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› Motorola Moto G Stylus 5G 2024 User Manual (Model XT2419-2)

Motorola XT2419-2

Motorola Moto G Stylus 5G 2024 User Manual

Model: XT2419-2

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Motorola Moto G Stylus 5G 2024 smartphone. Please read this guide thoroughly to ensure proper use and to maximize your device's capabilities.



This image displays the Motorola Moto G Stylus 5G 2024 in Caramel Latte color, showing both the front screen with a digital clock and date, and the rear panel with its dual camera system and Motorola logo. The stylus is shown alongside the phone.

2. DEVICE OVERVIEW

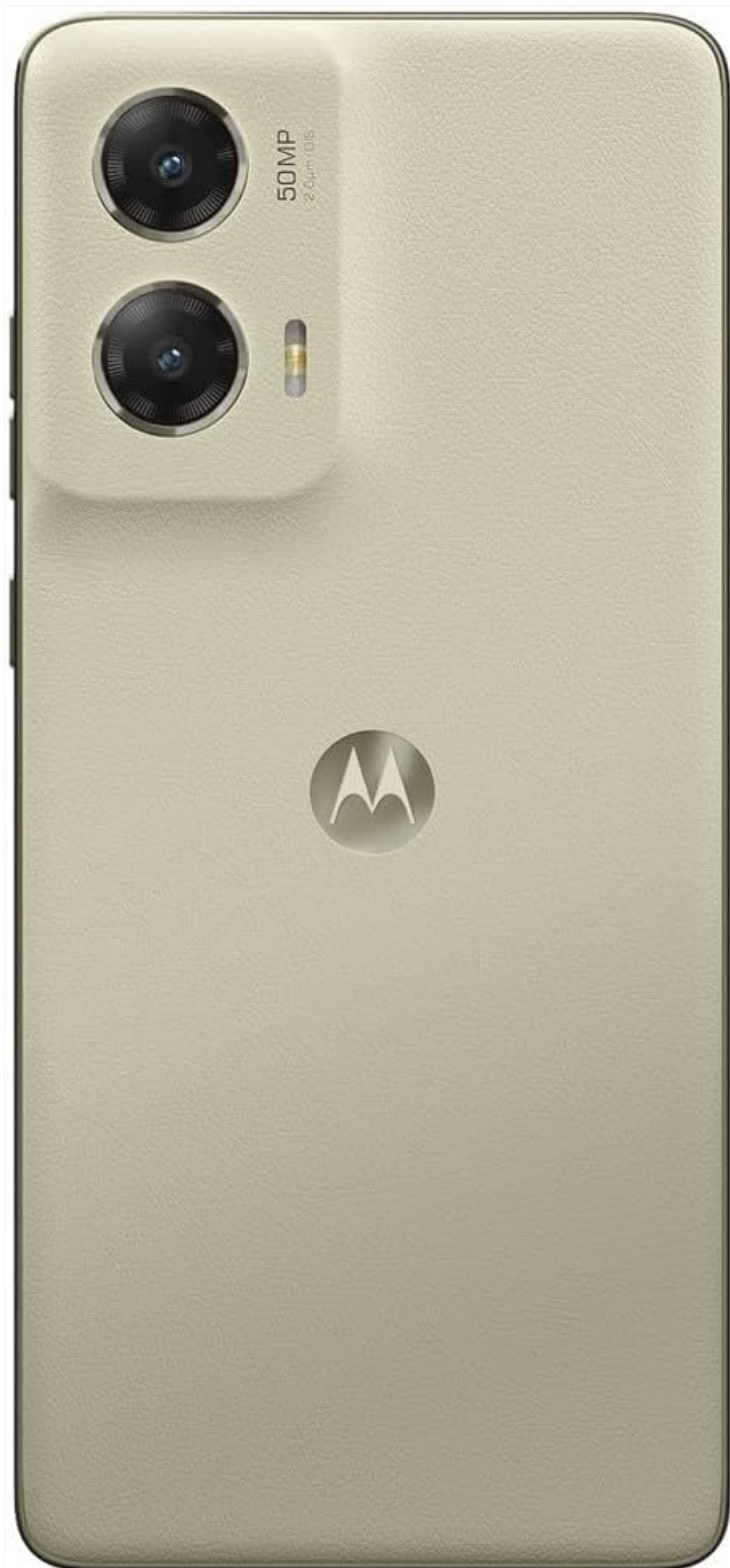
2.1 Physical Components

- **Power Button:** Located on the right side, used to turn the device on/off or wake/sleep the screen.
- **Volume Buttons:** Located above the power button, used to adjust media and call volume.
- **USB-C Port:** Located at the bottom, used for charging and data transfer.
- **Stylus Slot:** Integrated into the bottom edge for storing and accessing the stylus.
- **Rear Camera Module:** Dual camera system (50MP main, 13MP ultrawide) with Optical Image Stabilization (OIS).

- **Front Camera:** 32MP camera for selfies and video calls.
- **Display:** 6.7-inch pOLED screen.



Front view of the Motorola Moto G Stylus 5G 2024, highlighting the 6.7-inch pOLED display and front camera.



