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Microsoft EP2-23862

Microsoft Surface Pro Copilot+ PC (11th Edition) Instruction Manual

Model: EP2-23862

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Microsoft Surface Pro Copilot+ PC (11th Edition). Please read this guide thoroughly to ensure optimal performance and longevity of your device.

What's in the Box

- Surface Pro device
- Quick Start Guide
- Safety and warranty documents
- 39W Power Supply
- Surface Pro Keyboard
- Startup Card/Warranty Guide

2. SETUP

2.1 Initial Power On and Charging

Connect the included 39W Power Supply to your Surface Pro and a power outlet. The device will begin charging. Press the power button located on the top edge of the device to turn it on. For first-time use, ensure the device is sufficiently charged.



Figure 2.1: Microsoft Surface Pro Copilot+ PC with kickstand deployed, showcasing the vibrant Windows 11 desktop.

2.2 Attaching the Surface Pro Keyboard

Align the magnetic connector of the Surface Pro Keyboard with the corresponding port at the bottom edge of your Surface Pro. The keyboard will snap into place. Ensure a secure connection for proper functionality.

2.3 Windows 11 Setup

Follow the on-screen prompts to complete the Windows 11 setup process. This includes selecting your language, connecting to a Wi-Fi network, signing in with a Microsoft account, and configuring privacy settings.

3. OPERATING THE SURFACE PRO

3.1 Touchscreen and Display

The 13-inch PixelSense Flow display offers a 2880 x 1920 resolution with a dynamic refresh rate up to 120Hz. Interact with the device using touch gestures. The display provides a 1200:1 contrast ratio for clear visuals.



Figure 3.1: Close-up of the Surface Pro screen, highlighting the display quality and Windows 11 interface.

3.2 Copilot+ PC Features

Your Surface Pro is a Copilot+ PC, powered by the Snapdragon X Elite processor, enabling advanced AI experiences:

- **AI-Powered Artwork:** Generate images from text prompts using integrated AI capabilities.
- **Recall:** Search across your past activities and content on the device to quickly find what you need.
- **Live Captions:** Instantly translate audio into captions in various languages.

3.3 AI-Enhanced Surface Studio Camera

The ultra-wide front-facing camera utilizes AI-powered Studio effects, such as automatic framing, to keep you centered during video calls, even if you move within the frame.



Figure 3.2: Rear view of the Surface Pro, illustrating the kickstand functionality and device design.

3.4 Kickstand Flexibility

The integrated 165-degree fluid kickstand allows for flexible positioning of your Surface Pro, adapting from a laptop to a tablet or studio mode for various tasks.

