

Xega XG-13

# Xega 4G Cellular Security Camera User Manual

Model: XG-13 | Brand: Xega

## 1. PRODUCT OVERVIEW

The Xega 4G Cellular Security Camera (Model XG-13) is a portable, battery-powered security solution designed for both indoor and outdoor use, especially in locations without Wi-Fi access. It features 2K (3MP HD) resolution, color and infrared night vision, two-way audio, PIR motion detection, and flexible storage options. Its robust IP66 waterproof design ensures reliable operation in various environmental conditions.



Figure 1: Xega 4G Cellular Security Camera and its remote viewing capability.



4G-SIM



6000mAh Battery



3MP HD



PIR Motion Detection



Clear Night Vision



Instant Alert



2-Way Audio



Dual-mode Storage

Figure 2: Key features of the Xega XG-13 camera.

## 2. SETUP GUIDE

### 2.1 Package Contents

Ensure all items are present in the package:

- 1 x Xega 4G Cellular Security Camera
- 1 x Power Cable
- 1 x Mounting Bracket
- 1 x Screw Package

- 1 x Positioning Sticker
- 1 x Built-in SIM Card (pre-inserted)

## 2.2 Initial Charging

Before first use, fully charge the camera's built-in 6000mAh battery using the provided power cable. A full charge ensures optimal performance and battery life.

## 2.3 SIM Card Activation

The camera comes with a pre-inserted Eiotclub SIM card. Activation requires a monthly data plan for 4G connectivity. The SIM card is built-in and cannot be replaced. Refer to the included SIM card documentation for data plan details and activation steps. A 300MB trial data is typically included.

# 3G/4G LTE Security Camera



4G LTE Signal

Not Support Wi-Fi



300MB trial data included

Ideal for off-grid area

Figure 3: The camera's versatility across different environments due to 4G cellular connectivity.

## 2.4 App Installation and Pairing

1. Download the 'Ubox' app from your smartphone's app store (iOS or Android).
2. Register an account and log in.
3. Power on the camera.
4. In the Ubox app, select 'Add Device' and scan the QR code located on the camera or its packaging.
5. Follow the on-screen prompts to complete the pairing process. Ensure Bluetooth is enabled on your phone for initial configuration.

Your browser does not support the video tag.

Video 1: An overview of the 4G Cellular Security Camera with SIM Card, demonstrating its indoor capabilities and key features.

## 2.5 Mounting the Camera

The camera can be placed on a tabletop or mounted using the included bracket. Use the positioning sticker to mark drill holes, then secure the mounting bracket with the screw package. Attach the camera to the bracket, adjusting the angle as needed.





Figure 4: The camera's IP65 waterproof design allows for outdoor placement.

### 3. OPERATING THE CAMERA

#### 3.1 Live View and Remote Access

Once paired, open the Ubox app to access the live 2K HD video feed from your camera anytime, anywhere. You can share the live view with family or friends through the app.

Your browser does not support the video tag.

Video 2: A short preview demonstrating the 4G Cellular Security Camera's live viewing capabilities.

### 3.2 Two-Way Audio

Utilize the two-way audio feature to communicate with individuals near the camera. The built-in microphone and speaker allow for clear conversations, whether to greet visitors or deter unwanted guests.

## Two-way Audio



Figure 5: Demonstrating the two-way audio function for communication.

### 3.3 PIR Motion Detection and Alerts

The camera features Passive Infrared (PIR) motion detection. When motion is detected, you will receive instant notifications on your Ubox app. Sensitivity settings can be adjusted within the app to minimize false alarms.



# PIR Motion Sensor

Instant Alert



Figure 6: PIR motion detection provides instant alerts to your smartphone.

## 3.4 Night Vision

The XG-13 supports both color night vision and infrared (IR) night vision, allowing clear monitoring up to 50 feet in low light or complete darkness. The app allows you to switch between modes.



## 2K Super HD Color Night Vision

50ft Night Vision Distance | View more clearer during night



Color Night Vision



Infrared Night Vision

Figure 7: The camera offers both color and infrared night vision for clear visibility.

### 3.5 Video Recording and Storage

Recordings can be stored locally on a TF (microSD) card (up to 128GB, not included) or via cloud storage. A 30-day trial for cloud storage is typically provided. Videos can be replayed or downloaded directly through the Ubox app.

Your browser does not support the video tag.

Video 3: A brief demonstration of the Xega 4G Cellular Security Camera's portability and ease of use.

## 4. MAINTENANCE

### 4.1 Battery Management

The 6000mAh battery provides extended operation. Battery life varies based on usage (e.g., frequent live view, motion alerts). Recharge the camera when the battery level is low, indicated by the app. For continuous power in outdoor settings, consider pairing with a compatible solar panel (sold separately).

### 4.2 Cleaning

Wipe the camera lens and body periodically with a soft, damp cloth to remove dust and debris. Avoid using harsh chemicals or abrasive materials that could damage the camera's finish or lens.

### 4.3 Firmware Updates

Regularly check the Ubox app for available firmware updates. Updates often include performance improvements, new features, and security enhancements. Follow the in-app instructions for firmware updates.