Rear view of the Motorola Moto G Stylus 5G 2024, showing the 50MP dual camera system and Motorola logo on the vegan leather finish.

3. SETUP

3.1 SIM Card Installation

1. Locate the SIM tray on the side of your device.
2. Insert the SIM ejector tool into the small hole on the SIM tray to open it.

3. Place your Nano-SIM card into the tray with the gold contacts facing down.
4. Carefully push the tray back into the device until it clicks into place.

3.2 Initial Power On

Press and hold the Power button until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account sign-in.

3.3 Stylus Integration

The stylus is integrated into the device. To use it, gently press the top of the stylus to release it from its slot. The device may automatically launch a stylus menu or application when removed. Reinsert the stylus firmly into its slot when not in use.



A side view of the Motorola Moto G Stylus 5G 2024, with its stylus shown next to the device, illustrating its integrated design.

3.4 Network Compatibility

Important Note:

This device is locked to AT&T and is compatible with AT&T and its Mobile Virtual Network Operators (MVNOs) such as Cricket and Net 10-5G/4G LTE. It will not function with other carriers like Verizon, Straight Talk, or T-Mobile.

4. OPERATING YOUR DEVICE

4.1 Basic Navigation

The Motorola Moto G Stylus 5G 2024 features a responsive touchscreen. Use gestures such as tapping, swiping, pinching, and spreading to navigate the interface, open applications, and zoom in/out.

4.2 Using the Stylus

The improved stylus allows for precise interaction. Use it to jot down notes, sketch artwork, edit photos, and navigate menus with enhanced accuracy. Specific stylus-enabled applications can be accessed for a richer experience.

4.3 Camera Features

The 50MP Ultra Pixel camera with Optical Image Stabilization (OIS) captures sharp photos and smooth videos, especially in low-light conditions. Explore various camera modes, including portrait, night vision, and panorama, for diverse photographic needs. The 13MP ultrawide lens expands your field of view.

4.4 Audio Experience

Experience immersive audio with Dolby Atmos technology, providing multidimensional sound for movies, music, and games through the device's speakers or connected headphones.

4.5 Storage and Performance

With 128GB of internal storage, you have ample space for applications, photos, and media. The 8GB RAM, coupled with RAM Boost technology, optimizes performance for smooth multitasking and responsive operation.

5. MAINTENANCE

5.1 Battery Care

The device is equipped with a 5000mAh battery. To prolong battery life, avoid extreme temperatures, use the provided charger, and consider enabling battery saver modes when needed. Avoid fully discharging the battery frequently.

5.2 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials, which can damage the screen or finish.

5.3 Software Updates

Your device runs on Android 14. Motorola regularly releases software updates that include security patches, bug fixes, and new features. Ensure your device is connected to Wi-Fi and has sufficient battery charge before performing any updates. You can check for updates in the device settings under 'System updates'.

6. TROUBLESHOOTING

6.1 Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Connect the device to its charger for at least 15 minutes, then attempt to power on.
- **Network connectivity issues:** Verify your SIM card is correctly inserted. Check if Airplane Mode is off. Restart your device. Confirm your AT&T service is active.
- **Stylus not responding:** Ensure the stylus is fully inserted and removed correctly. Restart the device.
- **Applications freezing or crashing:** Close and reopen the application. Clear the app's cache in Settings > Apps. If the issue persists, uninstall and reinstall the app.
- **Slow performance:** Close unused applications. Clear cache and temporary files. Consider freeing up storage space.

6.2 Factory Reset

Warning:

A factory reset will erase all data from your device. Back up important data before proceeding. To perform a factory reset, go to Settings > System > Reset options > Erase all data (factory reset). Follow the on-screen instructions.

7. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	Moto G Stylus 5G 2024 (XT2419-2)
Display	6.7" FHD+ (2400x1080px), 395ppi, pOLED, 120Hz Refresh Rate, 1200 nits peak brightness
Processor	Qualcomm Snapdragon 6 Gen 1 (4nm) Octa-core
RAM	8GB
Internal Storage	128GB ROM
Rear Camera	50MP (f/1.8, wide) with OIS + 13MP (f/2.2, ultrawide)

Feature	Specification
Front Camera	32MP (f/2.4, wide)
Battery	5000mAh
Operating System	Android 14
Connectivity	3G, 4G LTE, 5G (n2/5/12/14/25/26/29/30/41/48/66/77/78)
Dimensions	6 x 4 x 2 inches
Weight	10.2 ounces
Audio Jack	No headphone jack
Special Features	Integrated Stylus, Accelerometer, Bluetooth Enabled, GPS, Speakerphone, Touchscreen

8. WARRANTY AND SUPPORT

As a renewed product, the Motorola Moto G Stylus 5G 2024 is covered by the Amazon Renewed Guarantee. This ensures that the product is inspected, tested, and cleaned to be fully functional. Your purchase is eligible for Amazon Renewed coverage in conjunction with Amazon's Return Policy and the A-to-z Guarantee.

For detailed information regarding the Amazon Renewed Guarantee, return policies, or to contact support, please visit the official [Amazon Renewed Store](#).