) onto the flat charging pad located on the base of the unit. Ensure the case is centered on the charging symbol for optimal contact.

6. MAINTENANCE

To ensure the longevity and optimal performance of your charger, follow these maintenance guidelines:

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry, lint-free cloth to wipe the surfaces. Avoid using abrasive cleaners, solvents, or harsh chemicals.
- **Storage:** When not in use for extended periods, store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the charger or subjecting it to strong impacts, as this may damage internal

7. TROUBLESHOOTING

If you encounter issues with your Cygnett ChargeBase Qi2, please refer to the following common solutions:

- **Device not charging:**
  - Ensure the charger is properly connected to a working power outlet.
  - Verify that your device is correctly aligned on the charging pad. Magnetic alignment is crucial for iPhones and Apple Watches.
  - Remove any thick phone cases that might interfere with wireless charging.
  - If using a non-MagSafe compatible phone, ensure the MagRing is correctly attached to your phone case.

- **Slow charging:**
  - Ensure you are using the provided 25W wall charger and USB-C cable. Using lower-power adapters may result in slower charging.
  - Check for any foreign objects between your device and the charging pad.

- **LED indicator not lighting up:**
  - Confirm that the power cable is securely connected to both the charger and the wall adapter, and that the wall adapter is plugged into a live power outlet.

8. SPECIFICATIONS
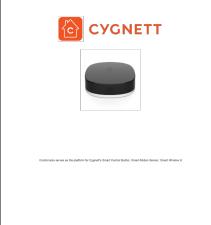
Brand	Cygnett
Item Model Number	CY5100BUNCP
Manufacturer	Cygnett
Compatible Devices	iPhone, AirPods, Apple Watch
Compatible Phone Models	iPhone 12 Series and newer
Connector Type	USB Type C
Included Components	1.2m USB-C to USB-C Cable, 25W Wall Charger, MagRing
Input Voltage	1 Volts
Power	15 Watts
Output Current	1 A
Number of Items	1
Material	Metal and Plastic

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Cygnett website or contact your

retailer. Information regarding spare parts availability and guaranteed software updates is not available at this time.

Related Documents - CY5100BUNCP

	[Cygnett MagSlim Magnetic Wireless Power Bank 10K User Manual](#) User manual for the Cygnett MagSlim Magnetic Wireless Power Bank 10K, detailing charging instructions, product specifications, safety precautions, and company information.
	[Cygnett MagSlim Magnetic Wireless Power Bank 5K User Manual](#) User manual for the Cygnett MagSlim Magnetic Wireless Power Bank 5K, providing instructions on charging devices, recharging the power bank, product specifications, and important safety precautions.
	[Cygnett Smart Hub + IR Remote Control User Manual](#) Comprehensive user manual for the Cygnett Smart Hub + IR Remote Control, covering installation, setup, features, integration with smart home platforms like Apple HomeKit, Google Assistant, and Amazon Alexa, maintenance, and troubleshooting.
	[Cygnett FreePlay Bluetooth Earphones: User Manual & Guide](#) User guide for Cygnett FreePlay Bluetooth Earphones with battery case, detailing product information, fitting instructions, charging procedures, pairing steps, call and music controls, and technical specifications.
	[Cygnett ChargeUp Boost 2nd Gen 20K User Manual: Safety, Charging, and Specifications](#) Official user manual for the Cygnett ChargeUp Boost 2nd Generation 20K power bank. Details safety precautions, device operation, charging instructions, and technical specifications.
	[Cygnett Race Mini 10W Wireless Car Charger - User Manual](#) User manual for the Cygnett Race Mini 10W Wireless Car Charger, including installation, usage, troubleshooting, and warranty information.