

## CANDY RP 496BWMR9/1-S

# CANDY RP 496BWMR9/1-S Washing Machine User Manual

## 1. INTRODUCTION

This manual provides essential information for the correct installation, safe use, and maintenance of your CANDY RP 496BWMR9/1-S front-load washing machine. Please read these instructions carefully before using the appliance and keep them for future reference. Proper use and care will ensure optimal performance and extend the lifespan of your washing machine.

## 2. SAFETY INFORMATION

### General Safety:

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the washing machine.
- Keep packaging materials out of reach of children.
- Do not touch the appliance with wet hands or feet.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not force the door open during operation.

### Electrical Safety:

- Check that the voltage and frequency indicated on the rating plate match your household supply.
- Do not use adapters, multiple sockets, or extension leads.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

## 3. PRODUCT OVERVIEW AND FEATURES

The CANDY RP 496BWMR9/1-S is a freestanding front-load washing machine designed for efficient and convenient laundry care. It features a 9 kg capacity and a maximum spin speed of 1400 rpm, achieving an energy efficiency class A.

### Key Features:

- **Capacity:** 9 kg (cotton)
- **Maximum Spin Speed:** 1400 rpm
- **Energy Class:** A
- **Motor:** Inverter for quiet and efficient operation
- **Drum Material:** Stainless Steel, 58-liter volume
- **Connectivity:** Advanced Wi-Fi + Bluetooth technology via hOn app
- **Programs:** 15+1 washing programs
- **Special Functions:** Mix Power System+, Steam function, Delayed Start (up to 24 hours)
- **Control Panel:** 6-digit display with push-button controls



Figure 1: Front view of the CANDY RP 496BWMR9/1-S Washing Machine with the door closed.



Figure 2: The washing machine with its door open, revealing the stainless steel drum.

## 4. INSTALLATION AND SETUP

This section guides you through the proper installation of your washing machine to ensure safe and efficient operation.

### 4.1 Unpacking

- Remove all packaging materials, including the polystyrene base and any inserts in the drum.
- Remove the transport bolts located at the rear of the machine. These bolts secure the drum during transit and must be removed before use. Keep them for future transport.

### 4.2 Positioning and Leveling

- Place the washing machine on a firm, flat floor.
- Adjust the feet of the appliance to ensure it is perfectly level. A level machine reduces vibrations and noise during operation.

### 4.3 Water Connection

- Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose at a height between 50 cm and 85 cm from the floor. Ensure it is not kinked or

obstructed.

#### 4.4 Electrical Connection

- Plug the appliance into a properly grounded electrical outlet (Schuko type).
- Ensure the power supply (220-240V) matches the appliance requirements.

### 5. OPERATING INSTRUCTIONS

Follow these steps for a typical wash cycle.

#### 5.1 Loading Laundry

- Open the washing machine door.
- Load laundry into the drum, ensuring not to overload the machine. The maximum capacity is 9 kg.
- Close the door firmly until it clicks.



Figure 3: View inside the stainless steel drum, ready for laundry.

#### 5.2 Adding Detergent and Additives

- Pull out the detergent drawer located on the top left of the machine.
- Add the appropriate amount of detergent to the main wash compartment.
- If using fabric softener or other additives, pour them into the designated compartment.
- Gently push the detergent drawer back into place.



Figure 4: The detergent drawer pulled out, showing compartments for detergent and additives.

### 5.3 Selecting a Program

- Turn the program selector knob to choose your desired wash program.
- The 6-digit display will show program details.
- Use the touch buttons to adjust options such as temperature, spin speed, or to activate special functions like Steam or Delayed Start.



Figure 5: The control panel with the program selector knob and digital display.

#### 5.4 Starting the Wash Cycle

- Press the Start/Pause button to begin the selected program.
- The machine will automatically proceed through the wash, rinse, and spin cycles.

#### 5.5 End of Cycle

- At the end of the cycle, the display will indicate completion.
- Wait for the door lock to release before opening the door and removing your laundry.
- Unplug the appliance from the power outlet when not in use.

### 6. WASHING PROGRAMS

The CANDY RP 496BWMR9/1-S offers 15+1 programs to suit various fabric types and soil levels. Refer to the program guide on the appliance or in the full manual for detailed descriptions.

#### Common Programs Include:

- **Cotton:** For durable cotton items.
- **Eco 40-60:** An energy-efficient program for normally soiled cotton garments washable at 40°C or 60°C.
- **Synthetics:** For synthetic and mixed fabrics.
- **Delicates:** For fragile items requiring gentle care.
- **Wool/Hand Wash:** For woolens and hand-washable items.
- **Spin:** A separate spin cycle.
- **Rinse:** A separate rinse cycle.
- **Steam:** A special function for refreshing clothes and reducing wrinkles.

## 7. MAINTENANCE AND CLEANING

Regular maintenance ensures the longevity and optimal performance of your washing machine.

### 7.1 Cleaning the Detergent Drawer

- Remove the detergent drawer by pulling it out completely.
- Rinse it under running water to remove any detergent residue.
- Clean the housing of the drawer with a brush.
- Reinsert the drawer.

### 7.2 Cleaning the Drum

- Run a maintenance wash cycle (e.g., a hot wash with no laundry and a descaling agent) periodically to prevent odors and limescale buildup.

### 7.3 Cleaning the Drain Filter

- Locate the drain filter at the bottom front of the machine.
- Place a shallow container beneath the filter to collect any residual water.
- Carefully unscrew and remove the filter.
- Clean the filter under running water, removing any lint, coins, or foreign objects.
- Screw the filter back in securely.



Figure 6: The drain filter removed for cleaning, showing its location at the bottom front of the appliance.

### 7.4 Cleaning the Exterior

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 8. TROUBLESHOOTING

This section provides solutions to common problems you might encounter. If the issue persists, contact customer support.

### Common Issues and Solutions:

- **Machine does not start:** Check if the power cord is plugged in, the door is closed properly, and the start button has been pressed.
- **No water intake:** Ensure the water tap is open and the water inlet hose is not kinked.
- **Water not draining:** Check if the drain hose is kinked or blocked, and clean the drain filter.
- **Excessive vibration/noise:** Ensure the machine is level and the transport bolts have been removed.
- **Error codes on display:** Refer to the full user manual for specific error code interpretations and solutions.

## 9. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	RP 496BWMR9/1-S
Brand	CANDY
Type	Freestanding Front-Load Washing Machine
Capacity (Cotton)	9 kg
Maximum Spin Speed	1400 rpm
Energy Efficiency Class	A
Spin-drying Efficiency Class	B
Noise Level (Spin)	76 dB (Class B)
Motor Type	Inverter
Drum Material	Stainless Steel
Drum Volume	58 liters
Connectivity	Wi-Fi + Bluetooth (hOn app)
Number of Programs	15+1
Voltage	220-240 V
Plug Type	Schuko
Product Dimensions (H x W x D)	85 cm x 60 cm x 54 cm
Net Weight	63 kg
Water Consumption (Eco 40-60, 100 cycles)	46 liters
Energy Consumption (Eco 40-60, 100 cycles)	35 kWh

## 10. WARRANTY AND SUPPORT

Your CANDY RP 496BWMR9/1-S washing machine comes with a manufacturer's warranty.

- **Warranty for Private Users:** 2 years
- **Warranty for Businesses:** 1 year

For warranty claims, technical assistance, or to purchase spare parts, please contact your retailer or the official CANDY customer service. Ensure you have your proof of purchase and the appliance's model number (RP 496BWMR9/1-S) readily available.