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> COSTWAY Full Body Massage Chair User Manual

COSTWAY 10038WL-CYJL

COSTWAY Full Body Massage Chair User Manual

Model: 10038WL-CYJL

IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the COSTWAY Full Body Massage Chair. Retain this manual for future reference.

- This product is heavy and large. Exercise extreme caution during handling and ensure your doorway is at least **30.5 inches (77 cm)** wide for entry.
- Do not use this massage chair if your weight exceeds **330 lbs (150 kg)**.
- Always unplug the massage chair from the power outlet when not in use or before cleaning.
- Keep children and pets away from the massage chair, especially during operation.
- Consult your physician before using this product if you have any medical conditions, are pregnant, or have a pacemaker.
- Do not use the massage chair in a damp or wet environment.
- Do not attempt to repair or disassemble the massage chair yourself. Contact qualified service personnel for any repairs.

PACKAGE CONTENTS

Carefully unpack the box and ensure all items are present and in good condition.

- 1 x COSTWAY Full Body Massage Chair
- 1 x User Manual (this document)

PRODUCT OVERVIEW

The COSTWAY Full Body Massage Chair is designed to provide a comprehensive and relaxing massage experience. It features advanced technology and ergonomic design for optimal comfort.



Image: The COSTWAY Full Body Massage Chair, showcasing its sleek black and white design with integrated control panel.

Key Features:

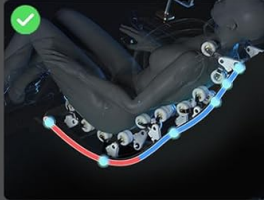
- **51" Extended SL Track:** Real 2D massage robot hands on a 51-inch extended SL track conform to your body's curve, providing massage from your neck to your thigh.
- **Auto Shoulder Detection:** Automatically scans your body shape to adjust massage rollers for precise and comfortable massage.
- **3-Level Zero Gravity Function:** Reduces heart and back pressure by elevating your legs, offering three distinct zero gravity positions.
- **Airbag Massage:** 28 strategically placed airbags on shoulders, arms, calves, and feet provide pressure massage with 5 intensity levels.
- **Waist Heater:** Carbon fiber heating therapy with 2-level temperature promotes blood circulation in the waist area.
- **Foot Rollers & Calf Airbag:** Two-speed foot rollers and extended calf airbags soothe and relax your legs.
- **Innovative Thai Stretching:** A unique program designed to deeply stretch your body for enhanced

relaxation.

- **Voice Control:** Operate the chair using simple voice commands for effortless control.
- **Bluetooth Speaker:** Connect your phone to enjoy soothing music during your massage session.
- **LCD Touch Screen & Shortcut Keys:** Intuitive controls for easy operation.

51" Extended SL-Track

Fits well with your body curve



SL Track + Real 2D Massage

Larger massage area & precise massage

VS



8 Fixed-Point Massage

Small massage area & poor experience



Image: A diagram illustrating the extensive coverage of the 51-inch extended SL-Track, reaching from the neck to the thighs, compared to fixed-point massage.

Innovative Thai Stretching

Deeply stretch your body for relaxation



Image: A visual representation of the innovative Thai Stretching function, showing a user in a reclined, stretched position within the massage chair.

SETUP

The COSTWAY Full Body Massage Chair comes **fully assembled**, requiring no complex setup. Follow these steps for initial placement and connection:

1. **Placement:** Choose a suitable location with enough space around the chair for reclining and movement. Ensure the floor is level and stable.
2. **Doorway Clearance:** Before moving the chair, confirm that your doorway is at least **30.5 inches (77 cm)** wide to allow the chair to pass through.
3. **Power Connection:** Plug the power cord into a standard 110V, 50/60Hz electrical outlet. Ensure the power cord is not pinched or obstructed. The power cord length is approximately 75 inches (190 cm).
4. **Initial Inspection:** Before first use, visually inspect the chair for any signs of damage from shipping.

OPERATING INSTRUCTIONS

Familiarize yourself with the various control methods and massage functions to customize your experience.

