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› [KOHLER Tone Touchless Bathroom Sink Faucet \(Model 33624-9-2MB\) User Manual](#)

## Kohler 33624-9-2MB

# KOHLER Tone Touchless Bathroom Sink Faucet

MODEL: 33624-9-2MB

User Instruction Manual

## Introduction

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This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your KOHLER Tone Touchless Bathroom Sink Faucet. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product.

The KOHLER Tone collection features a modern design with clean lines and a soft teardrop base, complementing various bathroom aesthetics. This touchless faucet is designed for convenience and water efficiency.

## Product Features

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- **Touchless Operation:** On/off activation with a simple hand wave, utilizing state-of-the-art motion sensor technology.
- **Water Flow:** 1.2 gallons per minute (4.5 liters per minute) maximum flow rate at 60 psi (4.14 bar) with aerated flow for water conservation.
- **Durable Construction:** Equipped with KOHLER ceramic disc valves, exceeding industry longevity standards for reliable, drip-free performance.
- **Finish Durability:** Vibrant® Finishes feature ScratchShield® Technology, designed to resist tarnish, corrosion, and scratches.
- **Power Source:** Operates on six AA batteries (included).
- **Included Components:** Assembled faucet, supply lines, escutcheon plate, clicker drain with tailpiece and overflow, and six AA batteries.
- **LEED Contribution:** This product can contribute to Water Efficiency points in the LEED Green Building Rating System.

## Setup & Installation

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The KOHLER Tone Touchless Faucet is designed for single-hole installation on a bathroom sink. It comes largely preassembled to facilitate easier installation.

Preassembled  
for Easy  
Installation

Spout Reach  
 $5\frac{1}{2}"$   
(140 mm)

Faucet Height  
 $8\frac{3}{16}"$   
(208 mm)



**Image Description:** A diagram illustrating the faucet's dimensions, including a spout reach of 5-1/2 inches (140 mm) and a faucet height of 8-3/16 inches (208 mm). Text indicates the faucet is preassembled for easy installation.

### Before You Begin:

- Ensure all necessary components are present: assembled faucet, supply lines, escutcheon plate, clicker drain, and six AA batteries.
- Turn off the water supply to the sink.
- Clear the area under the sink for access.

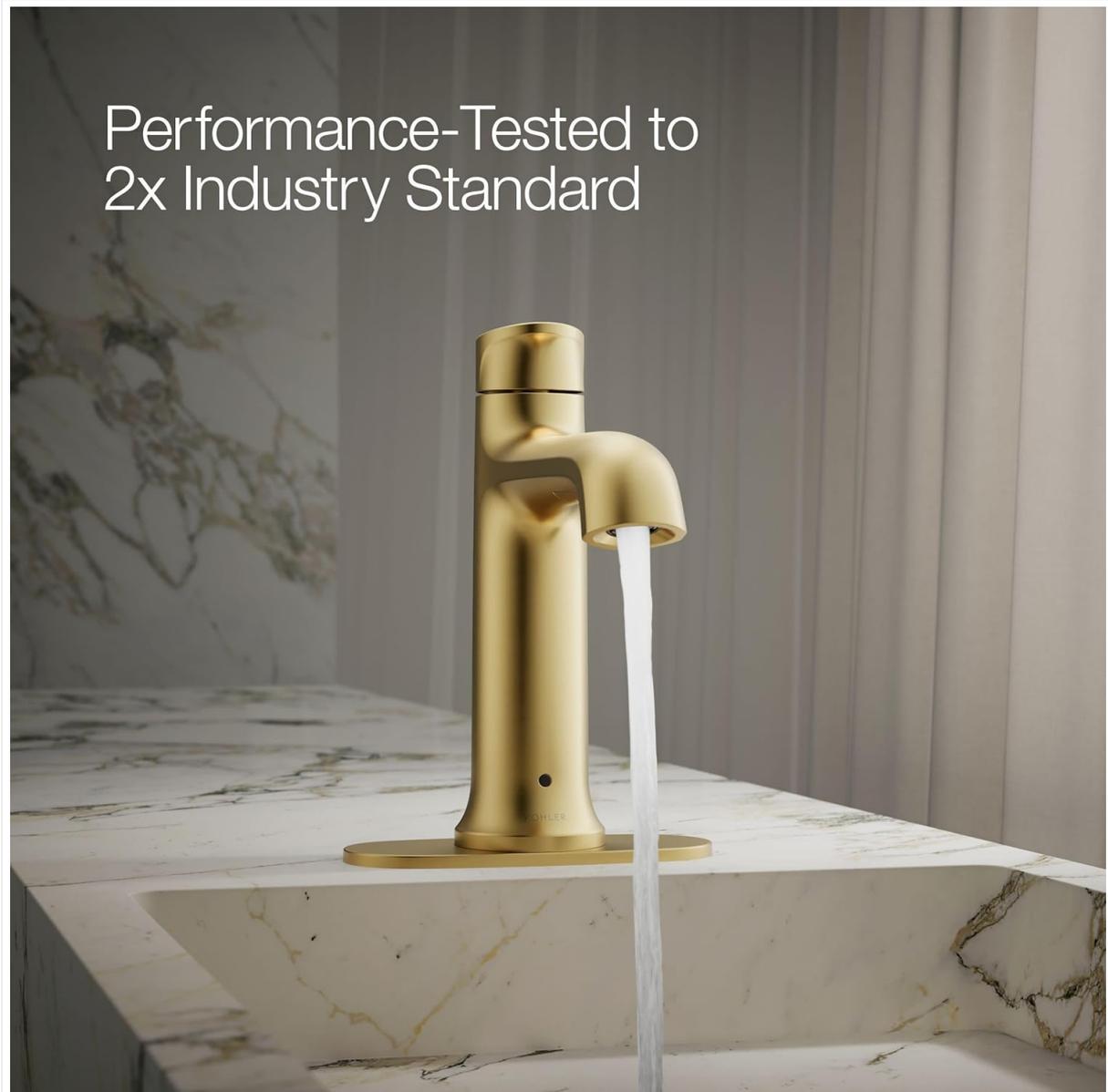
### Installation Steps:

