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## Hisense 43QD65NF

# Hisense 43" Class QD6 Series 4K UHD QLED LCD TV

Model: 43QD65NF

## INTRODUCTION

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This manual provides essential information for the setup, operation, and maintenance of your Hisense 43" Class QD6 Series 4K UHD QLED LCD TV. Please read this manual thoroughly before operating your television and retain it for future reference.



Image: Front view of the Hisense 43-inch QD6 Series 4K UHD QLED LCD TV, showcasing its slim bezel and stand.

## WHAT'S IN THE BOX

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Verify that all components are present before proceeding with the setup.

- Hisense 43" Class QD6 Series 4K UHD QLED LCD TV
- Remote control
- Stand Feet (2 pieces)
- AC power cord
- User Guide (this document)

## SETUP

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### 1. Attaching the Stand Feet

If you are not wall-mounting the TV, attach the stand feet as follows:

1. Carefully place the TV screen-down on a soft, clean surface to prevent damage.
2. Align each stand foot with the corresponding screw holes on the bottom of the TV.
3. Secure each foot with the provided screws. Ensure they are tightened firmly.



Image: Angled view of the Hisense TV, demonstrating the attached stand feet.

## 2. Connecting Cables

Connect your devices to the TV's input ports. Refer to the image below for port locations.



Image: Rear view of the Hisense TV, highlighting the HDMI, USB, Antenna/Cable, Digital Audio Out, and Ethernet ports.

- **Power:** Connect the AC power cord to the TV's power input and then to a wall outlet.
- **HDMI Devices:** Connect Blu-ray players, game consoles, or set-top boxes to the HDMI ports (HDMI 1, HDMI 2, HDMI 3). HDMI 1 supports ARC (Audio Return Channel).
- **Antenna/Cable:** Connect an antenna or cable TV coaxial cable to the ANT/CABLE input.
- **USB Devices:** For media playback, connect USB drives to the USB ports.
- **Network:** For wired internet connection, connect an Ethernet cable to the LAN port. Alternatively, use Wi-Fi for wireless connectivity.

### 3. Initial Power-On and Setup Wizard

After connecting all necessary cables, plug in the TV and press the power button on the remote control.

1. The TV will guide you through the initial setup wizard.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and sign in to your Fire TV account.

3. The Fire TV interface provides access to streaming apps, live TV, and smart home features.

## OPERATING YOUR TV

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### Remote Control Functions

The included remote control allows full navigation and control of your Hisense Fire TV.

- **Power Button:** Turns the TV on or off.
- **Voice Button (Alexa):** Press and hold to activate Alexa voice commands.
- **Navigation Pad:** Use the directional buttons to move through menus and select items.
- **Home Button:** Returns to the Fire TV home screen.
- **Back Button:** Returns to the previous screen.
- **Menu/Options Button:** Accesses contextual menus.
- **Volume Up/Down:** Adjusts the TV volume.
- **Channel Up/Down:** Changes channels (for antenna/cable input).
- **Input Button:** Cycles through available input sources (HDMI 1, HDMI 2, HDMI 3, TV).
- **App Shortcut Buttons:** Dedicated buttons for popular streaming services.

### Fire TV Interface and Alexa

Your Hisense TV integrates the Fire TV platform, providing a centralized hub for entertainment and smart home control.

- **Home Screen:** Access your favorite apps, streaming content, and live TV from a single, organized home screen.
- **Alexa Voice Control:** Use the Voice Remote to quickly find shows, launch apps, change channels, and control compatible smart home devices by speaking commands. For example, "Alexa, open Netflix" or "Alexa, show me live camera feeds."
- **Smart Home Integration:** Pair your TV with compatible smart home devices to view camera feeds, control lighting, and adjust thermostats directly from your TV.

### Picture and Sound Enhancements

- **4K AI Upscaler:** This feature automatically enhances non-4K content (including older movies, TV broadcasts, and streaming content) to near-4K quality, providing improved clarity and detail.
- **Game Mode:** Designed for an optimized gaming experience, Game Mode combines technologies like a 60Hz panel and Auto Low Latency Mode (ALLM) to reduce input lag and ensure smooth gameplay with next-generation consoles.

## MAINTENANCE

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### Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Do not spray liquid directly onto the screen.
- **Body:** Use a soft, dry cloth to clean the TV's frame and stand. Avoid abrasive cleaners or solvents.
- Always unplug the TV from the power outlet before cleaning.

### Software Updates

Your Fire TV will periodically check for and install software updates automatically when connected to the internet. These updates provide new features, performance improvements, and security enhancements. Ensure your TV remains connected to the internet for optimal performance.

## TROUBLESHOOTING

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If you encounter issues with your TV, refer to the following common solutions:

Problem	Possible Solution
No power / TV does not turn on.	Ensure the power cord is securely plugged into both the TV and a working wall outlet. Try a different power outlet. Check if the remote control batteries need replacement.
No picture / Black screen.	Verify the correct input source is selected (e.g., HDMI 1, TV). Press the Input button on the remote. Check cable connections to external devices (Blu-ray player, cable box). Ensure the external device is powered on.
No sound.	Increase the volume. Check if the TV is muted. Press the Mute button on the remote. If using external audio system, ensure it is powered on and correctly connected.
Remote control not working.	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor. Re-pair the remote if it's a Bluetooth remote (refer to Fire TV settings).
Cannot connect to Wi-Fi.	Ensure your Wi-Fi router is on and functioning. Re-enter the Wi-Fi password carefully. Try restarting your router and the TV. Move the TV closer to the router or consider a wired Ethernet connection.
TV defaults to Fire TV, not HDMI input.	This model is designed to prioritize the Fire TV experience upon startup. Manually switch to the desired HDMI input using the Input button on the remote control.
Compatibility issues with Spectrum.	Ensure your Spectrum cable box is properly connected via HDMI. Verify that the TV's input is set to the correct HDMI port for the cable box. For specific compatibility concerns, contact Spectrum customer support or Hisense technical support.

## SPECIFICATIONS

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Feature	Detail
Brand	Hisense
Model Number	43QD65NF
Screen Size	43 Inches (110 cm visible diagonal)
Display Technology	QLED
Resolution	4K UHD (3840 x 2160)
Refresh Rate	60 Hz
Aspect Ratio	16:9
Connectivity	Wi-Fi, HDMI (3 ports, 1 with ARC), USB, Ethernet (LAN), Antenna/Cable, Digital Audio Out
Special Features	4K AI Upscaler, Alexa Voice Remote, Fire TV Built-in, Game Mode
Color	Black
Item Weight	21.5 pounds
Product Dimensions (D x W x H)	8.3" x 37.9" x 23.9" (with stand)
Voltage	120 Volts (AC)
Wattage	14 Watt-hours

## WARRANTY AND SUPPORT

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For detailed warranty information, please refer to the warranty card included with your product or visit the official Hisense website. For technical support, troubleshooting beyond this manual, or service inquiries, please contact Hisense customer service. You may need your TV's model number (43QD65NF) and serial number (found on the back of the TV) when contacting support.

You can also visit the [Hisense Store on Amazon](#) for additional product information and resources.