Control Methods:

- **Voice Control:** The chair responds to specific voice commands. Simply speak clearly to initiate functions like starting a massage, adjusting heat, or changing programs.
- **LCD Touch Screen:** Use the intuitive touch screen display to navigate menus, select programs, and adjust settings.
- **Armrest Shortcut Keys:** Convenient buttons located on the armrest provide quick access to frequently used functions.

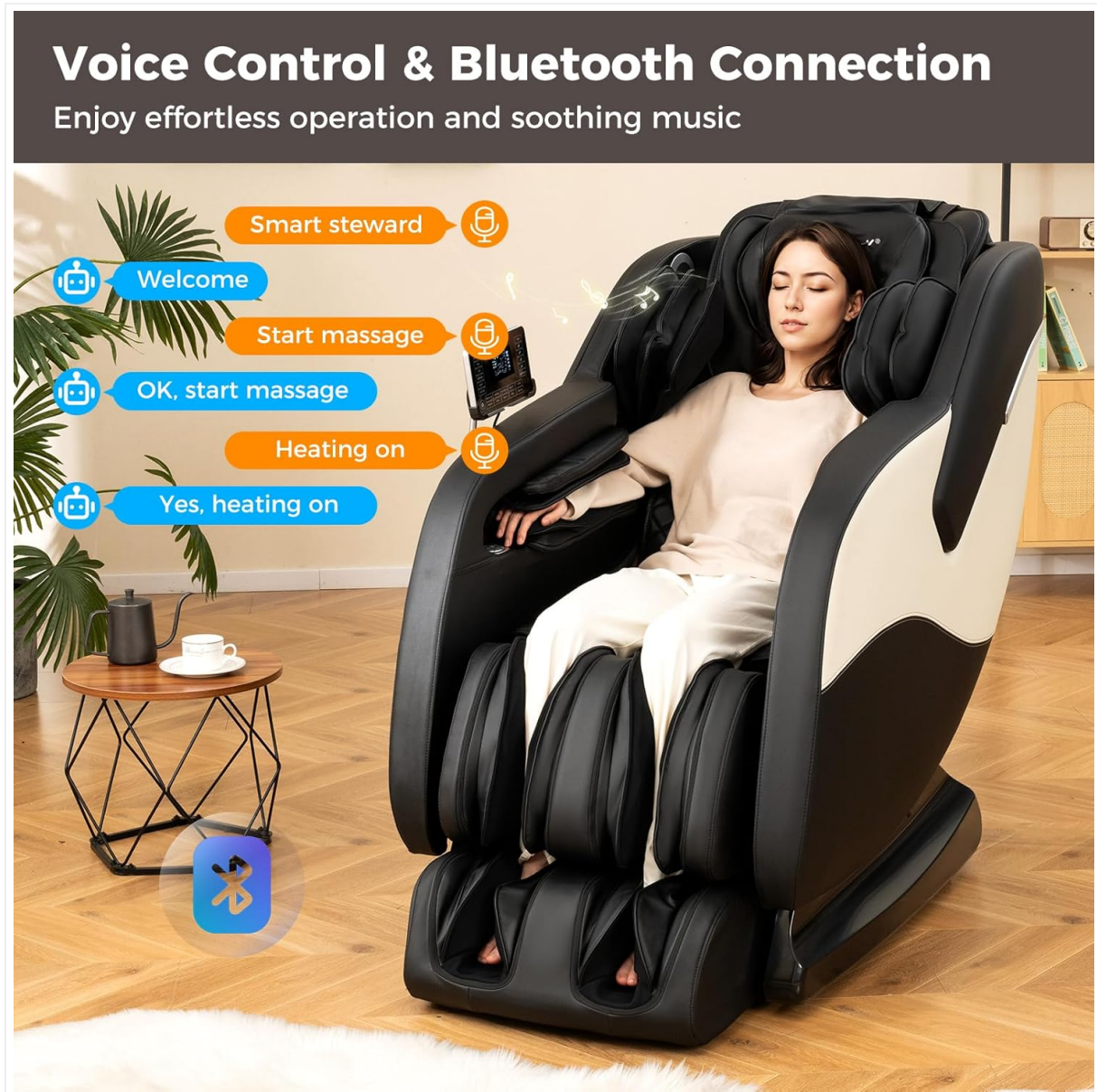


Image: A user interacting with the massage chair using voice commands, with icons indicating voice control and Bluetooth connectivity for music playback.