1. Insert the faucet body into the single hole on your sink. If your sink has multiple holes, use the included escutcheon plate to cover unused holes.
2. Secure the faucet from underneath the sink using the provided mounting hardware.
3. Connect the hot and cold supply lines from the faucet to your water supply valves. Ensure connections are tight to prevent leaks.
4. Install the clicker drain with its tailpiece and overflow according to the separate drain instructions.
5. Install the six AA batteries into the designated battery pack, typically located under the sink. Connect the battery pack to the faucet's control box.
6. Turn on the water supply and check for leaks.

## Operating Instructions

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Your KOHLER Tone Touchless Faucet is designed for simple, hygienic operation.



**Image Description:** A gold-colored touchless faucet with water actively flowing from its spout into a sink. The image highlights the faucet's operational state.

### Activating Water Flow:

- To turn the water on, simply wave your hand in front of the sensor located on the faucet body. The sensor will detect your hand and activate the water flow.
- To turn the water off, wave your hand in front of the sensor again. The water flow will cease.
- The faucet is equipped with Response technology for reliable and consistent touchless activation.

### Temperature Adjustment:

The faucet typically includes a temperature mixing valve or a small handle on the side or back to adjust the water temperature. Refer to the specific installation guide for your model for precise temperature control instructions.

### Maintenance

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Regular maintenance ensures the longevity and optimal performance of your KOHLER Tone Touchless

## Durable Ceramic Valves Prevent Leaks



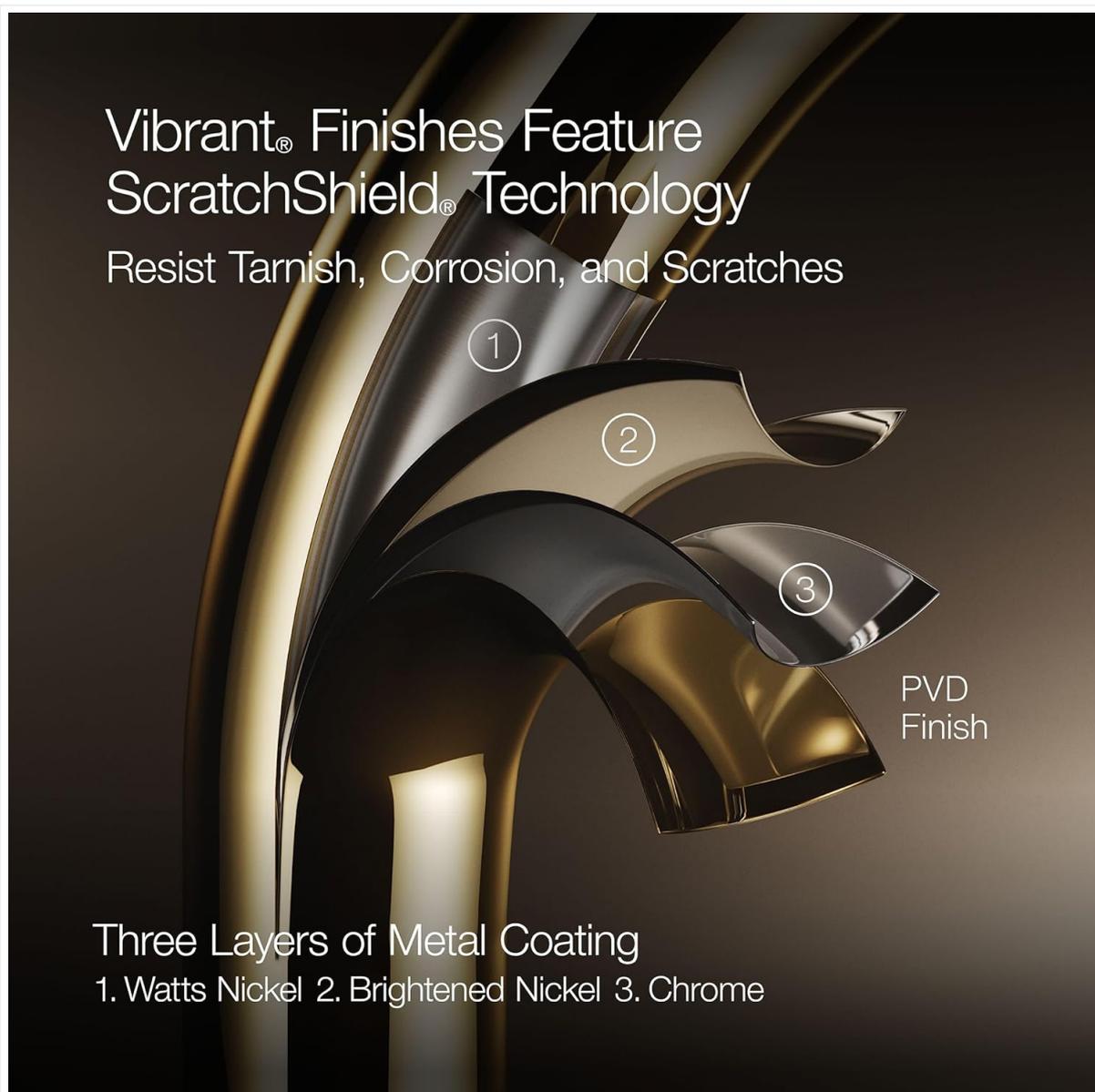
**Image Description:** A close-up view of a durable ceramic valve, emphasizing its role in preventing leaks and ensuring long-term performance.

