

THOMSON QY-BG002 BB83944

THOMSON QY-BG002 BB83944 Wall Art Wireless Bluetooth Speaker

User Manual

INTRODUCTION

Thank you for purchasing the THOMSON QY-BG002 BB83944 Wall Art Wireless Bluetooth Speaker. This device combines aesthetic wall art with a high-quality wireless audio experience. This manual provides essential information for the safe and efficient use of your speaker, including setup, operation, maintenance, and troubleshooting.

SAFETY INFORMATION

- Do not expose the speaker to water, moisture, or extreme temperatures.
- Avoid dropping or subjecting the speaker to strong impacts.
- Do not attempt to disassemble, repair, or modify the speaker yourself. Contact qualified service personnel for assistance.
- Use only the provided charging cable or a certified equivalent.
- Keep the speaker away from heat sources and open flames.
- Ensure proper ventilation when operating the speaker.

PACKAGE CONTENTS

Please check that all items are present in your package:

- THOMSON QY-BG002 BB83944 Wall Art Wireless Bluetooth Speaker
- USB Type-C Charging Cable
- User Manual (this document)
- Mounting Hardware (screws, wall anchors)

PRODUCT OVERVIEW

Familiarize yourself with the components and controls of your speaker.

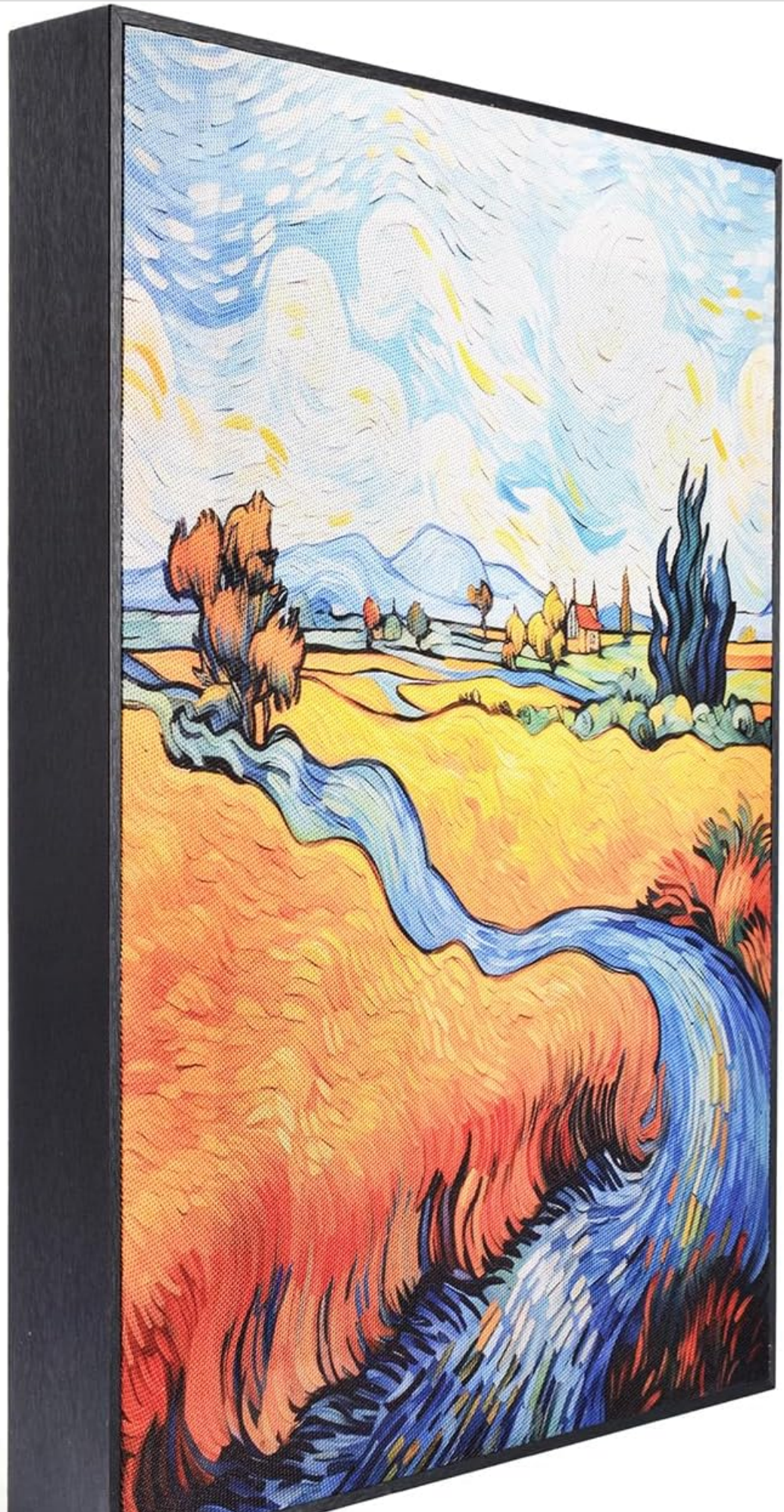




Figure 1: Front view of the speaker, showcasing the wall art design.