Massage Programs and Techniques:

- **Automatic Massage Programs:**
 - Relaxation Massage
 - Thai Massage
 - Chinese Massage
 - Morning Massage
 - Night Massage

- **Massage Techniques (Manual Programs):**

- Finger-pressing Massage
- Tapping Massage
- Kneading Massage
- Knocking Massage
- Dual Action

- **Adjustable Settings:** Customize your massage with 3 adjustable widths, 5 massage intensities, and a timer ranging from 5 to 30 minutes.

Zero Gravity Function:

The Zero Gravity feature elevates your legs above your heart, distributing your body weight evenly and reducing pressure on your spine and heart. There are three levels of Zero Gravity:

- Initial Zero Gravity
- Comfort Zero Gravity
- Deep Zero Gravity

The leg and back positions can be adjusted independently using the upgraded dual electric linear actuators. The calf frame is extendable by 6 inches to accommodate users of different heights.



Image: A visual comparison of the three Zero Gravity recline positions: Initial, Comfort, and Deep, demonstrating the chair's ability to elevate the user's legs.

Heating Function:

Activate the waist heater to enjoy soothing warmth, which can help promote blood circulation. The heater offers 2-level temperature control.

Bluetooth Connection:

Pair your smartphone or other Bluetooth-enabled device with the massage chair's built-in speakers to enjoy your favorite music or audio during your massage session. Refer to your device's Bluetooth pairing instructions.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your massage chair.

- **Cleaning:**
 - Wipe the chair's surface with a soft, damp cloth.
 - Do not use abrasive cleaners, solvents, or harsh chemicals, as these may damage the material.
 - Ensure the chair is unplugged before cleaning.
- **Storage:** If storing the chair for an extended period, unplug it and cover it to protect it from dust. Store in a cool, dry place.
- **Regular Checks:** Periodically check the power cord for any damage. If damaged, discontinue use and contact customer support.

TROUBLESHOOTING

If you encounter any issues with your massage chair, please refer to the following common troubleshooting steps:

- **Chair does not power on:**
 - Ensure the power cord is securely plugged into a working electrical outlet.
 - Check if the power switch on the chair (if present) is in the "ON" position.
 - Verify that the power outlet is functional by plugging in another appliance.
- **Massage functions are not working:**
 - Ensure the chair is powered on and not in standby mode.
 - Check the LCD touch screen for any error messages.
 - Try restarting the chair by unplugging it for a few minutes and then plugging it back in.
- **Voice control is not responding:**
 - Speak clearly and at a normal volume.
 - Ensure there is no excessive background noise.
 - Refer to the voice command list in the manual (if applicable, or on screen).

If the problem persists after attempting these steps, please contact COSTWAY customer support for assistance.

SPECIFICATIONS

Feature	Specification
Brand	COSTWAY
Model Name	Massage Chair
Model Number	10038WL-CYJL
Color	Black & White
Dimensions (Chair Mode)	62"D x 30.5"W x 46.5"H (157 x 77 x 118 cm)
Dimensions (Lying Mode)	71"D x 30.5"W x 36"H (180 x 77 x 91 cm)
Minimum Doorway Size	30.5 inches (77 cm)
Recommended User Height	5.08 ft - 6.07 ft (155-185 cm)
Weight Capacity	330 lbs (150 kg)
Rated Voltage	110V, 50/60Hz
Power Consumption	95 W
Net Weight	192 lbs (87 kg)
Gross Weight (Package)	240 lbs (109 kg)
Power Cord Length	75 inches (190 cm)
Fill Material	Sponge

WARRANTY AND SUPPORT

COSTWAY provides quality products and customer service. For any warranty claims, technical support, or inquiries regarding your massage chair, please contact COSTWAY customer service directly.

Please retain your purchase receipt as proof of purchase for warranty purposes.

For the most up-to-date contact information and support resources, please visit the official COSTWAY website or refer to the contact details provided at the point of purchase.