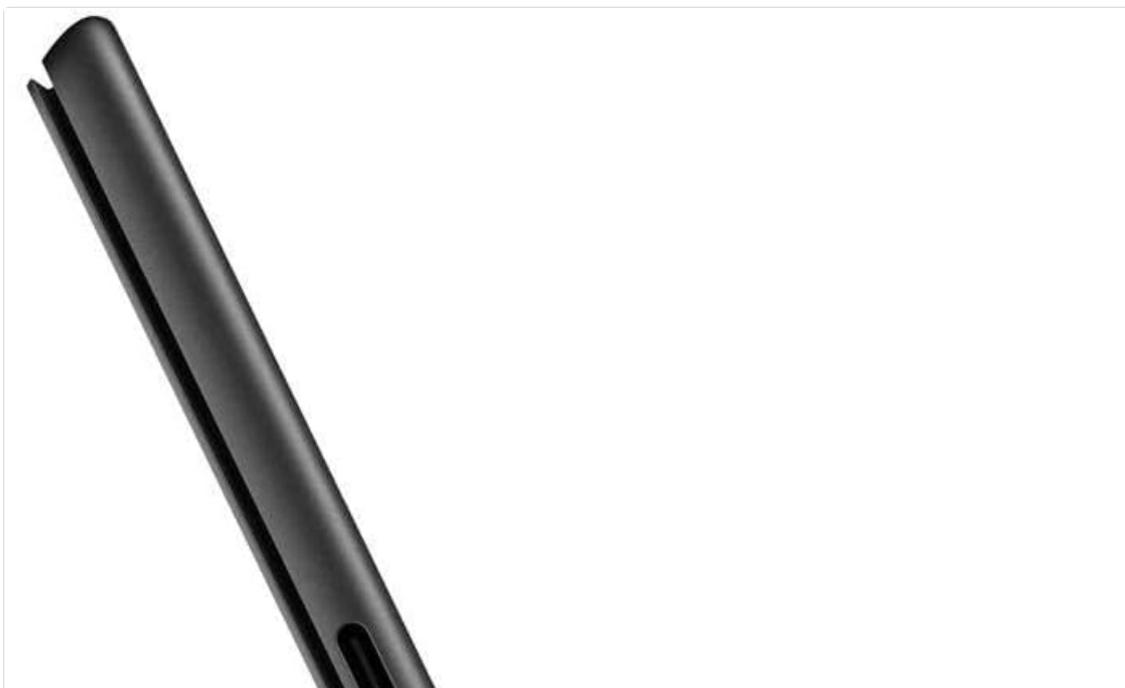




Figure 3.3: Side profile of the Surface Pro, demonstrating the kickstand's adjustable angle.

4. MAINTENANCE

4.1 Cleaning Your Device

To clean the screen, use a soft, lint-free cloth lightly dampened with water or an approved screen cleaner. For the body of the device and keyboard, use a soft, dry cloth. Avoid abrasive materials or harsh chemicals.

4.2 Battery Care

To prolong battery life, avoid extreme temperatures. For long-term storage, charge the battery to approximately 50% and store the device in a cool, dry place. Regular software updates can also optimize battery performance.

4.3 Software Updates

Ensure your Surface Pro is always up-to-date by regularly checking for and installing Windows updates. Go to **Settings > Windows Update** to manage updates. This ensures you have the latest features, security patches, and performance improvements.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Device not powering on:** Ensure the device is charged. Connect the power supply and wait a few minutes before attempting to power on again.
- **Keyboard not responding:** Detach and reattach the Surface Pro Keyboard to ensure a secure magnetic connection. Check for any debris in the connector ports.
- **Wi-Fi connectivity issues:** Restart your Surface Pro and your Wi-Fi router. Check network settings in Windows 11 to ensure the correct network is selected and credentials are entered correctly.
- **Slow performance:** Close unnecessary applications. Check for available Windows updates. Consider running a disk cleanup or checking for malware.

5.2 Seeking Further Support

If you encounter issues not covered in this manual, visit the official Microsoft Support website or contact Microsoft customer service for assistance. Have your device model number (EP2-23862) and serial number ready.

6. SPECIFICATIONS

| Feature | Detail |
|------------------------|---------------------------------------|
| Model Number | EP2-23862 |
| Display Size | 13 Inches |
| Screen Resolution | 2880 x 1920 pixels |
| Processor | Qualcomm Snapdragon X Elite (3.4 GHz) |
| RAM | 16 GB |
| Storage | 1 TB SSD |
| Graphics Coprocessor | Adreno |
| Operating System | Windows 11 Home |
| Wireless Type | 802.11ax |
| USB Ports | 2 x USB 3.0 |
| Rear Webcam Resolution | 10.5 MP |
| Item Weight | 1.97 pounds |

| | |
|--------------------|--------------------------|
| Dimensions (LxWxH) | 16.1 x 10.7 x 3.3 inches |
|--------------------|--------------------------|

7. WARRANTY AND SUPPORT

7.1 Product Warranty

Your Microsoft Surface Pro Copilot+ PC comes with a standard manufacturer's warranty. Please refer to the included "Safety and warranty documents" and "Startup Card/Warranty Guide" for specific terms, conditions, and duration of your warranty. Retain your proof of purchase for warranty claims.

7.2 Contacting Support

For technical support, warranty service, or additional information, please visit the official Microsoft Support website: support.microsoft.com. You may also find contact numbers for your region on the support website.