Figure 2: Side view of the speaker, highlighting its slim design.

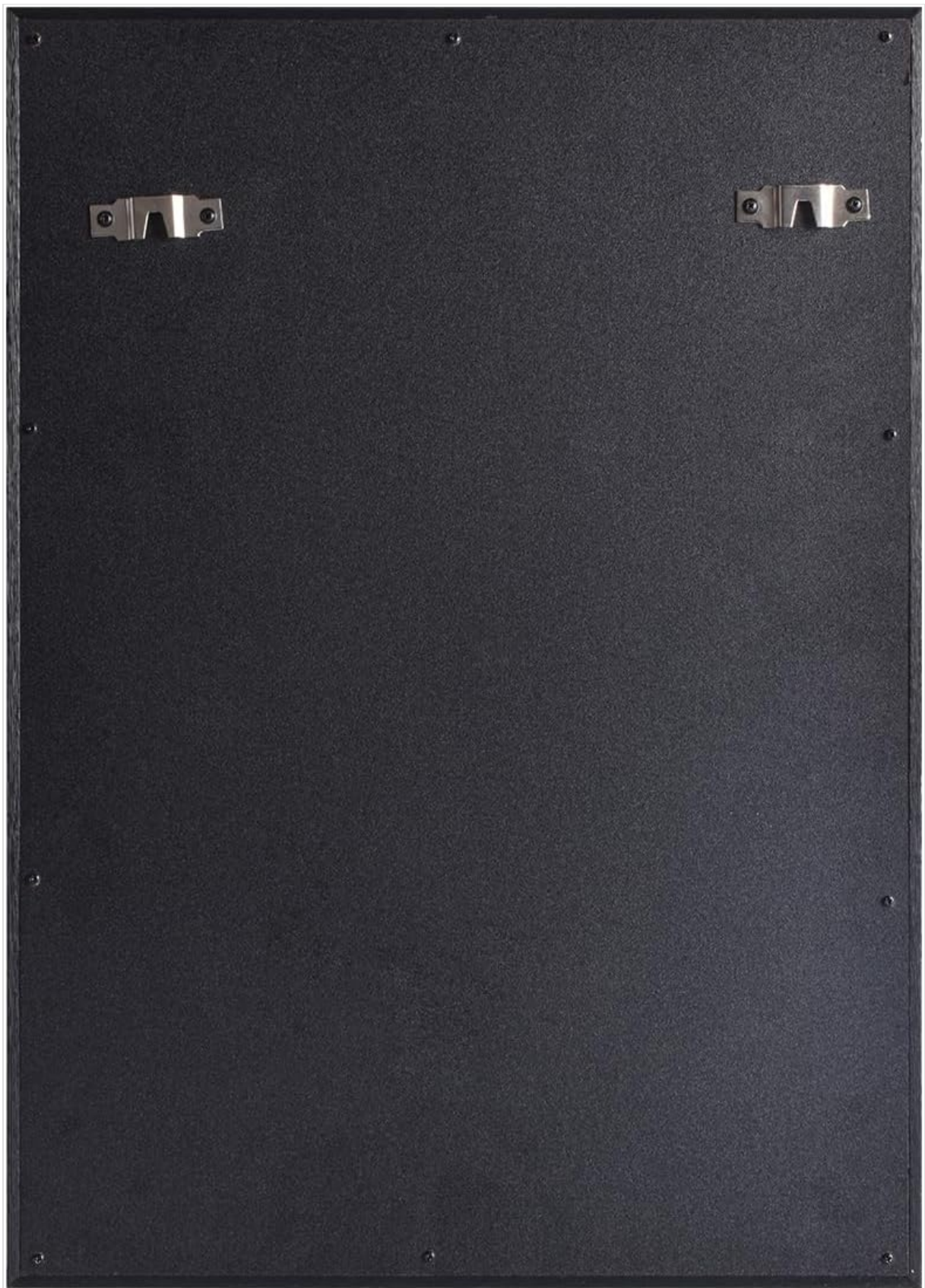


Figure 3: Back view of the speaker, indicating the location of the power button and USB-C charging port.

SETUP

1. Charging the Speaker

Before initial use, fully charge the speaker. Connect the provided USB Type-C cable to the charging port on the back of the speaker and the other end to a USB power adapter (not included) or a computer's USB port. The charging indicator light will illuminate during charging and turn off when fully charged. A full

charge takes approximately 3-4 hours.