## 5. TROUBLESHOOTING

Issue	Possible Cause	Solution
Camera offline	No 4G signal, low battery, SIM card issue	Check 4G signal strength, recharge battery, verify SIM card activation/data plan
Poor video quality	Weak 4G signal, dirty lens	Relocate camera for better signal, clean lens
No motion alerts	PIR sensitivity too low, app notifications disabled	Adjust PIR sensitivity in app, enable app notifications
Battery drains quickly	Frequent live view, excessive motion events	Reduce live view time, adjust PIR sensitivity, consider solar panel
Cannot connect to app	Incorrect pairing, app glitch	Ensure correct QR code scan, restart app/camera, re-pair device

## 6. SPECIFICATIONS

Feature	Detail
Model Name	XG-13
Connectivity Technology	4G Cellular (No Wi-Fi Support)
Video Capture Resolution	2K (2304*1296P) / 3MP HD

Feature	Detail
Night Vision	Color Night Vision, Infrared Night Vision (up to 50ft)
Battery Capacity	6000mAh (Rechargeable)
Water Resistance Level	IP66 Waterproof
Storage Options	TF Card (Max 128GB), Cloud Storage
Audio	2-Way Audio
Motion Detection	PIR Motion Detection
Material	Acrylonitrile Butadiene Styrene (ABS)
Dimensions (L x W x H)	4.72 x 3.94 x 3.15 inches
Item Weight	12 ounces

## 7. WARRANTY AND SUPPORT

### 7.1 Warranty Information

Xega products typically come with a standard manufacturer's warranty. Please refer to your purchase documentation for specific warranty terms and duration. Extended warranty options may be available.

### 7.2 Cloud Storage Trial

A 30-day trial for cloud storage service is included with your camera. After the trial period, a subscription is required to continue using cloud storage features.

### 7.3 Customer Support

For any technical assistance, troubleshooting, or warranty inquiries, please contact Xega customer support. Contact information can typically be found on the official Xega website or within the Ubox app's 'Help' or 'Support' section.





With 300MB Trial Data  
4G Unlimited data plan

30 days  
19.9 \$

180 days  
99.9 \$

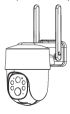
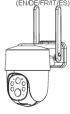
360 days  
169.9 \$





Figure 8: Xega customer support is available to assist with your needs.

## Related Documents - XG-13

<p><b>Frequently Asked Questions</b></p> <p>75 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>76 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>77 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>78 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>79 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>80 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>81 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>82 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>83 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>84 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>85 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>86 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>87 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>88 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>89 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>90 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>91 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>92 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>93 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>94 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>95 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>96 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>97 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>98 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>99 Xega 4G LTE Security Camera: Frequently Asked Questions</p> <p>100 Xega 4G LTE Security Camera: Frequently Asked Questions</p>	<p><a href="#">Xega 4G LTE Cellular Security Camera: Frequently Asked Questions</a></p> <p>Answers to common questions about the Xega 4G LTE Cellular Security Camera, covering setup, data plans, connectivity, features, and troubleshooting.</p>
<p><b>XEGA</b></p> <p><b>3G/4G LTE SECURITY CAMERA</b></p> <p><b>USER MANUAL(XG-02)</b></p> <p>(EN/DE/FR/IT/ES)</p>  <p>101 XEGA 3G/4G LTE Security Camera</p>	<p><a href="#">XEGA XG-02 3G/4G LTE Security Camera User Manual</a></p> <p>Comprehensive user manual for the XEGA XG-02 3G/4G LTE Security Camera, covering installation, app setup, connection, and features.</p>
<p><b>XEGA</b></p> <p><b>3G / 4G LTE CAMERA USER MANUAL</b></p> <p>(EN/DE/FR/IT/ES)</p> <p>102 XEGA 3G / 4G LTE Camera</p>	<p><a href="#">XEGA 3G/4G LTE Camera User Manual</a></p> <p>User manual for the XEGA 3G/4G LTE Camera, covering product overview, app installation and registration, camera connection, button functions, settings, cloud video interface, and troubleshooting common issues.</p>
<p><b>XEGA</b></p> <p><b>3G / 4G LTE CAMERA USER MANUAL</b></p> <p>(EN/DE/FR/IT/ES)</p> <p>103 XEGA 3G / 4G LTE Camera</p>	<p><a href="#">XEGA 3G/4G LTE Camera User Manual</a></p> <p>User manual for the XEGA 3G/4G LTE Camera, covering product introduction, app download and registration, camera connection, button functions, settings, cloud video interface, and troubleshooting.</p>
<p><b>XEGA</b></p> <p><b>3G/4G LTE SECURITY CAMERA</b></p> <p><b>USER MANUAL(XG-02)</b></p> <p><b>9000mAh Solar Panel</b></p> <p>(EN/DE/FR/IT/ES)</p>  <p>104 XEGA 3G/4G LTE Security Camera</p>	<p><a href="#">XEGA 3G/4G LTE Security Camera User Manual (XG-02)</a></p> <p>Comprehensive user manual for the XEGA XG-02 3G/4G LTE Security Camera. Learn how to install, connect, and operate this solar-powered outdoor camera with its companion mobile app. Covers setup, features, and troubleshooting.</p>
<p><b>XEGA</b></p> <p><b>3G / 4G LTE CAMERA USER MANUAL (Battery Camera)</b></p> <p>(EN/DE/FR/IT/ES)</p> <p>105 XEGA 3G / 4G LTE Camera</p>	<p><a href="#">XEGA 3G/4G LTE Camera User Manual</a></p> <p>User manual for the XEGA 3G/4G LTE Battery Camera, providing setup, connection, and operational instructions.</p>