### Cleaning the Faucet:

- Clean the faucet regularly with a soft, damp cloth and mild soap.
- Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- The Vibrant® finish with ScratchShield® Technology is designed to resist tarnish, corrosion, and scratches, but proper cleaning practices are still recommended.

# Vibrant® Finishes Feature ScratchShield® Technology

Resist Tarnish, Corrosion, and Scratches



Three Layers of Metal Coating  
1. Watts Nickel 2. Brightened Nickel 3. Chrome

**Image Description:** A cutaway diagram illustrating the three layers of metal coating (Watts Nickel, Brightened Nickel, Chrome) that form the PVD finish, highlighting Kohler's ScratchShield Technology for enhanced durability against tarnish, corrosion, and scratches.

## Battery Replacement:

- When the sensor responsiveness decreases or the water flow becomes inconsistent, it may be time to replace the batteries.
- Locate the battery pack under the sink.
- Replace all six AA batteries with new, high-quality alkaline batteries.
- Ensure correct polarity when inserting batteries.

## Aerator Cleaning:

- If water flow is reduced, the aerator may be clogged with debris.
- Unscrew the aerator from the tip of the spout.
- Rinse the aerator screen under running water to remove any particles.
- Reattach the aerator securely.

## Troubleshooting

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Refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
No water flow or weak flow	Water supply off; clogged aerator; low batteries.	Ensure water supply valves are fully open. Clean the aerator. Replace batteries.
Sensor not responding	Low batteries; sensor obstructed or dirty; sensor malfunction.	Replace batteries. Clean the sensor window. Contact customer support if issue persists.
Water temperature is incorrect	Temperature mixing valve not adjusted correctly.	Adjust the temperature mixing valve or handle to the desired setting.
Faucet leaks from spout or base	Loose connections; damaged O-rings or ceramic disc valve.	Check and tighten all water supply connections. If leaks persist, contact customer support for replacement parts or service.

## Specifications

Specification	Detail
Brand	Kohler
Model Name	Tone
Model Number	33624-9-2MB
Color	Vibrant Brushed Moderne Brass
Material	Metal
Finish Type	Polished
Recommended Uses	Bathroom
Special Feature	Touchless
Installation Type	Single Hole
Maximum Flow Rate	1.2 Gallons Per Minute (4.5 LPM)
Spout Reach	5.5 Inches (140 mm)
Product Dimensions	5.75"D x 5.48"W x 8.15"H
Item Weight	6.05 Pounds
Batteries Required	Yes (6 AA batteries, included)
UPC	195711196804

## Warranty & Support

Kohler products are manufactured to the highest standards of quality and durability. Your KOHLER Tone Touchless Faucet is backed by a comprehensive warranty.



**Image Description:** A metallic badge displaying the KOHLER Lifetime Limited Warranty logo, indicating long-term product assurance.

### **Warranty Information:**

The KOHLER ceramic disc valves are designed to exceed industry longevity standards, providing a lifetime of durable performance. For detailed information regarding the Lifetime Limited Warranty, including terms and conditions, please visit the official Kohler website or refer to the warranty documentation included with your product.

### **Customer Support:**

If you require further assistance, have questions about installation, operation, or need to report a warranty claim, please contact Kohler Customer Service. Contact information can typically be found on the Kohler website or in your product packaging.

**Online Support:** Visit [www.kohler.com](http://www.kohler.com) for product registration, FAQs, and support resources.