2. Mounting the Speaker

The speaker is designed for wall mounting. Use the included mounting hardware for secure installation.

1. Choose a suitable location on a wall, ensuring it is structurally sound to support the speaker's weight.
2. Mark the positions for the mounting screws using the speaker's rear mounting points as a guide.
3. Drill pilot holes at the marked positions. Insert wall anchors if necessary for drywall or plaster.
4. Secure the mounting screws into the wall, leaving a small gap for the speaker to hang.
5. Carefully align the speaker's mounting slots with the screws and slide it down to secure it in place.



Figure 4: Detail of the speaker's mounting bracket for wall installation.



Figure 5: Corner detail of the speaker, illustrating the frame and a mounting point.

OPERATING INSTRUCTIONS

1. Power On/Off

Press and hold the power button located on the back of the speaker for approximately 3 seconds to turn it on or off. A voice prompt or indicator light will confirm the status.

2. Bluetooth Pairing (Single Speaker)

1. Turn on the speaker. It will automatically enter Bluetooth pairing mode, indicated by a flashing LED light.
2. On your Bluetooth-enabled device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
3. Select "THOMSON QY-BG002" from the list of devices.
4. Once paired, the speaker will confirm with a voice prompt, and the LED light will stop flashing.

3. True Wireless Stereo (TWS) Pairing (Two Speakers)

To achieve a stereo sound experience, you can pair two THOMSON QY-BG002 speakers together.

1. Ensure both speakers are charged and powered on.
2. Do not connect either speaker to your Bluetooth device yet.

- 3. On one speaker (this will be the primary speaker), double-press the power button. It will enter TWS pairing mode.
- 4. The two speakers will automatically search for and connect to each other. A voice prompt will confirm successful TWS pairing.
- 5. Once TWS paired, connect your Bluetooth device to the primary speaker as described in "Bluetooth Pairing (Single Speaker)" above. The primary speaker will then transmit audio to both speakers for stereo sound.

4. Audio Playback

After successful Bluetooth pairing, play audio from your connected device. The sound will be output through the speaker(s).

5. Volume Control

Adjust the volume directly from your connected Bluetooth device. The speaker does not have independent volume controls.

6. USB Connectivity

The USB Type-C port is primarily for charging. It does not support audio input directly from a USB drive or device for playback.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the speaker's surface. Do not use abrasive cleaners, waxes, or solvents.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Recharge the speaker regularly, even if not in use for extended periods.
- **Storage:** When storing the speaker for a long time, ensure it is fully charged and stored in a cool, dry place away from direct sunlight.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Speaker does not turn on.	Battery is depleted.	Charge the speaker using the provided USB Type-C cable.
Cannot pair with Bluetooth device.	Speaker is not in pairing mode; Bluetooth is off on device; device is too far.	Ensure speaker is on and in pairing mode (flashing LED). Turn on Bluetooth on your device. Move device closer to the speaker (within 10 meters).
No sound after pairing.	Volume on device is too low; incorrect audio output selected on device.	Increase volume on your connected device. Ensure the speaker is selected as the audio output on your device.
TWS pairing failed.	Speakers were already connected to a device; incorrect TWS pairing procedure.	Ensure both speakers are disconnected from any Bluetooth devices. Follow the TWS pairing steps carefully, double-pressing the power button on one speaker.

Problem	Possible Cause	Solution
Poor sound quality or intermittent connection.	Interference; device too far; low battery.	Move closer to the speaker. Avoid obstacles between the speaker and device. Charge the speaker. Reduce interference from other wireless devices.

SPECIFICATIONS

Feature	Detail
Model Number	QY-BG002 BB83944
Audio Material	PVC Plastic + MDF Board
Bluetooth Version	5.2
Bluetooth Range	Up to 10 meters (33 feet)
Output Power	4*10W (Total 40W)
Frequency Response	80Hz-20KHz
Battery Type	18650 Lithium-ion
Battery Capacity	7.4V 6000mAh
Battery Average Life	Approximately 10 hours (at 50% volume)
Charging Port	USB Type-C
Bare Metal Size (L*W*H)	460mm * 330mm * 47mm (18.11"D x 1.85"W x 13"H)
Item Weight	6 pounds
Control Method	Touch
Mounting Type	Wall Mount

PRODUCT VIDEO

Your browser does not support the video tag.

Video: An overview of the THOMSON Wall Art Wireless Bluetooth Speaker, demonstrating its features and design.

WARRANTY AND SUPPORT

Warranty Information

This THOMSON QY-BG002 BB83944 speaker comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or external causes.

Customer Support

For technical assistance, warranty claims, or further inquiries, please refer to the contact information provided with your purchase documentation or visit the official THOMSON support website.

© 2026 THOMSON. All rights reserved.